

Parris N. Glendening Governor John D. Porcari Secretary Parker F. Williams Administrator

# **MEMORANDUM**

TO:

Distribution List

FROM:

Michael R. Baxter, Assistant Division Chief
Database Management Section
Highway Information Services Division

DATE:

June 19, 2000

SUBJECT:

Annual Mileage Reports

Attached is one (1) copy each of the following Annual Highway Mileage Reports for the year beginning January 1, 2000:

HISD-4 Highway Mileage on State, State Toll, County and

Municipal Systems by County and by District

HISD-4LM Highway Lane-Mileage on State, State Toll, County, and

Municipal Systems

HISD-4T Highway Mileage on State Toll Systems by County, and by

District

HISD-9 State Highway System Mileage, Annual Vehicle Miles of

Travel, and Square Yards of Surfacing

The following reports are not being distributed in this package but are available upon request:

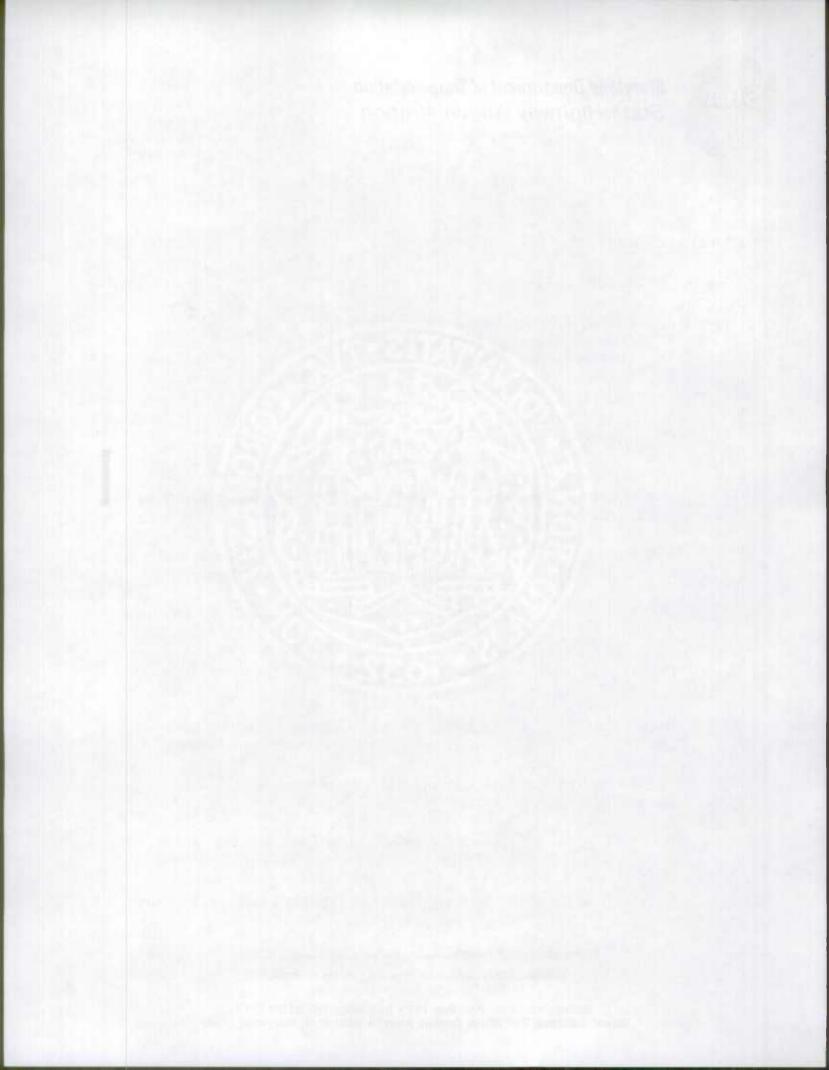
HISD-5 State Primary Mileage by Types, by County, and by

District

HISD-5T State Toll Primary by Types, by County, and by District

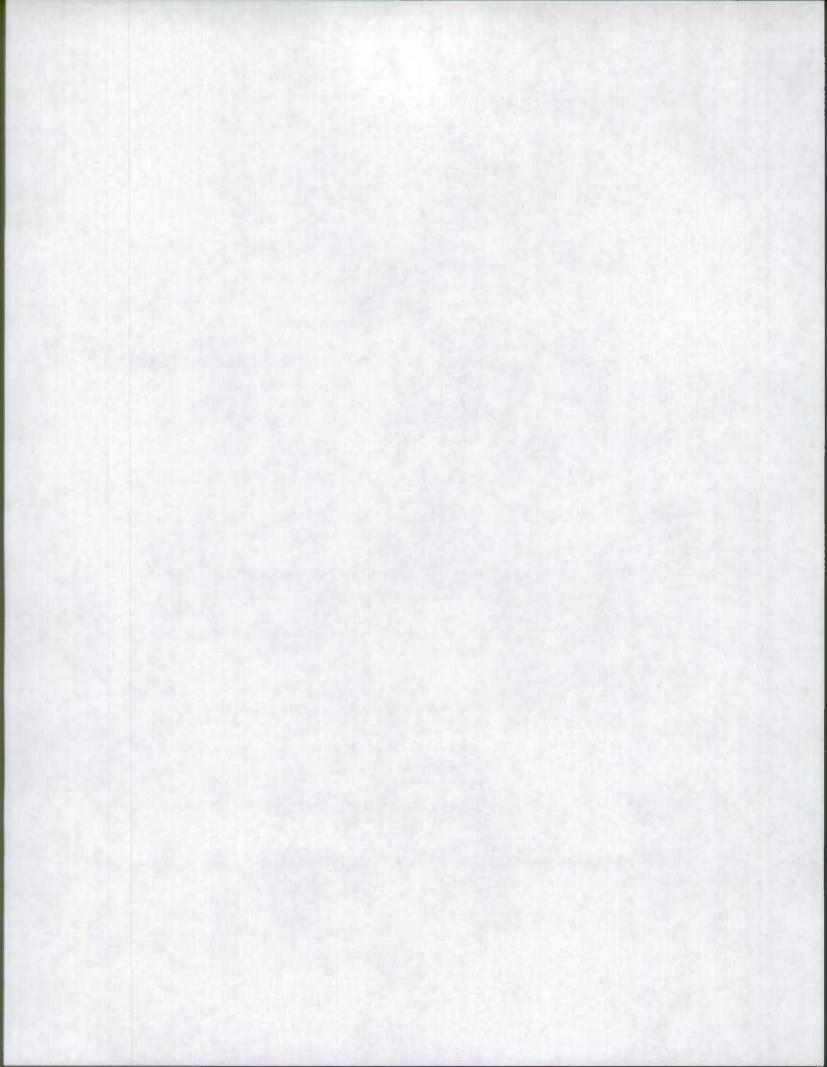
My telephone number is

Maryland Relay Service for Impaired Hearing or Speech 1-800-735-2258 Statewide Toll Free



HISD-6	State Secondary Mileage by Types, by County, and by District
HISD-6T	State Toll Secondary Mileage by Types, by County and by District
HISD-7	County Highway Mileage by Types, by County, and by District
HISD-8	Municipal Highway Mileage by Types, by County, and by District
HISD-FCMI-ALL	Highway Mileage by Functional Class on State, State Toll, County, and Municipal Systems
HISD-FCMI-SHA	Highway mileage by Functional Class on State Highway System
HISD-FCMI-TOLL	Highway Mileage by Functional Class on State Toll System
HISD-FCLM-ALL	Highway Lane-Mileage by Functional Class on State, State Toll, County, and Municipal Systems
HISD-FCLM-SHA	Highway Lane-Mileage by Functional Class on State Highway System
HISD-FCLM-TOLL	Highway Lane-Mileage by Functional Class on State Toll System
HISD-FCAVMT-ALL	Annual Vehicle Miles of Travel by Functional Class on State, State Toll County, and Municipal Systems
HISD-FCAVMT-SHA	Annual Vehicle Miles of Travel by Functional Class on State Highway System
HISD-FCAVMT-TOL	L Annual Vehicle Miles of Travel by Functional Class on State Toll System

If you who have access to SHA's Intranet, The HISD Reports are now accessible through HISD's web pages.



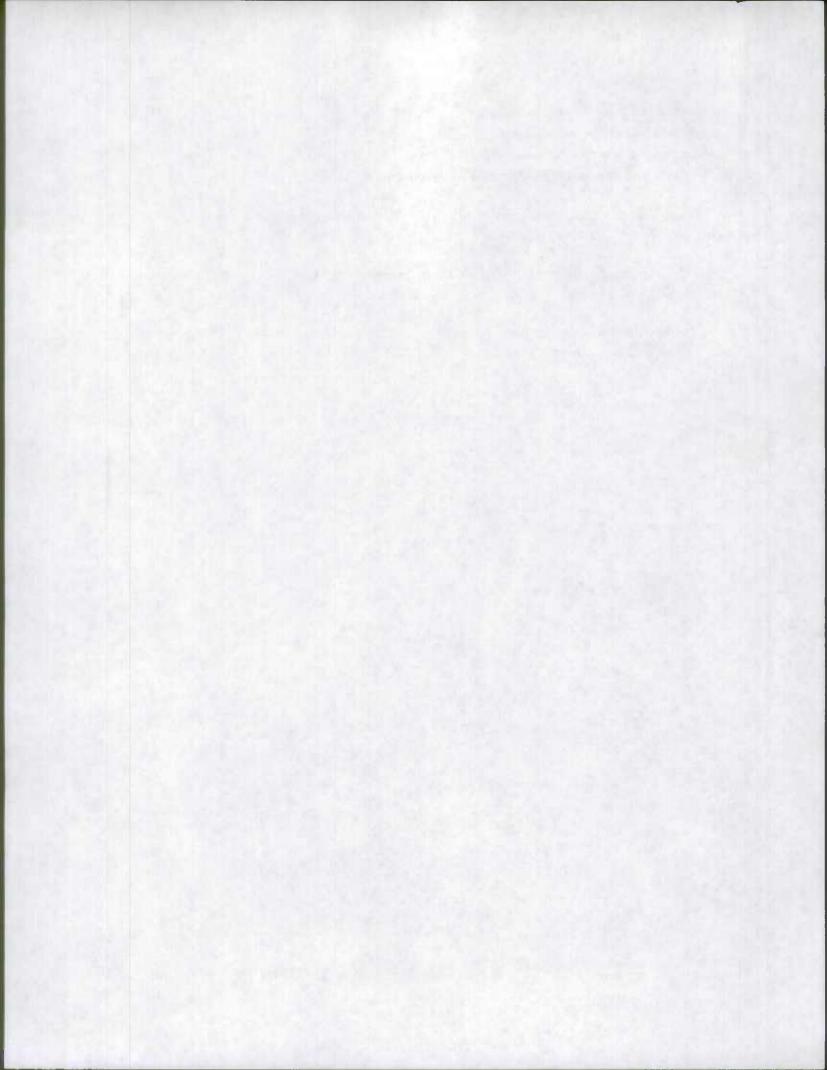
# To access SHA's intranet:

- Open Internet Explorer.
- Type in the address http://170.93.30.204.
- Follow the links to the HISD's List of Products.

These files can be downloaded or printed. When printing the HLR, set your printer to print 8 ½" by 11" landscape.

If you should require additional copies or have any questions or comments pertaining to these reports, please do not hesitate to contact this office.

Please help us keep our distribution list up to date. If you know of any changes or anyone who wishes to receive these reports call Mr. Alan Lijewski at 410-545-5503.





Parris N. Glendening Governor David L. Winstead Secretary Parker F. Williams Administrator

Muhae RBoto

# **MEMORANDUM**

TO:

Distribution List

FROM:

Michael R. Baxter, Manager

Data Support Team

Highway Information Services Division

DATE:

October 16, 1997

SUBJECT:

State Highway Location Reference

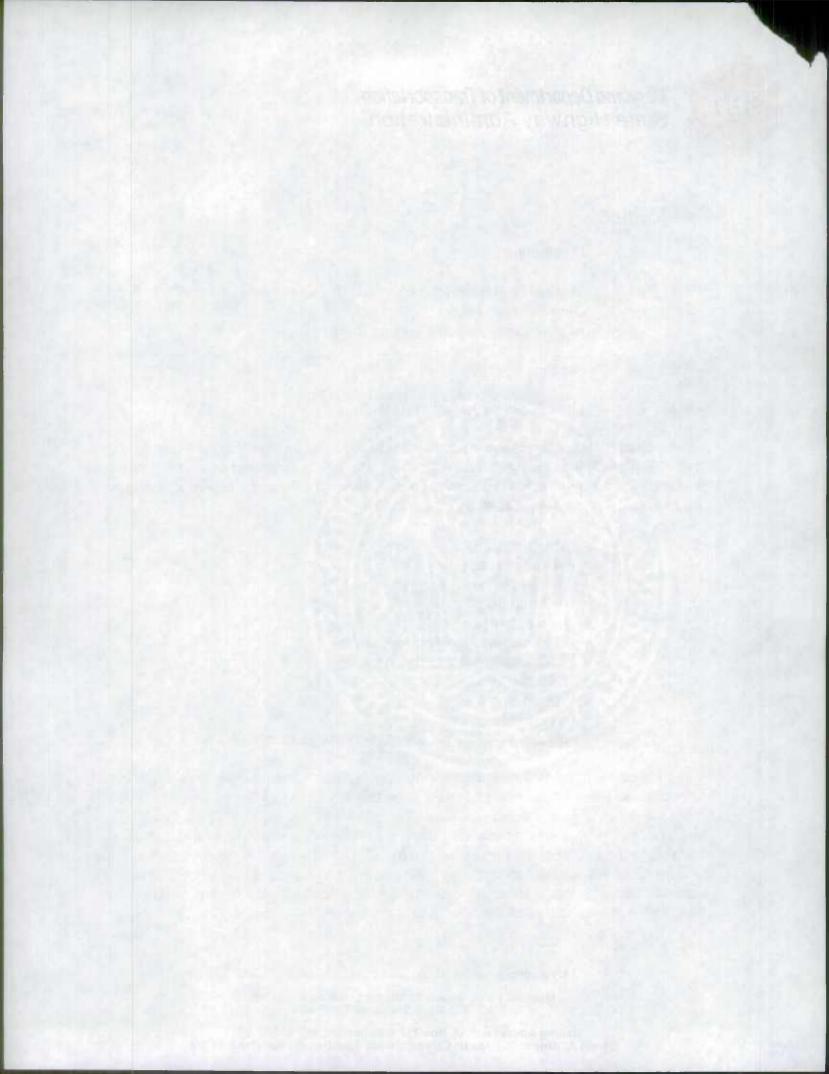
Attached for your use is the official 1997 State Highway Location Reference (HLR). The HLR identifies roadway locations (milepoints), and is arranged by route number. It includes all state maintained highways, spurs, service roads and a listing of changes ("route alert"). The HLR locates, by milepoint, all:

- structures:
- railroad crossings;
- geographic boundaries;
- exit numbers:
- mile markers:
- functionally classified roads;
- intersecting state highways;
- mile markers;
- speed limit zones;
- exit numbers; and
- major intersecting county and municipal roads.

Milepoints correspond to the Highway Videolog File (now maintained by the Office of Materials and Research). The HLR describes the system as of December 31, 1996.

Access to Highway Information Services Division's on-line data base is now available to those offices having access to the <u>CADD/GIS network</u>. Sign into is1, enter the user-id 'guest', password 'md1sha', and you will have access to on-line location reference and physical feature data, functional classification, etc. If you need help or information, please contact Mike Baxter or Jerry Einolf at 410-545-5511.

My telephone number is	
------------------------	--



Customized listings are available for state and local roads upon request, as are data files in various formats such as Lotus 1-2-3, Excel, dBASE III, Access, Word Perfect, Microsoft Word and ASCII or text files. Please contact Mike Baxter at 410-545-5511 for more information.

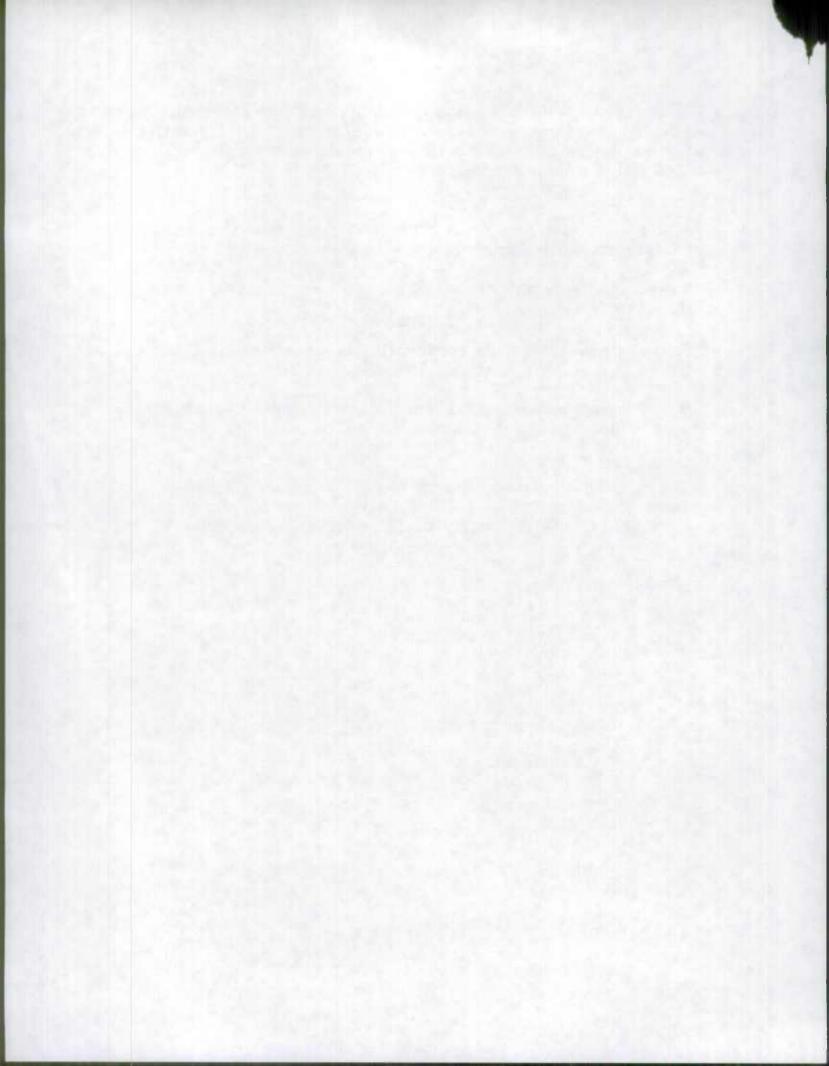
If you who have access to SHA's Intranet, The HLR and The Route Alert List are now accessible through HISD's web pages.

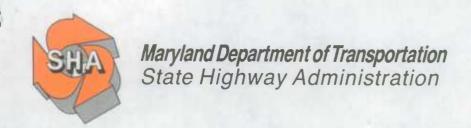
# To access SHA's intranet:

- Open Internet Explorer.
- Type in the address http://170.93.42.173.
- Follow the links to the Highway Information Services Division's Data Support Team.

These files can be downloaded or printed. When printing the HLR, set your printer to print 8 ½" by 11" landscape.

The HLR is also available by individual county at your request. If you need additional copies of the HLR, need additional information, or know of any changes to our distribution list, please contact Mr. Joseph Benedetta at 410-545-5524





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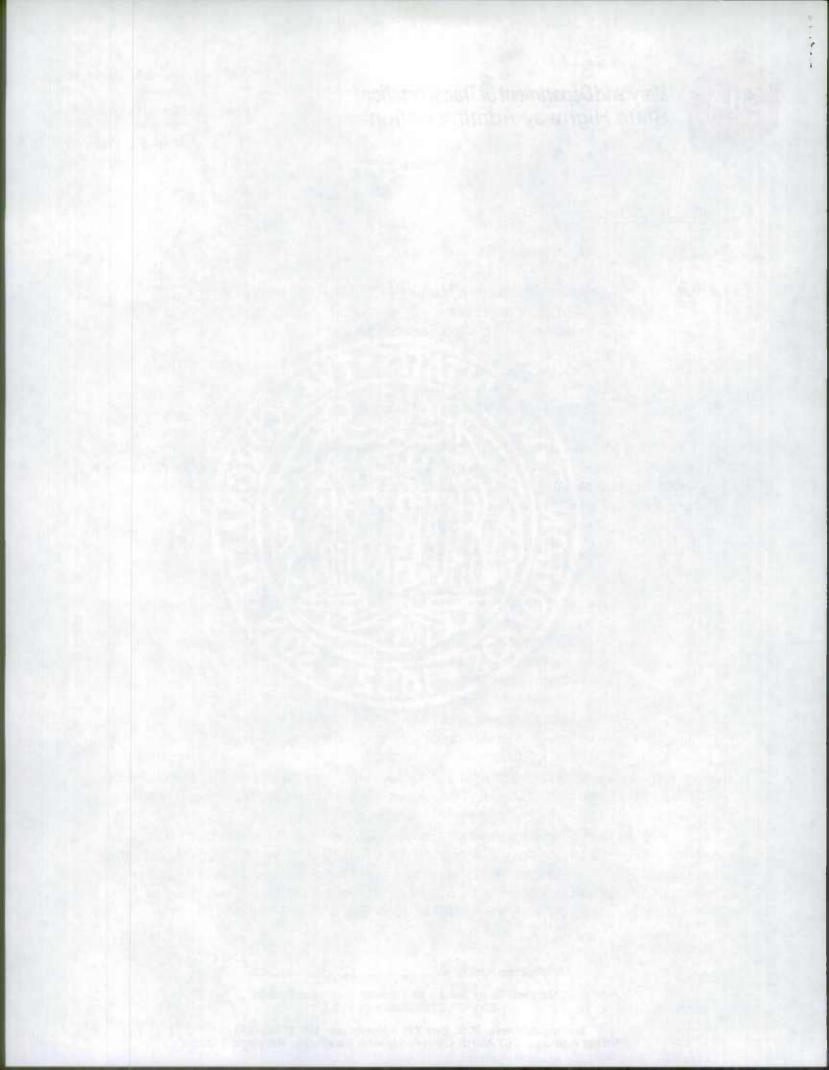
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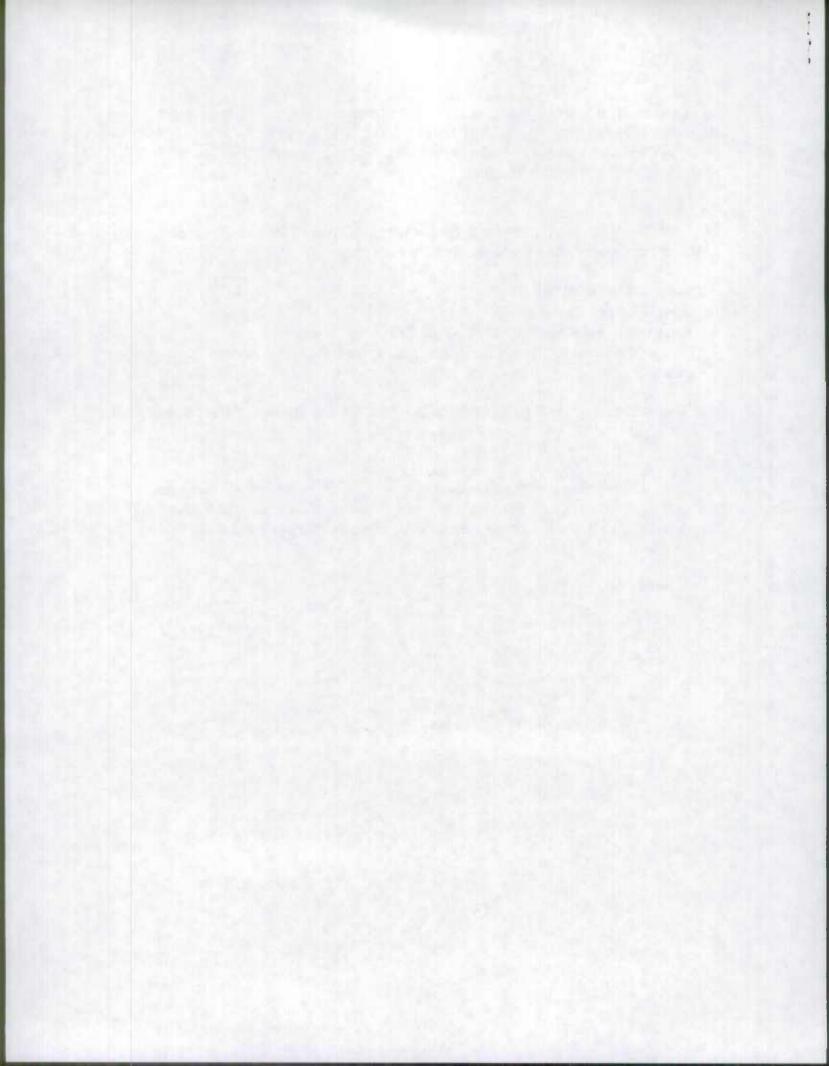
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These files can be downloaded or printed. When printing the HLR, set your printer to print 8  $\frac{1}{2}$ " by 11" landscape.

The HLR is also available by individual county at your request. If you need additional copies of the HLR, need additional information, or know of any changes to our distribution list, please contact Mr. Joseph Benedetta at 410-545-5524





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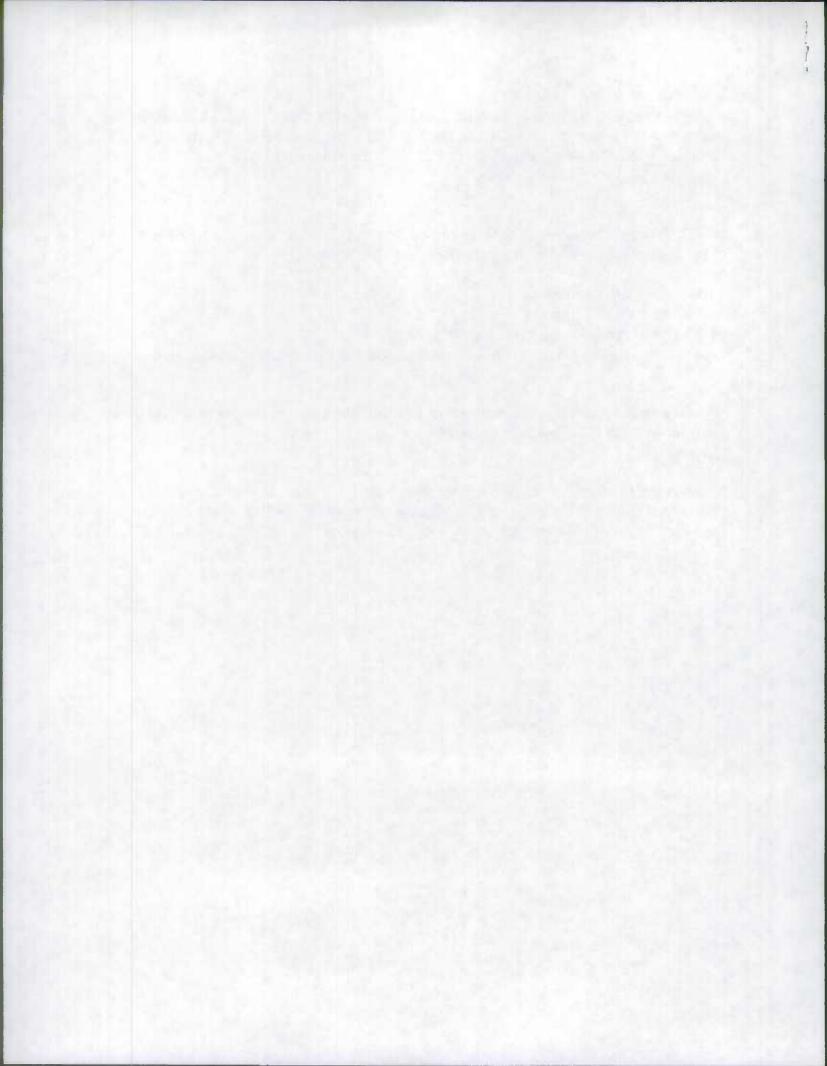
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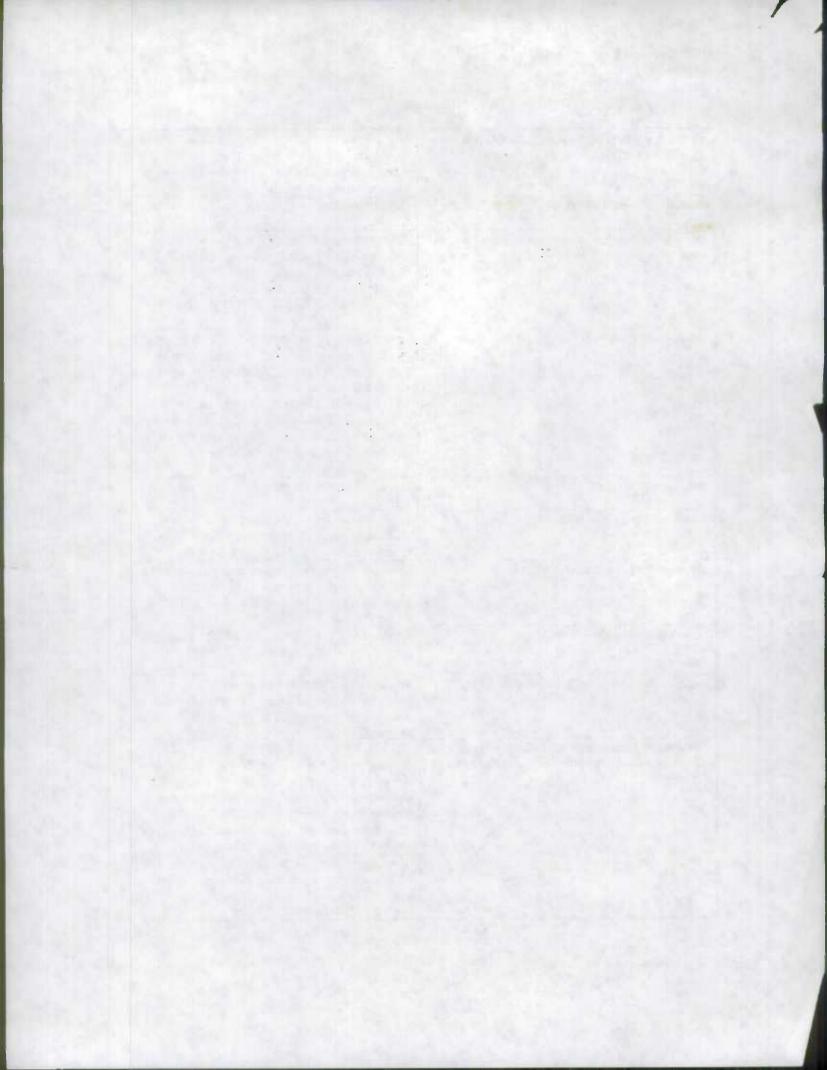
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Structure numbers printed on all bridges that	Structure numbers are included in the HLR for all
correlate to reference book.	the structures we know about. If any have been omitted, please call us at (410) 333-1308 to let us
	know about the missing data.
Place the district number on the county divider pages.	Good idea - HISD will incorporate into next edition.
Identify 3 and 5 lane (sections) with center-left-turn. Identify presence of shoulders.	There is not much room left to add items to the document; there are only so many items that can be fitted on one page and still have the document be legible. However, this data is available as a customized report by calling HISD at (410) 333-1308.
I'm not sure I can trust the access control info	Access control as reported in the HLR is <u>physical</u> control of access. Full control means access is possible only through interchanges, partial control means access is possible through both interchanges and at-grade intersections, while no control of access means access is at at-grade intersections only. This is different from ROW access control, although there is a high degree of correlation between the two items.
Asterisk * road transfer candidates.	HISD will investigate the possibility of adding this item.
Punch out route no. in bold print.	HISD is investigating the possibility of printing the HLR on a laser printer next year. If this is possible the route numbers will be bolded.
Never put maps on dark paper again.	Last year's HLR was distributed with dark county dividers with the maps printed on them which made the maps almost invisible. This will never happen again!
Scnd out info earlier	As noted above, HISD will review the process with the purpose of distributing the HLR in late spring/early summer.
Include total surface width including paved shoulders.	Space is a concern with this document; we can only get so many items on a page. However, this data is available as a customized report by calling HISD at (410) 333-1308.
When using 2 mileposts for a bridge that is long it should give mileposts for the beginning and end of the bridge.	It is HISD's policy to do that on customized listings. In order to keep the size of the document down, we do not include all the bridge mileposts in the published version of the HLR. If there are structures that customers feel should have more descriptive mileposts, please call us at (410) 333-1308 to let us know about the missing data.
More intersecting roads.	To add all the intersecting roads would make the HLR too thick and unwicldy. However, this data is available as a customized report by calling HISD at (410) 333-1308.

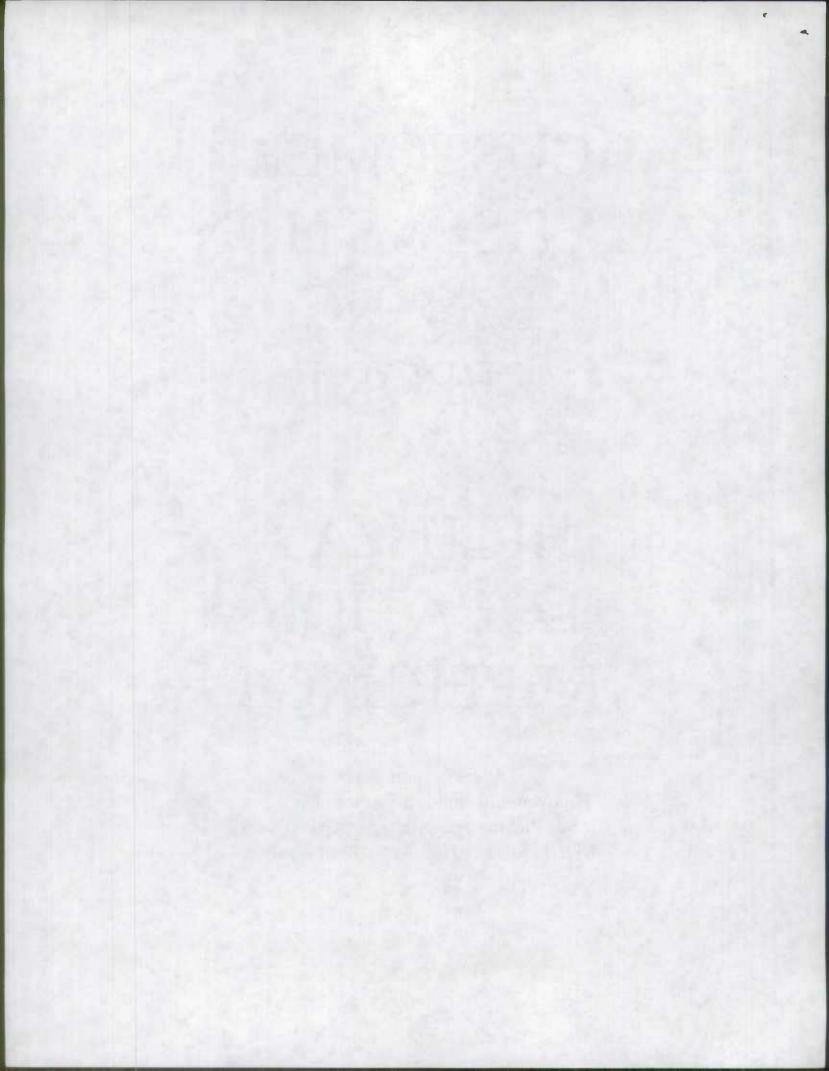


# CUSTOMER SATISFACTION RATING REPORT

on the

# HIGHWAY LOCATION REFERENCE

Prepared by
Data Support Team
Highway Information Services Division
Office of Planning and Preliminary Engineering
Maryland State Highway Administration



### **PURPOSE**

The Data Support Team has adopted a one-page customer survey questionnaire to be sent out with all of the Team's products for the purpose of getting continuous feedback concerning not only the quality of the Team's products but also as a measure of the Team's customer services.

A copy of the Customer Satisfaction Rating form is attached.

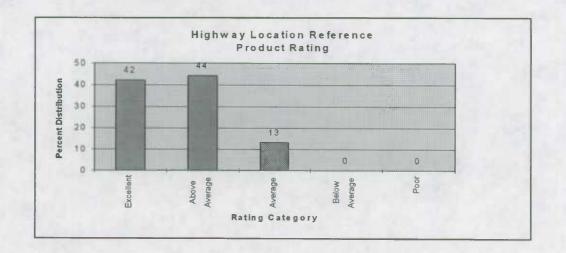
As a pilot project, the Team sent the customer survey questionnaire out with the latest version of the Highway Location Reference, which was distributed in September, 1995.

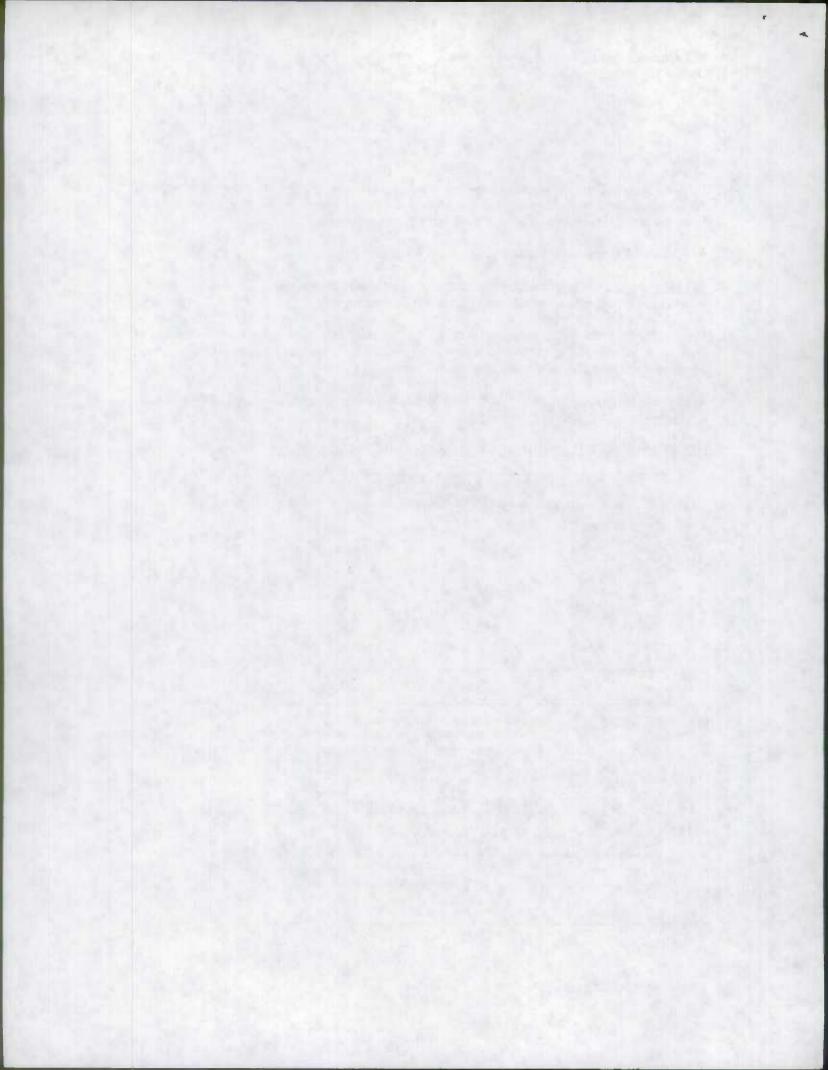
The following is a summary of the results of the survey, including ratings comments for improvements to the product itself, how often the product is used and a rating of the customer service the Team provides when customers have had occasion to contact us for information.

Approximately 250 complete sets of HLR's have been distributed; to date we have received 45 customer survey questionnaires.

**QUESTION 1 - IS THE PRODUCT CLEAR AND UNDERSTANDABLE?** 

Rating	Number of Responses	Percent Distribution
Excellent	19	42.22%
Above	20	44.44%
Average		
Average	6	13.33%
Below	0	0%
Average		
Poor	0	0%
Total	45	100.00%





HLR Customer Satisfaction Rating October 16, 1995 Page 3

As noted above, 86.66% of the respondents rated the HLR as excellent or above average in being clear and understandable, 13.33% rated the product as average and no respondent rated the document as below average or poor.

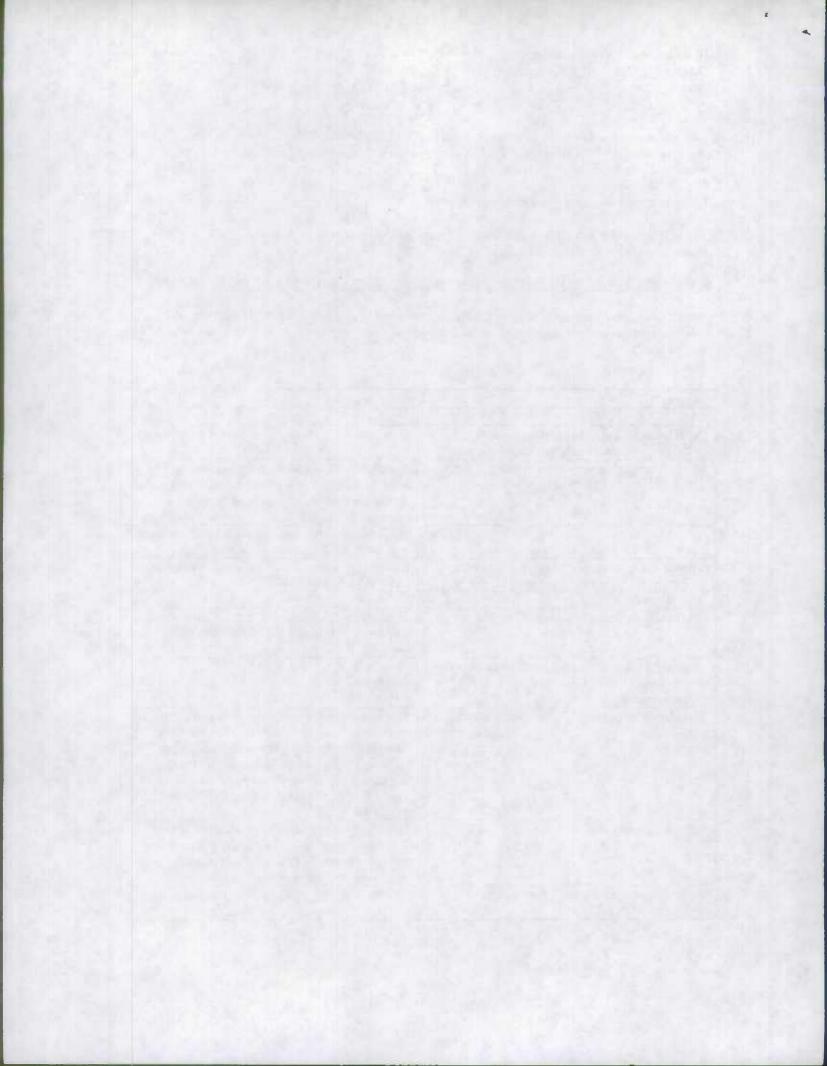
Comments received under this section include:

The Highway Reference is invaluable to certain operations within SHA. Route numbers are hard to read on maps.

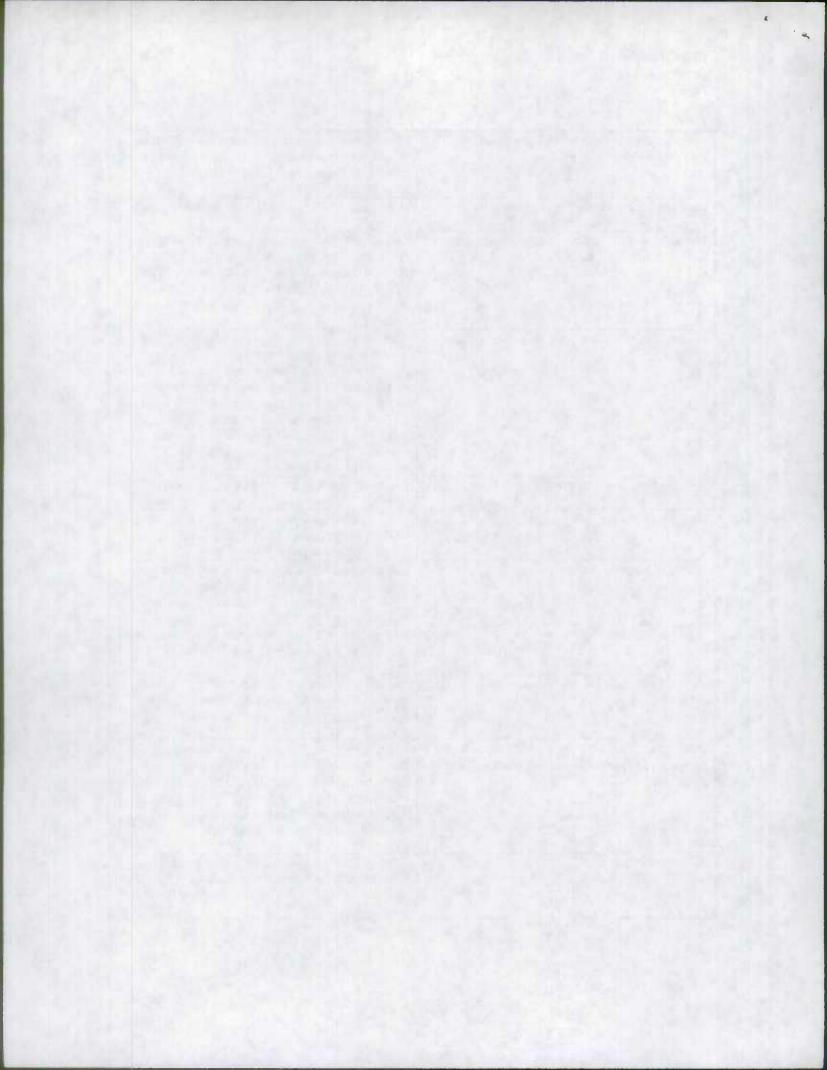
# QUESTION 2 - CAN YOU SUGGEST IMPROVEMENTS TO THE PRODUCT?

The following is a summary of suggestions for improvements to the HLR and HISD's response. the comments are generally recorded as received; some editing for clarity has been done and appears in parentheses.

Comment	HISD Response		
(Add) location of measured mile courses for calibration of distance measuring instruments	Good idea - will try to implement for 1996 edition.		
Route numbers on county maps are illegible	The county maps separating each section will be re- done for next year - the problem was discovered too late in the printing process to be corrected without causing further delay.		
(Add) color maps.	This is an attractive idea but could be prohibitively expensive; HISD will investigate the costs.		
would like to receive, if possible, copies of more detailed inventory printout by county	Customized printouts are available by contacting HISD at (410) 333-1308.		
None needed.	Thank you!		
Get them out sooner - like May 1.	Good idea - HISD will review the process with the purpose of distributing the HLR in late spring/carly summer.		
I have used this reference for years and find it very useful. I can't think of anything that would improve upon it.	Thank you!		
This manual does not give all of the intersecting roads	This is true - only intersecting state roads and other functionally classified roads are included in the published version in order to keep the size (and printing costs) of the document down. However, a full version including all intersecting highways is available upon request by calling HISD at (410) 333-1308.		
Perhaps even more detail.	Customized versions are available upon request. There are certain limitations regarding page size and thickness of the document that affect the cost effectiveness considerations.		
Under milepost description - show mileposts that designate C.H.A.R.T. routes.	HISD will investigate the possibility of including C.H.A.R.T. designations in the next edition.		



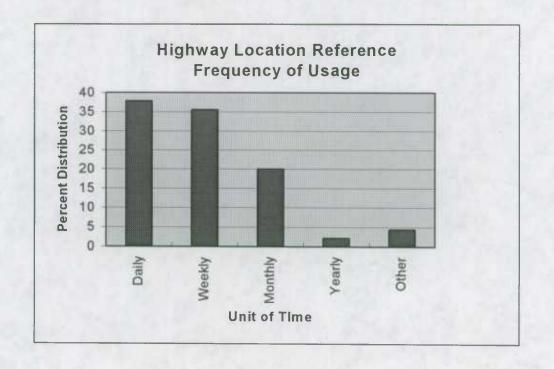
Structure numbers printed on <u>all</u> bridges that correlate to reference book.	Structure numbers are included in the HLR for all the structures we know about. If any have been omitted, please call us at (410) 333-1308 to let us know about the missing data.
Place the district number on the county divider pages.	Good idea - HISD will incorporate into next edition.
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Asterisk * road transfer candidates.	HISD will investigate the possibility of adding this item.
Punch out route no. in bold print.	HISD is investigating the possibility of printing the HLR on a laser printer next year. If this is possible the route numbers will be bolded.
Never put maps on dark paper again.	Last year's HLR was distributed with dark county dividers with the maps printed on them which made the maps almost invisible. This will never happen again!
Send out info earlier	As noted above, HISD will review the process with the purpose of distributing the HLR in late spring/early summer.
Include total surface width including paved shoulders.	Space is a concern with this document; we can only get so many items on a page. However, this data is available as a customized report by calling HISD at (410) 333-1308.
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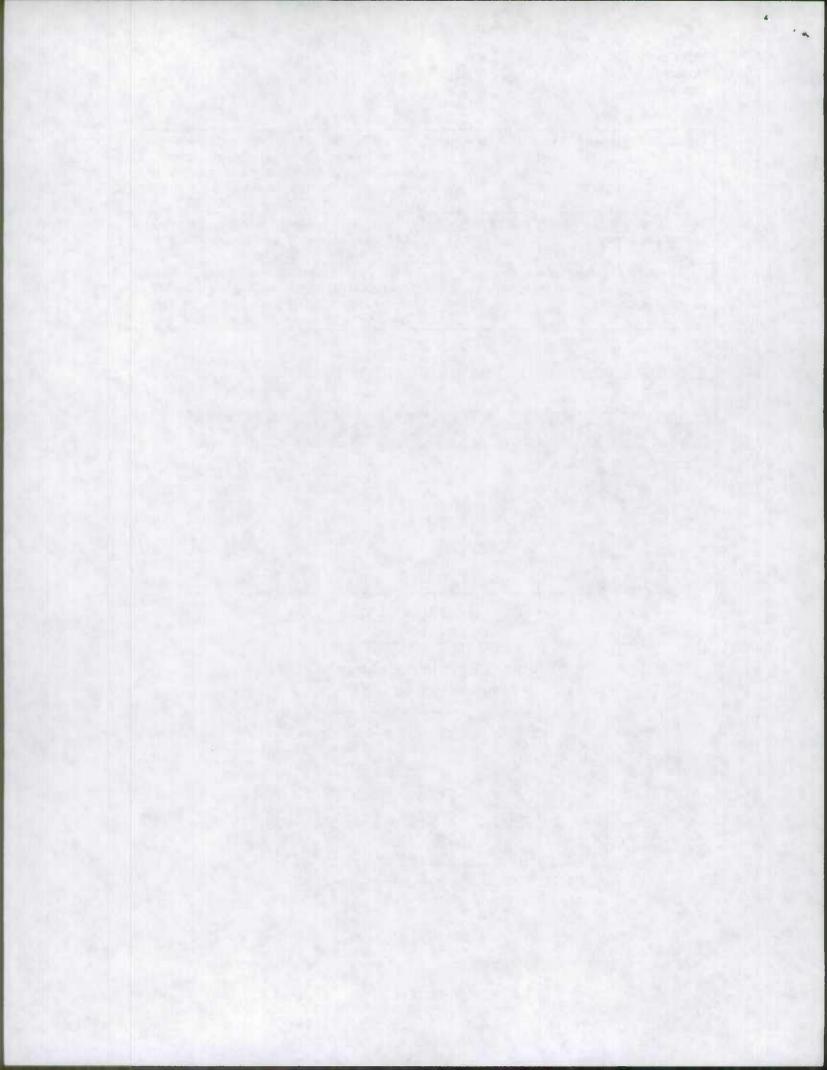


Include total lane miles for each district or county.	This is summary data that is available in the HISD-9 Report, which a summary of miles, lane-miles, square yards and travel on state roads by county and district. This report is available by calling HISD at (410) 333-1308.
Make the route numbers and other key info in bold type for easy browsing.	HISD is investigating the possibility of printing the HLR on a laser printer next year. If this is possible the key data items will be bolded.
Total number of lane miles, aadt and square yards of surface for each county at the bottom of each route and county.	HISD will investigate the feasibility of including this data in future editions. This data is available as separate report - HISD-9 - and as a customized report by route, county and district.

# **QUESTION 3 - HOW OFTEN DO YOU USE THIS INFORMATION?**

Rating of HLR	Excellent	Aboye Average	Average	Total Responses	Percent Distribution
Unit of Time					
Daily	9	4	4	17	37.78%
Weekly	5	11	0	16	35.56%
Monthly	4	4	1	9	20.00%
Yearly	1	0	0	1	2.22%
Other	0	1	1	2	4.44%
Total	19	20	6	45	100.00%





HLR Customer Satisfaction Rating October 16, 1995 Page 6

Over 74% of the those responding use the document at least weekly or more frequently. Less than 7% usc the HLR less than onee a month.

Responses under the other eategory included 'as needed' and 'hardly ever.'

# QUESTION 4 - . HOW WOULD YOU RATE THE SERVICE THAT YOU RECEIVED FROM THE DATA SUPPORT TEAM?

Rating of DST's Service	Number of Responses	Percent Distribution
Excellent		51.11%
Above Average	15	33.33%
Average	5	11.11%
Below Average	0	0%
Poor	0	0%
No Response	2	4.44%
Total	45	100.00%

Over 84% of the respondents rated the Data Support Team's services as above average or excellent, while only 11% rated the service as average and no respondents gave a rating of poor or below average.

## Comment

It's a very good reference document, but many don't know it exists or how much info. it contains. Hopefully, aggressive marketing of its availability "on-line" will help.

Need projected ADT for programming projects. Can this be added to reference? Put on computer network in future.

What other products are available?

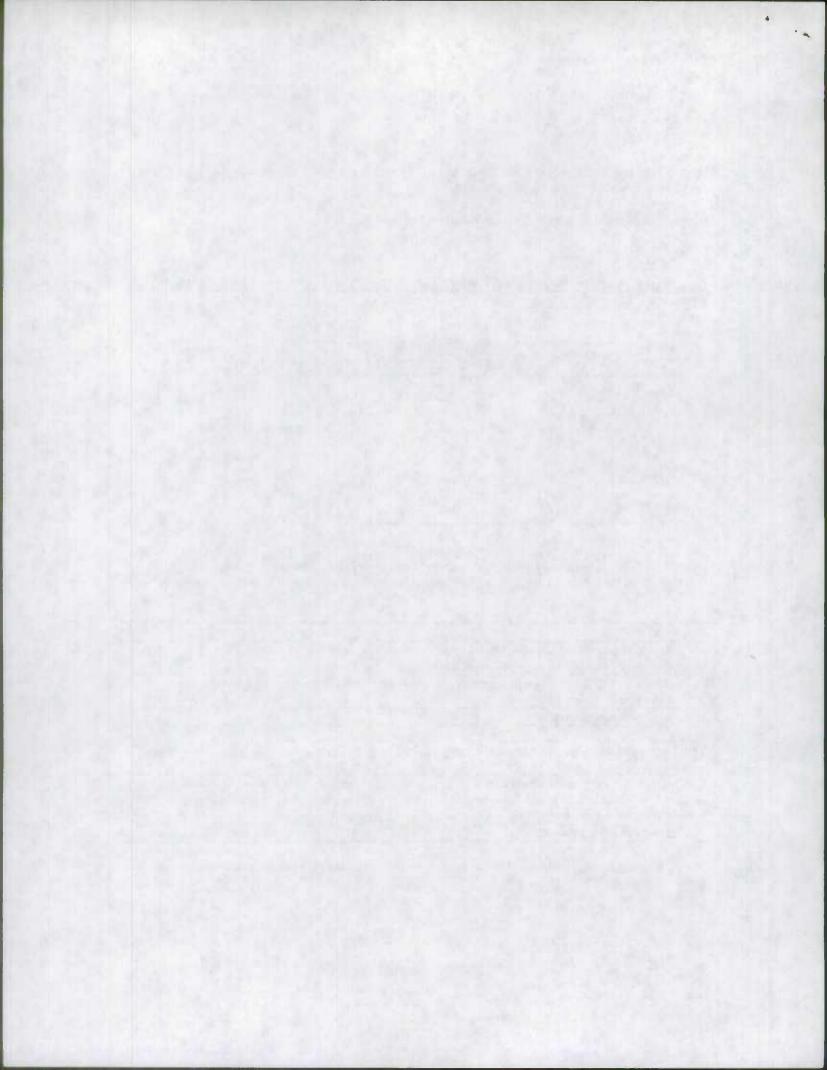
The best

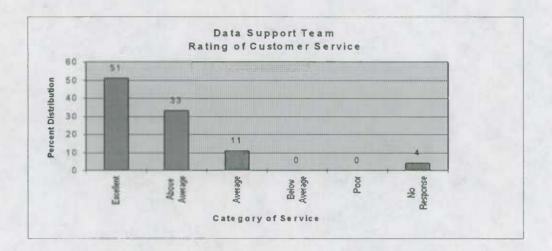
This Team believed in customer service before it became popular. They are also the most helpful people in SHA.

Personnel are always responsive to our needs. Your staff has consistently provided our Section with invaluable information. In particular, Mr. Hess and Mr. Einolf have been extremely helpful and knowledgeable; in every contact their dedication and professionalism is apparent!

Thanks for your prompt service.

The following is a graph that illustrates the percent distribution of the rating of the Data Support Tcam's customer service.

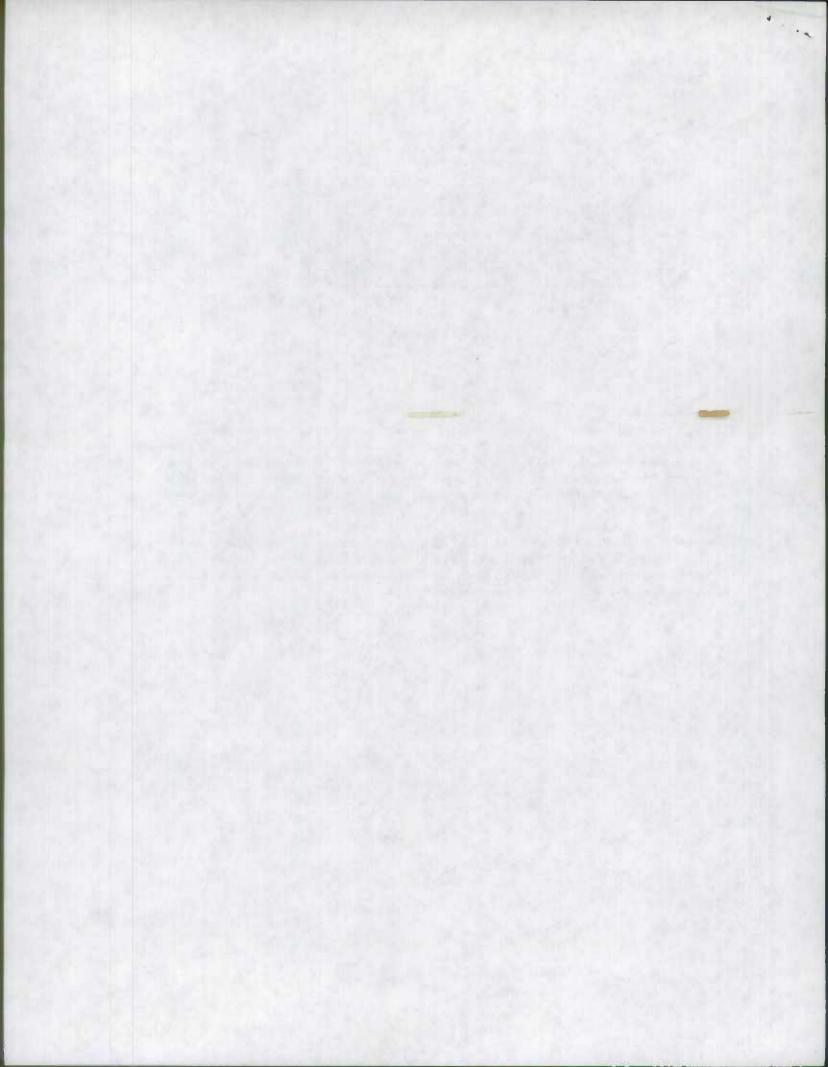




### Conclusion

The extent of the positive response was somewhat surprising in that no responses were received rating the HLR below average or poor, and only a few respondents used the document infrequently. The response to the Customer Satisfaction Rating shows that the Highway Location Reference is highly valued by SHA personnel that is frequently used in the routine performance of their everyday tasks. The fact that many of those responding took the time to comment on various aspects of the HLR shows a high level of interest in its format and content.

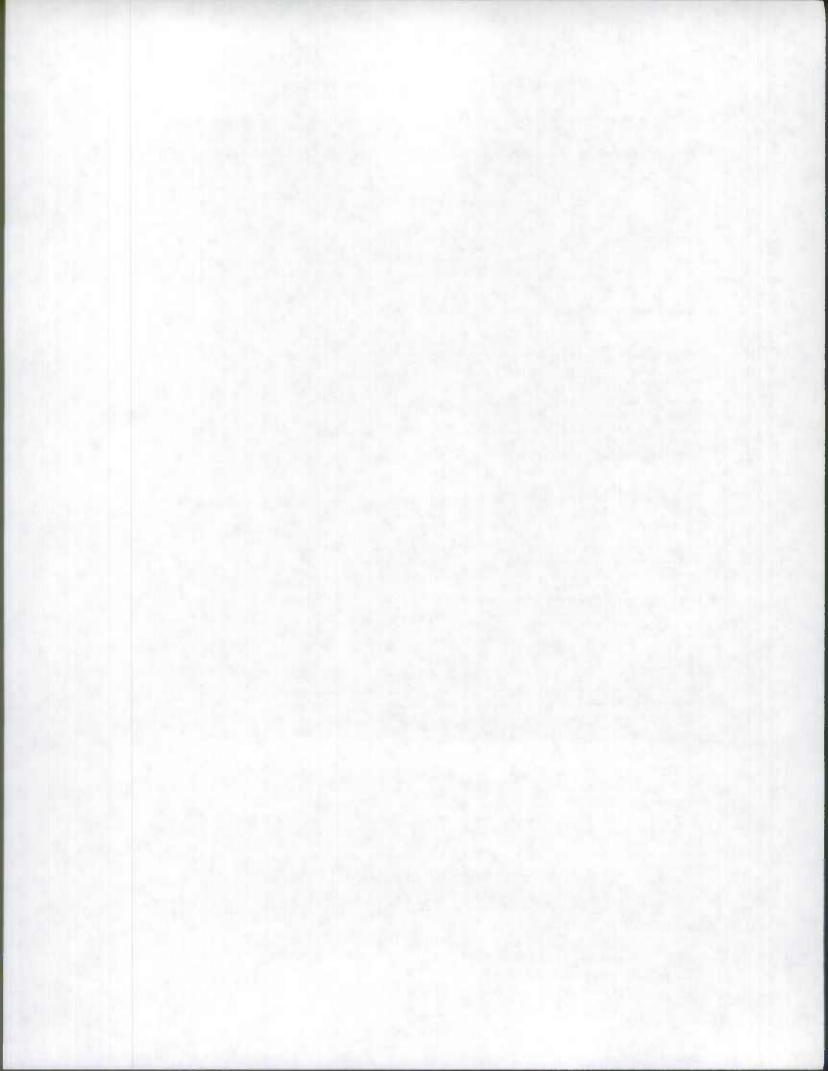
Overwhelmingly, the HLR is perceived to be of excellent or above average content. Also, the document is used frequently by a wide variety offices within SHA. Since much time and effort is put into the compilation and production of the HLR by the Data Support Team, the results of the survey are a reaffirmation of the Team's efforts in producing this document.



# Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

# Please help us improve the Highway Location Reference by answering the following questions:

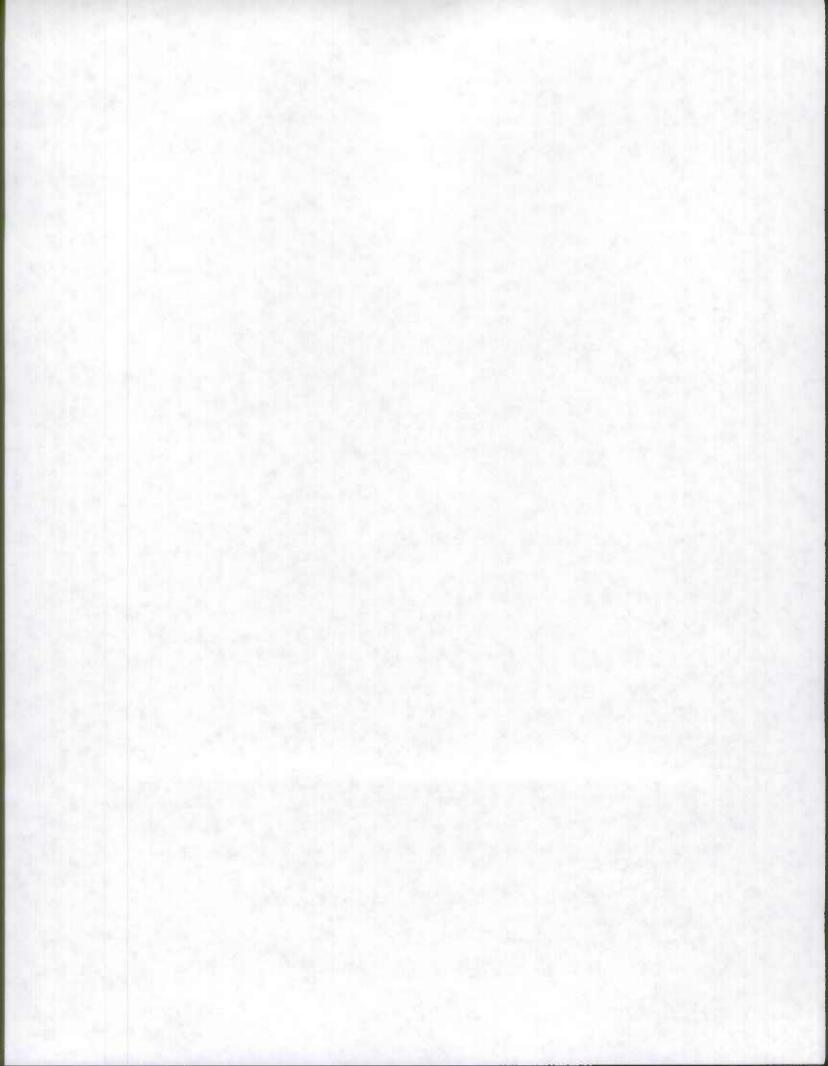
. How would it in annually?	npact your job if the High	way Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important	is the Highway Location R	eference to your job?		
5 Critically Imports:	4 Nery Important	3	2	1
Titically Importal	it very important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often woul	d you like to see the High	way Location Reference upo	dated?	
5	4	3		
3 month cycle		Annual cycle	2 Two-year cycle	l Doesn't matter
Comments:				
How often do yo	ou use the Highway Locati	on Reference?		
5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify
Comments:				
What tasks do yo	ou perform using the High	way I gotton Deference		
Comments:	ou perform using the ringh	way Location Reference?		
Comments.				
-				
ou would like a phone number:	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank vo	u.
ease return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2	1202		
	Fax: (410) 333-1045 o	r (410) 333-8684		



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Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
. How important is	the Highway Location R	eference to your job?		
5	4	3	2	1
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often would	you like to see the High	way Location Reference upo	dated?	
5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
How often do you 5 Daily	use the Highway Location  4  Weekly	on Reference?  3  Monthly	2 V-orde	1
Comments:	Weekly	Monuny	Yearly	Other (please Specify)
What tasks do you Comments:	perform using the High	way Location Reference?		
you would like a m	nember of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank yo	u.
	Michael Baxter Highway Information 707 N. Calvert Street	Services Division		

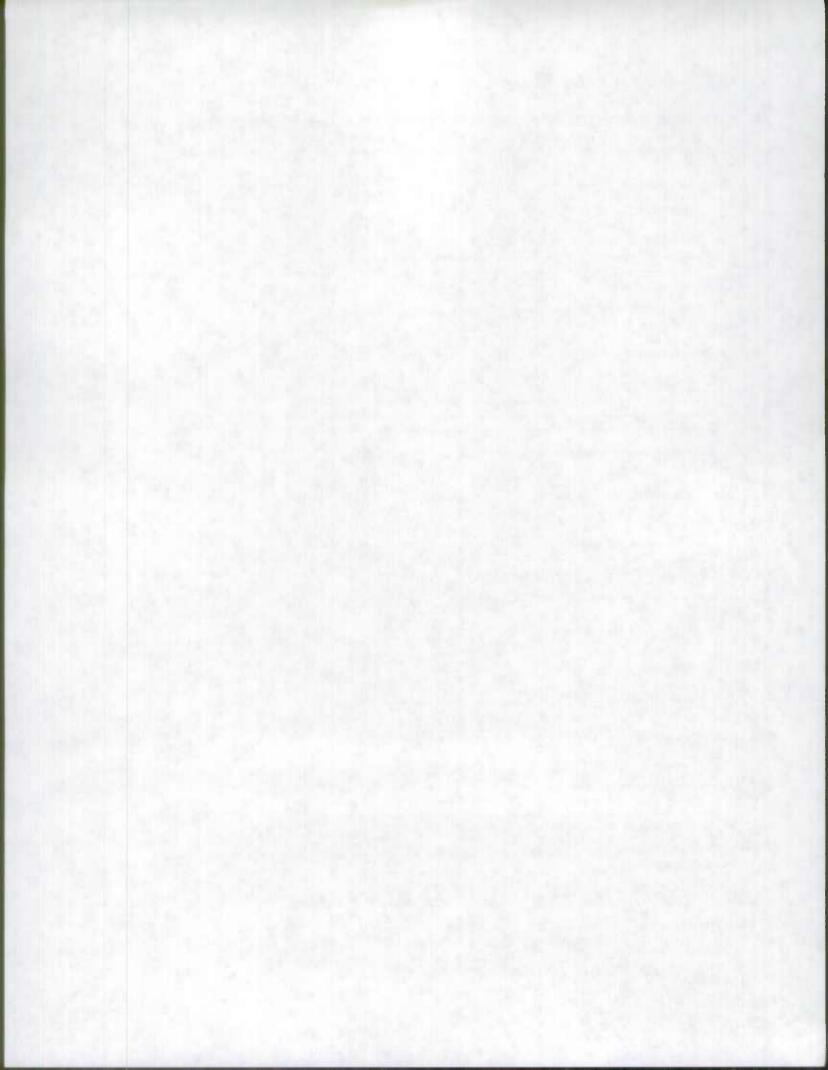
Baltimore, Maryland 21202



### Please help us improve the Highway Location Reference by answering the following questions:

How would it is annually?	mpact your job if the Highv	way Location Reference wer	re distributed every o	ther year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
5	4	3	2	1
Critically Importa	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
3. How often wou		way Location Reference upo		
5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
4. How often do your 5 Daily Comments:	ou use the Highway Location 4 Weekly	on Reference?  3  Monthly	2 Yearly	1 Other (please Specify)
5. What tasks do y Comments:	ou perform using the High	way Location Reference?		
If you would like a	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
erephone number.		Friday, April 12, 19	996. Thank you	1
Please return to:		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Z IIIIII Y O	
icase return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division C-607		

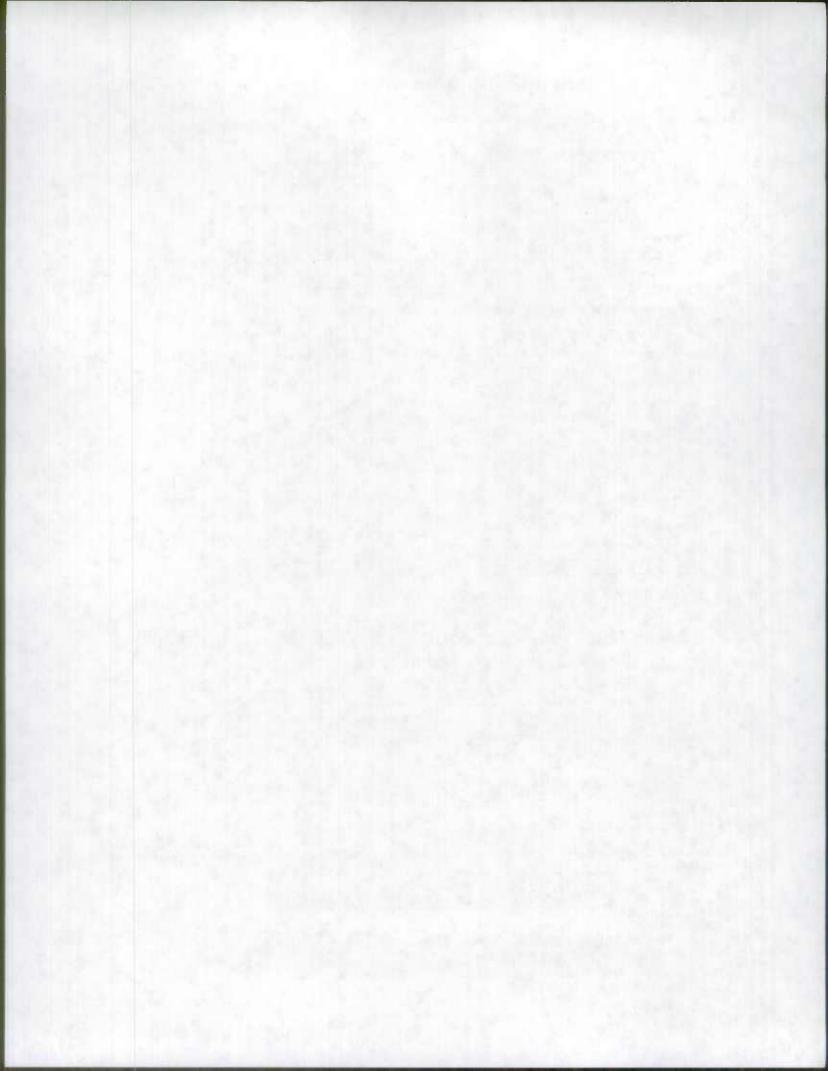
Baltimore, Maryland 21202



### Please help us improve the Highway Location Reference by answering the following questions:

5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important	is the Highway Location F	Reference to your job?		
5	4	3	2	1
Critically Importation  Comments:	nt Very Important	Somewhat Important	Seldom Used	Never Used
	d you like to see the High	way Location Reference upo	dated?	
5 3 month cycle	4 6 month cycle	3 Annual cycle	2 Two-year cycle	Doesn't matter
Comments:				
5	ou use the Highway Locati	ion Reference?	2	
Daily Comments:	Weekly	Monthly	Yearly	Other (please Specify
What tasks do y	ou perform using the High	away Location Reference?		
Comments:				
	member of the Data Supp	ort Team to respond to your	comments, please w	rite your name and
you would like a ephone number:				

Baltimore, Maryland 21202



### Please help us improve the Highway Location Reference by answering the following questions:

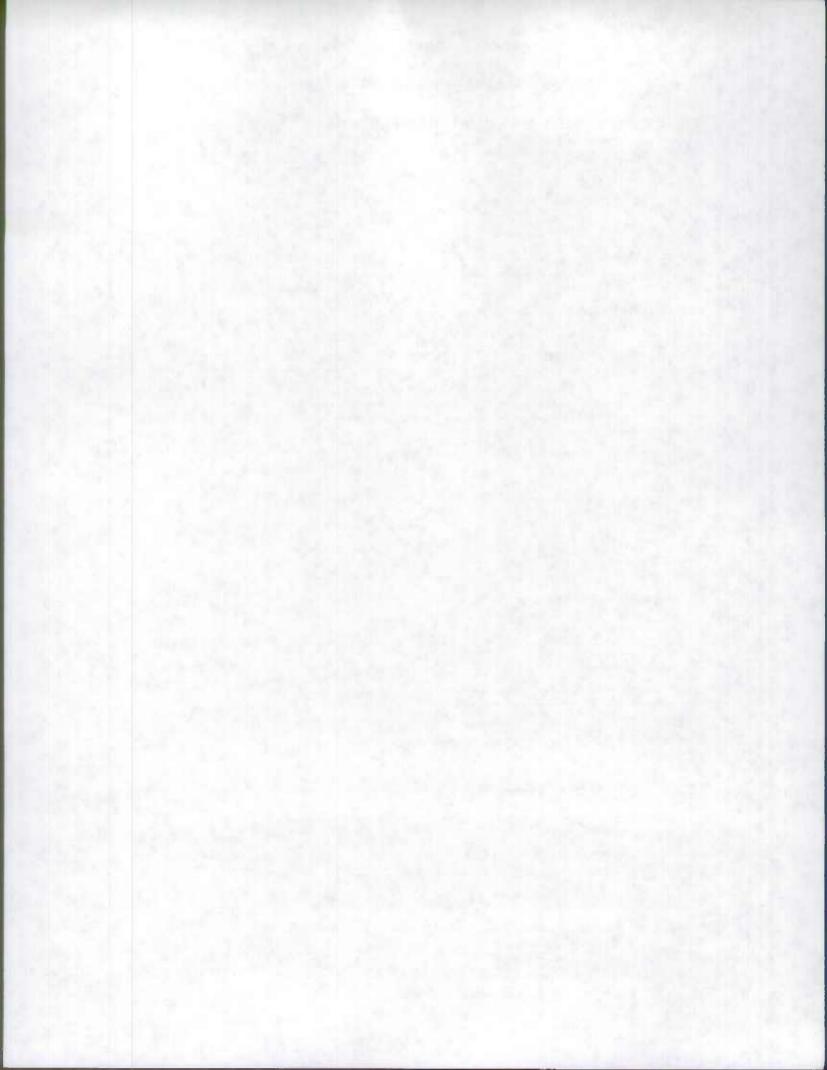
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How often would yo	u like to see the Highy	vay Location Reference upo	dated?	
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Comments:	Weekly	Monthly	Yearly	Other (please Specify
What tasks do you ne	erform using the High	way Location Reference?		
Comments:	aroun using the ringh	way Location Reference?		
ou would like a mem	ber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
epnone number:		rt Team to respond to your		

Please return to:

Michael Baxter

Highway Information Services Division

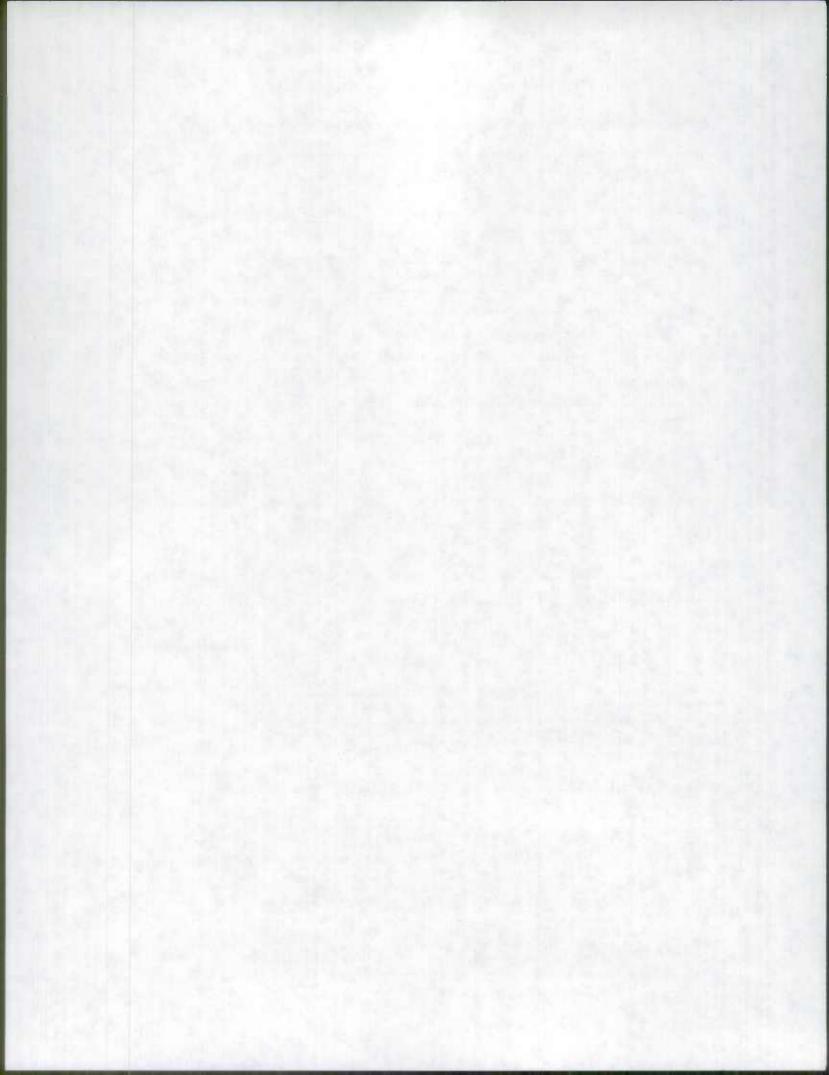
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



# Please help us improve the Highway Location Reference by answering the following questions:

l. How would it imp annually?	pact your job if the High	way Location Reference we	re distributed every	other year instead of
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Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
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Critically Important Comments:	Very Important	Somewhat Important	Seldom Used	Never Used
5	4 6 month cycle	way Location Reference upo 3 Annual cycle	2 Two-year cycle	l Doesn't matter
How often do you	use the Highway Location	on Reference?		
5 Daily	4 Weekly	3 Monthly	2	1
Comments:	Weekly	Monthly	Yearly	Other (please Specify)
What tasks do you Comments:	perform using the High	way Location Reference?		
you would like a m	ember of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
lephone number:		Friday, April 12, 19	_	
	Michael Baxter		уу. тианк уо	<u>u.</u>
	Highway Information 707 N. Calvert Street	Services Division		

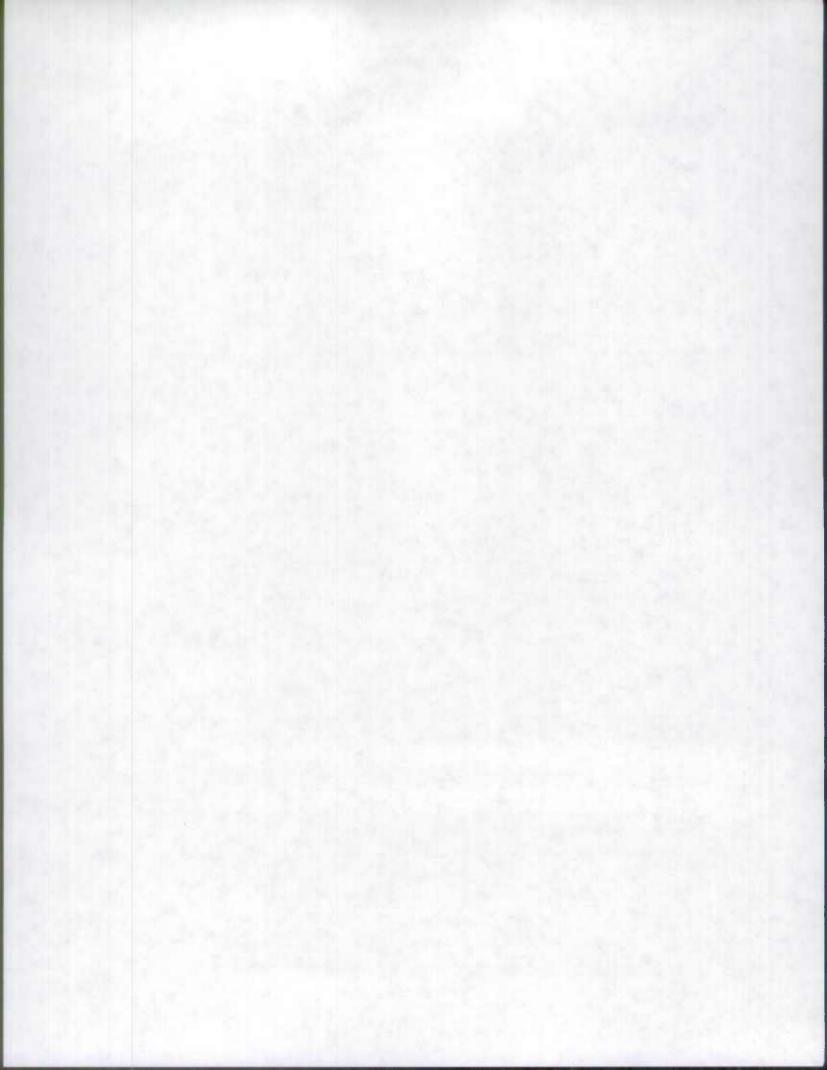
Baltimore, Maryland 21202 Fax: (410) 333-1045 or (410) 333-8684



# Please help us improve the Highway Location Reference by answering the following questions:

l. How would it impannually?	pact your job if the Highv	vay Location Reference we	re distributed every o	other year instead of
5	4	3	2	,
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
. How important is	the Highway Location R	eference to your job?		
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Critically Important Comments:	Very Important	Somewhat Important	Seldom Used	Never Used
5	4	way Location Reference upo 3 Annual cycle	2	1 Doesn't matter
How often do you	use the Highway Location	on Reference?	2	
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What tasks do you Comments:		way Location Reference?		
you would like a m		rt Team to respond to your		
	Michael Baxter Highway Information 707 N. Calvert Street	Services Division	2 avain ju	

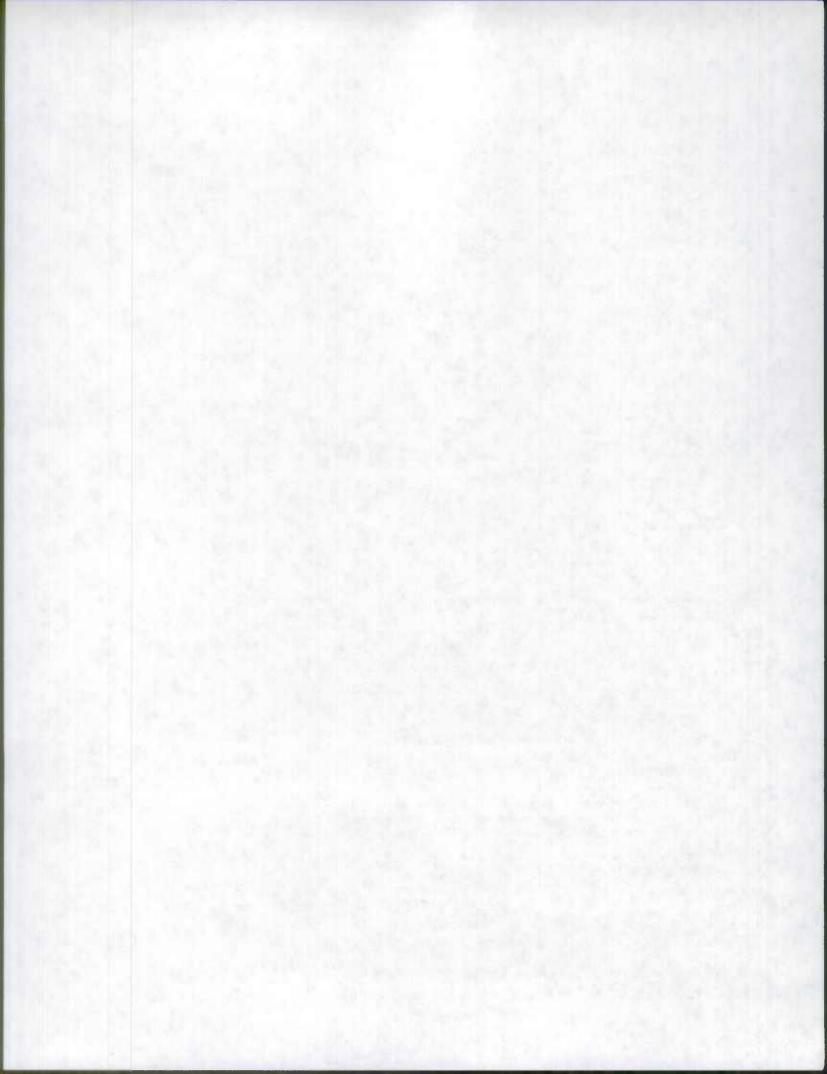
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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1. How would it is annually?	mpact your job if the Highv	way Location Reference we	re distributed every o	ther year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
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Critically Importa	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
3. How often wou	ld you like to see the Highv	vay Location Reference up		
5	4	3	2	1
	6 month cycle		Two-year cycle	Doesn't matter
Comments:				
4. How often do y 5 Daily	ou use the Highway Locati 4 Weekly	on Reference?  3  Monthly	2 Yearly	1 Other (please Specify)
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5. What tasks do y  Comments:	ou perform using the High	way Location Reference?		
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	Please return by	Friday, April 12, 19	996. Thank yo	u.
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division		

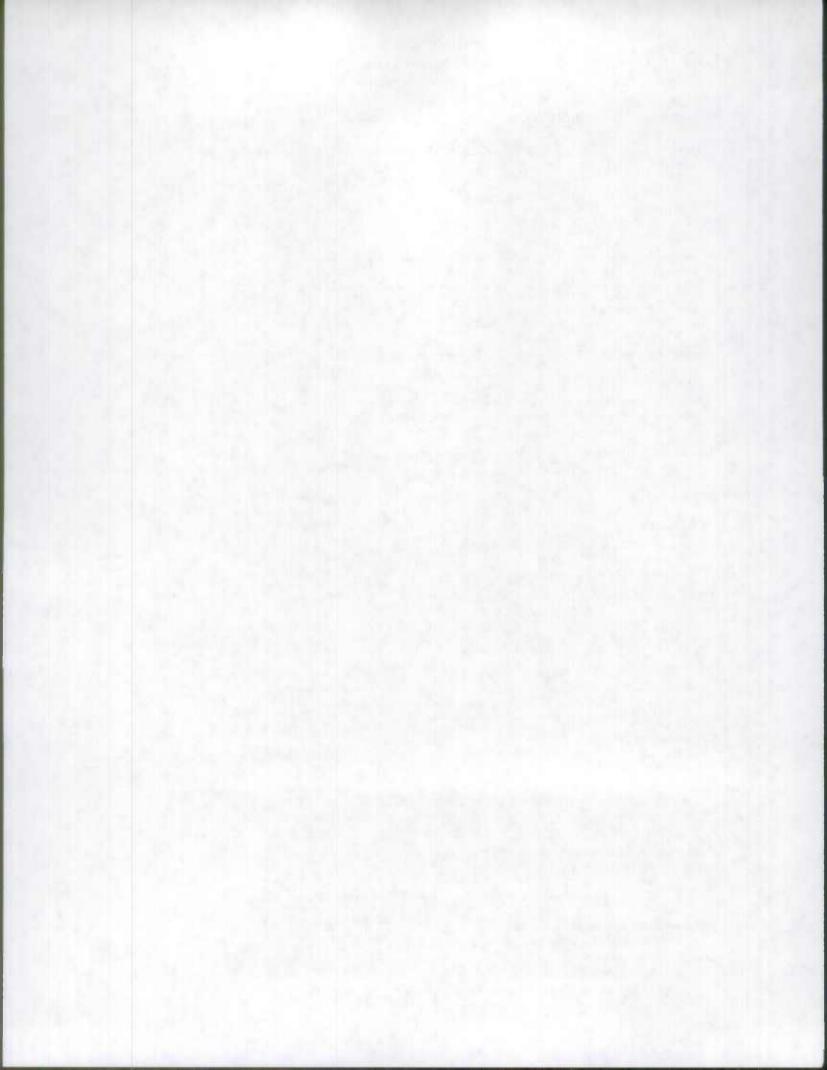
Baltimore, Maryland 21202



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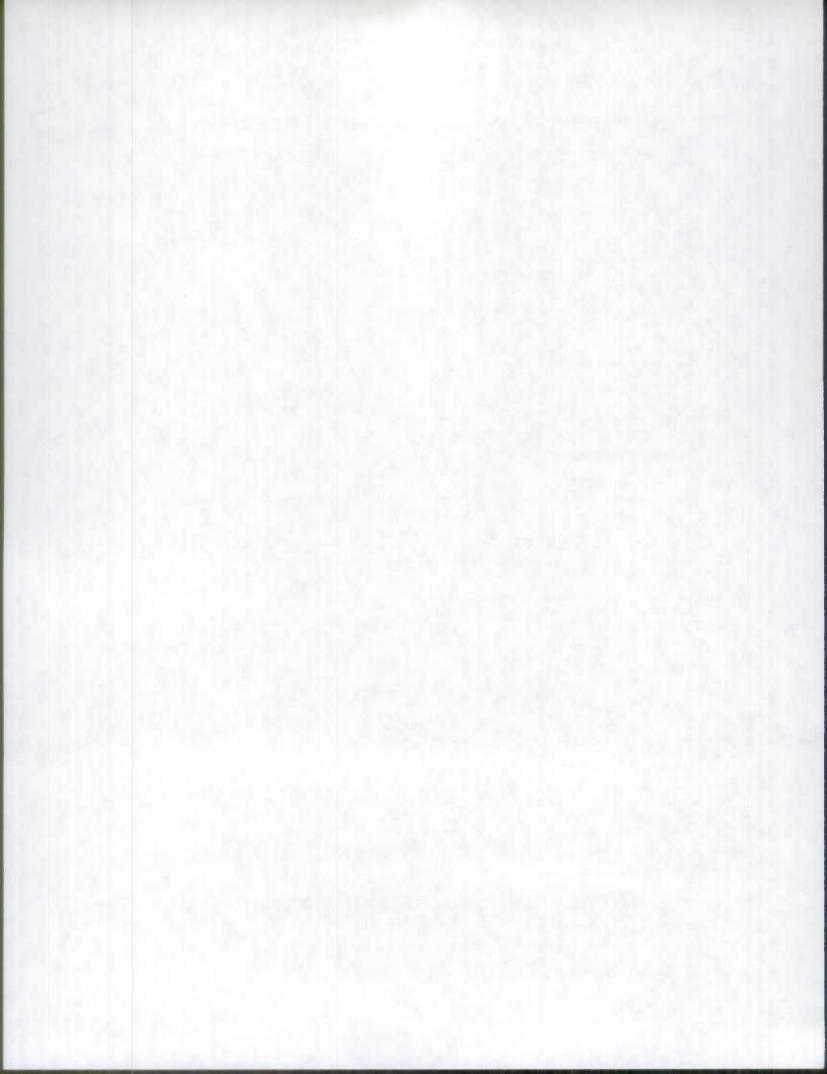
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Comments:				
2. How important i	s the Highway Location R	eference to your job?		
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Critically Importan	t Very Important	Somewhat Important	Seldom Used	Never Used
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		nn Pafaranca?		
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you would like a relephone number:	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information 707 N. Calvert Street,			

Baltimore, Maryland 21202



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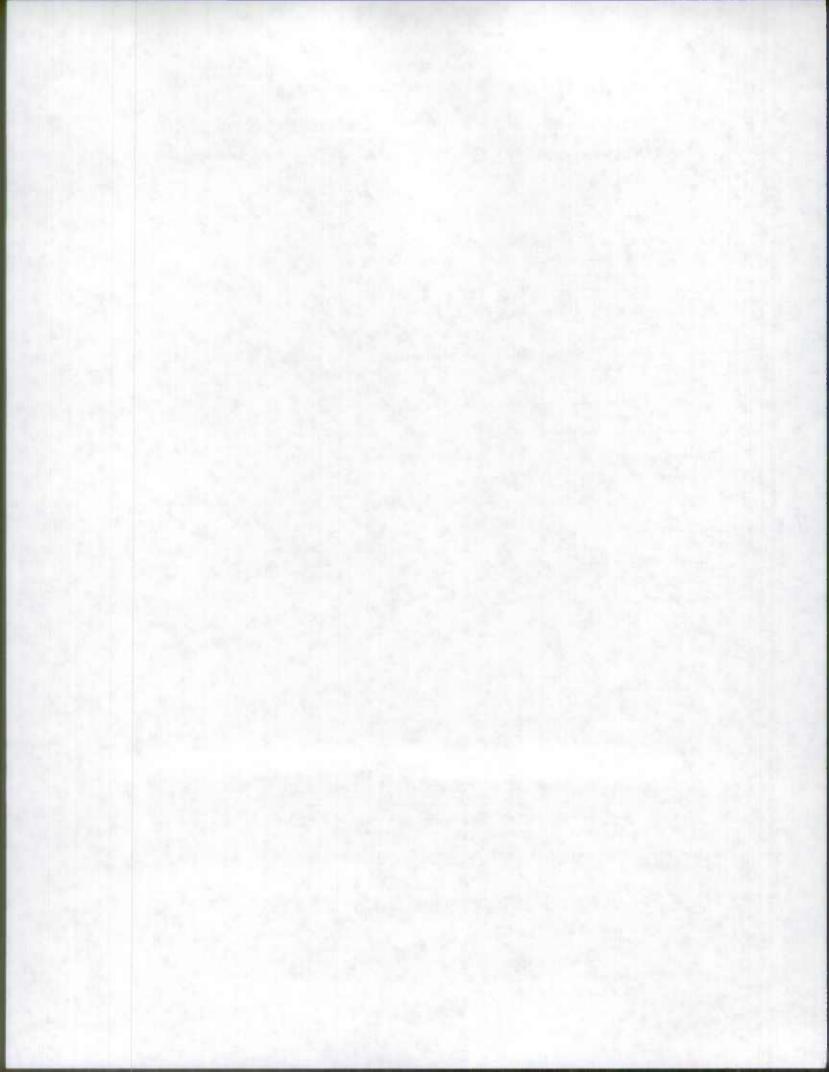
<ol> <li>How would it in annually?</li> </ol>	npact your job if the Highv	way Location Reference we	re distributed every o	ther year instead of
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Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important i	s the Highway Location R	eference to your job?		
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. What tasks do yo	ou perform using the High	way Location Reference?		
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f you would like a relephone number:	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
		Friday, April 12, 19	996. Thank yo	<u>u.</u>
Please return to:	Michael Baxter	Sarvices Division		
	Highway Information 707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2			



# Please help us improve the Highway Location Reference by answering the following questions:

How would it in annually?	npact your job if the High	way Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R			
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Critically Importan	t Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
3. How often woul	d you like to see the High	way Location Reference upo	dated?	
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3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
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5. What tasks do you	ou perform using the High	way Location Reference?		
If you would like a selephone number:		rt Team to respond to your	_	
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street.	Services Division C-607		

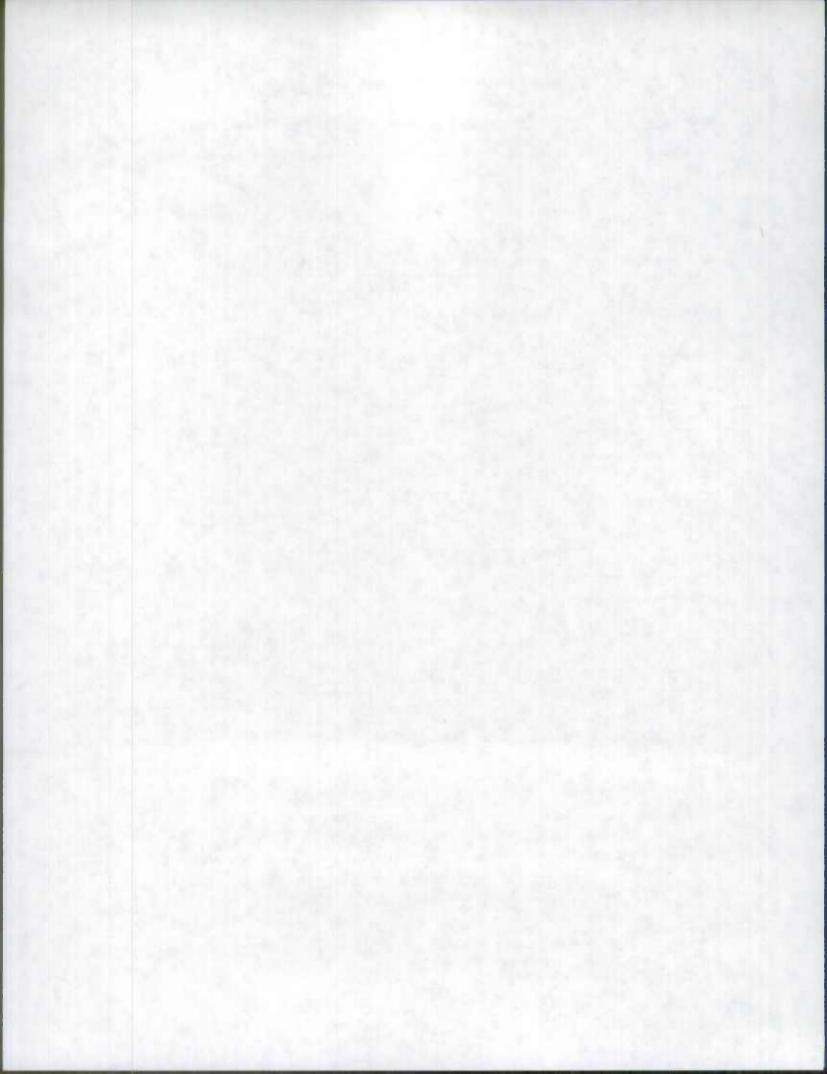
Baltimore, Maryland 21202



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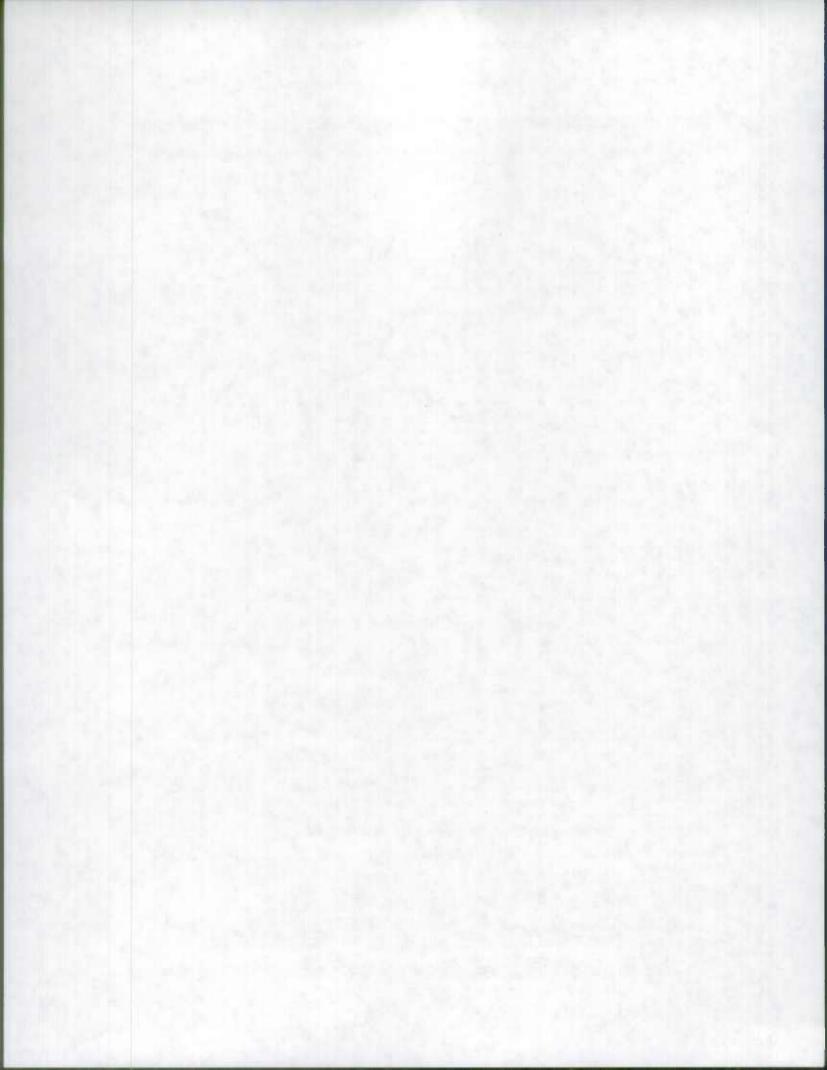
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Greatly	Very much	Somewhat	Hardly	Not at all
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	is the Highway Location R	oference to view ich?		
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How often do you	ou use the Highway Location  4  Weekly	3	2	1
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What tasks do y Comments:	ou perform using the High	way Location Reference?		
you would like a lephone number:	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
repriore number;		Friday, April 12, 1	996. Thank vo	u.
lease return to:	Michael Baxter			
Tour Politic CO.	Highway Information 707 N. Calvert Street,	Services Division C-607		

Baltimore, Maryland 21202



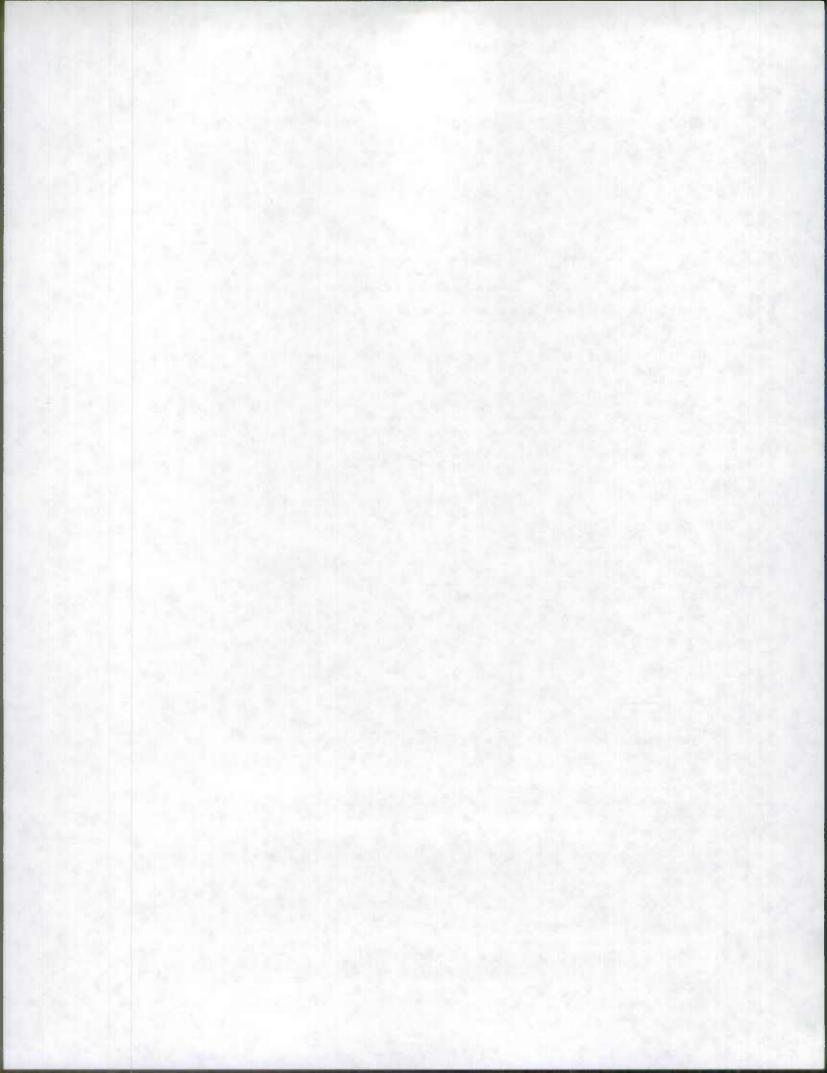
# Please help us improve the Highway Location Reference by answering the following questions:

<ol> <li>How would it i annually?</li> </ol>	mpact your job if the High	way Location Reference we	re distributed every	other year instead of
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Comments:				
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. What tasks do y	ou perform using the High	way Location Reference?		
you would like a lephone number:	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2	1202		



## Please help us improve the Highway Location Reference by answering the following questions:

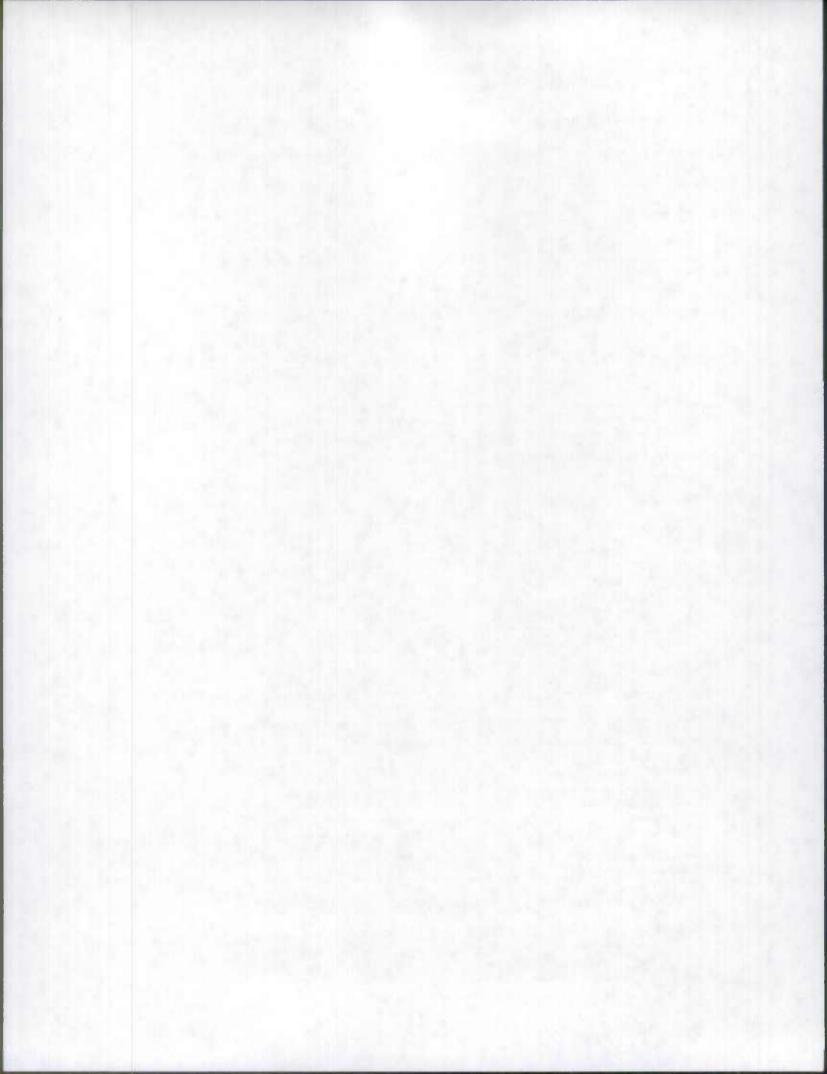
I. How would it in annually?	npact your job if the Highv	vay Location Reference we	re distributed every o	ther year instead of
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Greatly	Very much	Somewhat	Hardly	Not at all
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. How important	is the Highway Location R	eference to your job?		
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Critically Importar	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
. How often woul	d you like to see the Highv	way Location Reference upo	dated?	
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3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
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. What tasks do yo	ou perform using the High	way Location Reference?		
you would like a	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
repriorie number:		Friday, April 12, 1	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information			
	707 N. Calvert Street,			



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How would it impannually?	pact your job if the Highv	way Location Reference we	re distributed every	other year instead of
5	4	3	2 ·	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important is	the Highway Location R	eference to your job?		
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Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
3. How often would	you like to see the Highw	vay Location Reference upo	dated?	
5 3 month cycle	4	3	2	1
5 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
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	Please return by	Friday, April 12, 19	996. Thank yo	<u>u.</u>
	Michael Baxter Highway Information	Services Division		

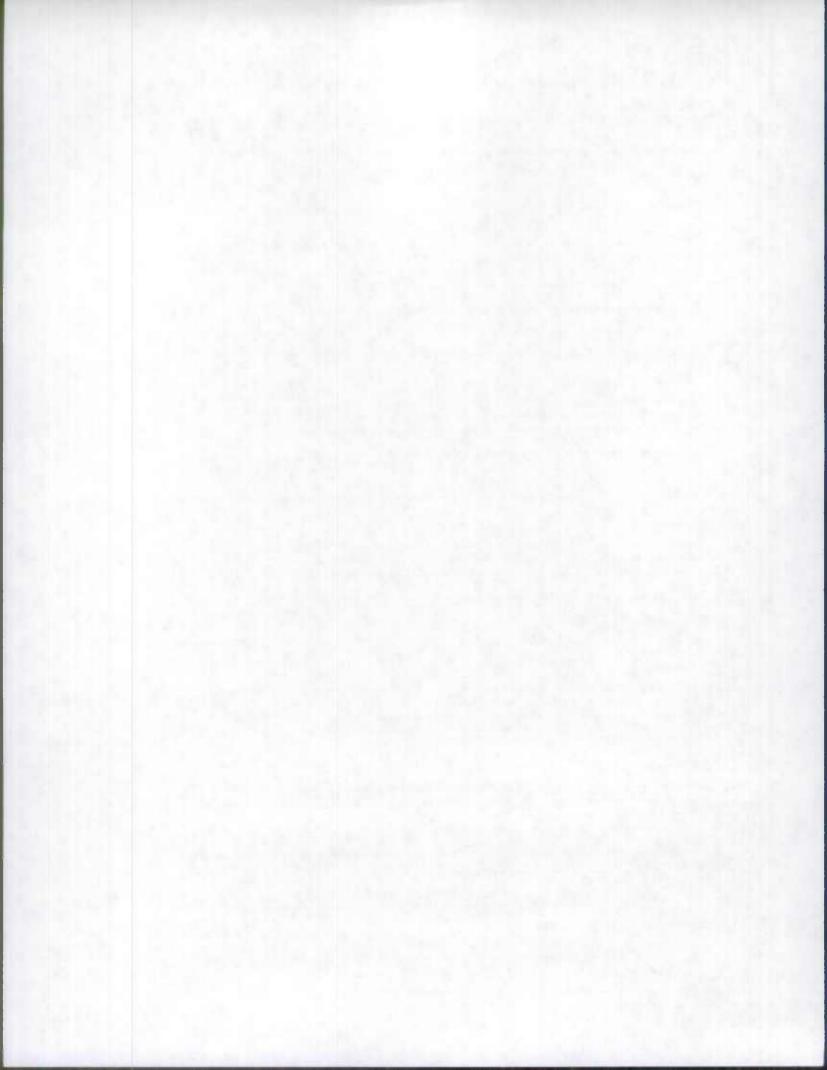
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



# Please help us improve the Highway Location Reference by answering the following questions:

. How would it impannually?	pact your job if the High	vay Location Reference we	re distributed every	other year instead of
5	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
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Comments:	Very Important	Somewhat Important	Seldom Used	Never Used
How often would  5 3 month cycle  Comments:	you like to see the Highv 4 6 month cycle	vay Location Reference upo 3 Annual cycle	dated?  2 Two-year cycle	l Doesn't matter
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Comments:		Mondany	Tearly	Other (please Specify)
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ou would like a m		rt Team to respond to your		rite vour name and
ephone number:				your name and
	Please return by	Friday, April 12, 19	996. Thank yo	u.
	Michael Baxter Highway Information	Services Division		

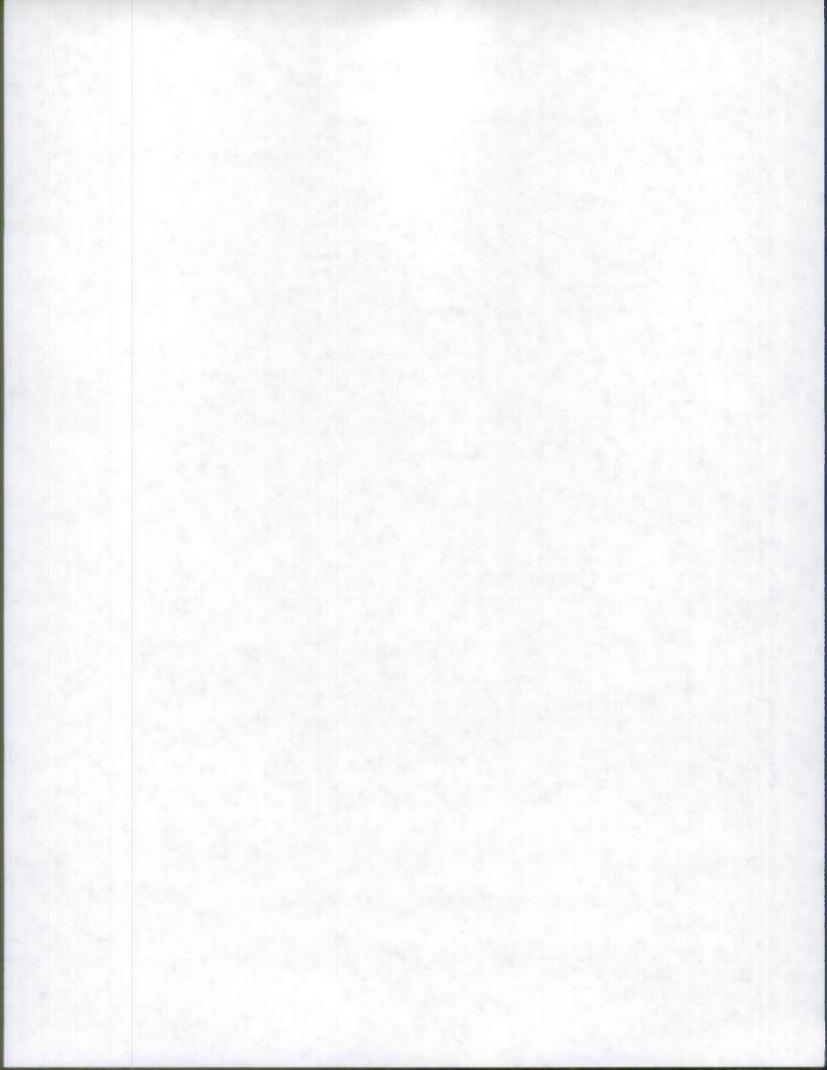
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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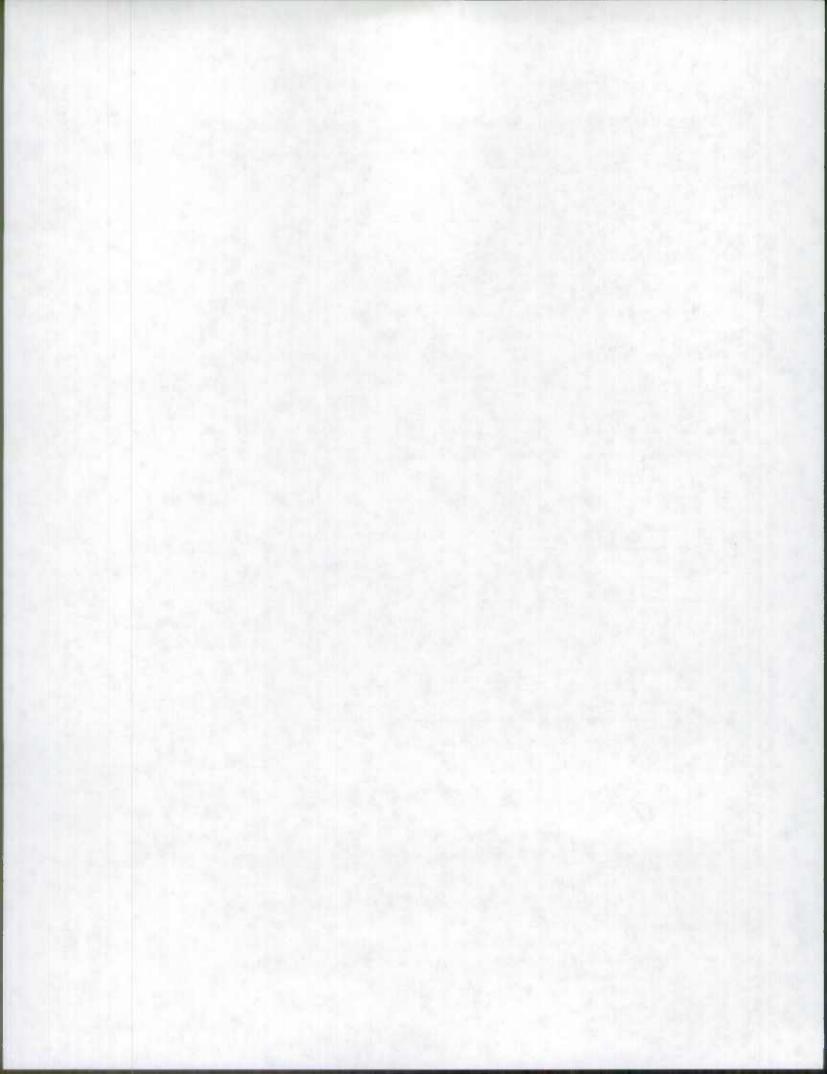
<ol> <li>How would it im annually?</li> </ol>	pact your job if the Highv	way Location Reference we	re distributed every (	other year instead of
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Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important is				
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Critically Important	t Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
3. How often would		way Location Reference upo		
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3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
	u use the Highway Location	on Reference?		
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	u perform using the High	way Location Reference?		
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	Please return by	Friday, April 12, 19	996. Thank yo	u.
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street.	Services Division C-607		

Baltimore, Maryland 21202



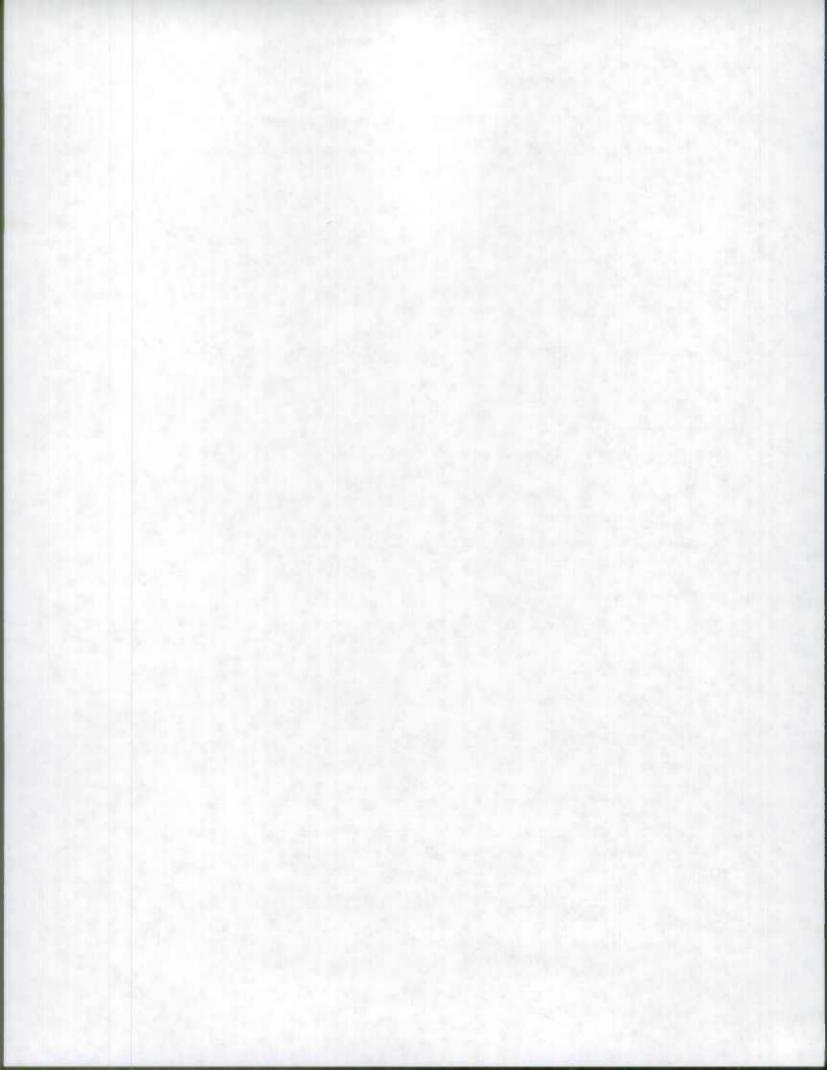
### Please help us improve the Highway Location Reference by answering the following questions:

How would it is annually?	mpact your job if the Highv	vay Location Reference we	re distributed every o	other year instead of
5	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
	is the Highway Location K	crerence to your job?		
5 Critically Importa	nt Very Important	3 Somewhat Important	2 Seldom Used	l Never Used
Comments:				
3. How often wou	ld you like to see the Highv	vay Location Reference upo	dated?	
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How often do y  5  Daily	ou use the Highway Location  4  Weekly	on Reference?  3  Monthly	2 Yearly	1 Other (please Specify)
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f you would like a	member of the Data Sunsa	ort Team to receive day		
elephone number:	member of the Data Suppo	it reall to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank you	u.
Please return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street, Baltimore, Maryland 2			



## Please help us improve the Highway Location Reference by answering the following questions:

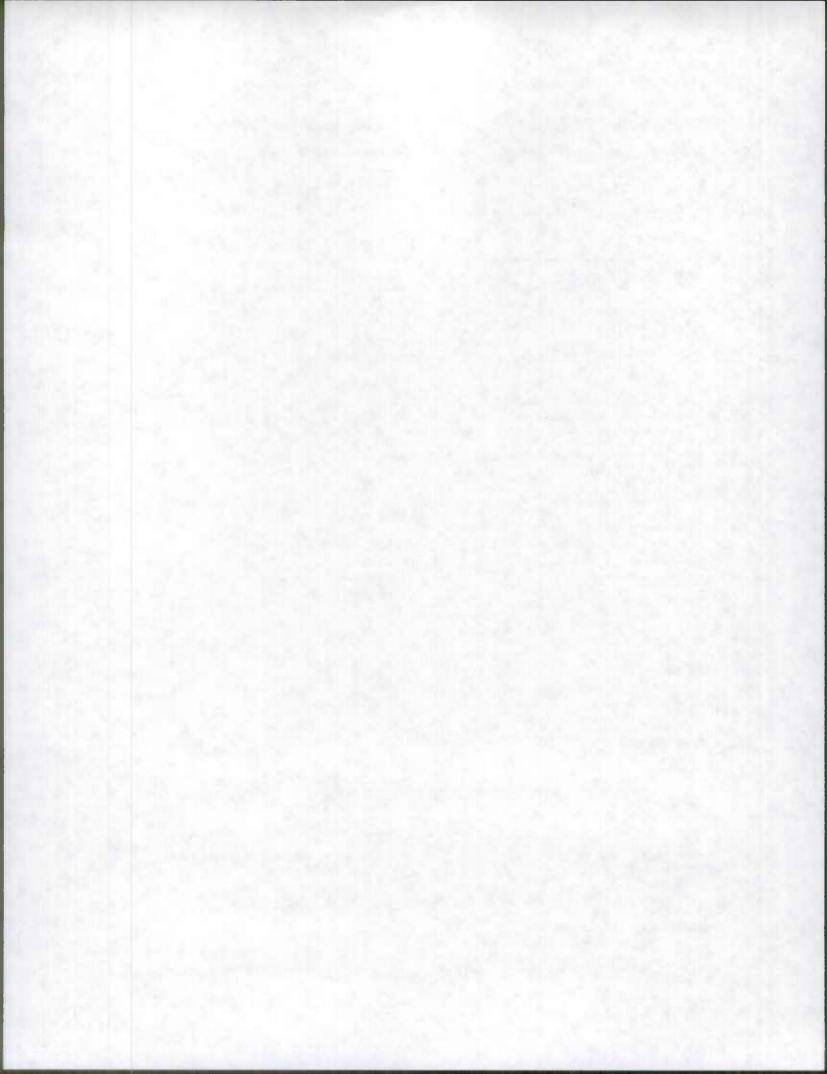
1. How would it in annually?	mpact your job if the Highv	way Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
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. How often do y	ou use the Highway Locati	on Reference?		
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Daily	Weekly	Monthly	Yearly	Other (please Specify)
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Comments:				
f you would like a elephone number:	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 1	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street,			
	Baltimore, Maryland 2	21202		



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l. How would it im annually?	pact your job if the Highw	way Location Reference we	re distributed every o	other year instead of
5	4	3	2 ·	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
. How important is	s the Highway Location R	eference to your job?		
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Critically Importan  Comments:	t Very Important	Somewhat Important	Seldom Used	Never Used
5	d you like to see the Highw 4 6 month cycle	way Location Reference upo 3 Annual cycle	dated?  2 Two-year cycle	l Doesn't matter
. How often do yo	u use the Highway Location	on Reference?	2	
Daily Comments:	Weekly	Monthly	Yearly	Other (please Specify)
. What tasks do yo	ou perform using the High	way Location Reference?		
f you would like a relephone number: _		ort Team to respond to your Friday, April 12, 19		
Please return to:	Michael Baxter Highway Information	Services Division		

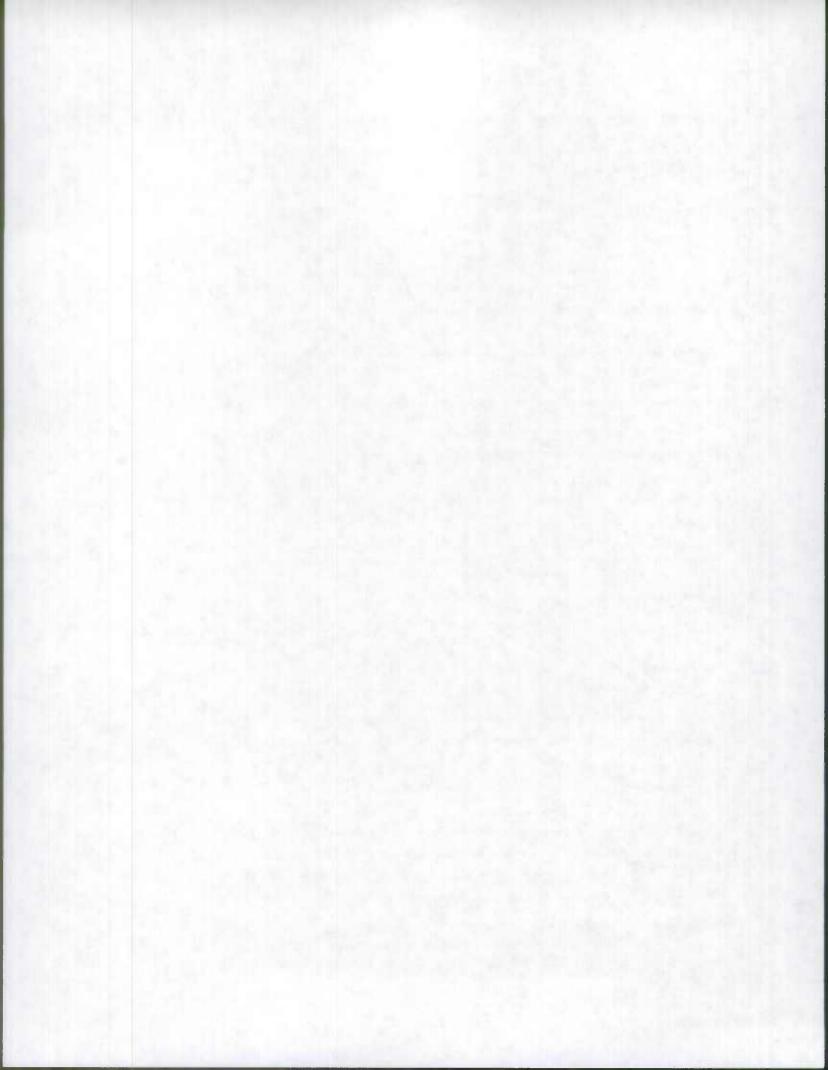
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
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5	4	3	2	1
Critically Important	t Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
3. How often would	you like to see the High	way Location Reference upo	dated?	
5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
4. How often do you	use the Highway Location	on Reference?	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)
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f you would like a п		rt Team to respond to your		rite your name and
elephone number: _		Friday, April 12, 19		
	Michael Baxter Highway Information	Services Division		

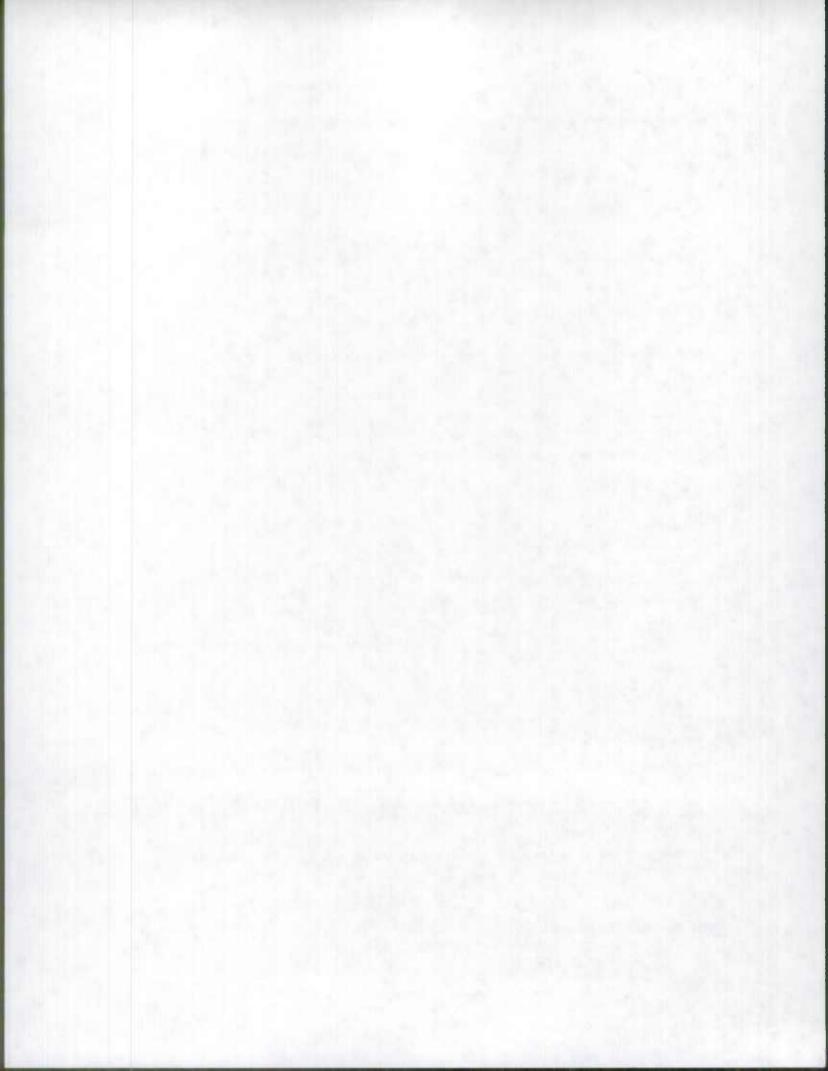
Baltimore, Maryland 21202



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5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is	s the Highway Location R	eference to your job?		
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Critically Importan	t Very Important		Seldom Used	Never Used
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ease return to:	Michael Baxter Highway Information S			

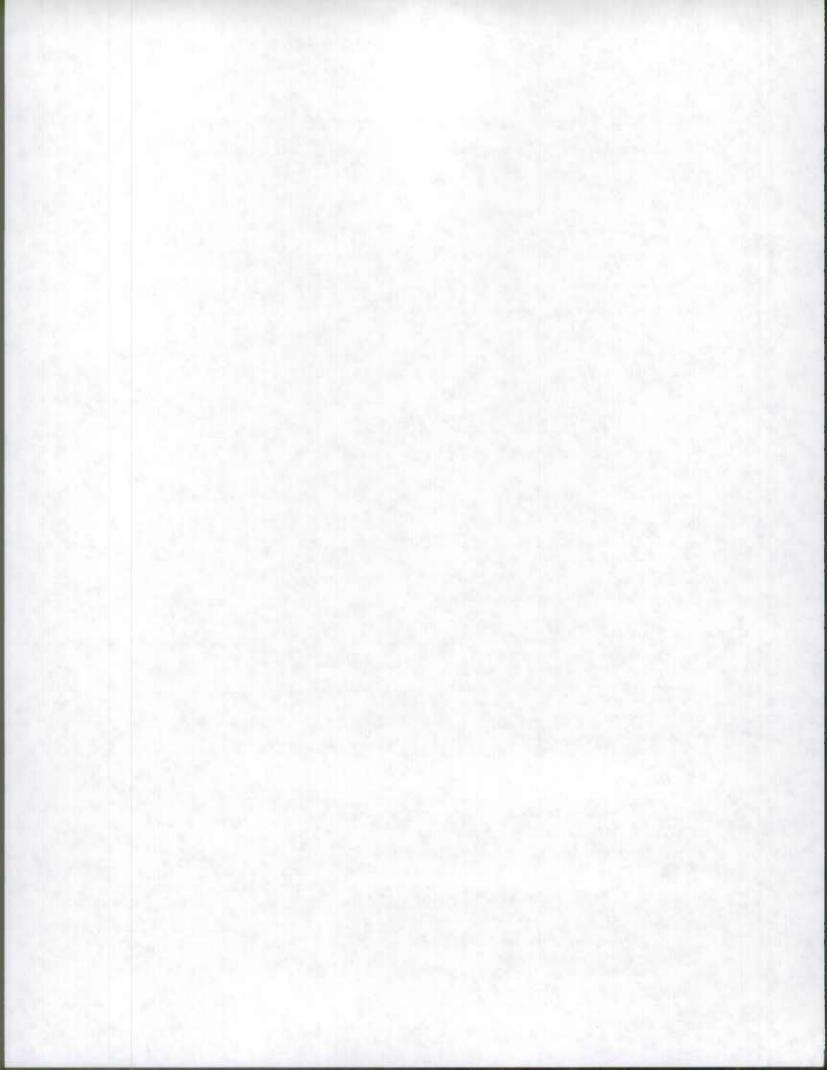
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

How would it im annually?	pact your job if the High	way Location Reference we	re distributed every	other year instead of
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	Michael Baxter Highway Information	Services Division		

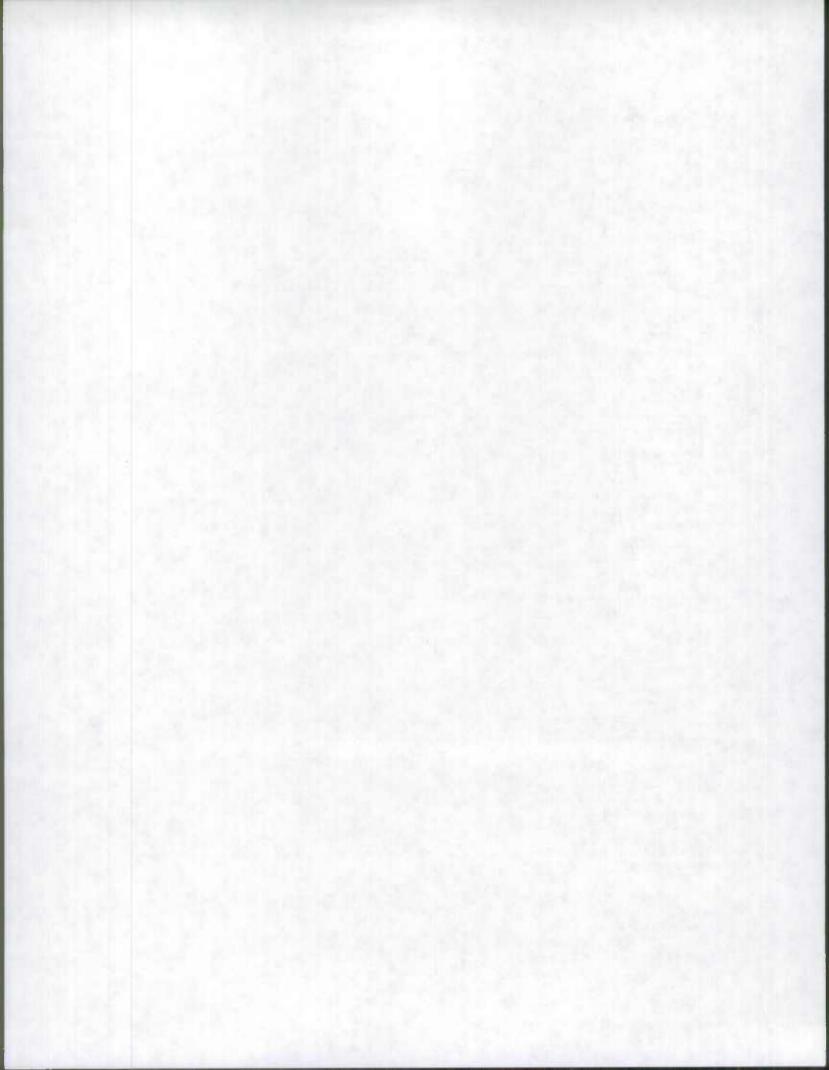
Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

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	Michael Baxter Highway Information 707 N. Calvert Street	Services Division		

Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

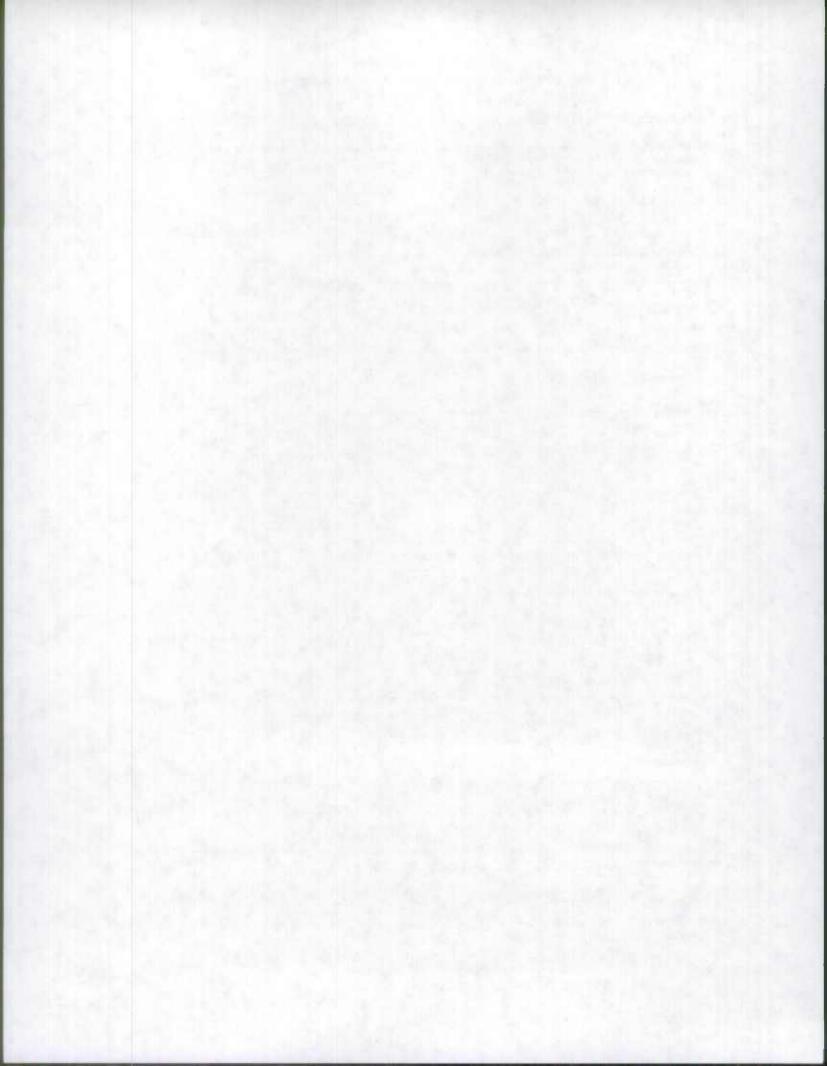
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Please return to:

Michael Baxter

Highway Information Services Division

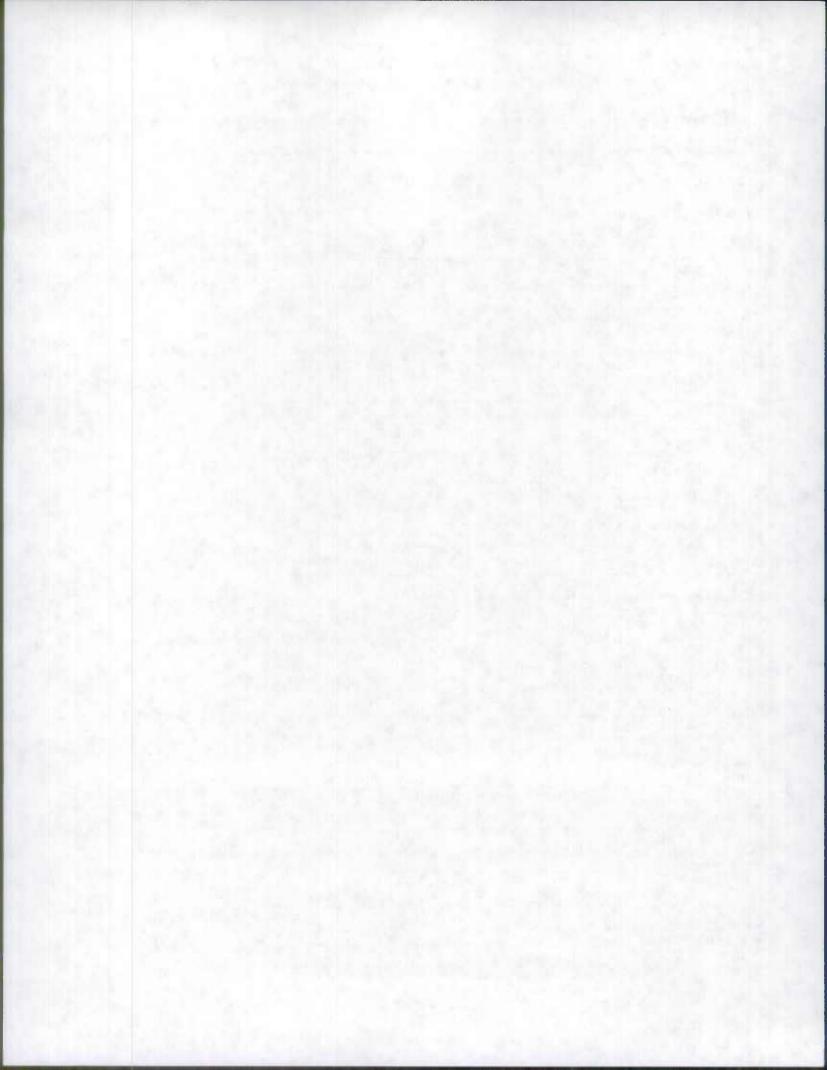
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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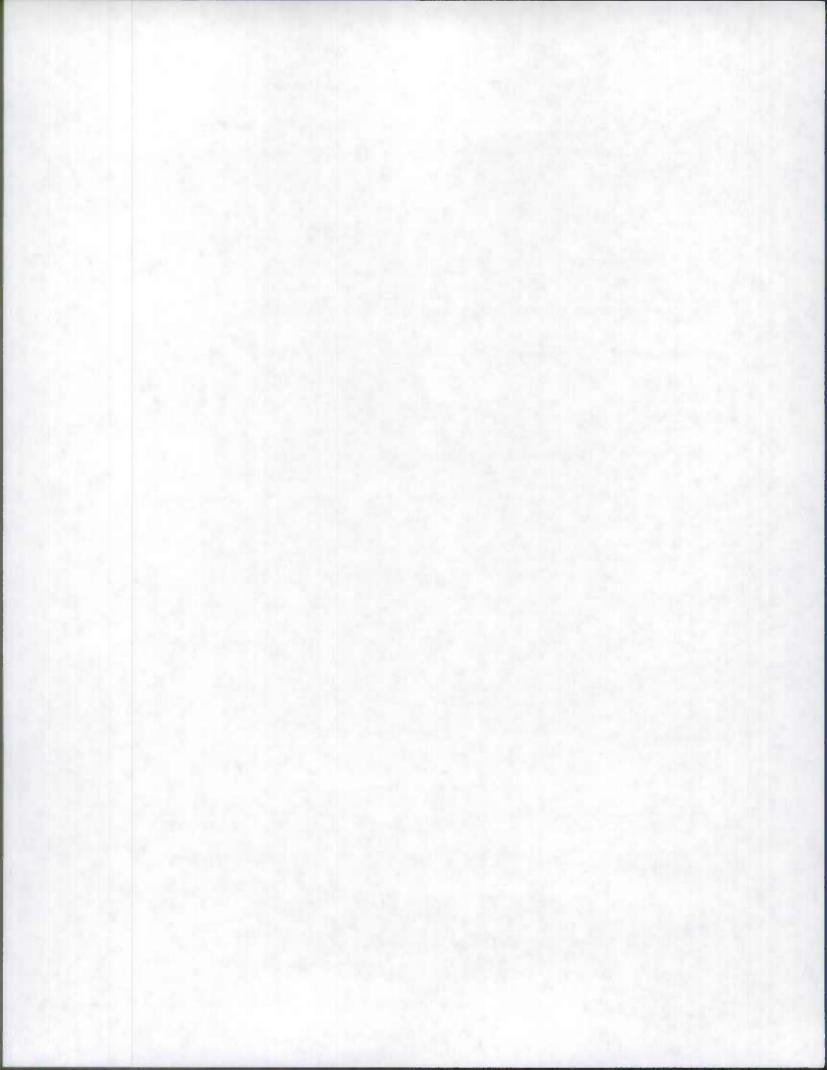
Baltimore, Maryland 21202



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ease return to: Mi	ichael Baxter			

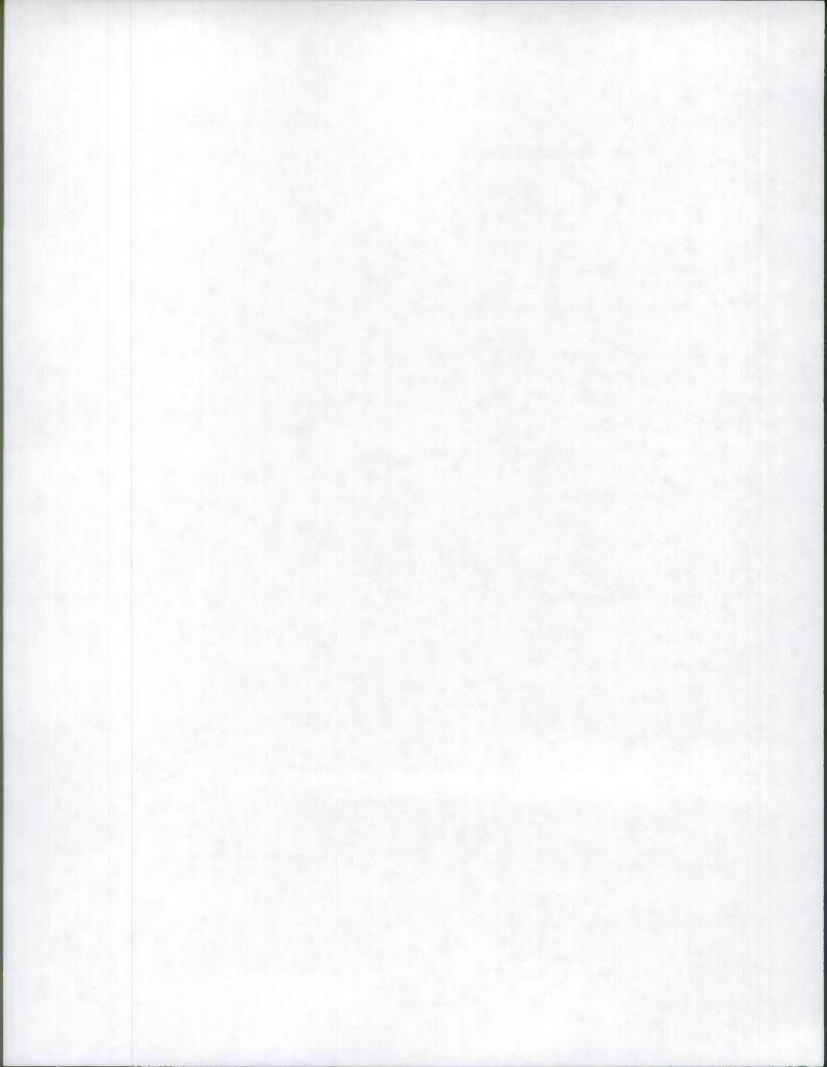
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

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	Michael Baxter Highway Information	Services Division		

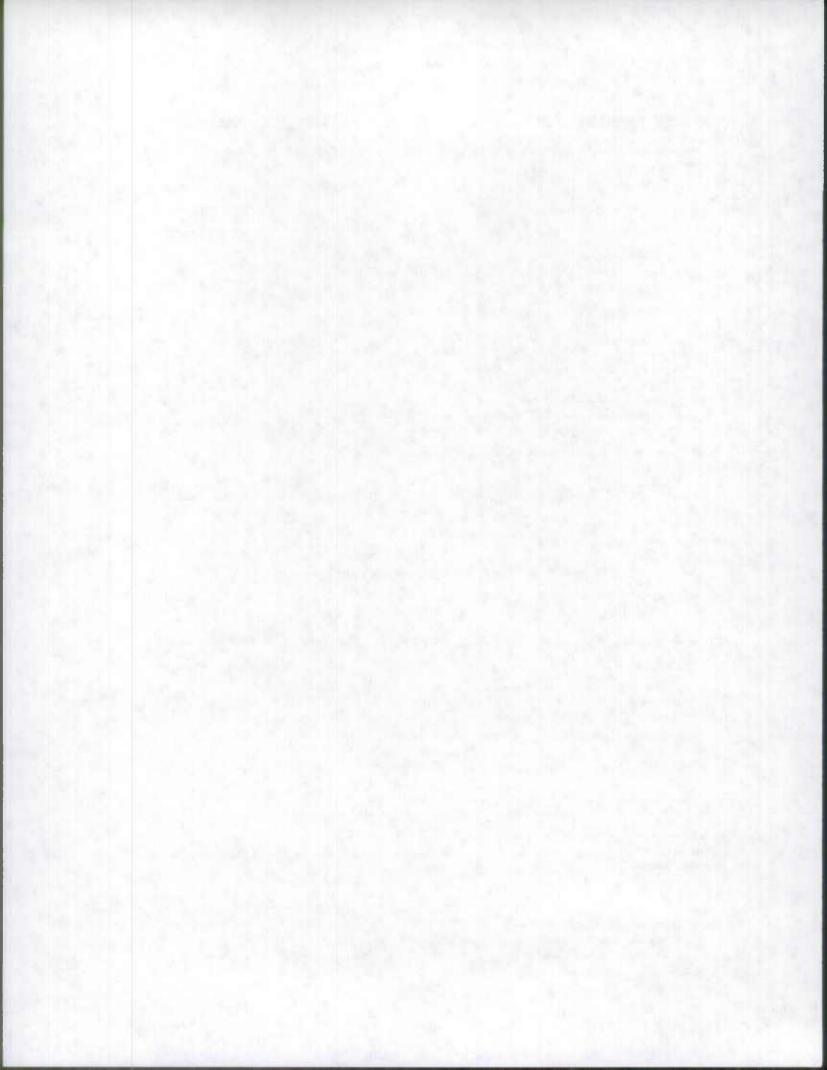
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

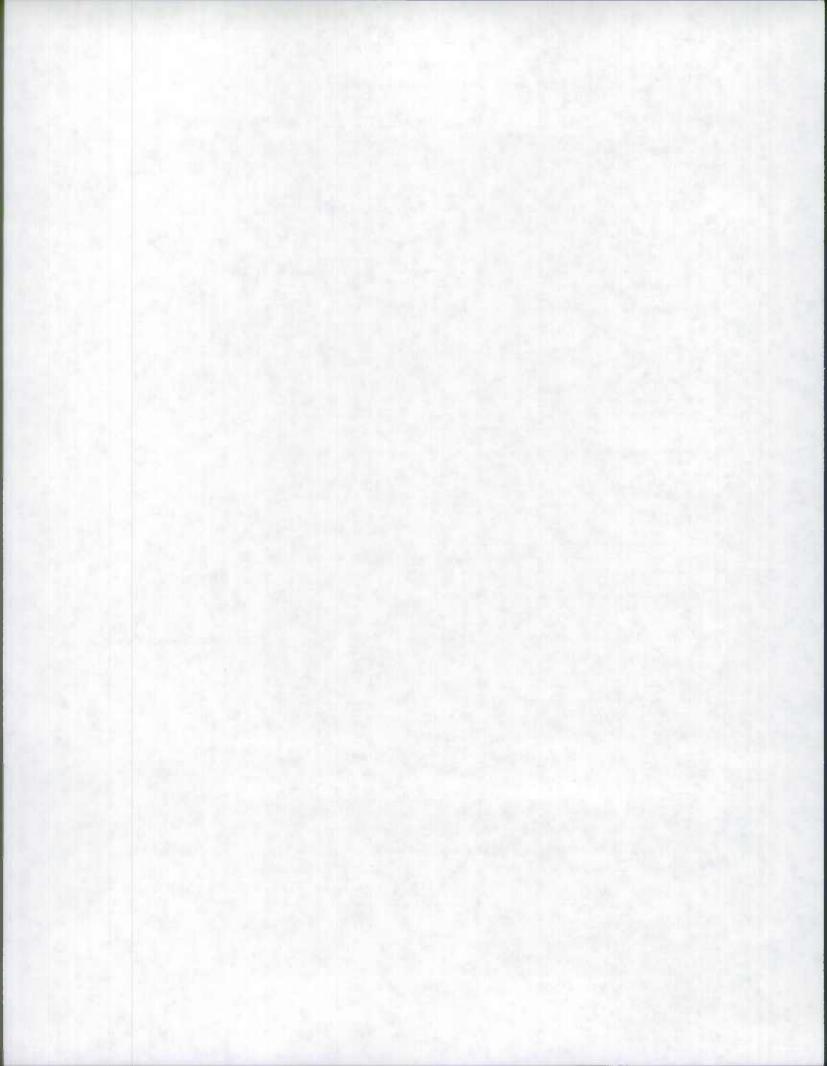
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	Please return by	Friday, April 12, 1	996. Thank yo	u.
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division		

Baltimore, Maryland 21202



#### Please help us improve the Highway Location Reference by answering the following questions:

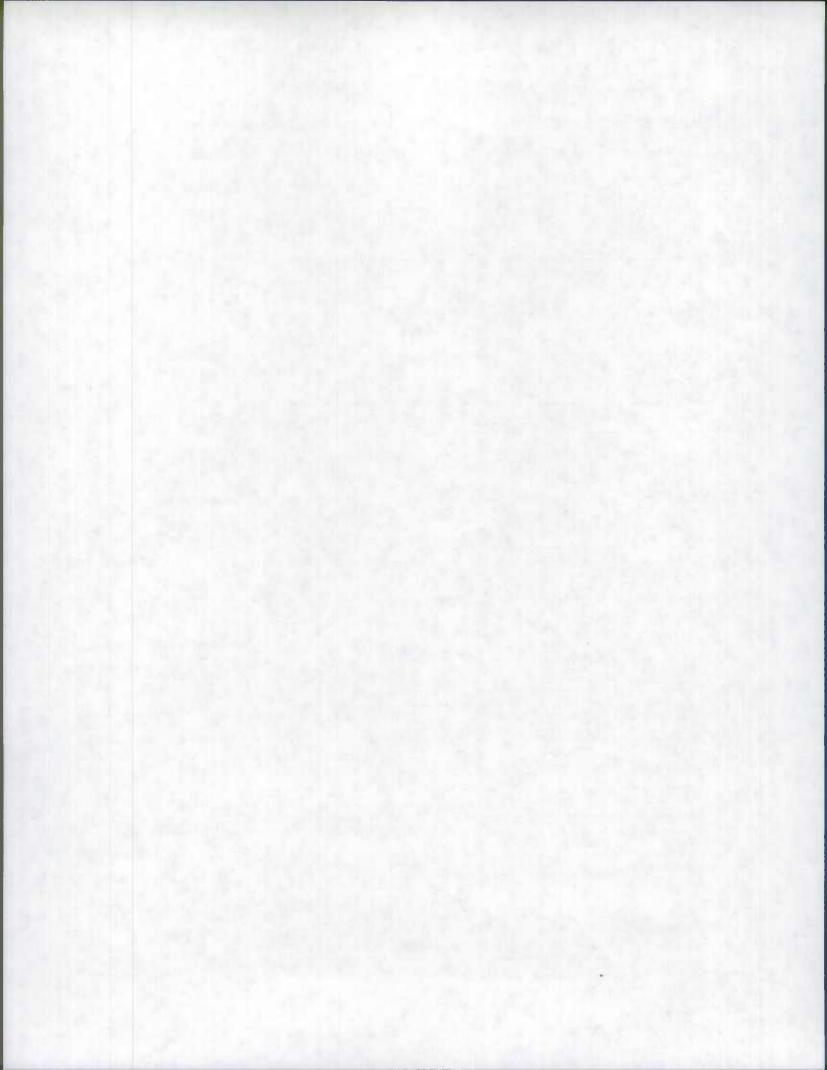
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	Please return by	Friday, April 12, 19	96. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street,			
	Baltimore, Maryland 2	21202		



## Please help us improve the Highway Location Reference by answering the following questions:

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	Please return by	Friday, April 12, 1	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information	Services Division		

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

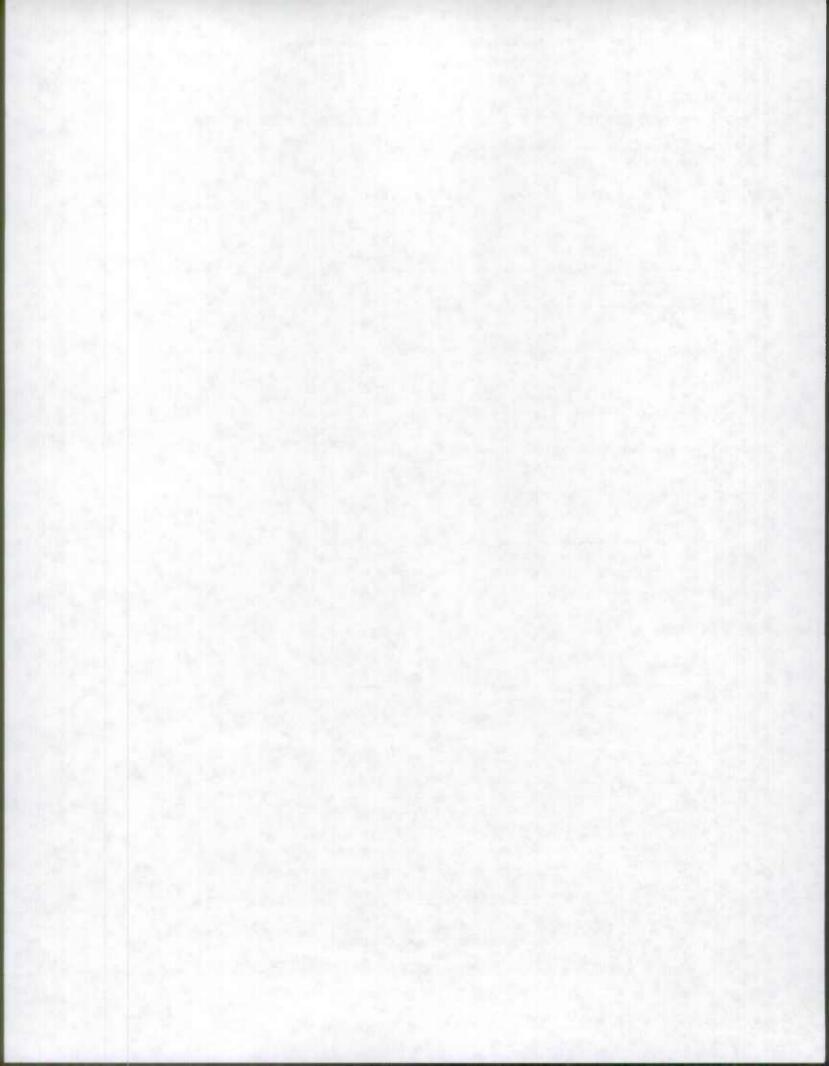
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Please return to:

Michael Baxter

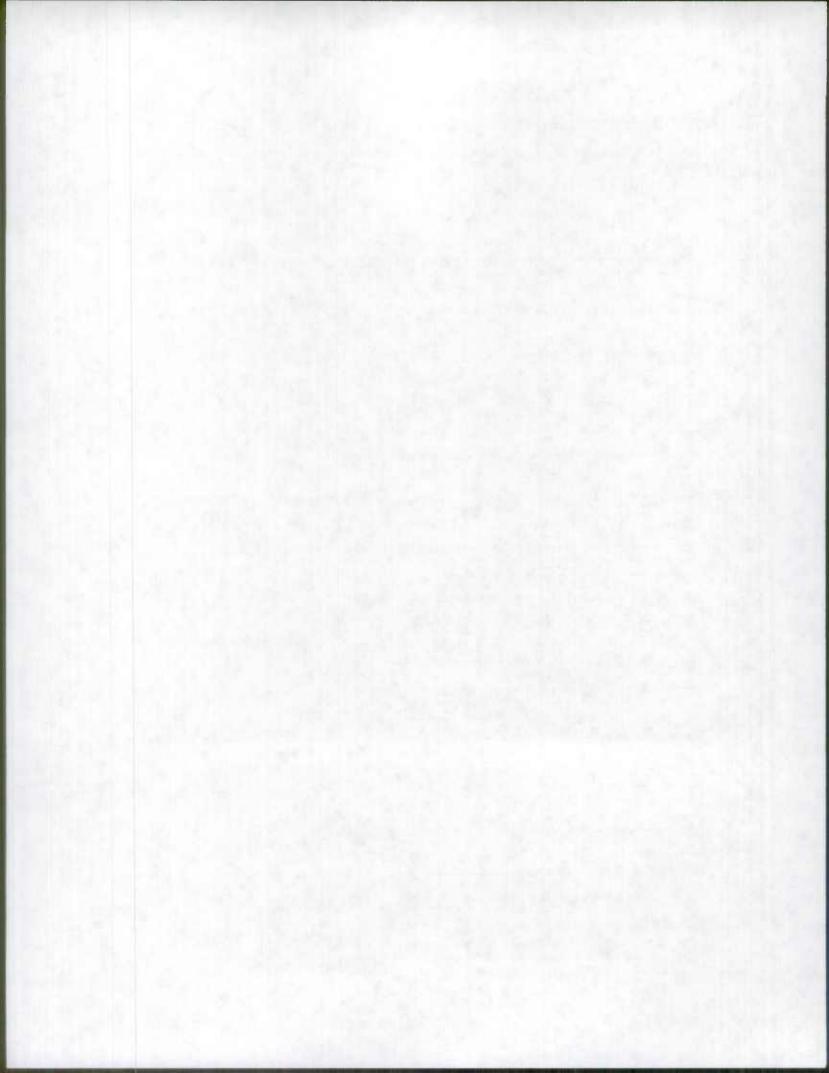
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

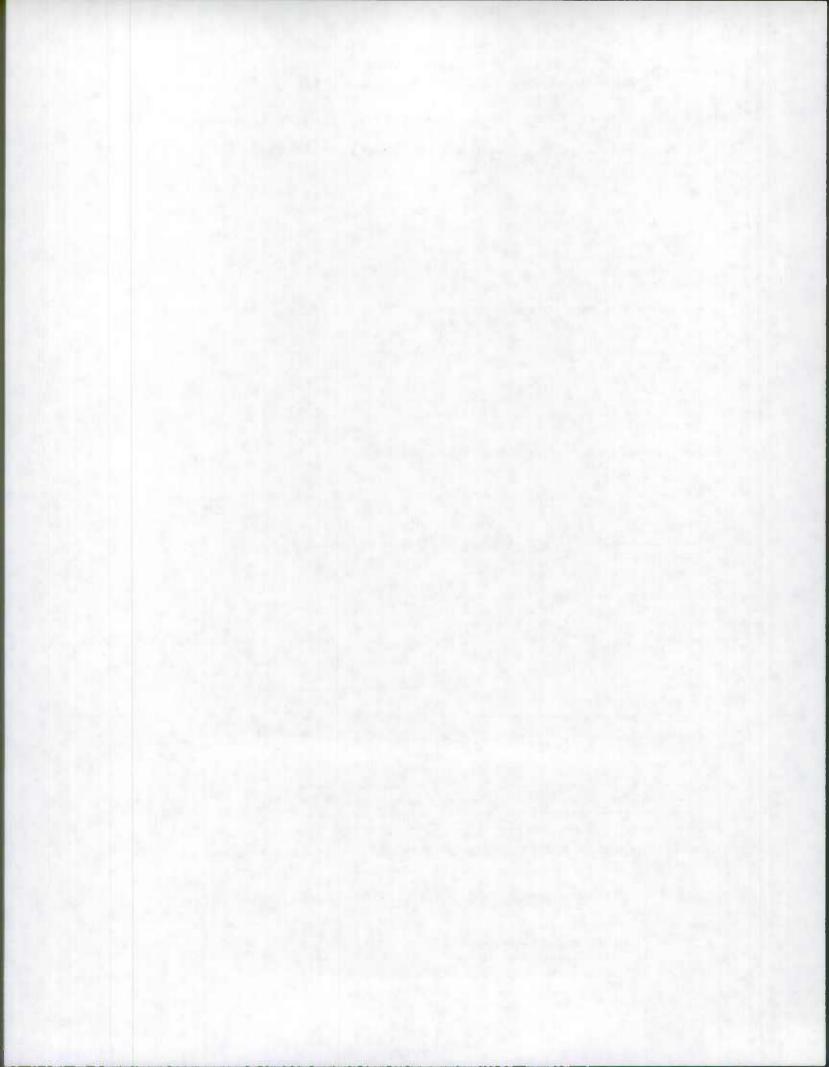
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		Friday, April 12, 19	990. I nank yo	<u>u.</u>
lease return to:	Michael Baxter	Saminas Divi		
	Highway Information 707 N. Calvert Street,			
	Baltimore, Maryland 2			
	Fax: (410) 333-1045 o			



## Please help us improve the Highway Location Reference by answering the following questions:

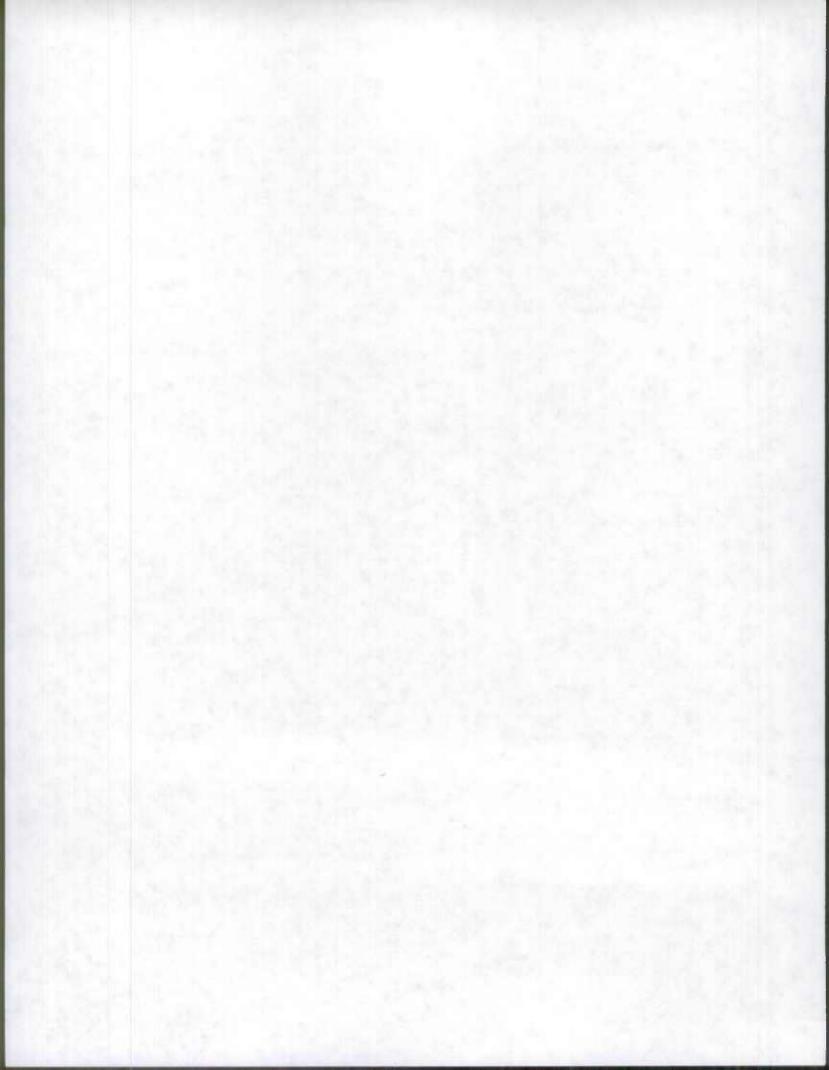
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	Please return by	Friday, April 12, 19	996. Thank yo	u.
lease return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division		

Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

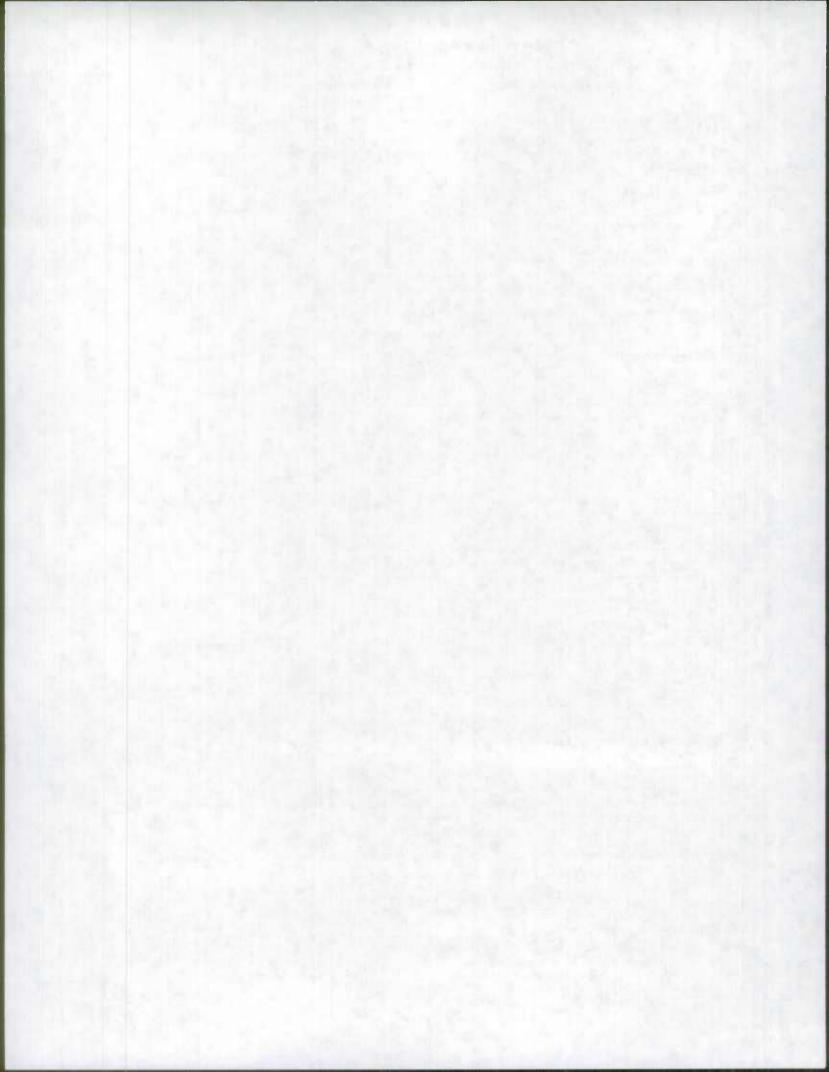
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lease return to:	Michael Baxter		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	Highway Information 2707 N. Calvert Street, Baltimore, Maryland 2	C-607		
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## Please help us improve the Highway Location Reference by answering the following questions:

	Somewhat  eference to your job?  Somewhat Important	2	l Not at all
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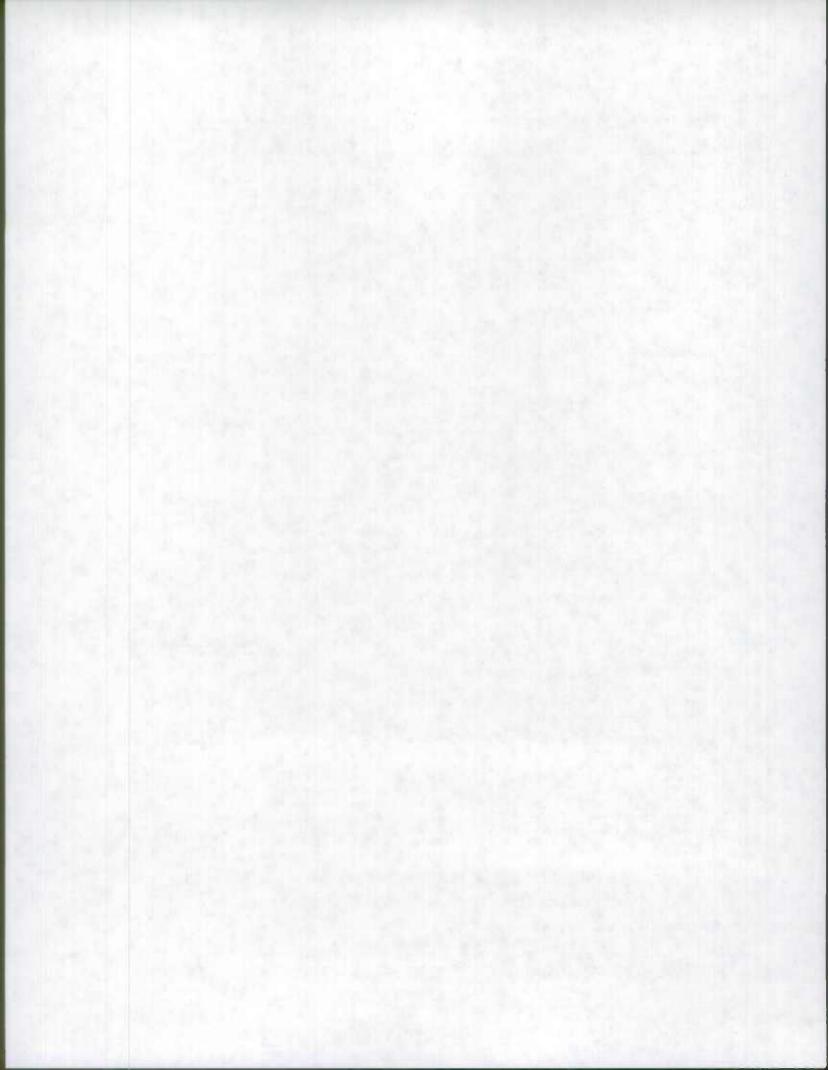
Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

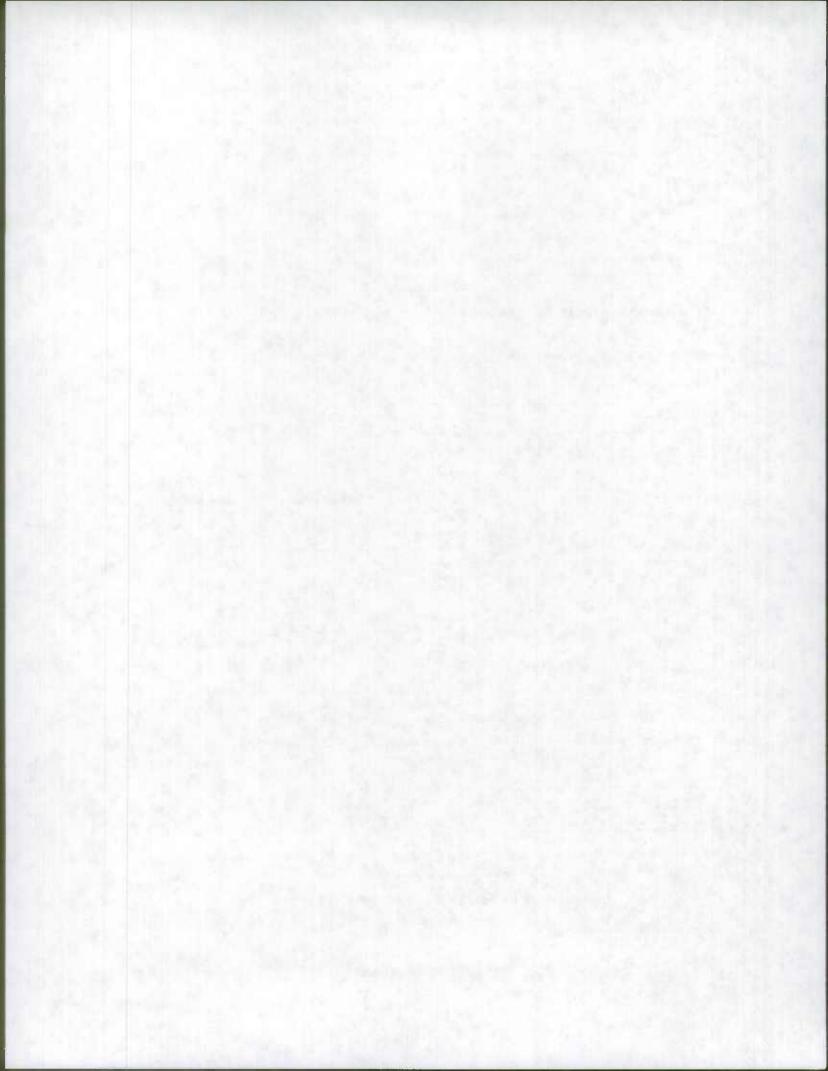
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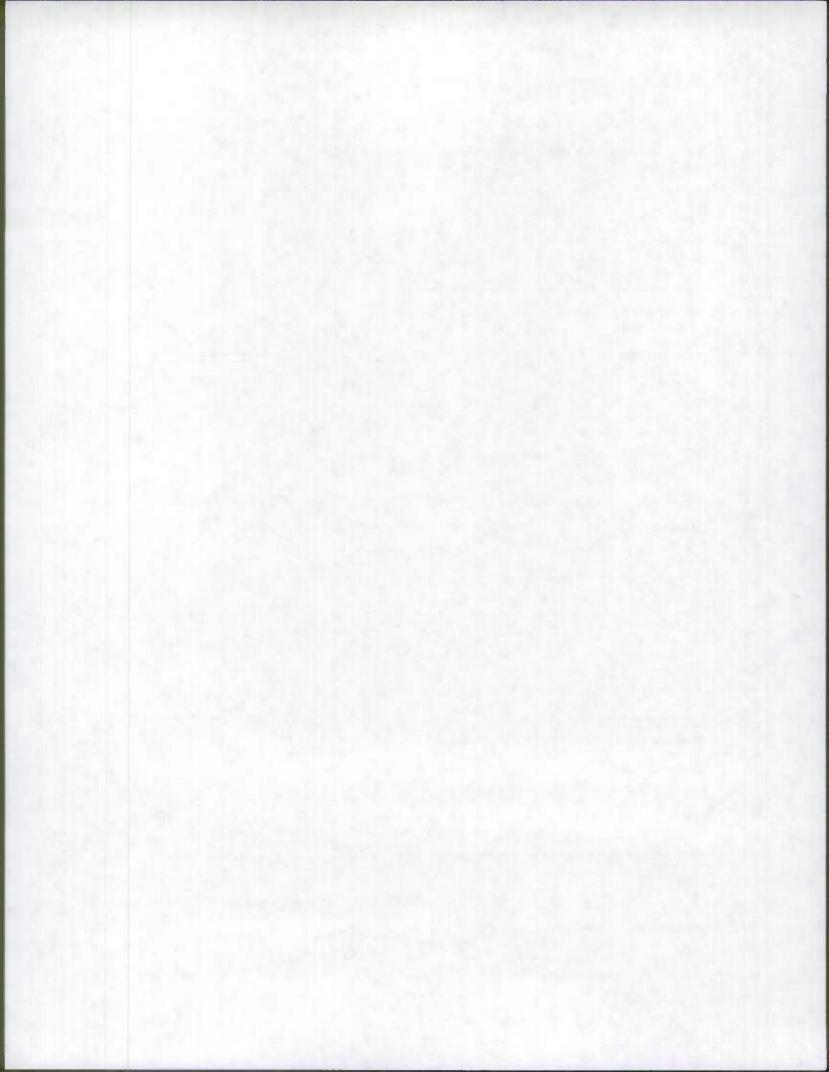
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l. How would it in annually?	mpact your job if the Highv	way Location Reference we	re distributed every o	other year instead of
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	Highway Information 707 N. Calvert Street,			
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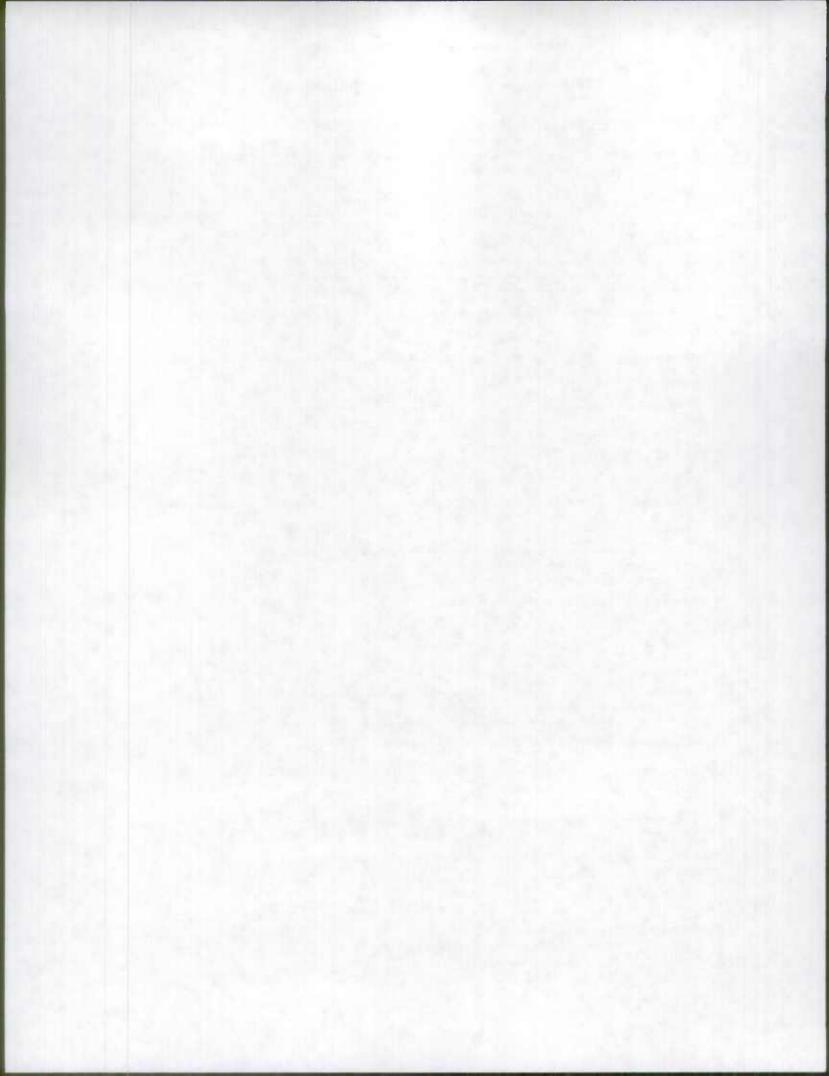
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lease return to:	Michael Baxter			4 4 4 5 1
	Highway Information	Services Division		
	707 N. Calvert Street,			
	Baltimore, Maryland 2	1202		
	Fax: (410) 333-1045 o	r (410) 333-8684		



## Please help us improve the Highway Location Reference by answering the following questions:

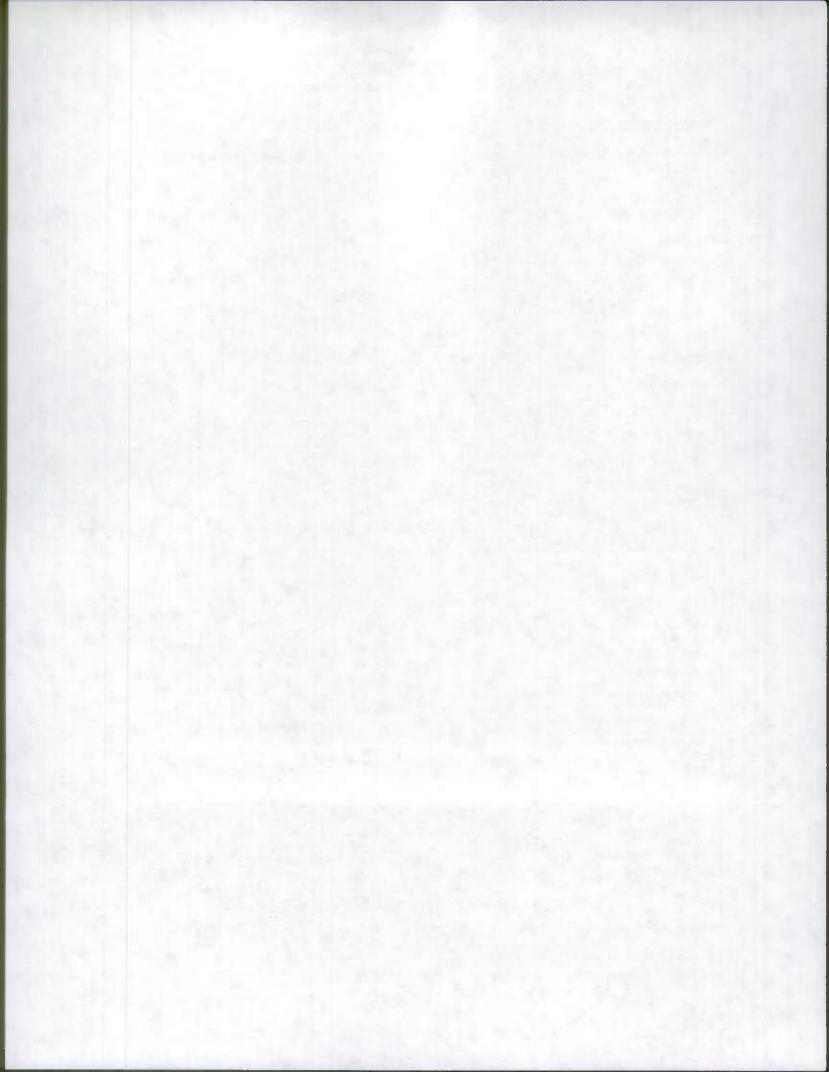
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	Please return by	Friday, April 12, 19	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information 707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2	21202		



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l. How would it is annually?	npact your job if the Highw	vay Location Reference we	re distributed every	other year instead of
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4. How often do yo	ou use the Highway Location	on Reference?	2	
Daily Comments:	Weekly	Monthly	Yearly	Other (please Specify)
	ou perform using the Highv	vay Location Reference?		
Comments:				
f you would like a elephone number:	member of the Data Suppor	rt Team to respond to your Friday, April 12, 19		
Please return to:			790. THANK YO	u.

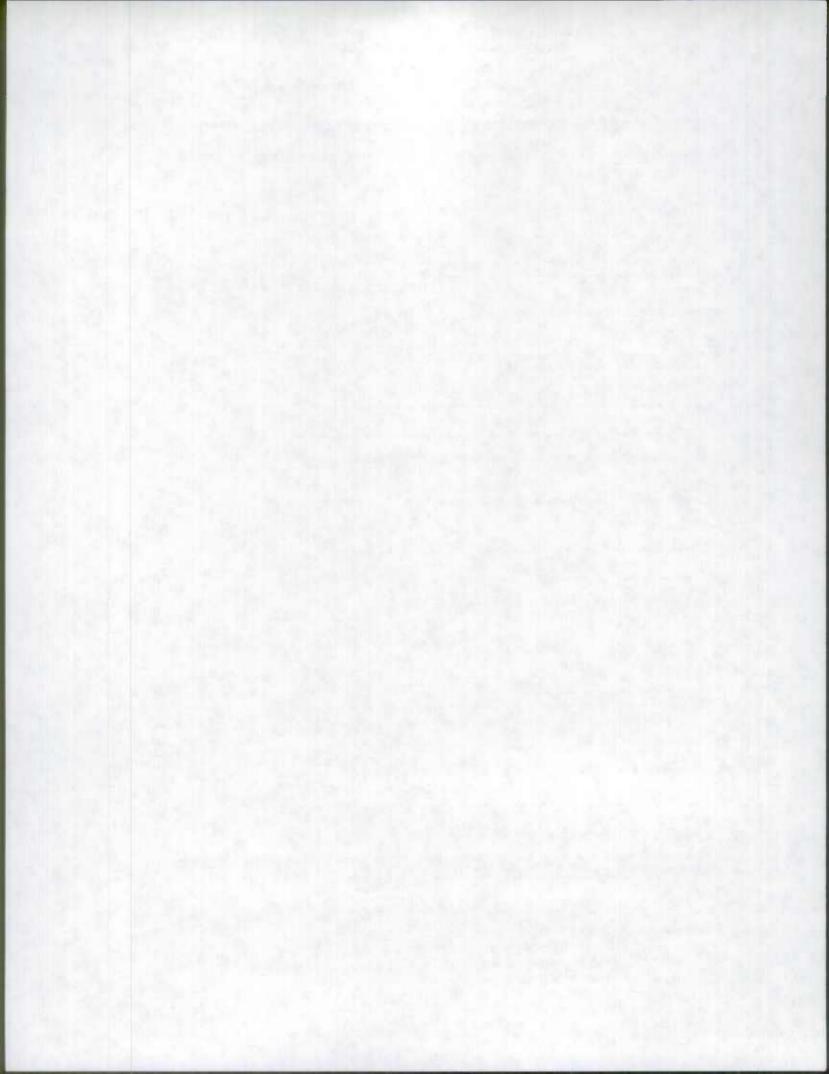
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

l. How would it in annually?	npact your job if the Highv	vay Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
5	4	3	2	1
Critically Importar	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
. How often woul	d you like to see the Highv	vay Location Reference up	dated?	
5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
5 Daily Comments:	ou use the Highway Location  4  Weekly	on Reference?  3  Monthly	2 Yearly	l Other (please Specify)
. What tasks do yo	ou perform using the High	way Location Reference?		
f you would like a	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
sephone numbel.		Friday, April 12, 1	996. Thank yo	u.
Please return to:	Michael Baxter			
	Highway Information 707 N. Calvert Street,			

Baltimore, Maryland 21202 Fax: (410) 333-1045 or (410) 333-8684

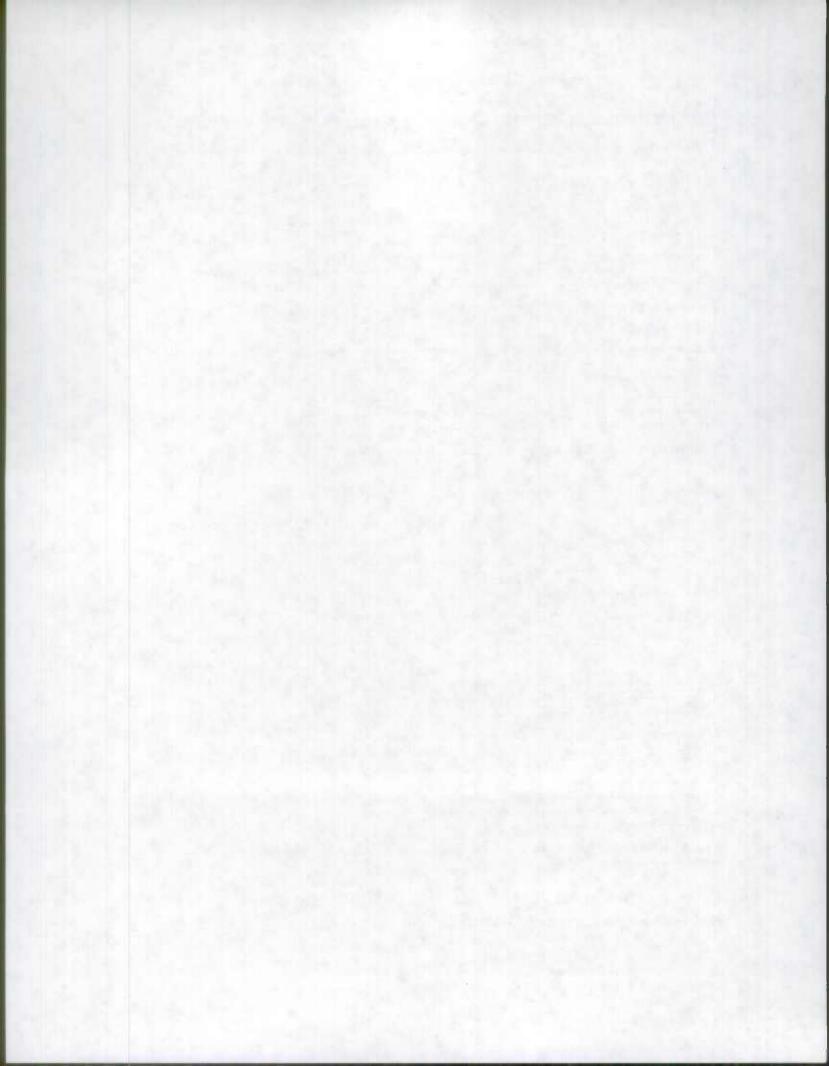


## Please help us improve the Highway Location Reference by answering the following questions:

5 Greatly	4 Very much	3 Somewhat	2 Hardly	l Not at all
Comments:				
How important is the	Highway Location R	eference to your job?		
5	4	3	2	1
Comments:	Very Important	Somewhat Important	Seldom Used	Never Used
How often would you	u like to see the Highy	way Location Reference upo	dated?	
5 3 month cycle	4 6 month cycle	3 Annual cycle	2 Two-year cycle	l Doesn't matter
Comments:				
	e the Highway Location	on Reference?		
5 Daily	4 Weekly	3 Monthly	2 Yearly	1 Other (please Specif
Comments:				
	erform using the Highy	way Location Reference?		
Comments:				
ou would like a mem	ber of the Data Suppo	rt Team to respond to your	comments, please wi	rite your name and

Highway Information Services Division

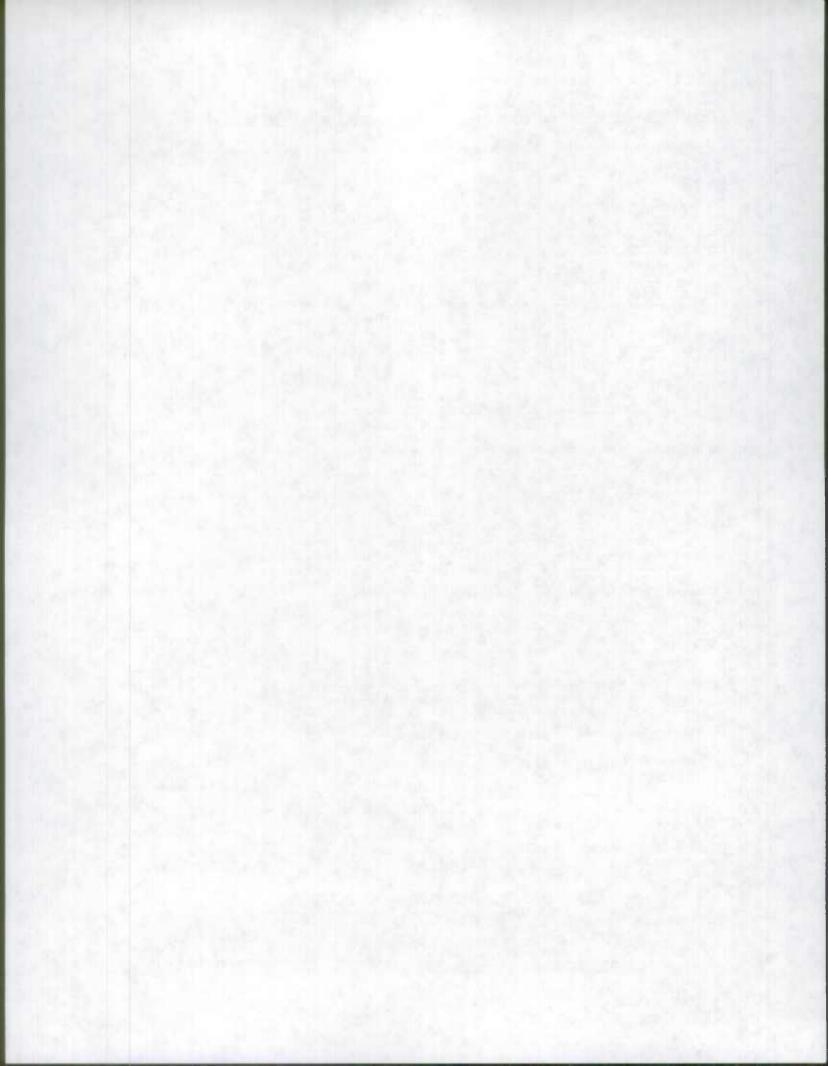
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

5 Greatly	Very much	3 Somewhat	2 Mandle	1
Comments:	very much	Somewhat	Hardly	Not at all
How important is t	the Highway Location R	eference to your job?		
5	4 Very Important	3 Somewhat Important	2	1
Comments:	very important	Somewhat Important	Seldom Used	Never Used
5	4	way Location Reference upo	dated?	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
How often do you	use the Highway Location	on Reference?		
5 Daily	4 Washin	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify
Comments:				
What tasks do you	perform using the High	way Location Reference?		
Comments:				
ou would like a me	ember of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank yo	11
	Michael Baxter	, , , , , , , , , , , , , , , , , , , ,	Joseph Mark yo	64 ·
	Highway Information	Services Division		

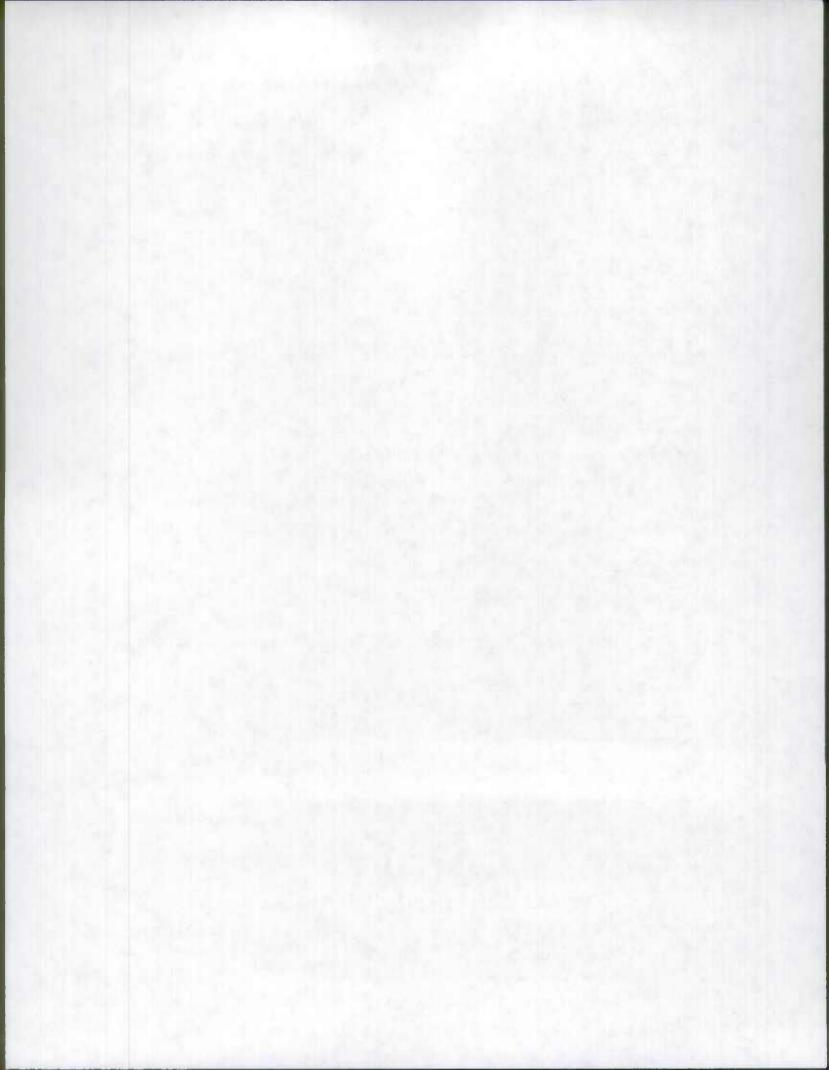
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

. How would it is annually?	mpact your job if the Highv	way Location Reference we	re distributed every (	other year instead of
5	4	3	2 ·	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
. How important	is the Highway Location R	eference to your job?		
5	4	3	2	1
Critically Importa	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often wou	ld you like to see the Highv	way Location Reference upo	dated?	
5	4	3	2	1
3 month cycle Comments:	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
5 Daily Comments:	ou use the Highway Locatio 4 Weekly	on Reference?  3  Monthly	2 Yearly	l Other (please Specify)
What tasks do y	ou perform using the High	way Location Reference?		
you would like a lephone number:	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank you	u.
ease return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division C-607		

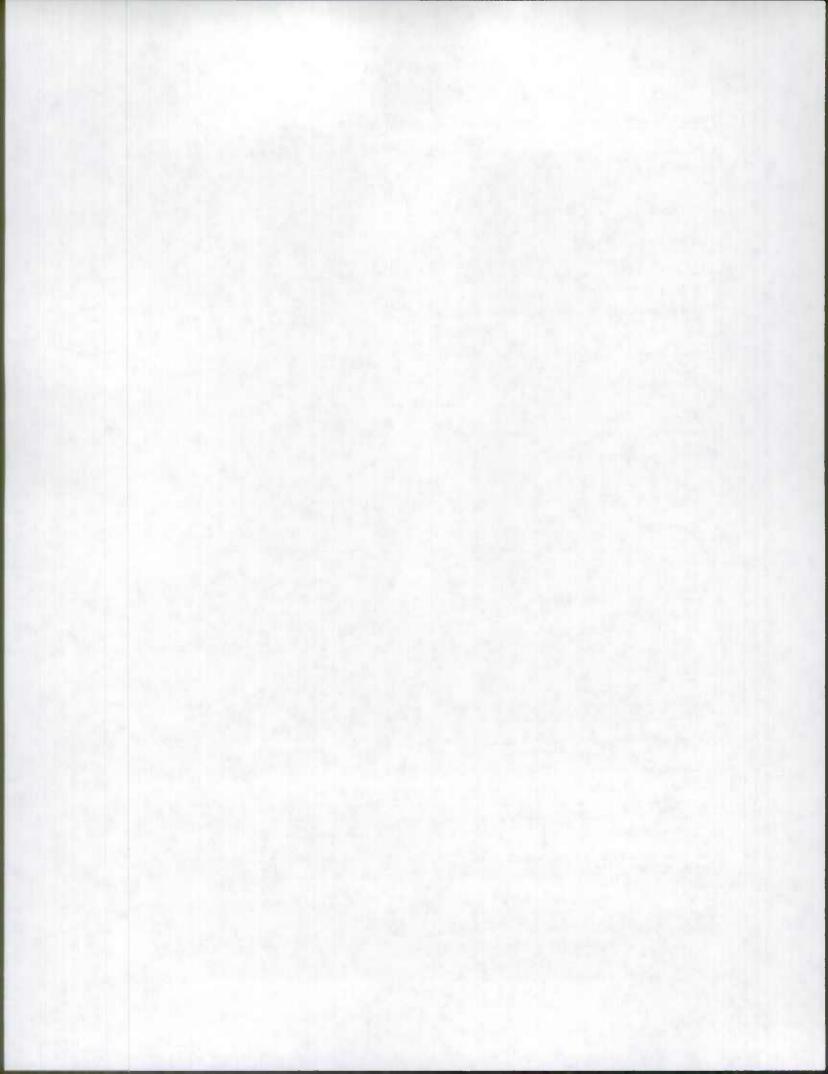
Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

How would it in annually?	npact your job if the Highv	vay Location Reference we	re distributed every o	other year instead of
5	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:	Tea Till			
2. How important	is the Highway Location R	eference to your job?		
5 Critically January	. 4	3	2	1
Comments:	nt Very Important	Somewhat Important	Seldom Used	Never Used
3. How often woul	d you like to see the Highv 4 6 month cycle			1 Doesn't matter
Comments:			a Hittle	Doesn't matter
. How often do yo	ou use the Highway Location	on Reference?		
5	4	3	2	1
Daily  Comments:	Weekly	Monthly	Yearly	Other (please Specify)
. What tasks do yo	ou perform using the High	way Location Reference?		
f you would like a elephone number:	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank you	u.
lease return to:	Michael Baxter Highway Information 3 707 N. Calvert Street,	Services Division		

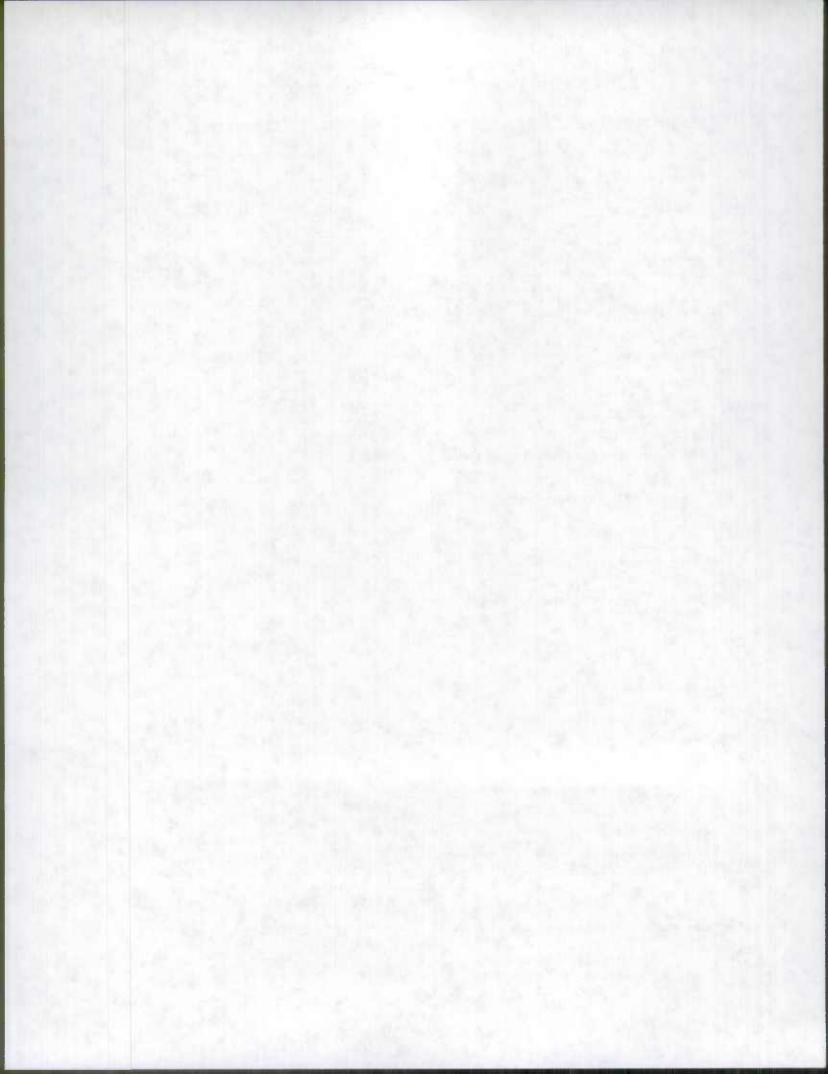
Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

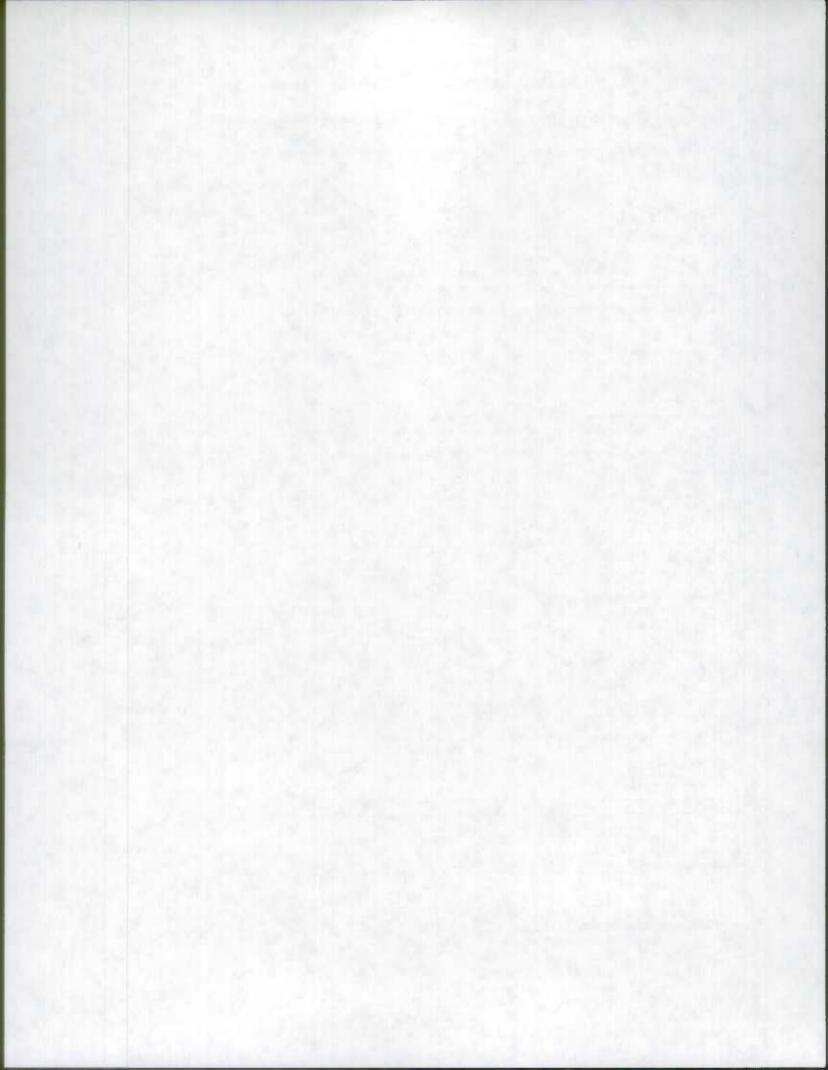
annually?	Jact your job it the High	way Location Reference we	ere distributed every (	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is	the Highway Location R	eference to your job?		
5	4	3	2	1
ritically Important  Comments:	Very Important	Somewhat Important	Seldom Used	Never Used
How often would  5 3 month cycle  Comments:	4	way Location Reference upo 3 Annual cycle	dated?  2 Two-year cycle	l Doesn't matter
5	use the Highway Location	3	2	1
Daily Comments:	Weekly	Monthly	Yearly	Other (please Specify
	perform using the High	way Location Reference?		
Comments:				
ou would like a mephone number:	ember of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank yo	u.
1	Michael Baxter Highway Information	Services Division		

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

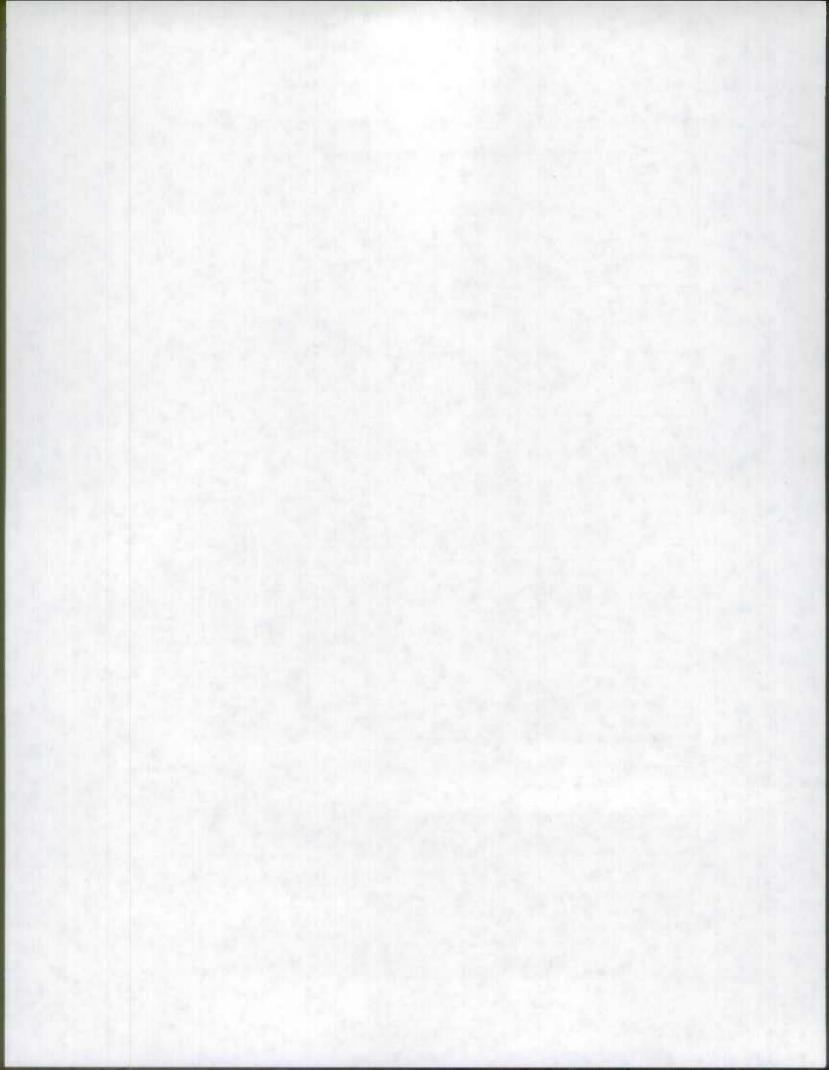
Greatly Very much Somewhat Hardly Not at all Not at all Very much Somewhat Hardly Not at all Not at all Not at all Very much Somewhat Hardly Not at all Not all Not at all Not at all Not all Not at all Not all Not all Not at all Not at all Not all Not all Not all Not at all Not	1. How would it is annually?	mpact your job if the Highv	vay Location Reference wer	re distributed every o	other year instead of
Greatly Very much Somewhat Hardly Not at all  Comments:  2. How important is the Highway Location Reference to your job?  5	5	4	3	2	
2. How important is the Highway Location Reference to your job?  5	Greatly	Very much	Somewhat		Not at all
Critically Important Very Important Somewhat Important Seldom Used Never Used  Comments:  3. How often would you like to see the Highway Location Reference updated?  5	Comments:				
Critically Important Very Important Somewhat Important Seldom Used Never Used  Comments:  3. How often would you like to see the Highway Location Reference updated?  5			1001		
Critically Important  Very Important  Somewhat Important  Seldom Used  Never U	2. How important	is the Highway Location R	eference to your job?		
Comments:  3. How often would you like to see the Highway Location Reference updated?  5	_			2	1
3. How often would you like to see the Highway Location Reference updated?  5	Critically Importa	nt very important	Somewhat Important	Seldom Used	Never Used
3 month cycle 6 month cycle Annual cycle Two-year cycle Doesn't matter  Comments:  4. How often do you use the Highway Location Reference?  5	Comments:				
3 month cycle 6 month cycle Annual cycle Two-year cycle Doesn't matter  Comments:  4. How often do you use the Highway Location Reference?  5	3. How often wou	ld you like to see the Highw	vay Location Reference upo	dated?	
Comments:    How often do you use the Highway Location Reference?				2	1
4. How often do you use the Highway Location Reference?  5	3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
A. How often do you use the Highway Location Reference?  5	Comments:				
Daily Weekly Monthly Yearly Other (please Specify)  Comments:  Comments:  Comments:  Fyou would like a member of the Data Support Team to respond to your comments, please write your name and elephone number:  Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607					
Daily Weekly Monthly Yearly Other (please Specify)  Comments:  Comments:  Comments:  f you would like a member of the Data Support Team to respond to your comments, please write your name and elephone number:  Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607	4. How often do y	ou use the Highway Location	on Reference?		
Comments:  Comments:  Comments:  Grand Volume (please specify)  Comments:  Comments:  Fyou would like a member of the Data Support Team to respond to your comments, please write your name and elephone number:  Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607		· ·			1
S. What tasks do you perform using the Highway Location Reference?  Comments:  f you would like a member of the Data Support Team to respond to your comments, please write your name and elephone number:  Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607		Weekly	Monthly	Yearly	Other (please Specify)
f you would like a member of the Data Support Team to respond to your comments, please write your name and elephone number:  Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607	Comments:				
f you would like a member of the Data Support Team to respond to your comments, please write your name and elephone number:  Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607					
Please return by Friday, April 12, 1996. Thank you.  Please return by Friday Services Division 707 N. Calvert Street, C-607	. What tasks do y	ou perform using the High	way Location Reference?		
Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607	Comments:				
Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607					
Please return by Friday, April 12, 1996. Thank you.  Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607					
Please return to: Michael Baxter Highway Information Services Division 707 N. Calvert Street, C-607	f you would like a elephone number:	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
Highway Information Services Division 707 N. Calvert Street, C-607		Please return by	Friday, April 12, 19	96. Thank yo	<u>u.</u>
707 N. Calvert Street, C-607	Please return to:				
		Highway Information	Services Division		
Baltimore Maryland 21202		707 N. Calvert Street, Baltimore, Maryland 2			



## Please help us improve the Highway Location Reference by answering the following questions:

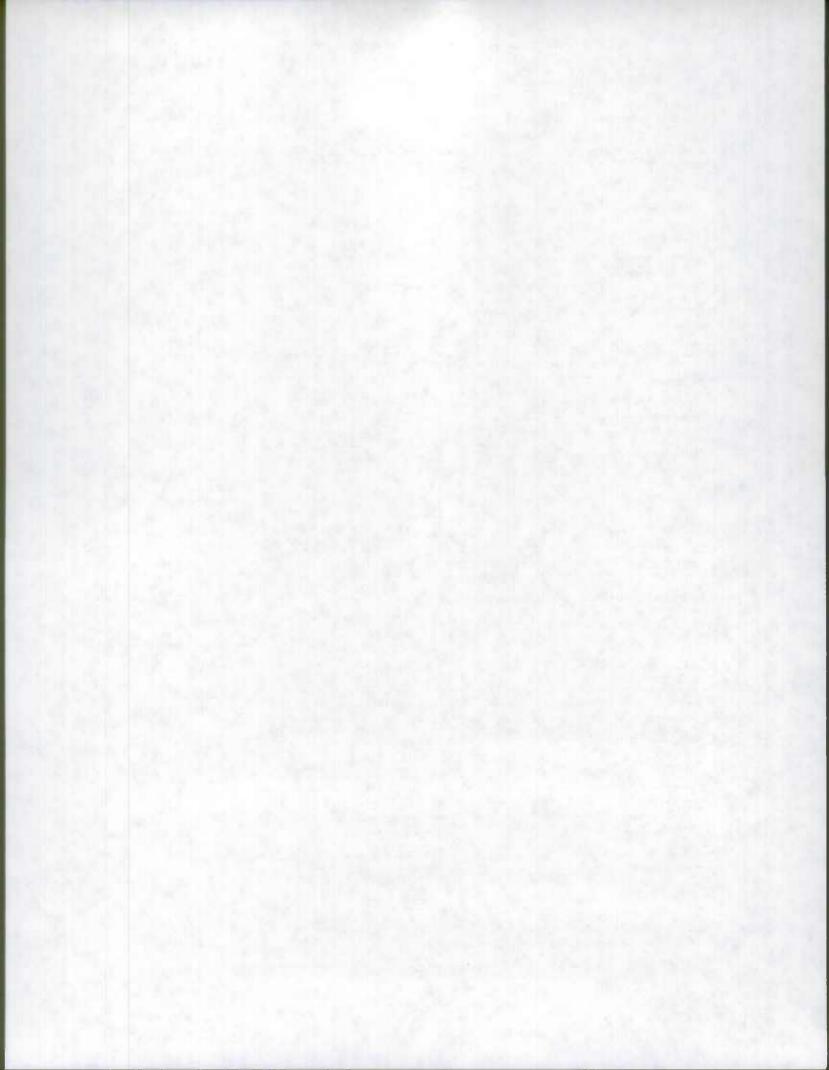
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important	is the Highway Location F	200		
	is the riighway Location F	Reference to your Job?		
5 ritically Importa	t Very Important	3 Somewhat Important	2 Seldom Used	l Never Used
Comments:				
	d you like to see the High	way Location Reference upo	dated?	
5 3 month cycle	4 6 month cycle	3 Annual cycle	2 Two-year cycle	l Doesn't matter
Comments:	o month cycle	Alinual Cycle	i wo-year cycle	Doesn't matter
How often do yo	ou use the Highway Locati	on Reference?		
5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify
Comments:				
What tasks do y	ou perform using the High	way Location Reference?		
Comments:				
you would like a ephone number:	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank yo	u.
ease return to:	Michael Baxter Highway Information			

Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

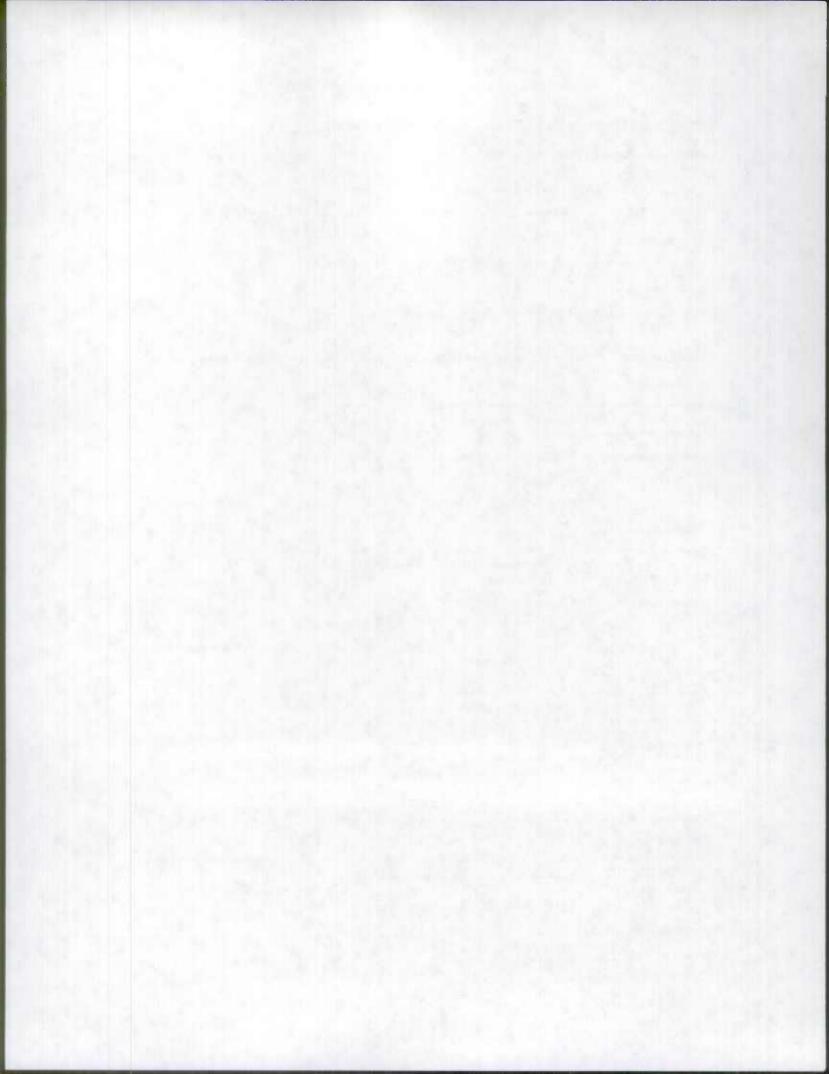
How would it in annually?	npact your job if the Highv	vay Location Reference wer	re distributed every o	other year instead of
5	4	3	2 ·	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important i	s the Highway Location R	eference to your job?		
5	4	3	2	
itically Importar	t Very Important	Somewhat Important		Never Used
Comments:				
How often would	d you like to see the High	way Location Reference upo	datado	
5	4	3	2	1
3 month cycle		Annual cycle	Two-year cycle	Doesn't matter
Comments:				
5 Daily Comments:	ou use the Highway Location 4 Weekly	3 Monthly	2 Yearly	l Other (please Specify
	ou perform using the High	way Location Reference?		
ou would like a	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
phone number:		7		
	Please return by	Friday, April 12, 19	996. Thank yo	u.
ase return to:	Please return by Michael Baxter	Friday, April 12, 19	996. Thank yo	<u>u.</u>
ase return to:		Services Division	996. Thank yo	<u>u.</u>



#### Please help us improve the Highway Location Reference by answering the following questions:

How would it in annually?	mpact your job if the Highw	ay Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	in the Winham I and a D	6		
2. How important	is the Highway Location Re	reference to your job?		
5 Critically Importa	nt Very Important	3 Somewhat Important	2 Seldom Used	l Never Used
Comments:				
3. How often wou	ld you like to see the Highw	ay Location Reference upon	dated?	
5	4	3	2	1
3 month cycle  Comments:	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
4. How often do your Sound Paily Comments:	ou use the Highway Locatio 4 Weekly	n Reference?  3  Monthly	2 Yearly	l Other (please Specify)
5. What tasks do y  Comments:	ou perform using the Highw	vay Location Reference?		
If you would like a telephone number:	member of the Data Suppor	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 1	996. Thank yo	u.
Please return to:	Michael Baxter Highway Information S 707 N. Calvert Street, (	Services Division		

Baltimore, Maryland 21202 Fax: (410) 333-1045 or (410) 333-8684



## Please help us improve the Highway Location Reference by answering the following questions:

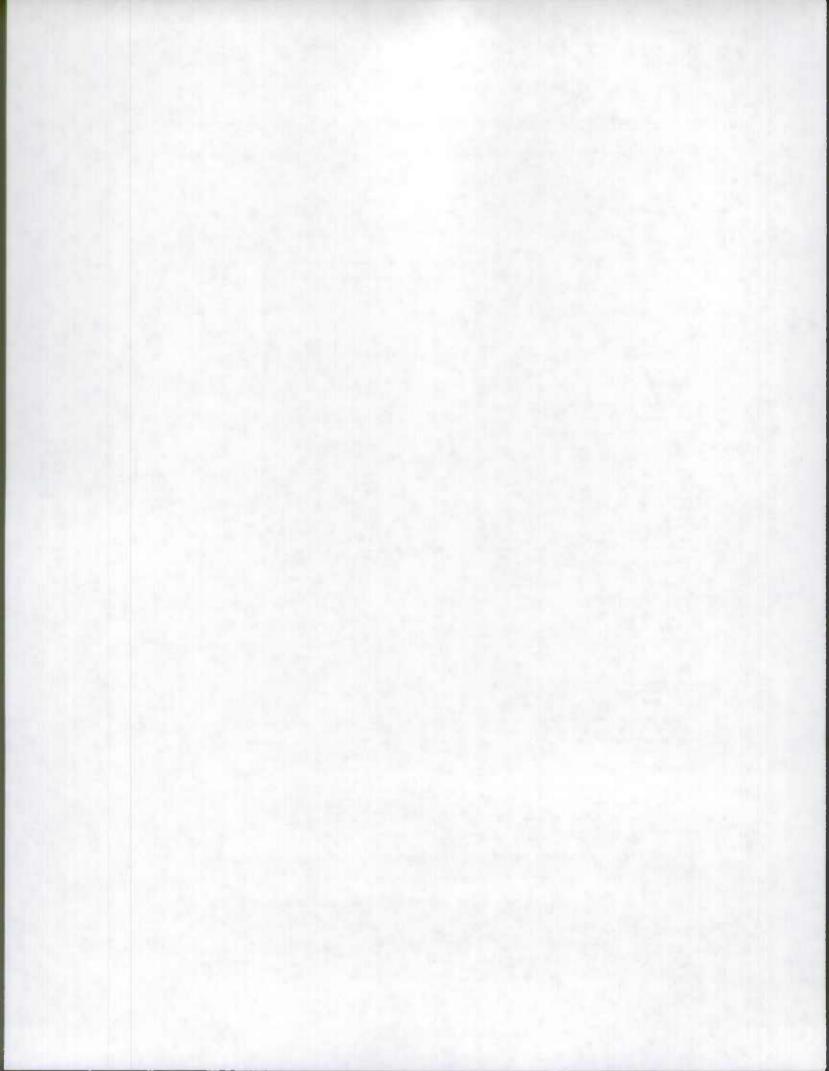
E				
5 Greatly	4 Very much	3 Samoushor	2	1
	very much	Somewhat	Hardly	Not at all
Comments:				
5	4	3	2	1
ritically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
	u like to see the Highv	vay Location Reference upo	dated?	
5 3 month cycle	4 6 month quala	3 Annual cycle	2	1
Comments:	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
How often do you us	se the Highway Location	D.C.		
	e the Highway Location	on Reference?		
5 Daily	4 Weekly	3 Monthly	2	1
Comments:	Weekly	Monthly	Yearly	Other (please Specify
What tasks do you pe	erform using the High	way Location Reference?		
Comments:				

Please return to:

Michael Baxter

Highway Information Services Division

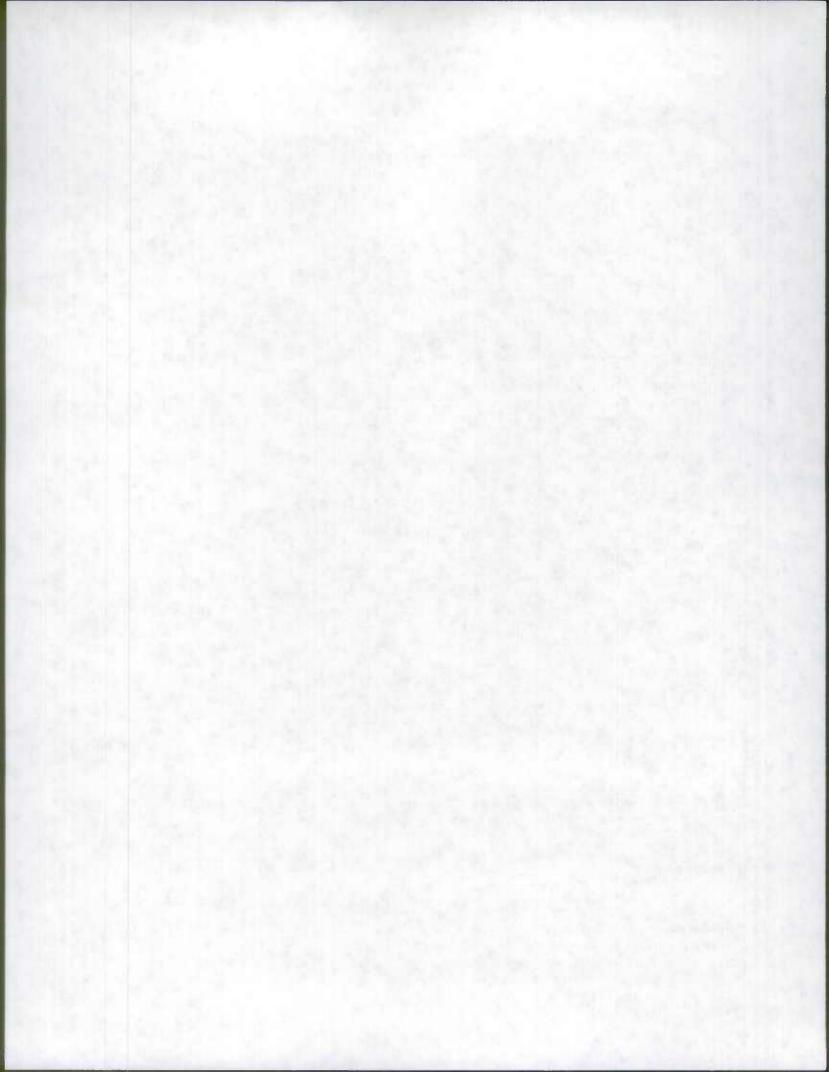
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

. How would it impa annually?	act your job if the High	way Location Reference we	ere distributed every	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is t	he Highway Location R	eference to your job?		
5	4 Very Important	3	2	1
Comments:	very important	Somewhat Important	Seldom Used	Never Used
How often would y  5 3 month cycle  Comments:	ou like to see the Highv 4 6 month cycle	way Location Reference upo 3 Annual cycle	dated?  2  Two-year cycle	1 Doesn't matter
How often do you	use the Highway Location	on Reference?	2	
Daily	Weekly	Monthly	Yearly	Other (please Specify
Comments:				
What tasks do you p	perform using the High	way Location Reference?		
you would like a me	mber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	96. Thank you	u.
ease return to: M	fichael Baxter lighway Information	Services Division		

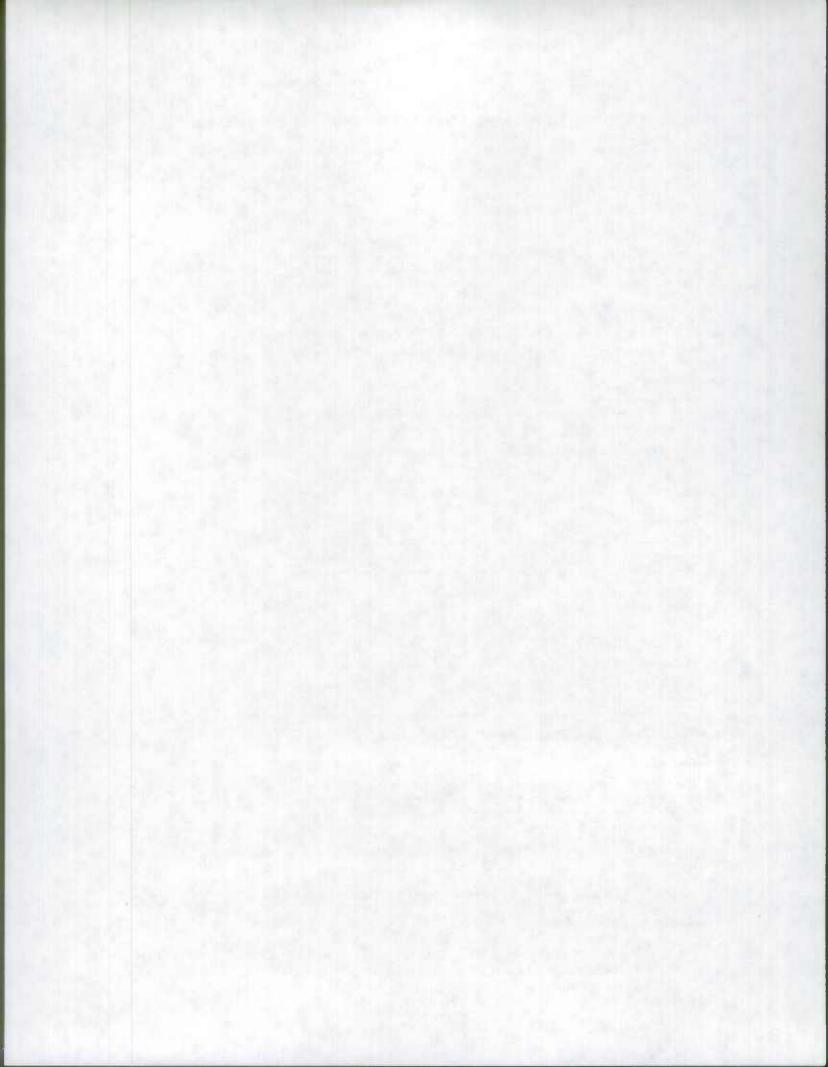
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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. How would it in annually?	npact your job if the Highv	way Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important	is the Highway Location R	eference to your job?	Y. H.	
5	4	3	2	1
Comments:	nt Very Important	Somewhat Important	Seldom Used	Never Used
5 3 month cycle Comments:	4 6 month cycle	vay Location Reference upo 3 Annual cycle	2 Two-year cycle	l Doesn't matter
	ou use the Highway Location	on Reference?		
Daily	Weekly	Monthly	2 Yearly	Other (please Specify)
Comments:				
What tasks do you	ou perform using the High	way Location Reference?		
you would like a	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
ephone number.		Friday A:112 14	006 Th	
		Friday, April 12, 19	yyo. I nank yo	u.
ease return to:	Michael Baxter Highway Information	Services Division		

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

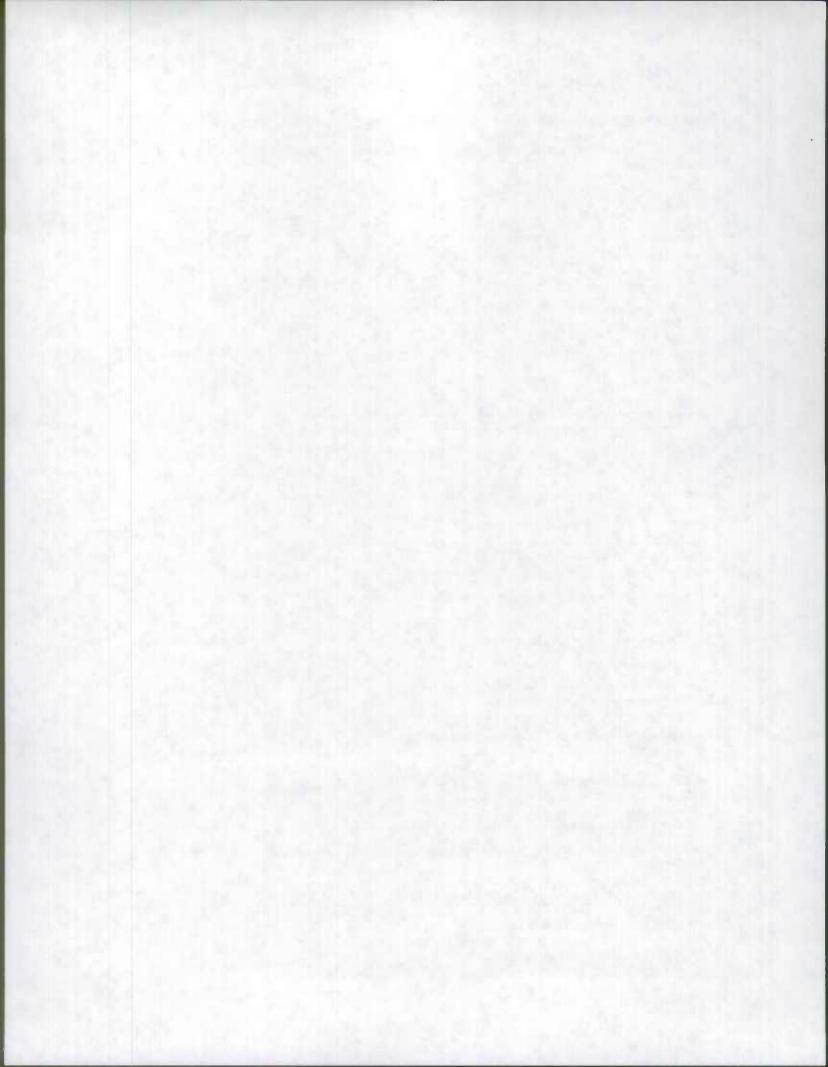


#### Please help us improve the Highway Location Reference by answering the following questions:

5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is the	Highway Location R	eference to your job?		
5	4	3	2	1
ritically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often would yo	u like to see the Highv	way Location Reference upo	dated?	
5 3 month cycle	4 6 month sucle	3	2	1
Comments:	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
How often do you us	e the Highway Location	on Reference?		
	4	3	2	1
5				
5 Daily	Weekly	Monthly	Yearly	Other (please Specif
	Weekly	Monthly	Yearly	Other (please Specif
Daily Comments:		Monthly way Location Reference?	Yearly	Other (please Specif
Daily  Comments:			Yearly	Other (please Specif
Daily  Comments:  What tasks do you per Comments:	erform using the Hight	way Location Reference?		
Daily  Comments:  What tasks do you per Comments:	erform using the Hight			Other (please Specif

Highway Information Services Division

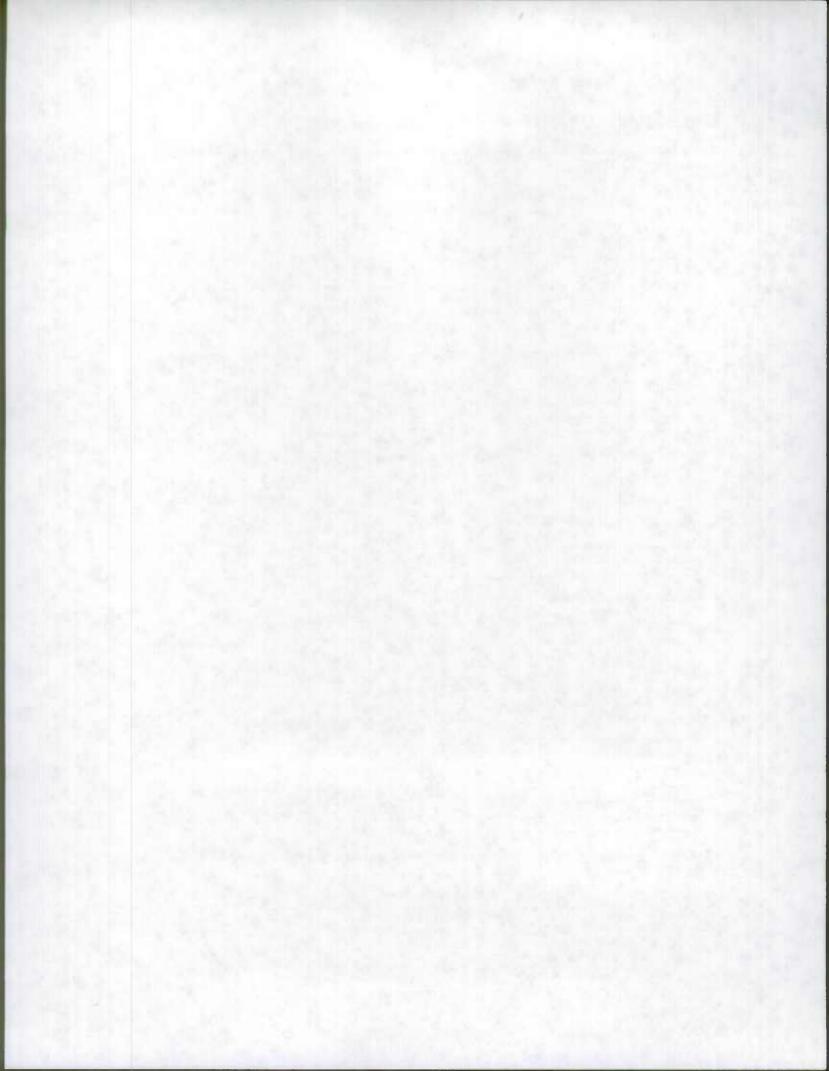
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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. How would it impa annually?	act your job if the Highv	vay Location Reference we	re distributed every (	other year instead of
5	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
. How important is t	the Highway Location R	eference to your job?		
5	4	3	2	1
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
. How often would y	you like to see the Highw	vay Location Reference upo	dated?	
5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
. How often do you	use the Highway Locatio	on Reference?	2	
Daily	Weekly	Monthly	Yearly	Other (please Specify)
Comments:				
What tasks do you	nerform using the High	way Location Reference?		
Comments:	portorni using the riight	vay Location Reference:		
you would like a me	mber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	996. Thank vo	u.
lease return to: N	Michael Baxter Highway Information (	Services Division		

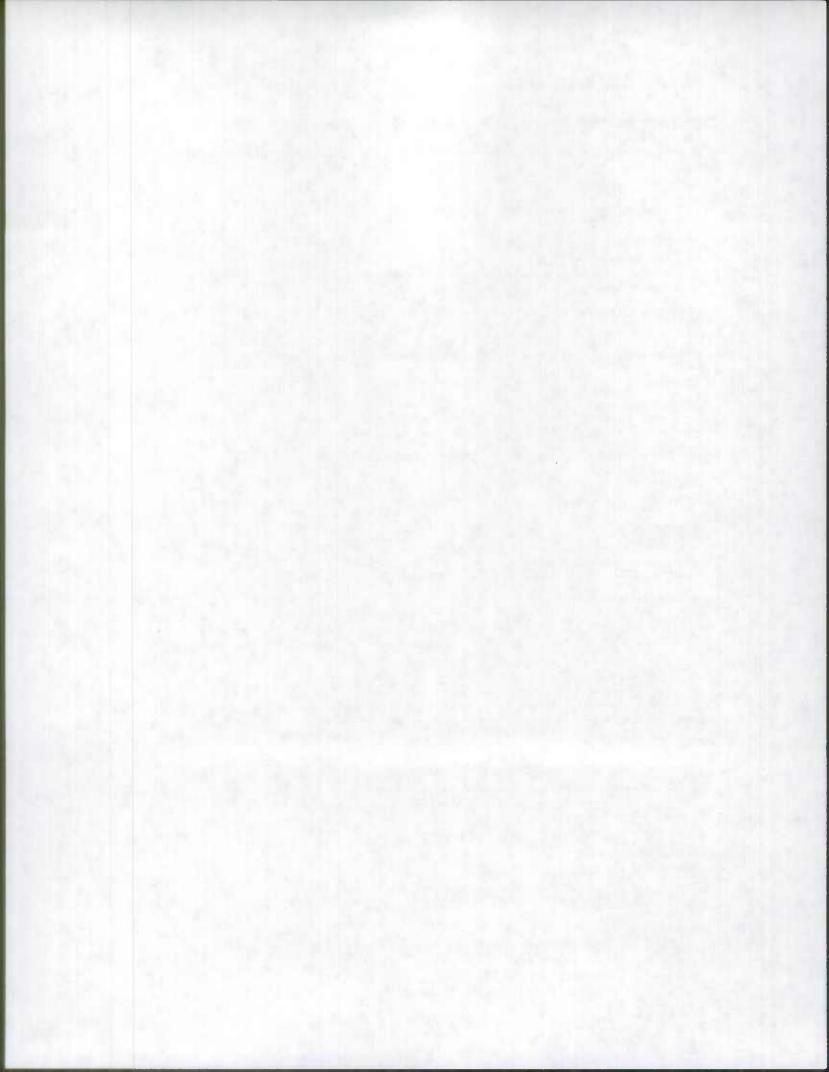
Baltimore, Maryland 21202



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. How would it imp annually?	act your job if the Highv	way Location Reference we	re distributed every o	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is	the Highway Location R	eference to your job?		
5	4	3	2	1
Comments:	Very Important	Somewhat Important	Seldom Used	Never Used
How often would  5 3 month cycle  Comments:	you like to see the Highv 4 6 month cycle	way Location Reference upo 3 Annual cycle	dated?  2 Two-year cycle	l Doesn't matter
	use the Highway Location			
5 Daily	4 Weekly	3 Monthly	2 Yearly	l Other (please Specify
Comments:				o mor (proude dipectry
What tasks do you Comments:	perform using the High	way Location Reference?		
you would like a m	ember of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
ephone number.	Please return by	Friday, April 12, 19	996. Thank yo	u.
	Michael Baxter Highway Information	Services Division		

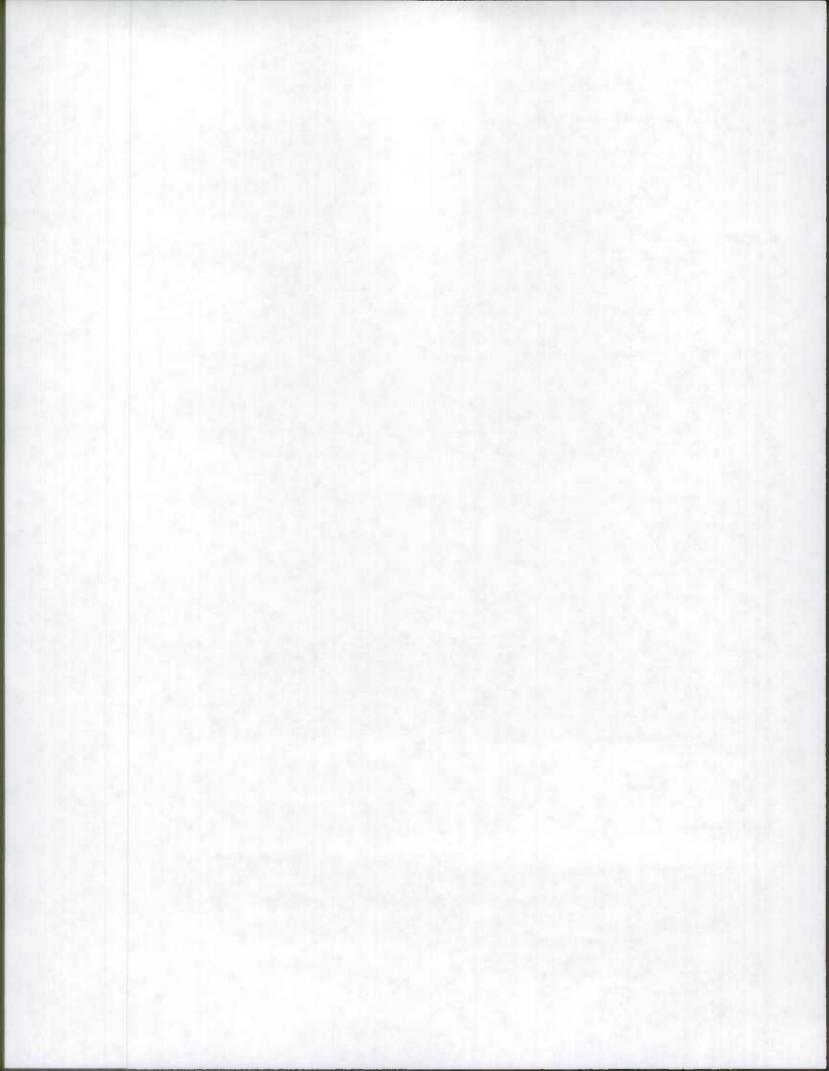
Baltimore, Maryland 21202



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How would it impa annually?	act your job if the Highv	vay Location Reference we	re distributed every	other year instead of
5 Greatly	4 Very much	3 Somewhat	2 Hardly	l Not at all
Comments:				
II.				
	he Highway Location R	eference to your Job?		
5 ritically Important Comments:	Very Important	Somewhat Important	Seldom Used	l Never Used
5	ou like to see the Highw 4 6 month cycle	vay Location Reference upo 3 Annual cycle	dated? 2 Two-year cycle	1 Doesn't matter
How often do you to	use the Highway Locatio	on Reference?	2	
Daily Comments:	Weekly	Monthly	Yearly	Other (please Specify
	perform using the Highv	way Location Reference?		
ou would like a me		rt Team to respond to your	Comments nlease w	rife vollr name and
prione number:		Friday, April 12, 19		
ase return to: M	fichael Baxter lighway Information S 07 N. Calvert Street	Services Division	790. I nank yo	<u>u.</u>

Baltimore, Maryland 21202



### Please help us improve the Highway Location Reference by answering the following questions:

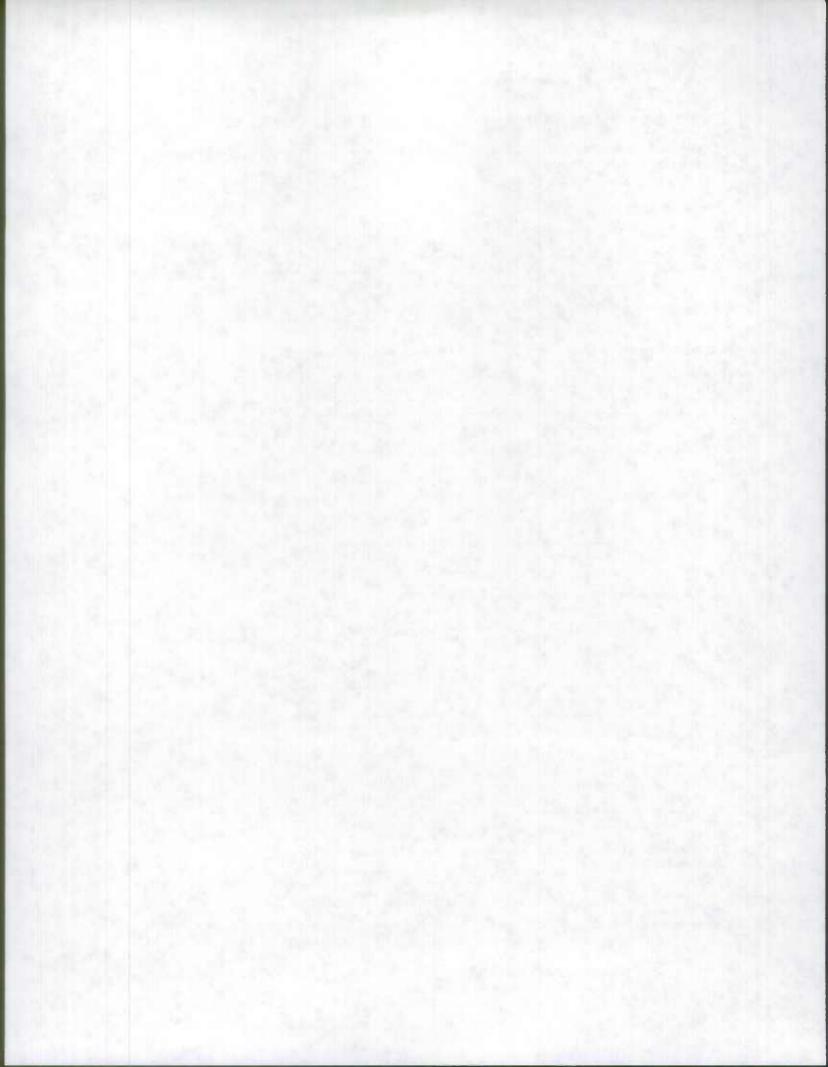
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What tasks do you p	erform using the High	way Location Reference?		
Comments:				

Please return to:

Michael Baxter

Highway Information Services Division

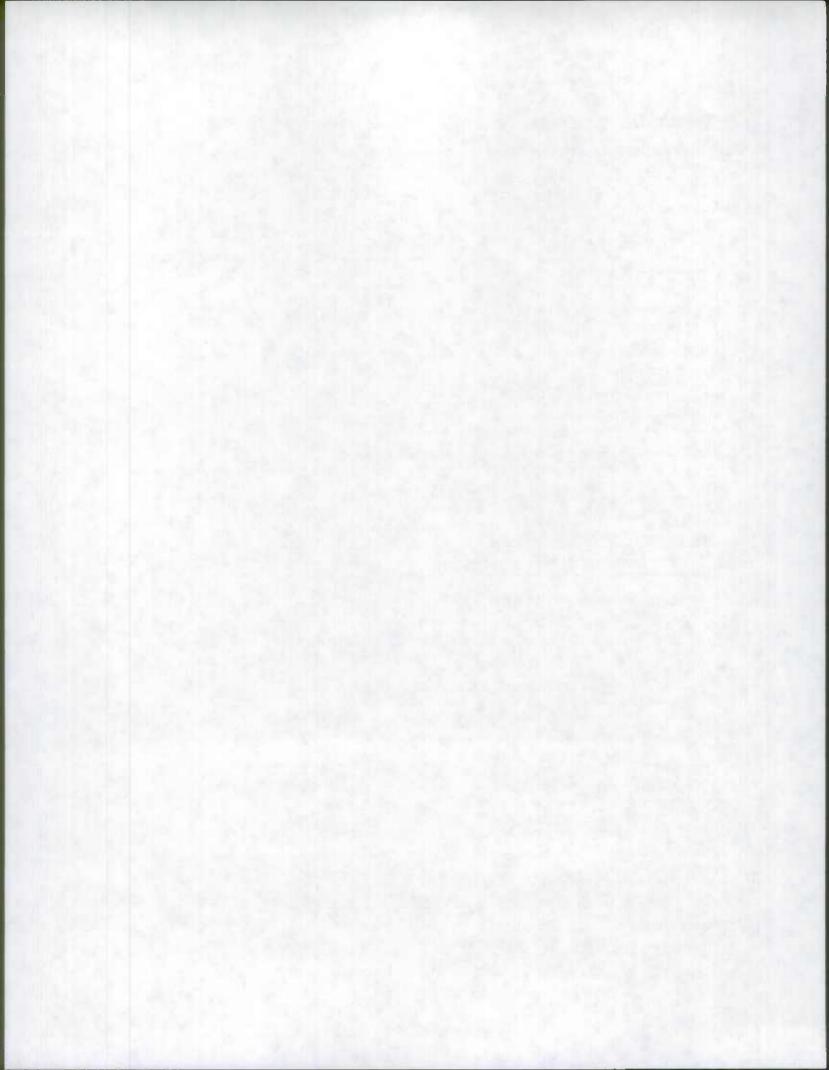
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



### Please help us improve the Highway Location Reference by answering the following questions:

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Please return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division C-607		

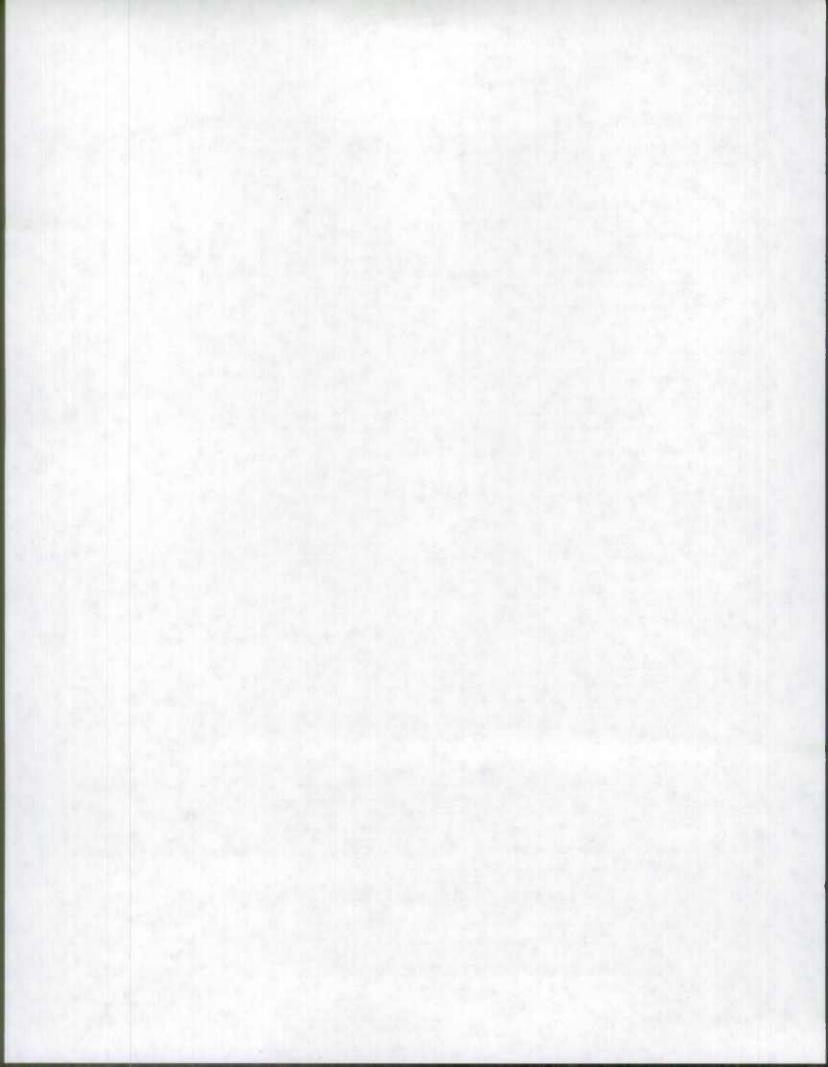
Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

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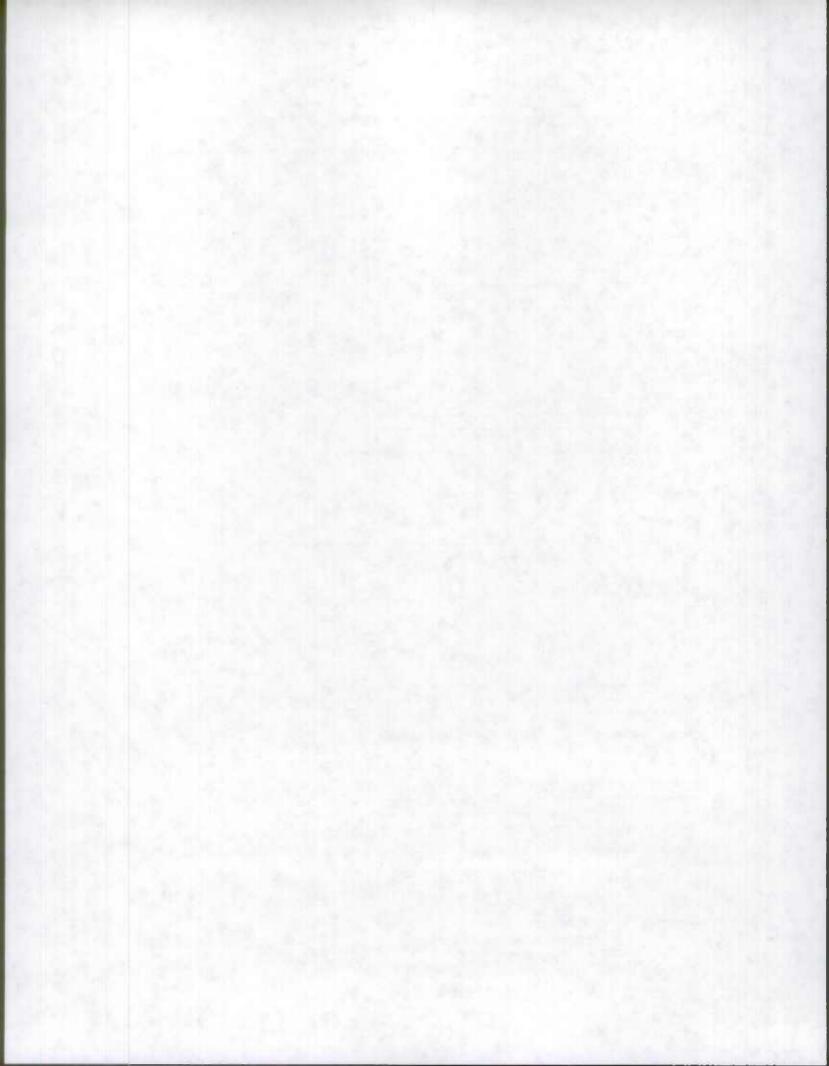
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

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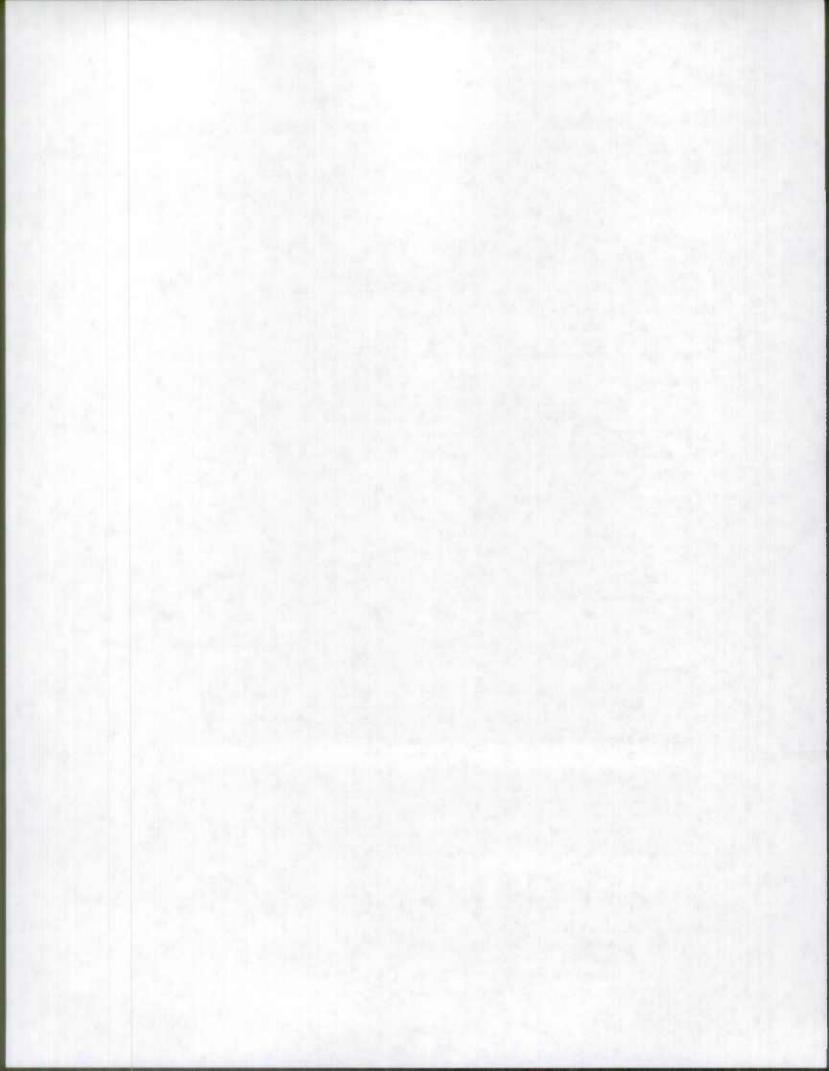
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

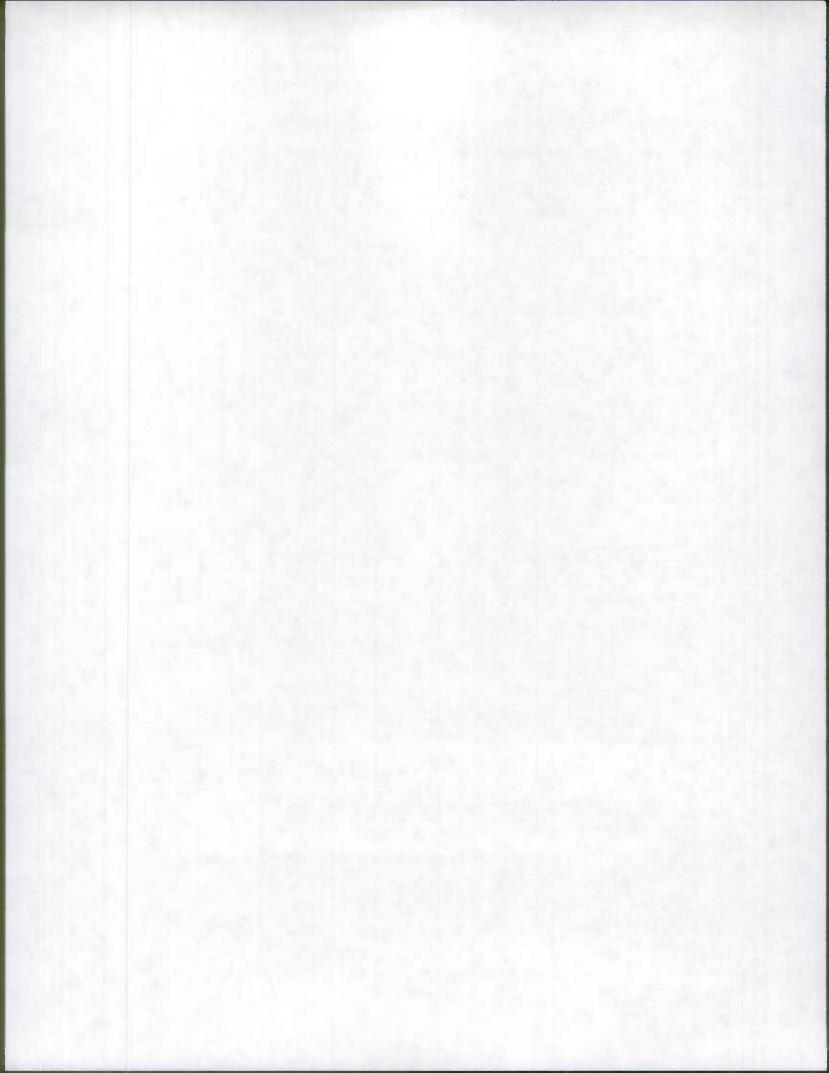
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707 N. Calvert Street, C-607 Baltimore, Maryland 21202



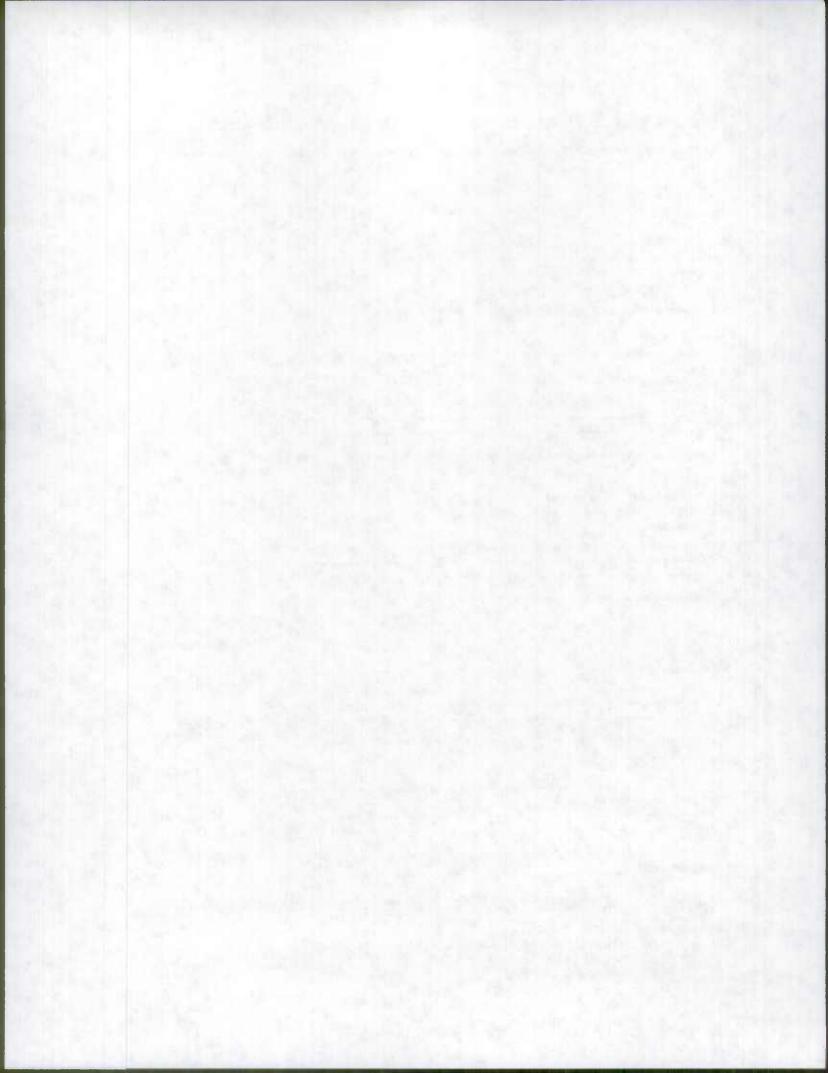
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lease return to:	Michael Baxter			
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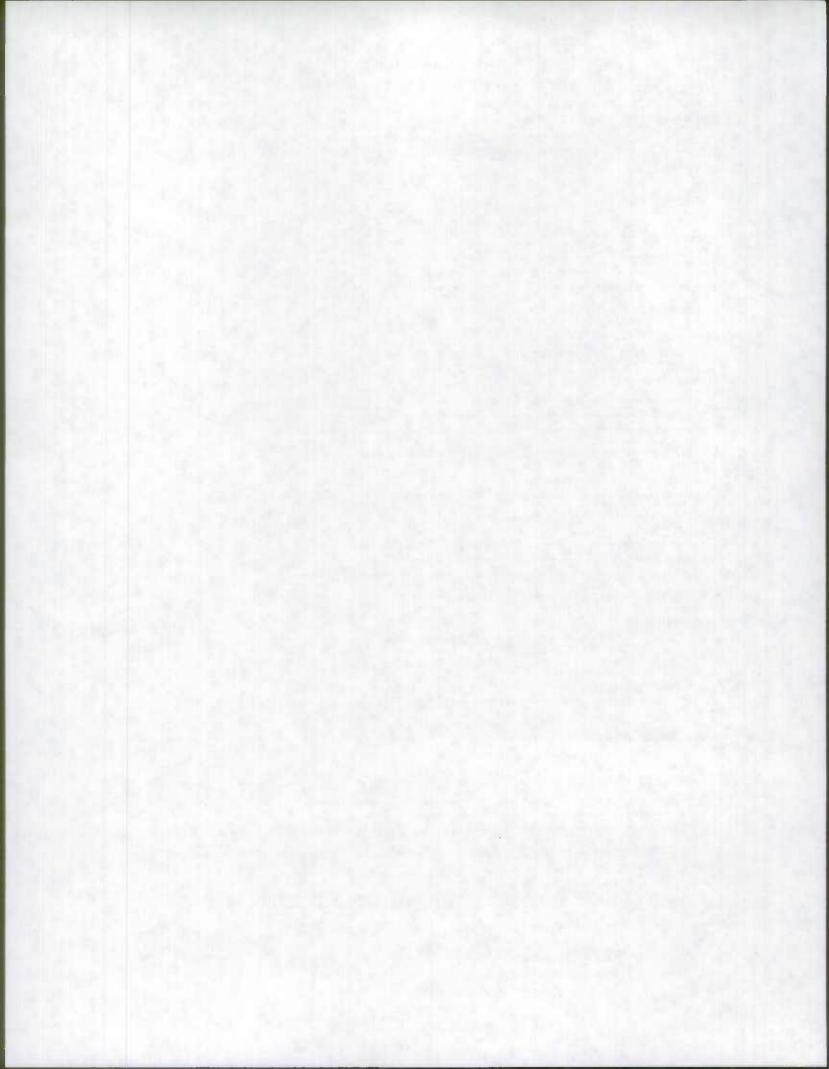
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. How would it im annually?	npact your job if the Highv	way Location Reference we	re distributed every o	other year instead of
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lease return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2	21202		



### Please help us improve the Highway Location Reference by answering the following questions:

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	Highway Information	Services Division		
	707 N. Calvert Street, Baltimore, Maryland 2			

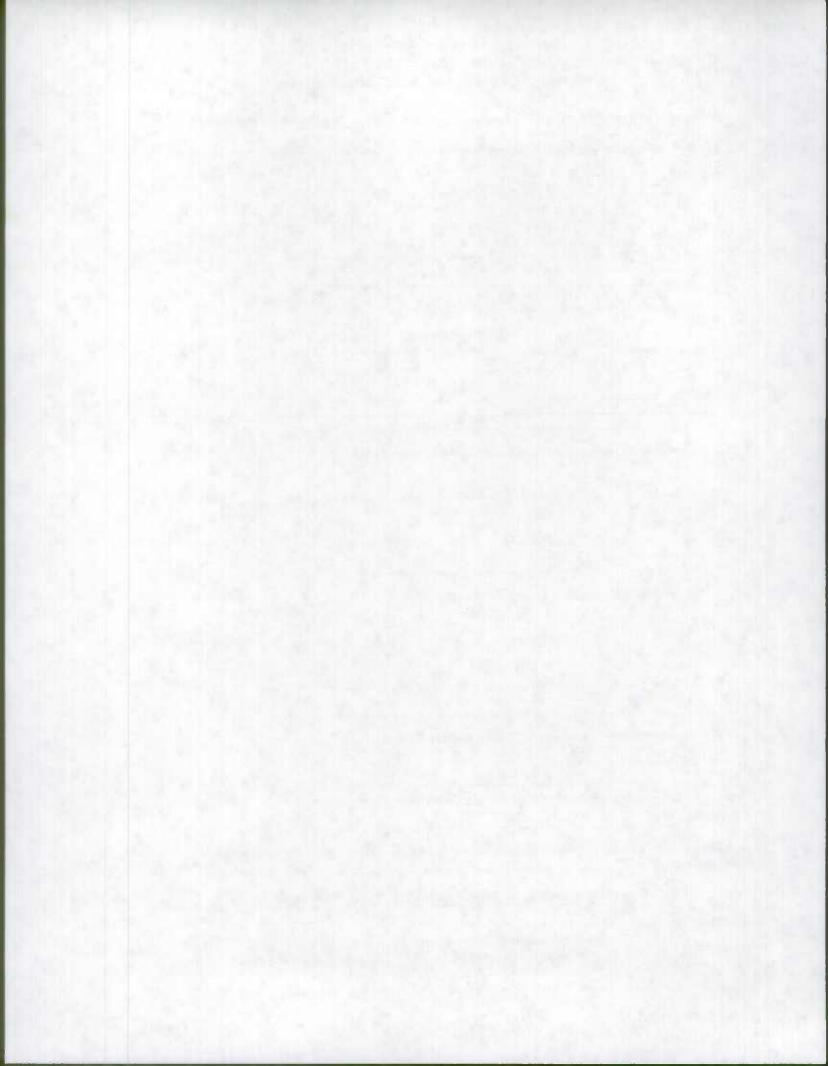


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Highway Information Services Division

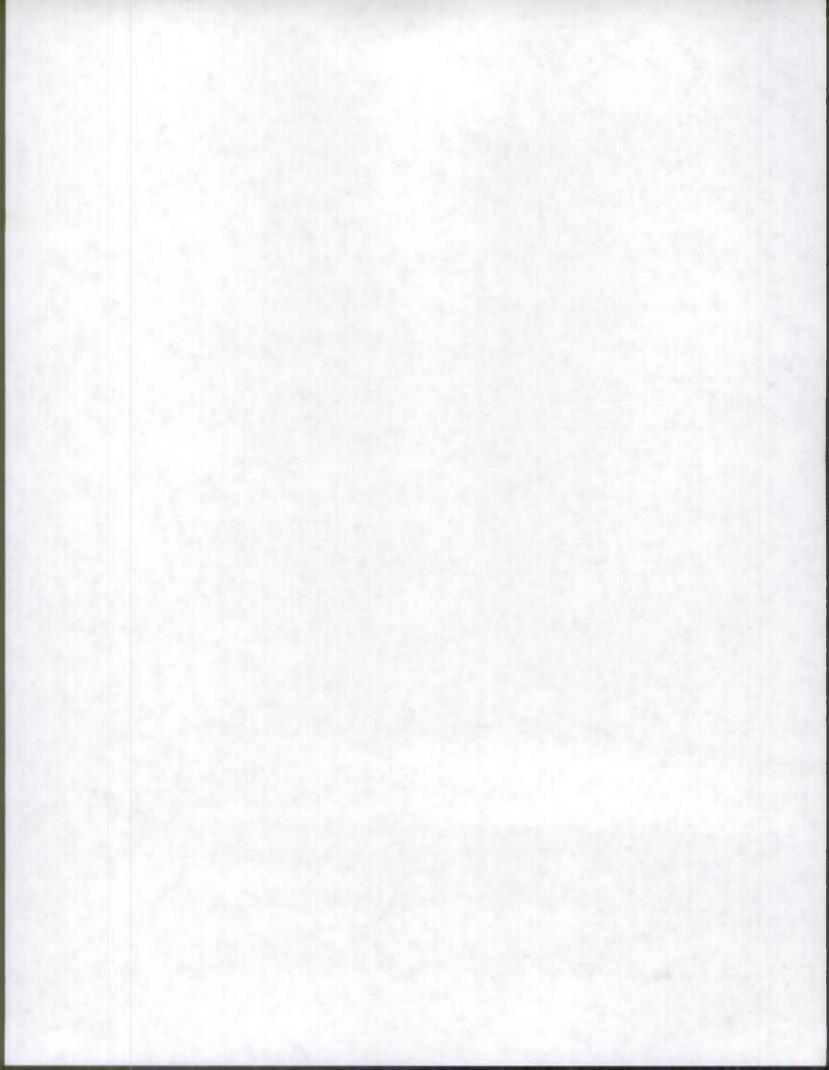
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

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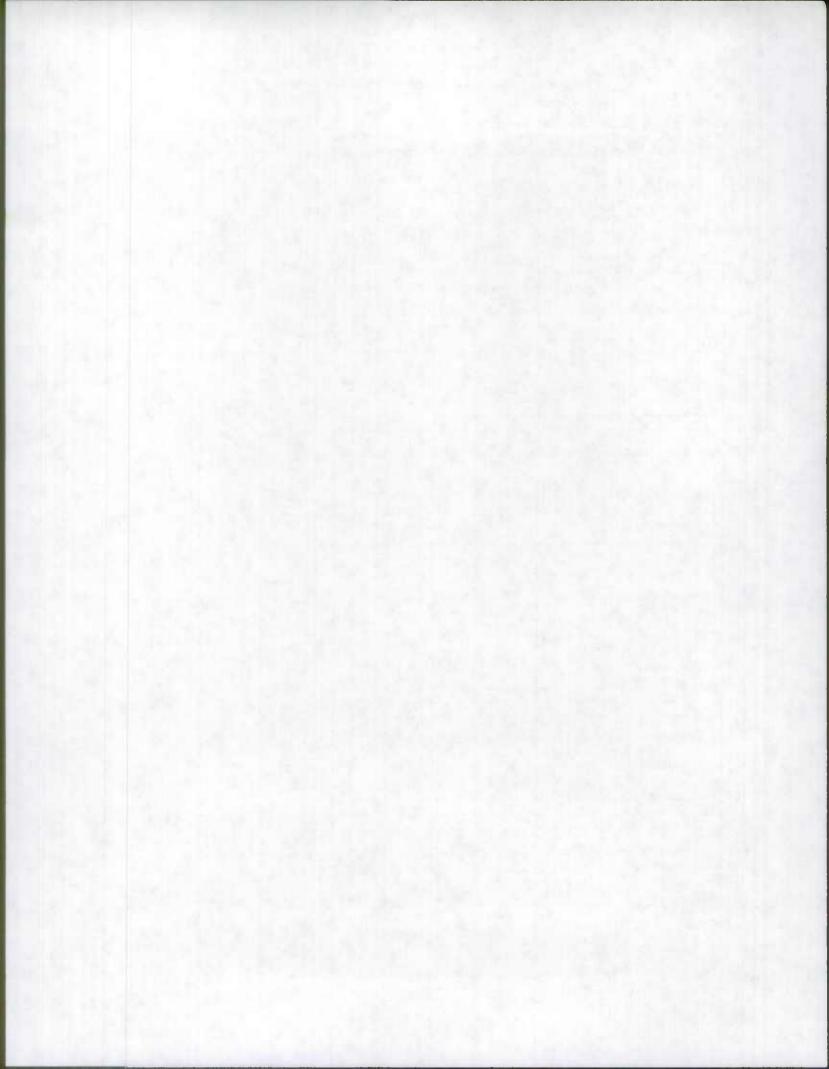
Baltimore, Maryland 21202



#### Please help us improve the Highway Location Reference by answering the following questions:

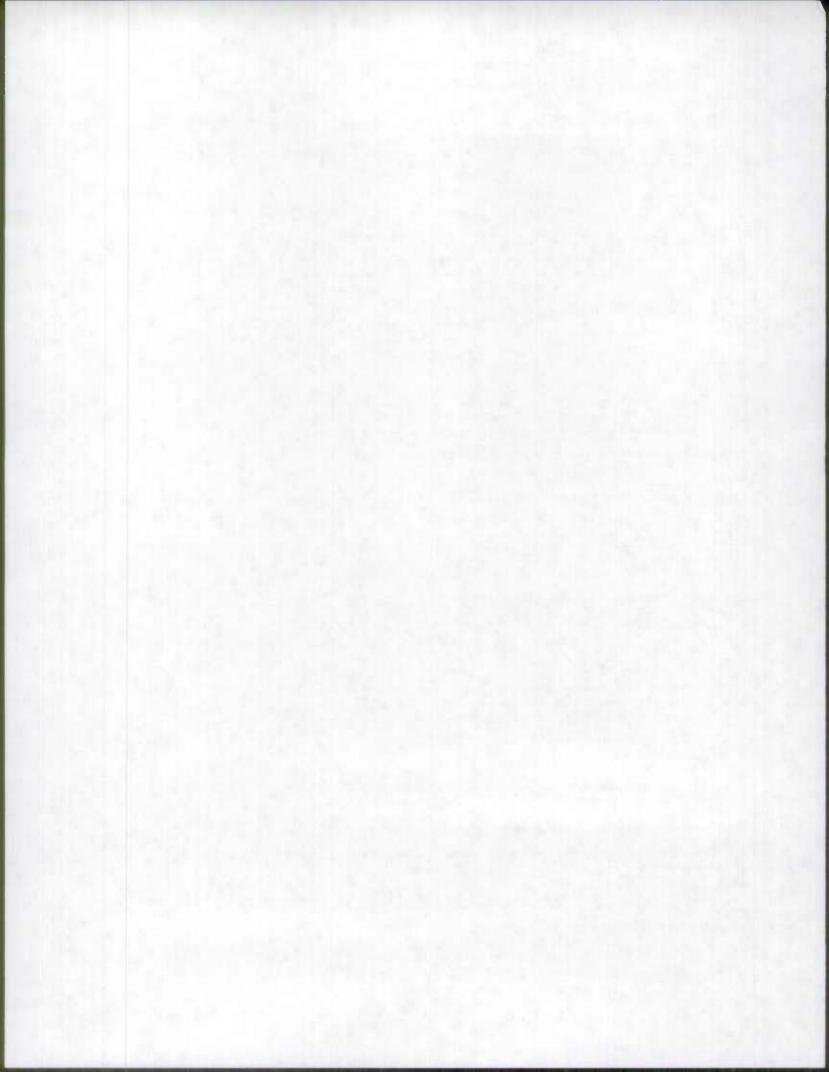
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	Please return by	Friday, April 12, 19	996. Thank yo	u.
lease return to:	Michael Baxter			71712
	Highway Information 707 N. Calvert Street,	Services Division C-607		

Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

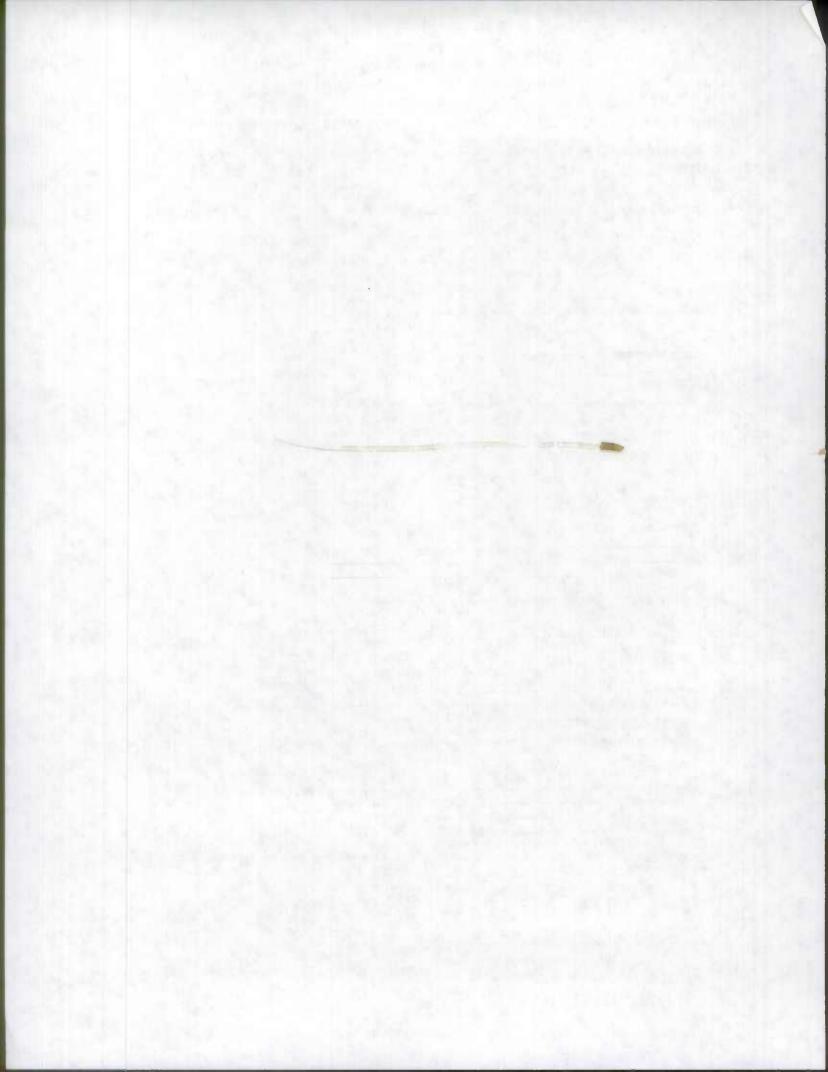
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lease return to:	Michael Baxter Highway Information 707 N. Calvert Street, Baltimore, Maryland 2	Services Division C-607		



#### Please help us improve the Highway Location Reference by answering the following questions:

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Baltimore, Maryland 21202



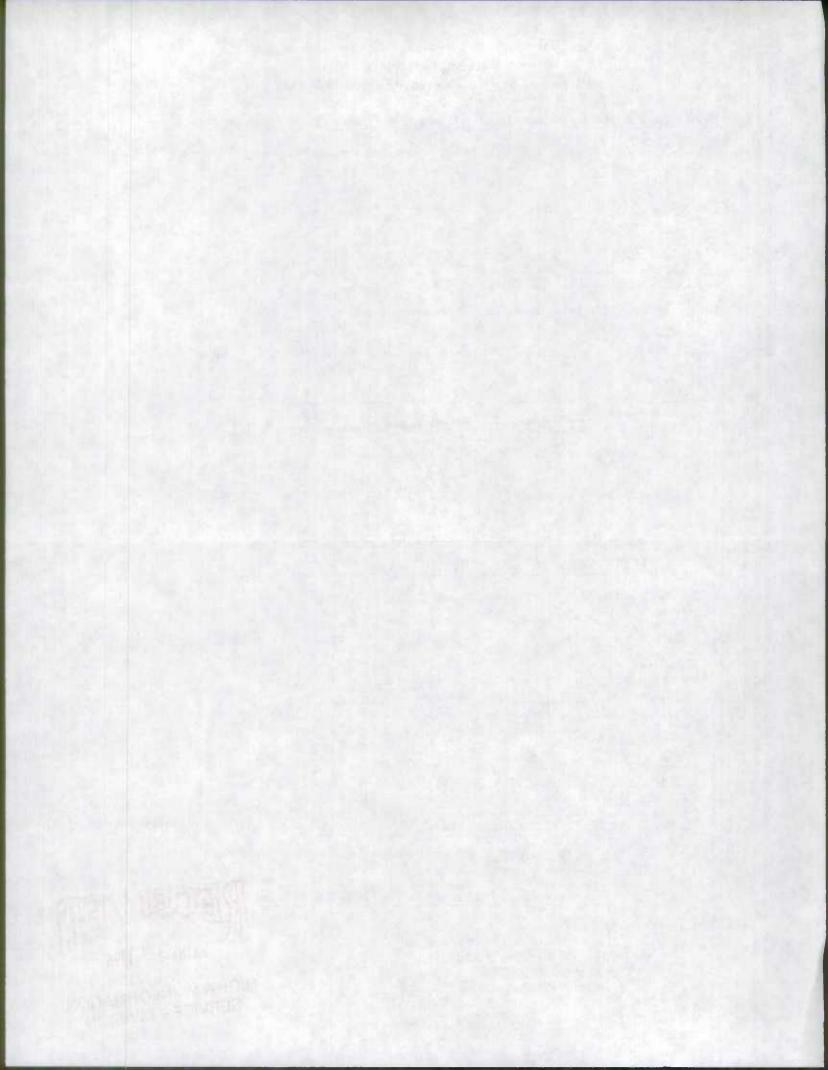
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	707 N. Calvert Street, (			AFR 2 2 1996

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION SERVICES DIVISION



#### Please help us improve the Highway Location Reference by answering the following questions:

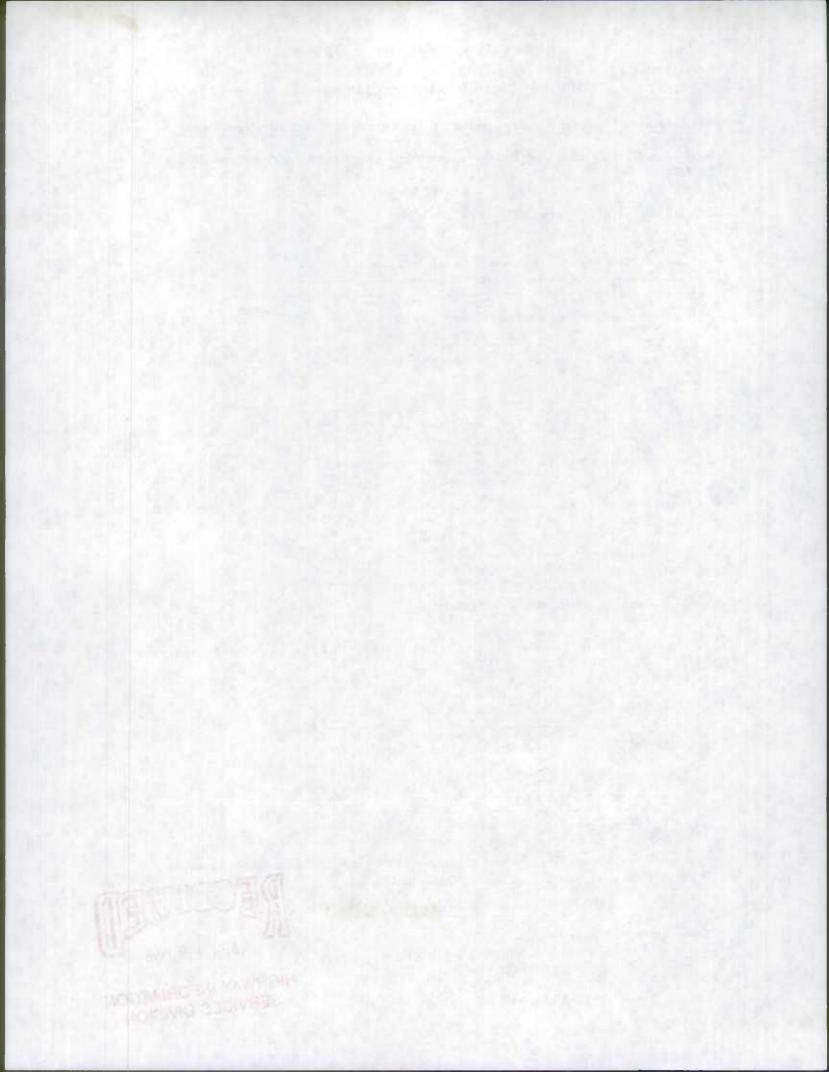
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	Baltimore, Maryland 21			HWAY INFORMATION	
	Fax: (410) 333-1045 or	(410) 333-8684	S	ERVICES DIVISION	



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### Please help us improve the Highway Location Reference by answering the following questions:

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Please return to:	Michael Baxter Highway Information	Services Division	90	APR 1 9 1996
	707 N. Calvert Street, Baltimore, Maryland 2 Fax: (410) 333-1045 o	21202	HIGH	WAY INFORMATION
	(11),000 1010	(10) 555 6664	OL.	RVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

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Please return to:

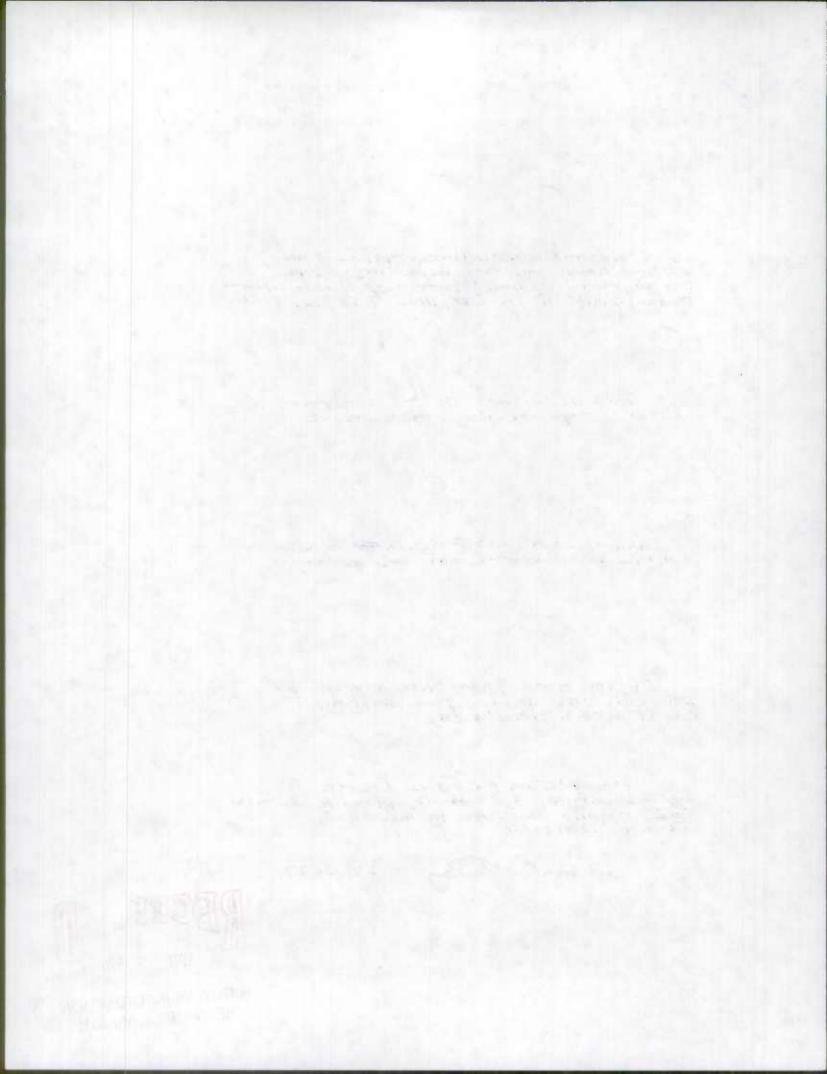
Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

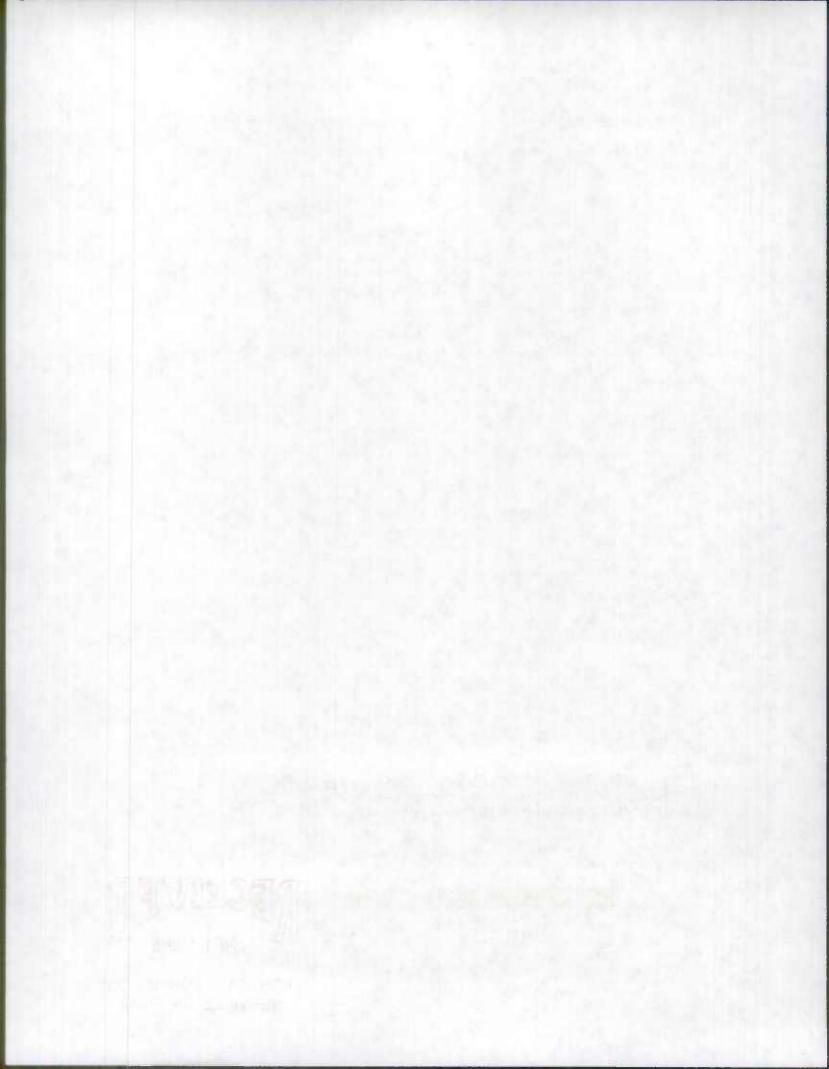
Fax: (410) 333-1045 or (410) 333-8684





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Greatly	Very much	Somewhat	Hardly	Not at all
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	Please return by	Friday, April 12, 1	996. Thank yo	ECEIVEN
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	707 N. Calvert Street, Baltimore, Maryland 2	C-607	Wage 474)	APR 1 1 1996
	Fax: (410) 333-1045 o			HWAY INFORMATION ERVICES DIVISION



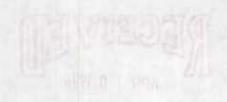
### Please help us improve the Highway Location Reference by answering the following questions:

. How would it is annually?	mpact your job if the High	way Location Reference we	ere distributed every	other year instead of
			5	
5 Greatly	4 Very much	3 Somewhat	( 2 )	1
Greatry	very much	Somewnat	Hardly	Not at all
Comments:				
Law important	inal IVinton I are			
now important	is the Highway Location R	deference to your job?		
5	4	(3')	2	1
ritically Importa	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often would	ld you like to see the High	way Location Reference up	dated?	
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3 month cycle	6 month cycle	Annual cycle	(Two-year cycle	Doesn't matter
Comments:				
How often do you  5  Daily  Comments:	ou use the Highway Locati 4 Weekly	on Reference?  Monthly	2 Yearly	1 Other (please Specify)
What tasks do you	ou perform using the High	way Location Reference?		
	check road	way width		
	Milegya Las Las	en intersoct		
	Verify accu	en introct	DV-	
ou would like a		ort Team to respond to your	comments, please w	vrite your name and
	Please return L.	Friday A 1112 4	007 701	
ease return to:	Michael Baxter Highway Information 707 N. Calvert Street, Baltimore, Maryland 2	C-607	996. Thank yo	APR 1 1 1996
	Fax: (410) 333-1045 o			

Design the same

### Please help us improve the Highway Location Reference by answering the following questions:

How would it in annually?	npact your job if the Highw	vay Location Reference w	ere distributed every oth	er year instead of	
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0400	113) De caus	sk it ret	erences ev	ery cross stree	it,
2. How important i	is the Highway Location Ro				
5					
Critically Importar	nt Very Important	Somewhat Important	2 Seldom Used	l Never Used	
Comments:	I use it	for AZ	DTS'.		
3. How often woul	d you like to see the Highw	vay Location Reference 11	ndated?		
5					
3 month cycle	6 month cycle	Annual cycle	2 Two-year cycle	Doesn't matter	
Comments:	TE Imelia	anders In	lance a.		
Shoul	d bel winn	going to	Current,	(ADT's Change (ucessary)	
	0	Takk It	annually ,	ucessary)	
4. How often do yo	ou use the Highway Location	on Reference?			
5	4	3	2	T	
Daily	Weekly	Monthly		Other (please Specify)	
Comments:					
5. What tasks do ye	ou perform using the High	way Location Reference?			
Comments:		,			
Continents.	- getting o	listances b	etween cro	ss streets	
	- determi	11 112 A A.Z			
	nie u	FOR FUNCTIO	nal class	& highway type	
f you would like a	member of the Data Sunna	et Tones to average la			
elephone number:	member of the Data Suppo	ACL	ir comments, please writ	e your name and	
	Please return by	Friday, April 12,	1996. Thank you.		
Please return to:	Michael Baxter			DECEMBER	M
	Highway Information	Services Division		A A PERSON	
	707 N. Calvert Street,	C-607 ·		100	
	Baltimore, Maryland 2 Fax: (410) 333-1045 o	1202		APR 1 0 1996	and F
	- 4 (110) 333-1043 0	(410) 333-0084			



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### Please help us improve the Highway Location Reference by answering the following questions:

annually?	t your job if the Highv	way Location Reference we	ere distributed every of	other year instead of
5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
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Comments:				
	u like to see the Highv 4 6 month cycle		2 Two-year cycle	1 Doesn't matter
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Comments:			- Curly	Other (please specify
Comments:	MILEPOIL	way Location Reference?	egss Pres Jecrs	
Comments:  DETERMINE  ROADS / SE  TRAFFIC	MILEFOI, VOLUMES		PROJECTS	rite your name and

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





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### Please help us improve the Highway Location Reference by answering the following questions:

annually?	t your job if the High	way Location Reference we	re distributed every	other year instead of
5	4	(3)	2	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is the	Highway Location R	eference to your job?		
5	4	3		
ritically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
5 3 month cycle Comments:	u like to see the High 4 6 month cycle	way Location Reference upo 3 Annual cycle	dated?  2  Two-year cycle	1 Doesn't matter
How often do you use	e the Highway Location	on Reference?		
5	4	3	2	
Daily	Weekly	Monthly	Yearly	Other (please Specify
Comments: Spo	pradically			
What tasks do you pe	rform using the High	way Location Reference?		
ou would like a mem phone number:	ber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





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### Please help us improve the Highway Location Reference by answering the following questions:

l. How would it in annually?	mpact your job if the Highwa	y Location Reference w	ere distributed every	other year instead of
5	A	3	2	
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Comments:				
Mo	st into is se	tonly u	odules	
wev	uld be necess	any every	6 menths	
	st into is se			
	is the Highway Location Re-			
5	4	3	2	1
Critically Importa	nt (Very Important)	Somewhat Important	_	Never Used
Comments:	se almost	daily, fe	- Log mile	
3. How often wou	ld you like to see the Highwa	y Location Reference up	pdated?	
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Comments:	Minimum			
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4. How often do ye	ou use the Highway Location	Reference?		
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Daily	4 W1-1-	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)
Comments				
S 31/1 -4 1 1		1		
o. what tasks do y	ou perform using the Highw	ay Location Reference?		
Comments:				
	Accident and	usic Pines	Release	
	Study local	ier Tobardit	- La Ta	
	Quick Check	en milach	between P	ents
	Street Name	& Signa		
11111				
elephone number:	member of the Data Support	Team to respond to you	ir comments, please w	rite your name and
erephone number:				
	Please return by I	riday April 12 1	1006 Thank	THE TRUBBLE
	Please return by I	iluay, April 12,	1990. Inank yo	#)   5 (C) 5   L   V   5   I   I
Please return to:	Michael Baxter			MIS COLOR
	Highway Information S	ervices Division		LINE TO DI
	707 N. Calvert Street, C			APR 1 1 1996
	Baltimore, Maryland 21			P11 11
	Fax: (410) 333-1045 or			LICHMAN INFORMATION

Michael Baxber
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### Please help us improve the Highway Location Reference by answering the following questions:

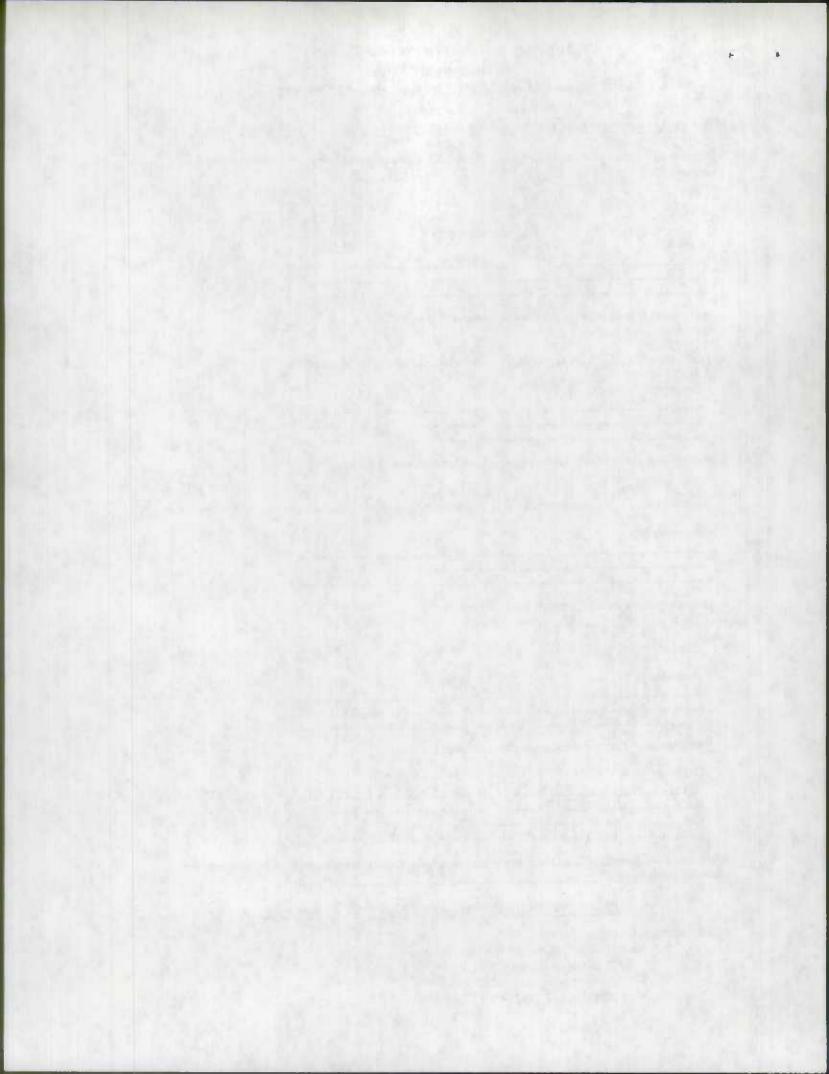
<ol> <li>How would it impact annually?</li> </ol>	ct your job if the Highw	vay Location Reference we	re distributed every	other year instead of
5 Greatly	4 Very much	3 Somewhat	2 Hardly	I Not at all
Comments:				
	e Highway Location R	eference to your job?		
5 Critically Important	4 Very Important	Somewhat Important	2 Seldom Used	1 Never Used
Comments:				Avever Osea
3. How often would yo	ou like to see the Highw	vay Location Reference up	dated?	
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How often do you u	se the Highway Location	on Reference?		
5 Deiler	4	3	2	1
Daily Comments:	Weekly	Monthly	Yearly	Other (please Specify)
. What tasks do you p	erform using the High	way Location Reference?		
Comments:	nce Rev	ews Funct	richal C	lossifications,
great	Vetere	DCE TO P	HUA	
f you would like a men elephone number:	nber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
Ī	Please return by	Friday, April 12, 1	996. Thank yo	u.

Please return to:

Michael Baxter

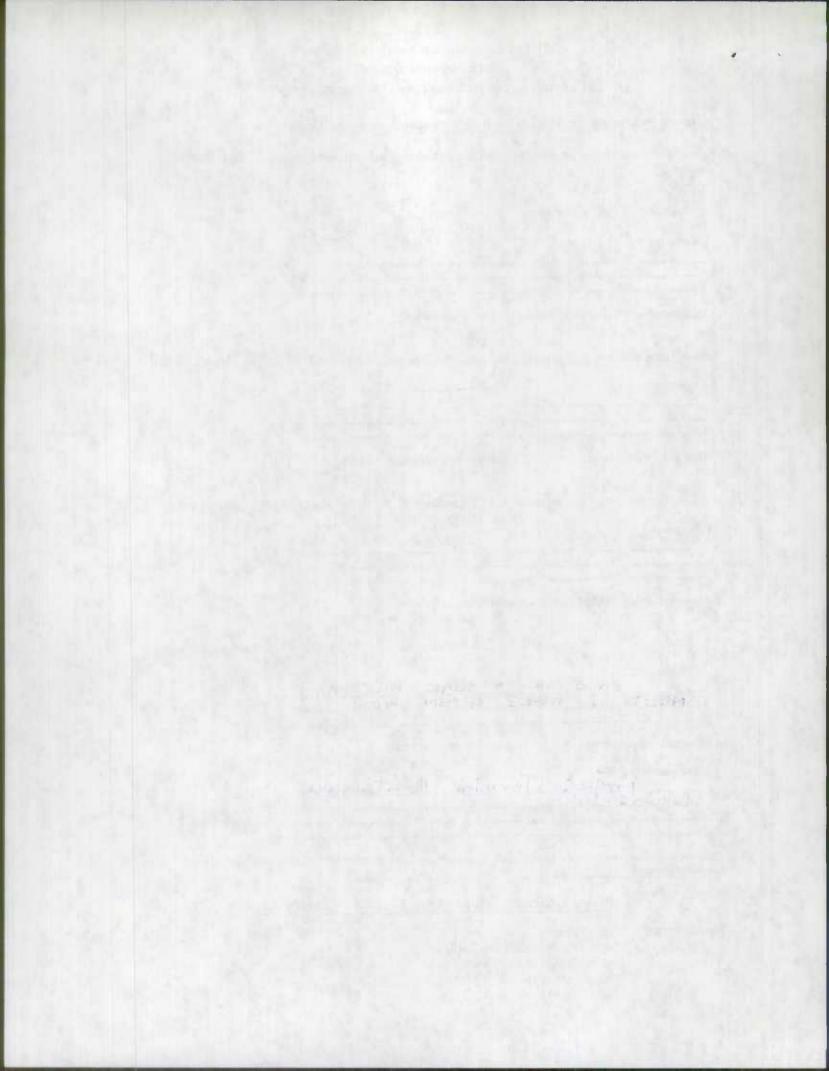
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



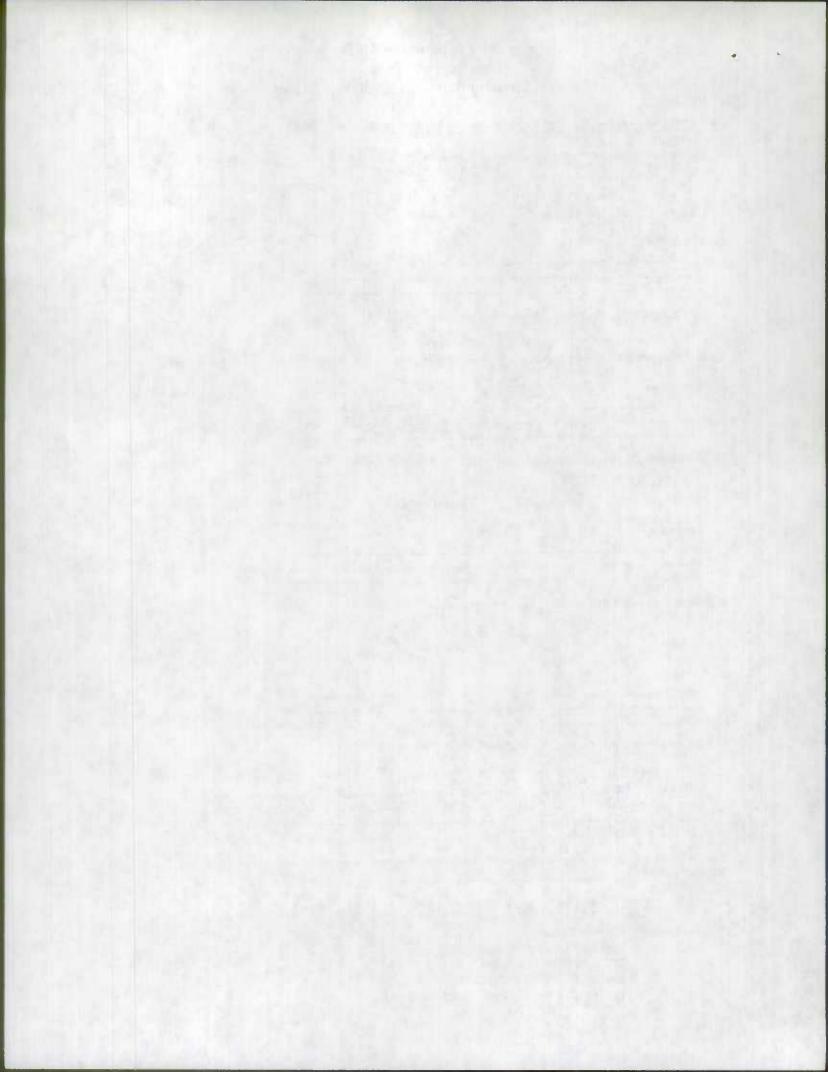
### Please help us improve the Highway Location Reference by answering the following questions:

l. How would it is annually?	impact your job if the Highway Location Reference were distributed every other year	r instead of
5	4 3 2	
Greatly	Very much Somewhat Hardly	Not at all
Comments:		
2. How important	t is the Highway Location Reference to your job?	
Critically Imports	4 3 2	1
Critically Importa	ant Very Important Somewhat Important Seldom Used	Never Used
Comments:		
3. How often wou	uld you like to see the Highway Location Reference updated?	
	and you like to see the ringhway Education Reference updated?	
5 3 month cycle	4 3 2 Two-year cycle Two-year cycle	1
o monar cycle	6 month cycle Annual cycle Two-year cycle	Doesn't matter
Comments:		
-		
4. How often do y	you use the Highway Location Reference?	
5	4 3 2	
Daily	337 11	(please Specify)
Comments:		(promo openiy)
Committees.	ONCE IN A YEAR BUT MAY	
MEEL	D IT MALE OFTEN NOW	
5. What tasks do y	you perform using the Highway Location Reference?	
Comments:		
Comments:	Project Termini, Mantenance	
Person	VS.	
f you would like a elephone number:	a member of the Data Support Team to respond to your comments, please write your	name and
	Please return by Friday, April 12, 1996. Thank you.	
Please return to:		
and in the interest to a	Highway Information Services Division	
	707 N. Calvert Street, C-607	
	Baltimore, Maryland 21202	



### Please help us improve the Highway Location Reference by answering the following questions:

. How would it impannually?	pact your job if the High	way Location Reference w	ere distributed every oth	er year instead of
5	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
	the Highway Location F	Reference to your job?		
5 Critically Important	4 Very Important	Somewhat Important	2 Seldom Used	1
Comments:	and the second	Somewhat Important	Seldom Osed	Never Used
. How often would		way Location Reference up		
5	4	3		
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	l Doesn't matter
Comments:				
5 Daily Comments:	use the Highway Locat  4  Weekly	ion Reference?  Monthly	2 Yearly	1 Other (please Specify)
	·	·		
What tasks do you	u perform using the High	nway Location Reference?		
Comments:	frank lini	int Mar drail local	interiories, limits	Reviews
you would like a m	nember of the Data Supp	ort Team to respond to you	r comments, please write	e your name and
	Please return by	Friday, April 12, 1	996. Thank you.	
lease return to:	Michael Baxter		, , ,	
	Highway Information	Services Division		
	707 N. Calvert Street,	, C-607		
	Baltimore, Maryland	21202		
	Fax: (410) 333-1045	or (410) 333-8684		



### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact annually?	t your job if the High	way Location Reference were	re distributed every of	her year instead of
5	4	3	2	
Greatly	Very much	Somewhat	(Hardly)	Not at all
Comments:			Madiy	riot at all
. How important is the	Highway Location R	eference to your job?		
5	4	3	2	
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
. How often would you	ı like to see the Highy	way Location Reference upo	lated?	
5	4	3	2	
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
. How often do you use	e the Highway Location	on Reference?		
5	4	(3)	2	
Daily	Weekly	Monthly	2 Yearly	Other (please Specify)
			10011	Other (piease specify)
Comments:				
What tasks do you pe	rform using the High	way Location Reference?		
Comments:				
/ M	se it to	- familiarize	musell w	it
pro	iects lim	to, I find of	Euld etila el	classifications and
	bridge 1	ocations.		classifications and
	9			
you would like a memi	ber of the Data Suppo	rt Team to respond to your	comments please weigh	te vour name and
lephone number:	eter Kle.	skovic 962	- 4342	te your name and
	lagga raturn hu			

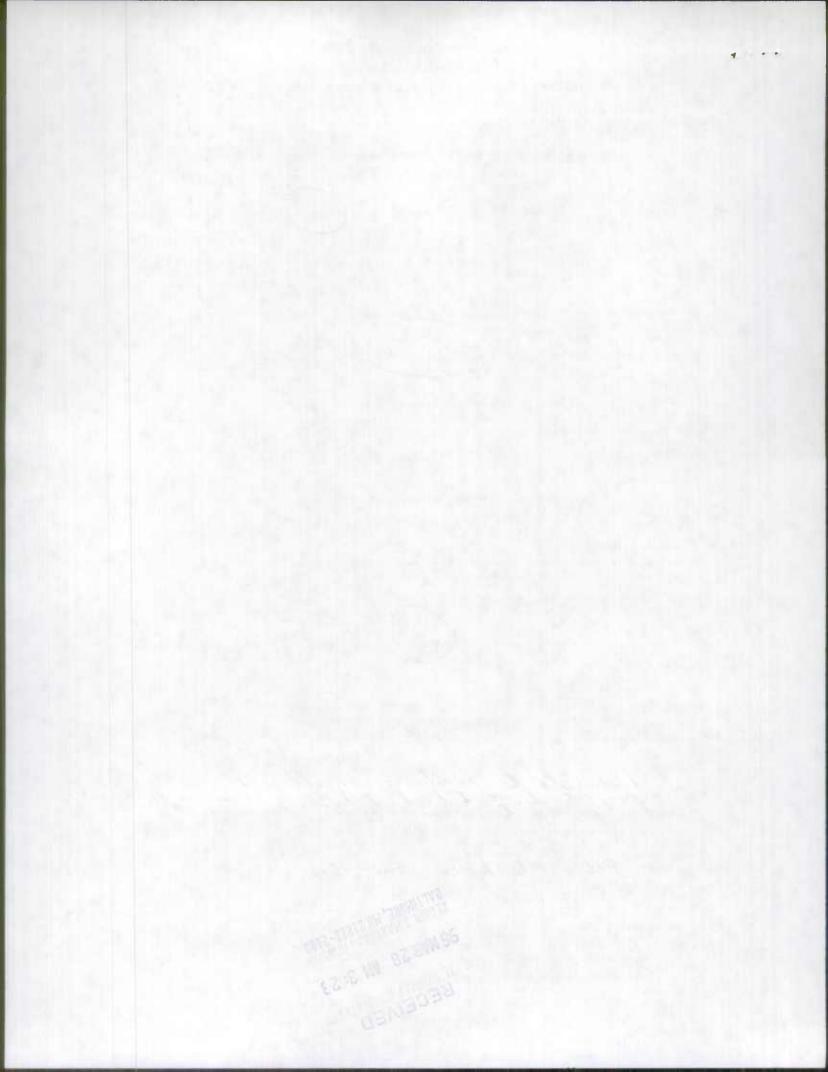
Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

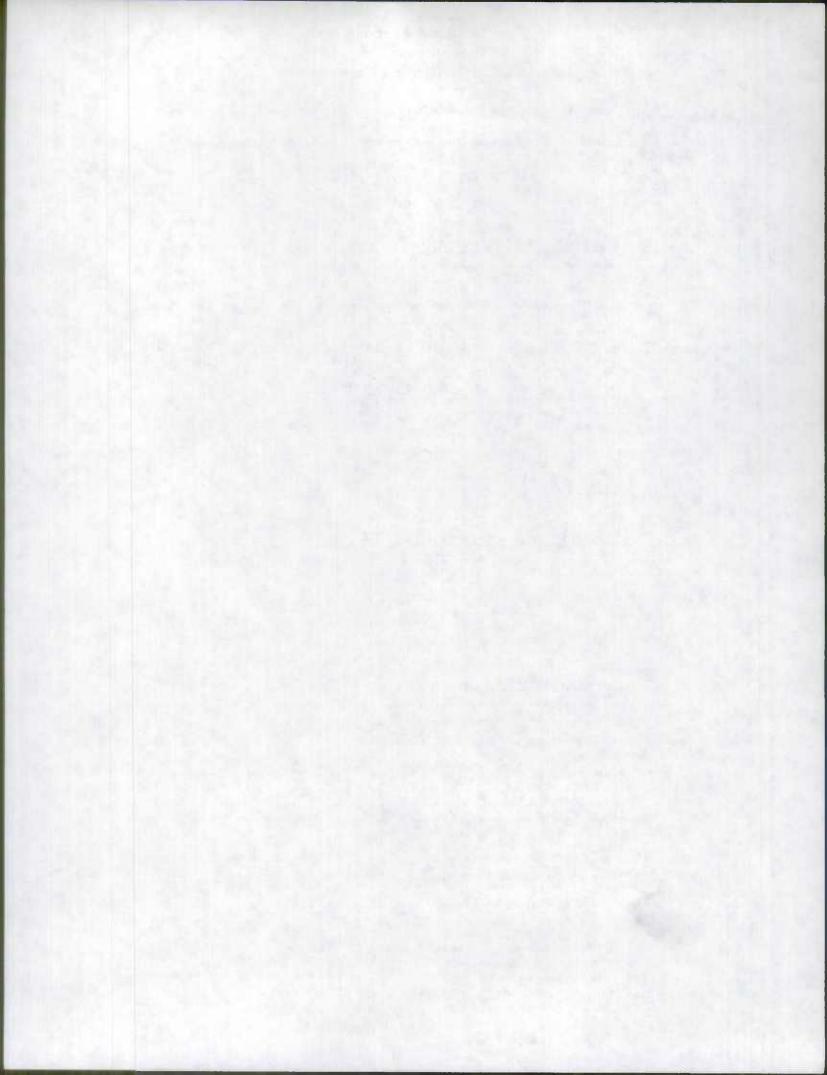
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



#### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact yo annually?	our job if the Highwa	y Location Reference were	e distributed every ot	her year instead of
Greatly	4 Very much	3 Somewhat	2 Hardly	l Not at all
Comments:	da ne	w version	every	
2. How important is the H	ighway Location Ref	ference to your job?		
Critically Important	4 Very Important	3 Somewhat Important	2 Seldom Used	l Never Used
Comments: Se XX	les as	a great		
3. How often would you li	ke to see the Highwa	ay Location Reference upd	ated?	
5 3 month cycle	4 6 month cycle	3 Annual cycle	2 Two-year cycle	1 Doesn't matter
Comments:	d be en	ven better		
4. How often do you use the	ne Highway Location	n Reference?		
5 Daily	4 Weekly	3 Monthly	2 Yearly	1 Other (please Specify)
Comments: Same	times Ma	ove often c	than	
5. What tasks do you perfo	orm using the Highw	ay Location Reference?		
Comments: Research Mileage Monday Mc	vonte vonte vannes.	eferencing	of for	
If you would like a membe telephone number:	r of the Data Suppor	t Team to respond to your	comments, please wr	ite your name and
Ple	ase return by l	Friday, April 12, 19	96. Thank you	<u>u.</u>
High 707 1	ael Baxter way Information S N. Calvert Street, C more, Maryland 21	C-607		



### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it is annually?	mpact your job if the Highwa	ay Location Reference we	re distributed every or	ther year instead of
5	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
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	is the Highway Location Re			
Critically Importa	Very Important	3 Somewhat Important	2 Seldom Used	l Never Used
Comments:	te Maintaine	Nd Stoping Roadway	skid tesh	ing
3. How often wou	ld you like to see the Highwa	ay Location Reference up	dated?	
5 3 month cycle	4 6 month cycle	Annual cycle	2 Two-year cycle	l Doesn't matter
Comments: Ra WE Ma	adways are a st No what u d the letere	always Chan zo ate Resp ence as is	ging to for	
4. How often do ye	ou use the Highway Location	Reference?		
5 Daily	4 Weekly	3 Monthly	2 Yearly	l Other (please Specify)
Comments:				
5. What tasks do y	ou perform using the Highw	ay Location Reference?		
Bricks  Fiel Te	Skid Testing, Co etesting, Co et ano Eogy - E wes And Paven	talling were to riving and bo in the state of the state o	t deligeto	MERK. this Reference
If you would like a telephone number:	member of the Data Support			
	Please return by I	riday, April 12, 1	996. Thank you	DECEIVED
Please return to:	Michael Baxter Highway Information S 707 N. Calvert Street, C Baltimore, Maryland 21	-607		APR 9 1996

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION

SERVICES DIVISION



MORE ATOMIC YAWHOR

HIGHWAY INFORMATION

BERVICES DIVISION

# Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

### Please help us improve the Highway Location Reference by answering the following questions:

2. How important is the Strictically Important Comments:  Funding Imid  3. How often would your Strict Comments:  Comment	ou like to see the Highway  4 6 month cycle  # 1 above  see the Highway Location R	rence to your job?  3 Somewhat Important  Location Reference up  3 Annual cycle  Real time	Seldom Used  mile points.  odated?  Two-year cycle	Not at all  Not at all  Never Used  Doesn't matter
Comments:  Control  Control  Control  Comments:  Funding Imid  A How often would you  The person of the control  Comments:  Funding Imid  The person of the control  The person of the	the Highway Location Refer very Important so the see the Highway  4 6 month cycle  # 2 above  see the Highway Location F	rence to your job?  3 Somewhat Important  Con field to A  Location Reference up  3 Annual cycle  Real time	Seldom Used  2 Seldom Used  mile points.  odated?  2 Two-year cycle	l Never Used
2. How important is the Critically Important Comments:  Funding Important  Comments:  Funding Important  Comments:  Gata Class  4. How often do you use 5  Daily  Comments:	the Highway Location Reference Highway  Let are of the control of	rence to your job?  3 Somewhat Important  Location Reference up  3 Annual cycle  Real time	Seldom Used  mile points.  odated?  Two-year cycle	1
2. How important is the state of the state o	the Highway Location Reference Highway  Let are of the control of	rence to your job?  3 Somewhat Important  Location Reference up  3 Annual cycle  Real time	Seldom Used  mile points.  odated?  Two-year cycle	1
2. How important is the 5 Critically Important Comments: Funding limit  3. How often would you are comments:  Comments:  Comments:  Daily  Comments:	the Highway Location Refer very Important so the arc of the outlike to see the Highway  4 6 month cycle  # 2 above .  see the Highway Location Refer to the description of the cycle of the	rence to your job?  3 Somewhat Important  en field to A  Location Reference up  3 Annual cycle  Real time	Seldom Used  mile points.  odated?  2 Two-year cycle	1
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Critically Important  Comments: Funding Imit  3. How often would you  Comments:  Comments:  Daily  Comments:	Very Important  Let are of Let ar	Somewhat Important  en hed to A  Location Reference up  3  Annual cycle  Real time	odated?  Two-year cycle	1
Comments: Funding Imit  3. How often would you  Comments:  Comment	ou like to see the Highway  4 6 month cycle  # 2 above.  see the Highway Location R	Location Reference up  3 Annual cycle  Real time	odated?  Two-year cycle	1
Comments: Funding Imit  3. How often would you  Comments:  Comment	ou like to see the Highway  4 6 month cycle  # 2 above.  see the Highway Location R	Location Reference up  3 Annual cycle  Real time	odated?  Two-year cycle	1
Comments: Funding limit  3. How often would ye  Comments:  Comments:  Daily  Comments:	ou like to see the Highway  4 6 month cycle  # 2 above.  see the Highway Location R	Location Reference up  3 Annual cycle  Real time	odated?  Two-year cycle	1
3. How often would you was a character of the comments:  1. How often do you use the comments of the comments	ou like to see the Highway  4 6 month cycle  # 1 above.  see the Highway Location F	Location Reference up  3 Annual cycle  Real time	odated?  2 Two-year cycle	l Doesn't matter
3. How often would you  Sometiments:  Comments:  A. How often do you use  5  Daily  Comments:	ou like to see the Highway  4 6 month cycle  # 1 above.  see the Highway Location F	Location Reference up  3 Annual cycle  Real time	odated?  2 Two-year cycle	1 Doesn't matter
Comments:  Comments:  Comments:  Comments:  See  Comments:  Daily  Comments:	6 month cycle  # 1 above.  se the Highway Location R	Annual cycle  Real time	2 Two-year cycle	1 Doesn't matter
Comments:  Comments:  Comments:  Comments:  See  Comments:  Daily  Comments:	6 month cycle  # 1 above.  se the Highway Location R	Annual cycle  Real time	2 Two-year cycle	l Doesn't matter
Comments:  Comments:  Comments:  Comments:  See  Comments:  Daily  Comments:	6 month cycle  # 1 above.  se the Highway Location R	Annual cycle  Real time	2 Two-year cycle	1 Doesn't matter
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4. How often do you us  5 Daily	se the Highway Location F			
4. How often do you us  5 Daily	se the Highway Location F			
5 Daily	4	Reference?		
5 Daily	4	crerence:		
Daily	4			
Comments		3	2	1
Comments: Every Form	Weekly	Monthly	Yearly	Other (please Specify
Every Form				
9	42 \$ 250 near	ds this date	Ya .	
5. What tasks do you p	erform using the Highway	Location Reference?		
Comments:	are fresh	-1- 10- £	1-1-1	
between 10	assitication, sy	Stem, AUT &	distances	
are not or	actices with f	lians or tield	trip	
fuon manda 19	L. Cd D			
f you would like a men elephone number:	nber of the Data Support To	eam to respond to your	r comments, please writ	te your name and
orophone namber.				
P	Please return by Fr	iday, April 12. 1	996. Thank von	तिवाद्यान्य व
			Jos. Hallk you.	I PROPER
	ichael Baxter		8	
Hi	ighway Information Serv			

Baltimore, Maryland 21202



#### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it in annually?	mpact your job if the Highwa	ay Location Reference we	ere distributed every	other year instead of
5	4	3	(2)	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location Re	ference to your job?		
5	4	(3)	2	1
Critically Importan	nt Very Important	Somewhat Important	Seldom Used	Never Used
	Country Control  Country  Control  Co			
J. How often woul	id you like to see the might	ay Location Reference up	dated?	
5	4	3	(3)	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
4. How often do you 5 Daily Comments:	ou use the Highway Location  4  Weekly	n Reference?  3  Monthly	2 Yearly	1 Other (please Specify)
Comments	ou perform using the Highw			
If you would like a telephone number:	member of the Data Suppor	t Team to respond to you	r comments, please w	vrite your name and
	Please return by l	Friday, April 12 1	996 Thank wo	MECENNIED M
Please return to:	Michael Baxter Highway Information S 707 N. Calvert Street, C Baltimore, Maryland 2 Fax: (410) 333-1045 or	Services Division C-607 1202	770. Thank yo	APR 9 1996  HIGHWAY INFORMATION



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### Please help us improve the Highway Location Reference by answering the following questions:

<ol> <li>How would it impact annually?</li> </ol>	t your job if the Highway	Location Reference we	re distributed every o	ther year instead of
5 Greatly	4 Very much	3 Somewhat	2 Hardly	l Not at all
Comments:				
2. How important is the	e Highway Location Refer			
Critically Important  Comments:	Very Important	Somewhat Important	Seldom Used	1 Never Used
3 month cycle	ou like to see the Highway  4 6 month cycle	Annual cycle	dated?  2 Two-year cycle	l Doesn't matter
4. How often do you us  5  Daily  Comments:	se the Highway Location I  4  Weekly	Reference?  Monthly	2 Yearly	1 Other (please Specify)
Comments: WHEN =	SURVEY ROLL REFERENCE	ATION AND TO	FERTILIZE NSCTICID	ER.
If you would like a mentelephone number:	nber of the Data Support 7	Ceam to respond to your	comments, please w	rite your name and
<u>F</u>	Please return by Fr	iday, April 12, 19	996. Thank you	12000000000000000000000000000000000000

Please return to:

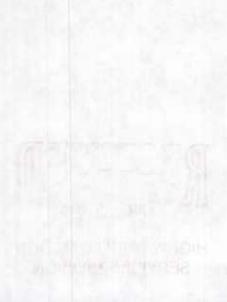
Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





#### Please help us improve the Highway Location Reference by answering the following questions:

5 Greatly	Very much	3 Somewhat	2 Hardly	Not at all
Comments:				Not at all
low important is th	e Highway Location R	eference to your job?		
5	4	3	2	1
tically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
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Please return to:

Michael Baxter

Highway Information Services Division

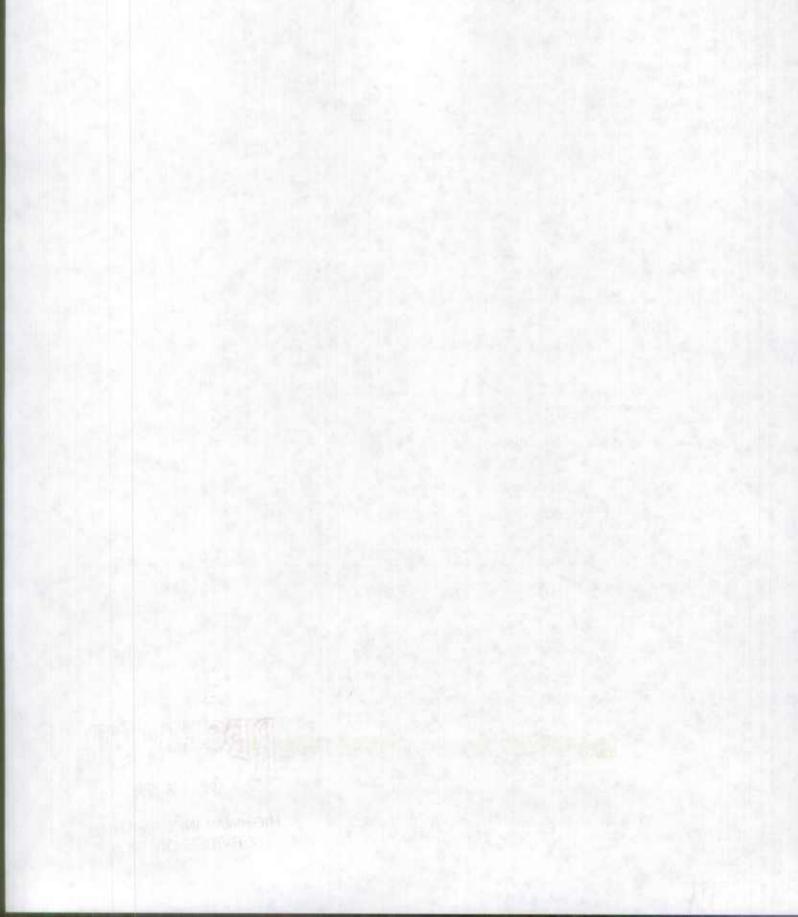
707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





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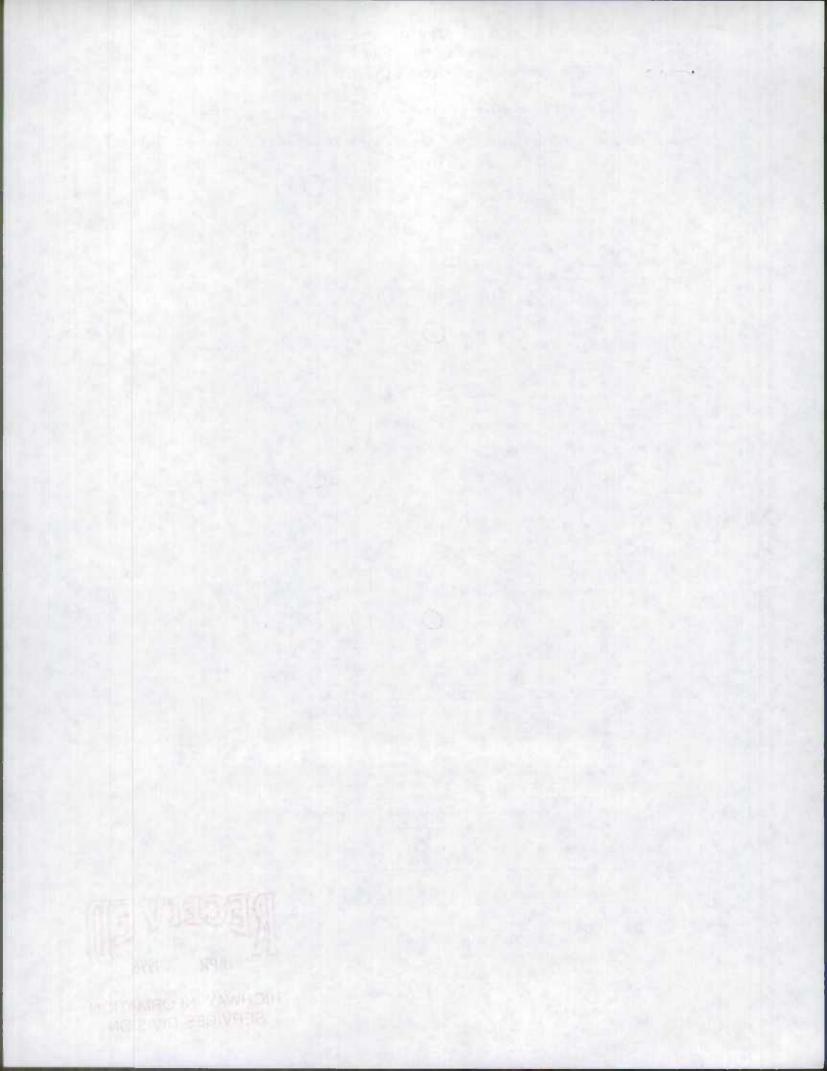
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

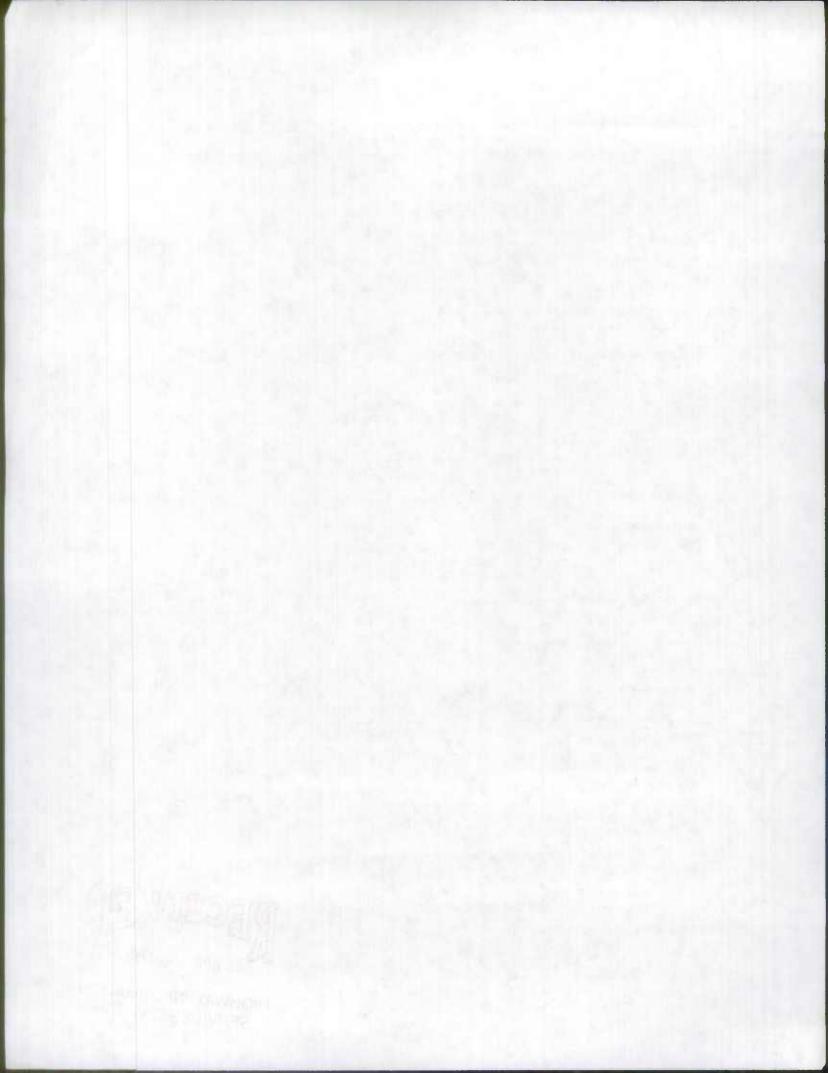
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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

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Fax: (410) 333-1045 or (410) 333-8684



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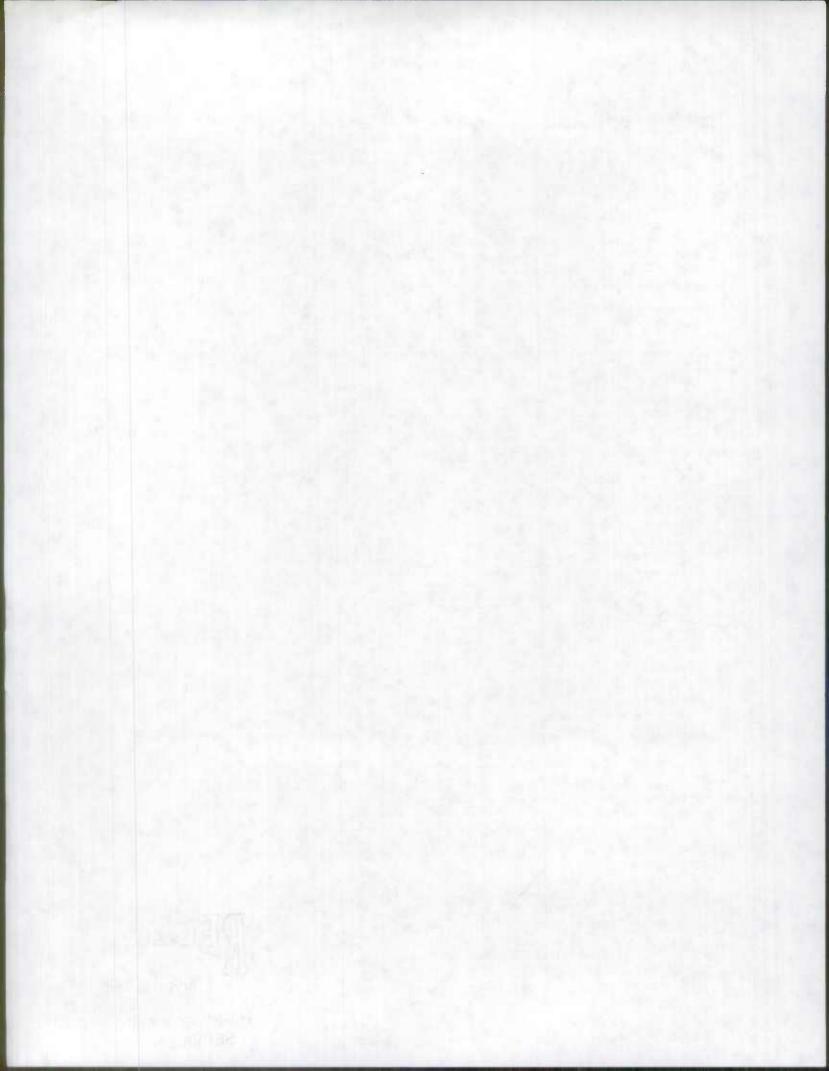
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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Michael Baxter

Highway Information Services Division

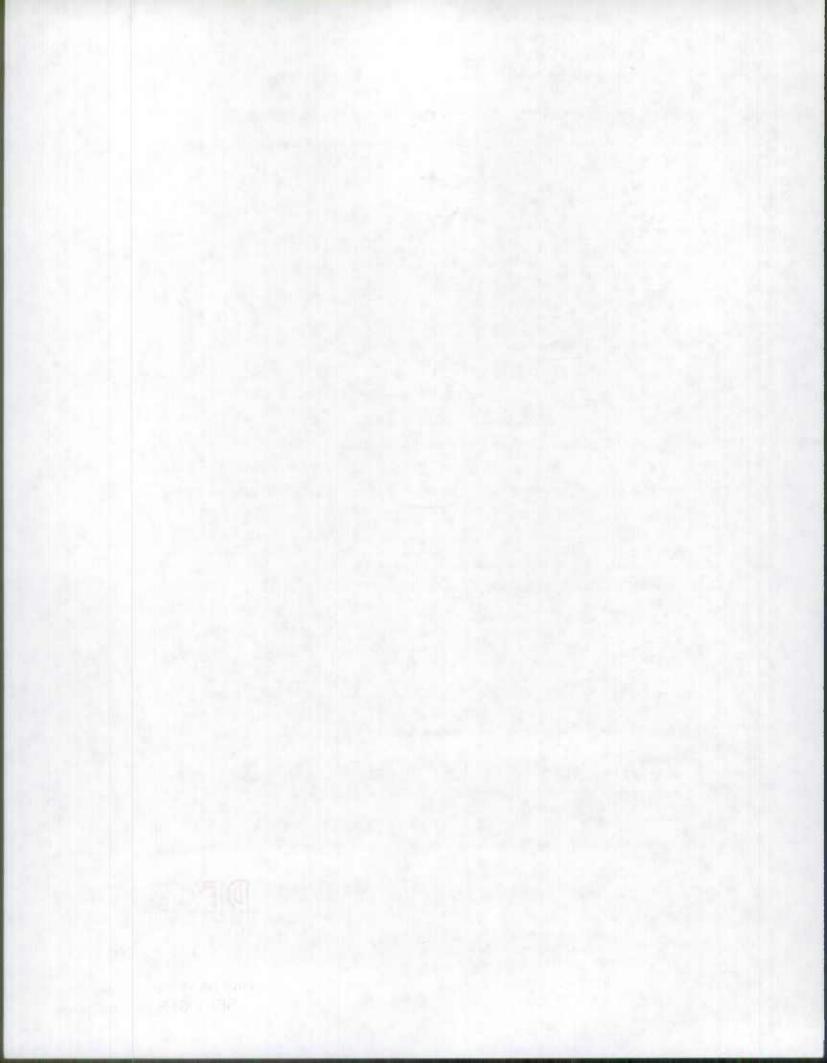
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Fax: (410) 333-1045 or (410) 333-8684



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Highway Information Services Division

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Please return by Friday, April 12, 1996. Thank you.

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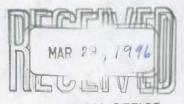
Michael Baxter

Highway Information Services Division

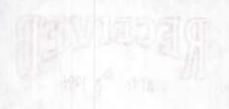
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Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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Please return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division C-607		HIGHWAY INFORMATION

Baltimore, Maryland 21202 Fax: (410) 333-1045 or (410) 333-8684 SERVICES DIVISION



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Please return to: Michael Baxter

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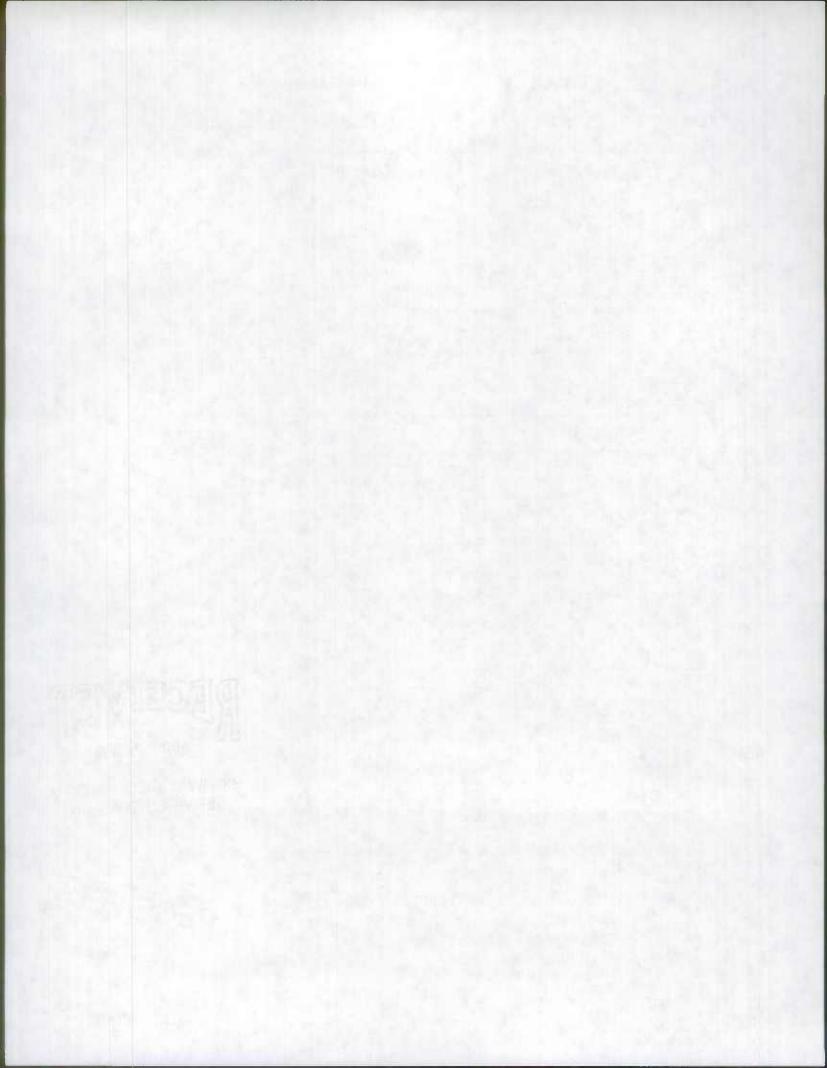
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Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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HIGHWAY INFORMATION SERVICES DIVISION

TENESSES A

See 3 But

SELVICE CONTRACTOR

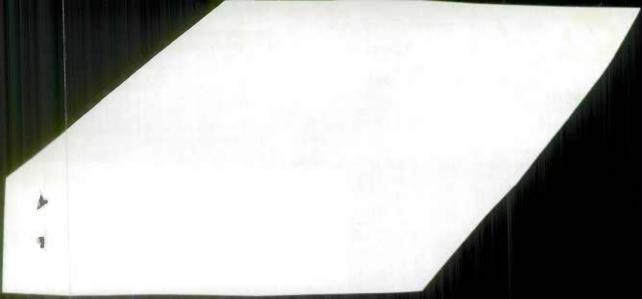


## Maryland Department of Transportation

State Highway Administration
P. O. Box 717
Baltimore, Maryland 21203-0717

WATCH FOR VI

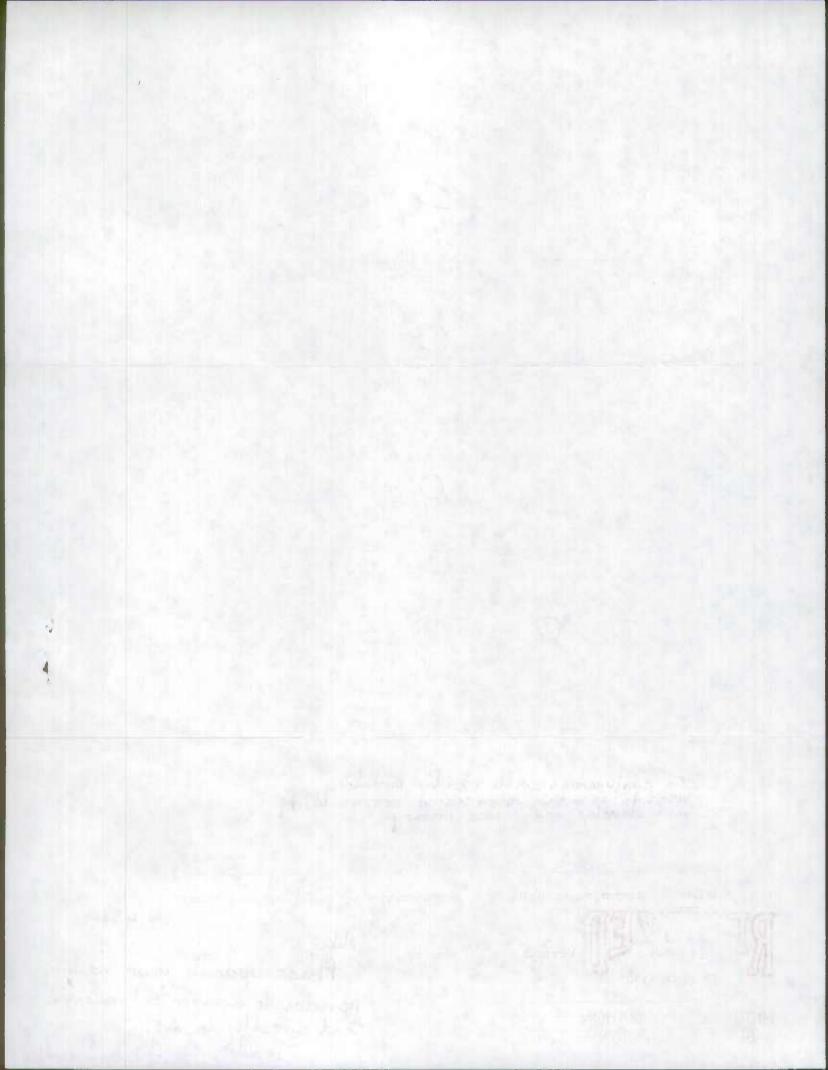
Mr. A. Nelan Walter Domeroski Prince George's County Department of Public Works Office of Highway Maintenance 3rd floor 8400 D'Arcy Road Forrestville, MD 20747



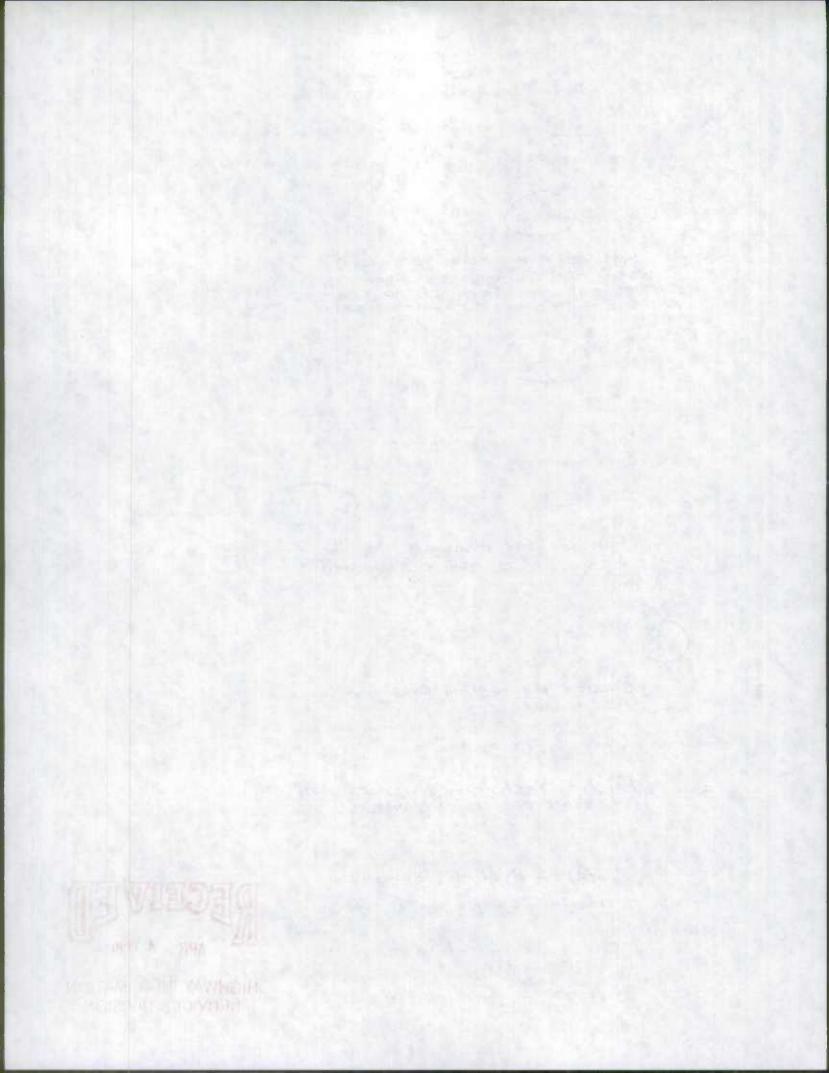
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70	7 N. Calvert Street, ( ltimore, Maryland 2	C-607 1202	Please	update your 1	nailine
Fax	x: (410) 333-1045 or	r (410) 333-8684	list due -	opdate your no another retire	ment.
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lease return to:	Michael Baxter			The state of the s
	Highway Information Se	ervices Division		APR 4 1996
	707 N. Calvert Street, C.	-607		
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	Fax: (410) 333-1045 or	(410) 333-8684		BEAVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

How would it impact annually?	your job if the High	way Location Reference we	re distributed every	other year instead of
5 Greatly	4 Very much	Somewhat 3	2 Hardly	l Not at all
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Please return by Friday, April 12, 1996. Thank you.

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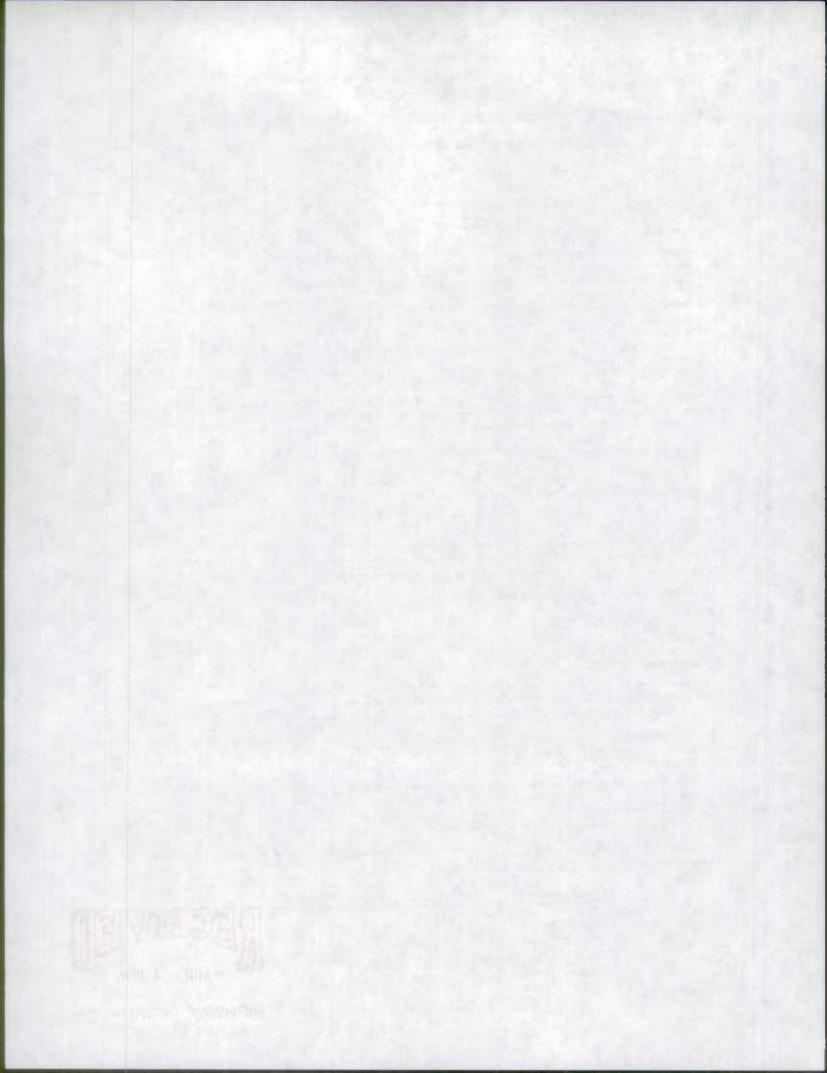
Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

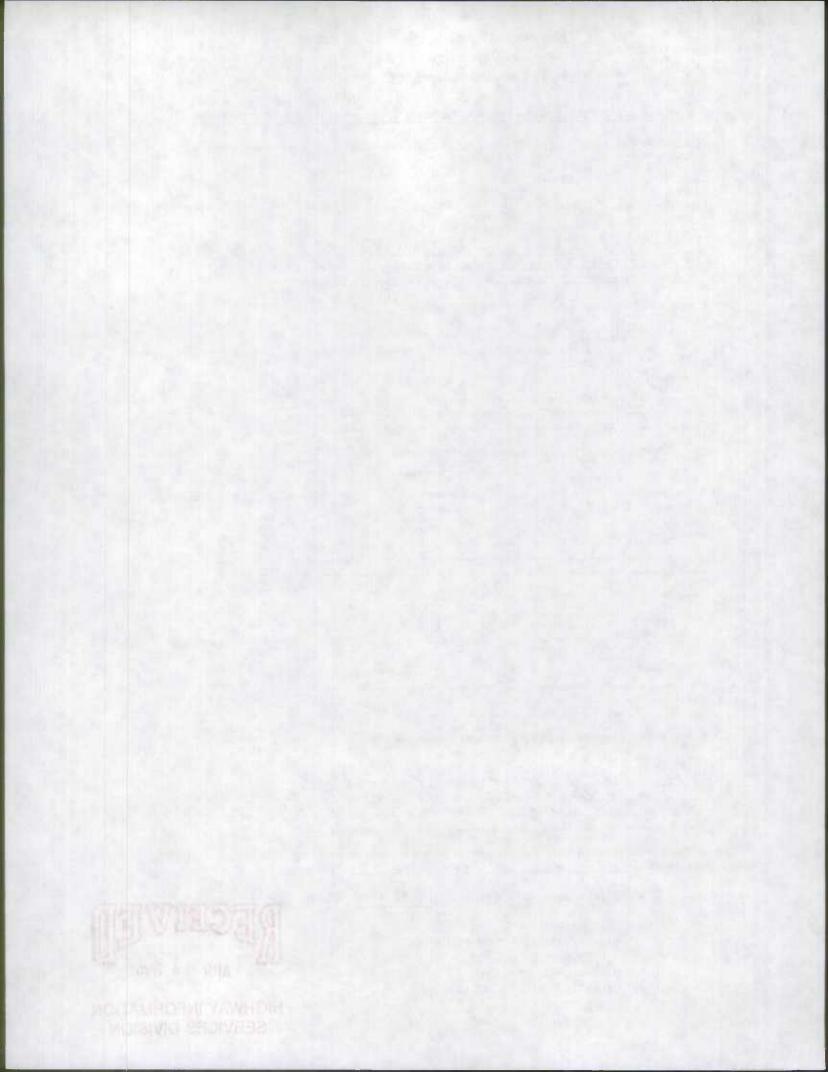
Fax: (410) 333-1045 or (410) 333-8684





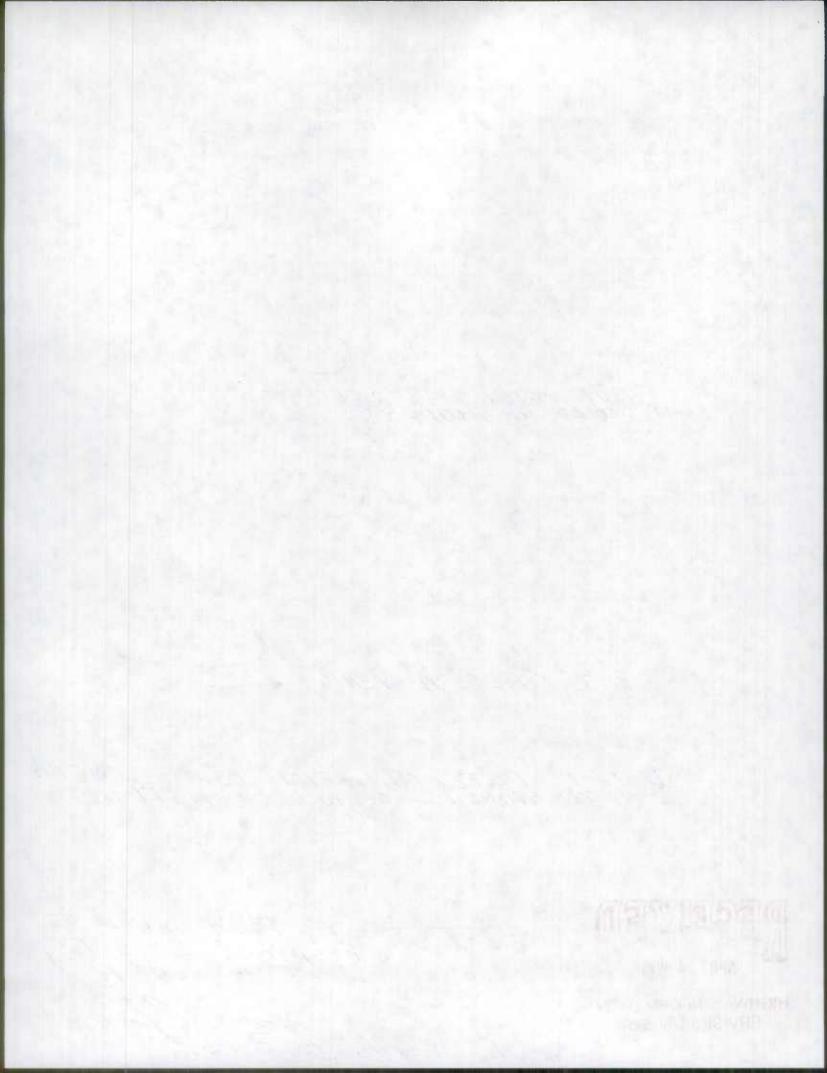
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	Please return by I			
Please return to:	Michael Baxter Highway Information S 707 N. Calvert Street, C Baltimore, Maryland 21 Fax: (410) 333-1045 or	ervices Division C-607 202		APR 4 1996



### Please help us improve the Highway Location Reference by answering the following questions:

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#### Please help us improve the Highway Location Reference by answering the following questions:

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Comments:  What tasks do you pe	4 Weekly	3	Yearly	l Other (please Specify

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





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#### Please help us improve the Highway Location Reference by answering the following questions:

annually?	your job it the Highwa	ay Location Reference wer	e distributed every o	other year instead of
5 Greatly	4 Very much	Somewhat 3	2 Hardly	1 Not at all
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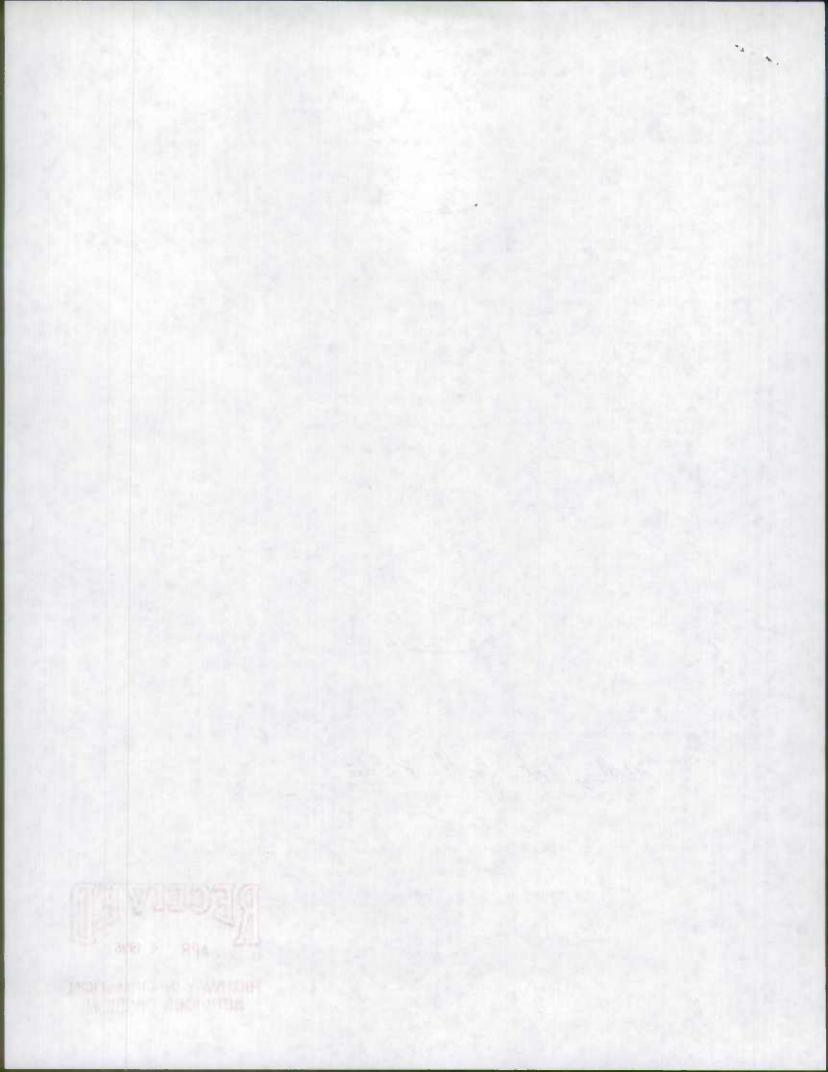
Michael Baxter

Highway Information Services Division

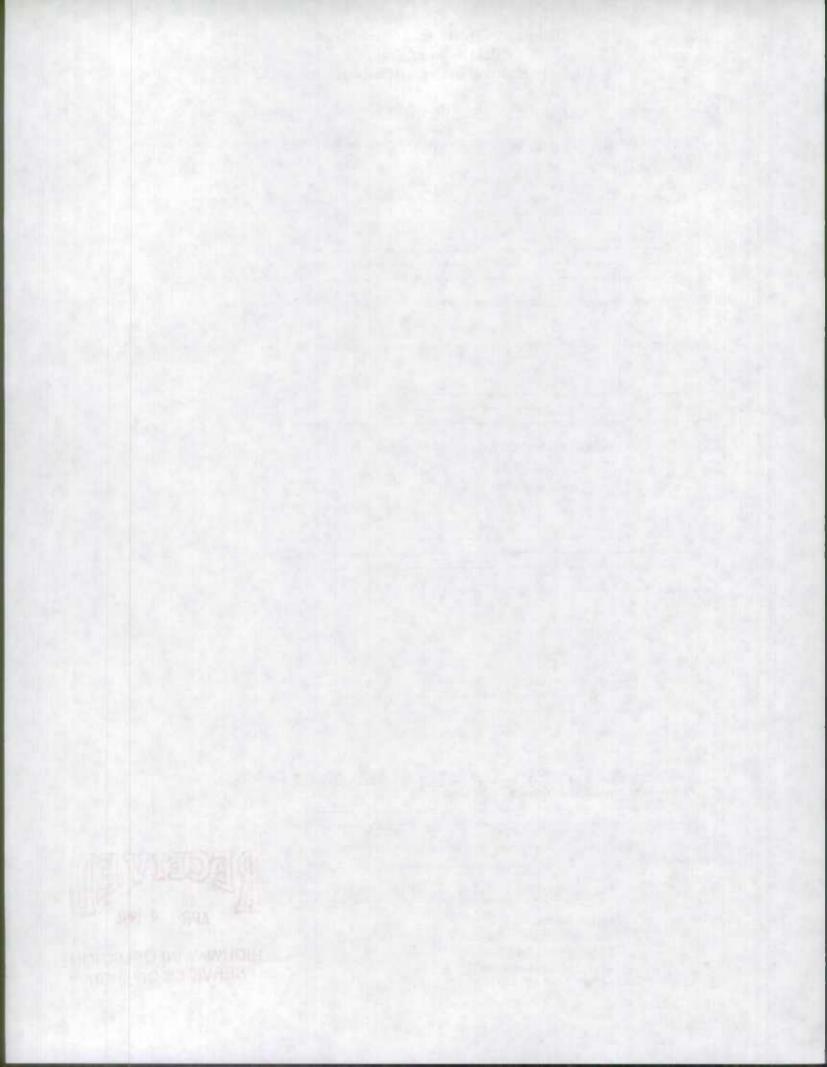
707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





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ease return to:	Michael Baxter			APR 4 1996
7	Highway Information	Services Division		
	707 N. Calvert Street,	C-607		HIGHWAY INFORMATION
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	Fax: (410) 333-1045 o			SERVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

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#### Please help us improve the Highway Location Reference by answering the following questions:

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ease return to: Mi	chael Rayter		1 2	

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



J Warniet

SERVICES DIVISION

### Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

. How would it is annually?	mpact your job if the Highway Location Reference were distributed every other year instead of
5	4 3 2
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	Highway Information Services Division 707 N. Calvert Street, C-607  Baltimore, Maryland 21202  Fax: (410) 333-1045 or (410) 333-8684  HIGHWAY INFORMATION

RECEIVED

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District #3 Office
State Highway Administration
Greenbelt

#### Please help us improve the Highway Location Reference by answering the following questions:

How would it impa- annually?	ct your job if the Highwa	y Location Reference we	re distributed every of	other year instead of
5 Greatly	4 Very much	3 Somewhat	2 Hardly	1 Not at all
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	nber of the Data Support		comments, please w	rite your name and

Please return by Friday, April 12, 1996. Thank you

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

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#### Please help us improve the Highway Location Reference by answering the following questions:

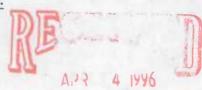
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Please return to: Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





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1. How would it i annually?	mpact your job if the High	way Location Reference we	ere distributed every	other year instead of
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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



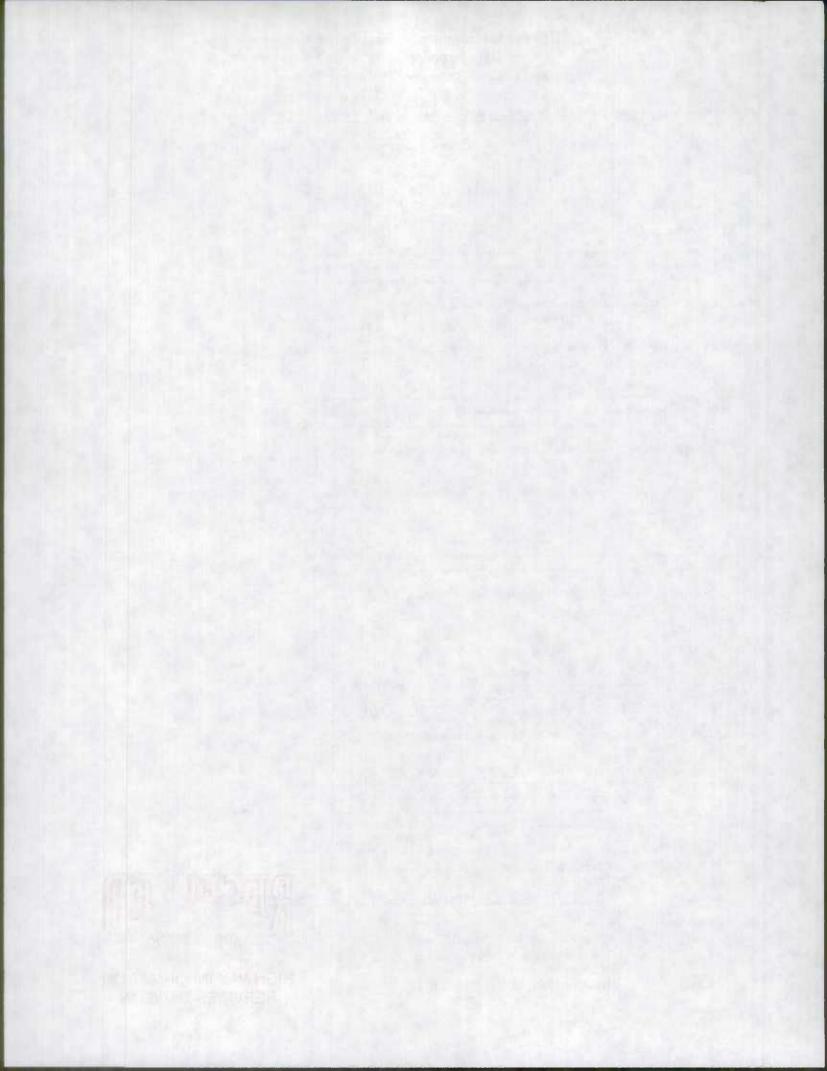


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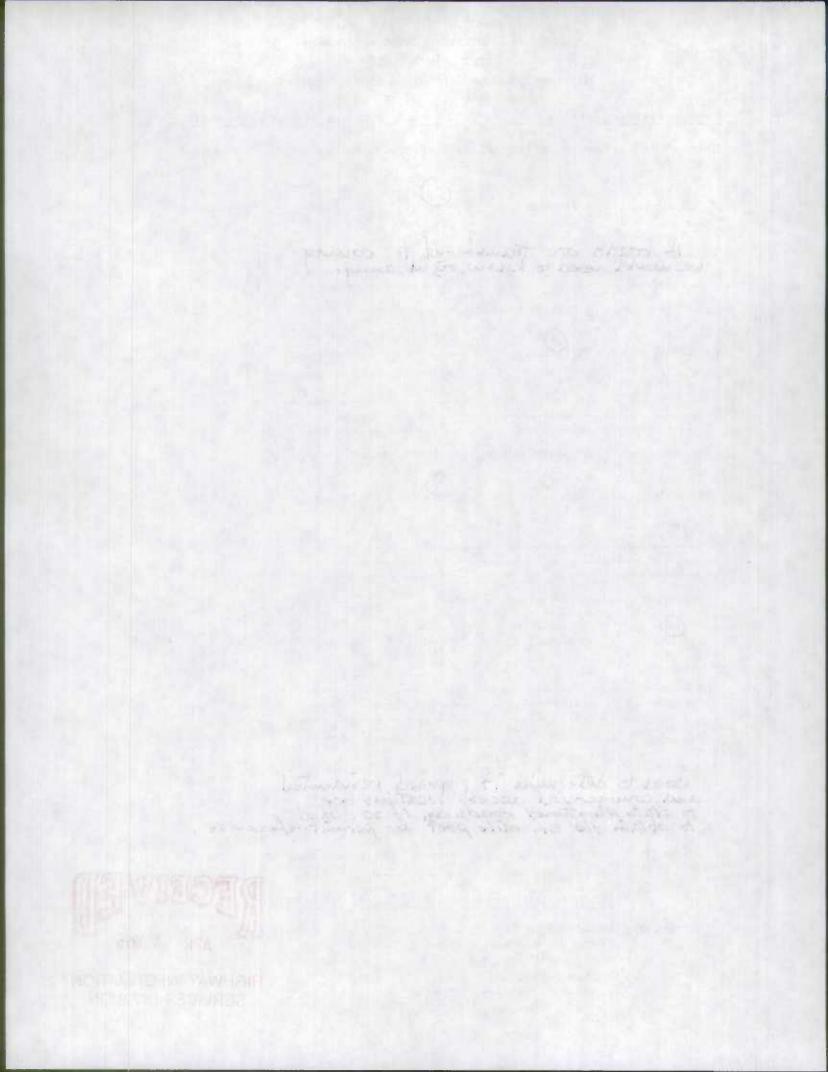
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	Highway Information S	Services Division	Seat Co	ADD 4 1996
	707 N. Calvert Street, C	C-607		Arn 4 1/70
	Baltimore, Maryland 21		ШС	SHWAY INFORMATION
	Fax: (410) 333-1045 or	(410) 333-8684	TIC	NOTATION TAVALLE

SERVICES DIVISION



<ol> <li>How would it in annually?</li> </ol>	npact your job if the Highw	vay Location Reference we	re distributed every o	ther year instead of
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	Please return by	Friday, April 12, 1	996. Thank you	DECERVE
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street,	C-607		APR 4 1996
	Baltimore, Maryland 2 Fax: (410) 333-1045 o			HIGHWAY INFORMATION SERVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

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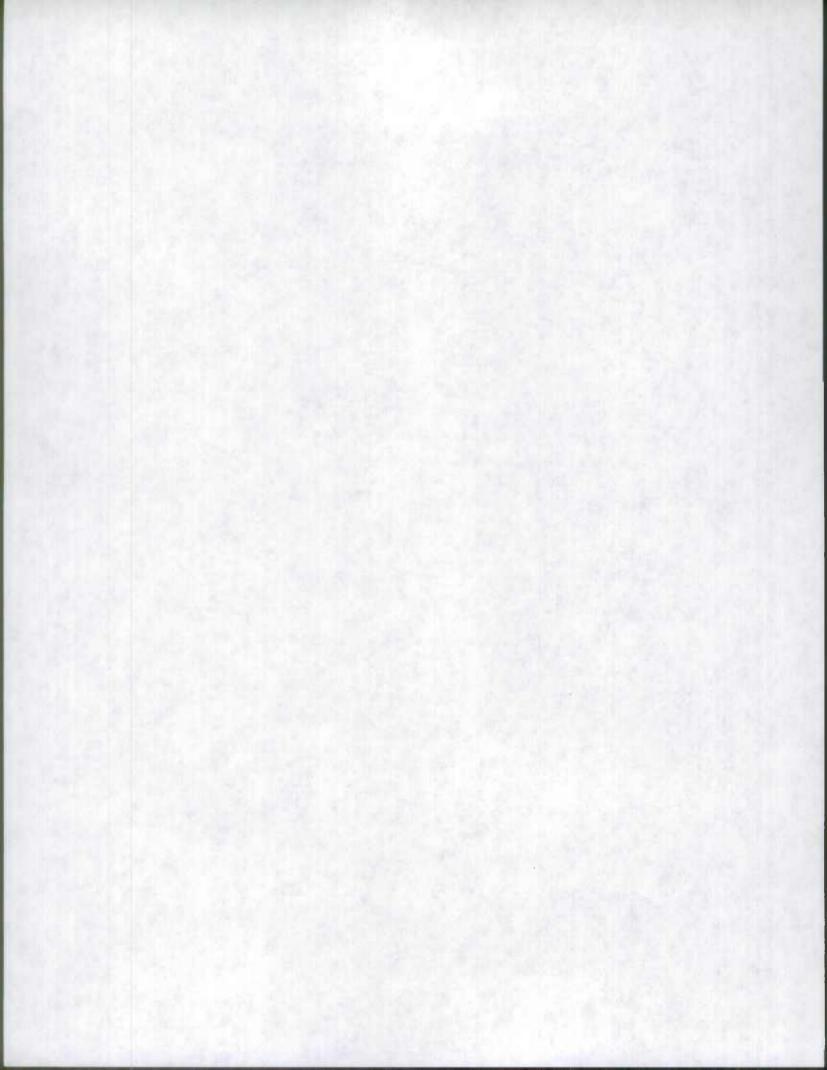
Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607

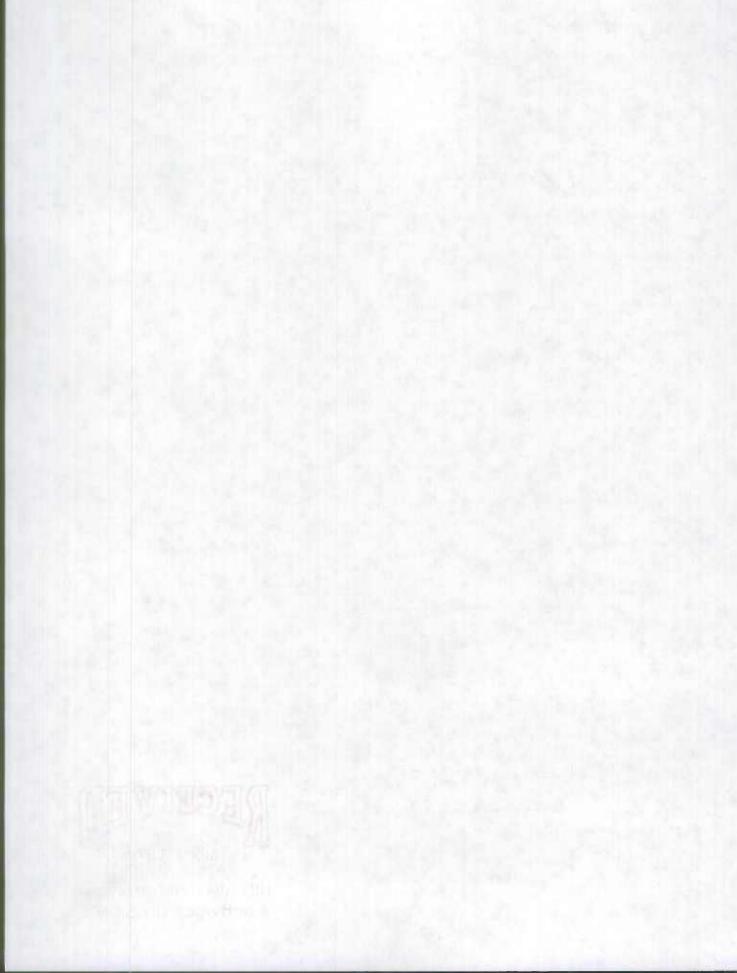
Baltimore, Maryland 21202 Fax: (410) 333-1045 or (410) 333-8684



### Please help us improve the Highway Location Reference by answering the following questions:

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	707 N. Calvert Street,			APR 3 1996
	Baltimore, Maryland	21202		LUGI DALINA MARIE
	Fax: (410) 333-1045	or (410) 333-8684		HIGHWAY INFORMATIO

SERVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

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ase return to:	Michael Baxter	, , , , , , , , , , , , , , , , , , , ,	J. Allemn yo	
	Highway Information	Services Division		
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland	21202		

Fax: (410) 333-1045 or (410) 333-8684

Mike Baxter

### Please help us improve the Highway Location Reference by answering the following questions:

Highway Information Services Division 707 N. Calvert Street, C-607 Baltimore, Maryland 21202 HIGHWAY INFORM	How would it is annually?	mpact your job if the High	way Location Reference we	re distributed every	other year instead of
2. How important is the Highway Location Reference to your job?  Critically Important  Very Important  Somewhat Important  Seldom Used  Never Used  Comments:  3. How often would you like to see the Highway Location Reference updated?  5				2 Hardly	l Not at all
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Traffic Engineering Design Division

SERVICES DIVISION

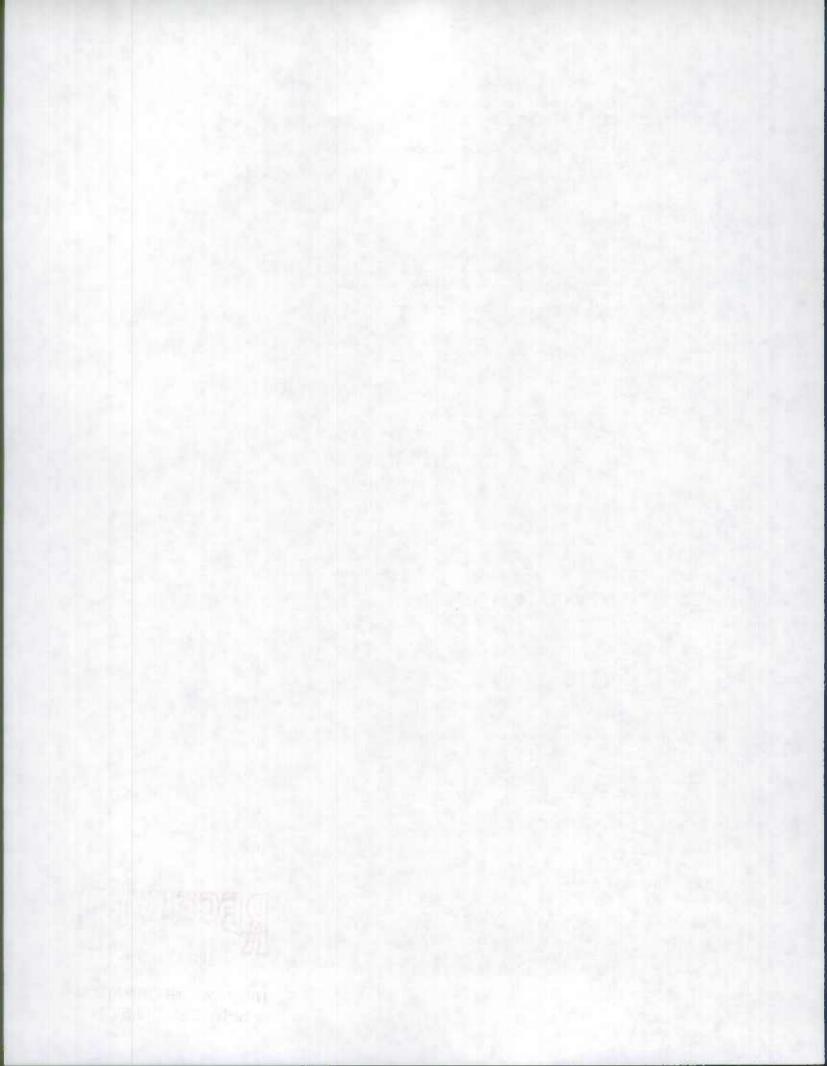
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#### Please help us improve the Highway Location Reference by answering the following questions:

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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



#### Please help us improve the Highway Location Reference by answering the following questions:

How would it is annually?	mpact your job if the Highw	yay Location Reference we	ere distributed every ot	her year instead of
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	Baltimore, Maryland 2		HIG	HWAY INFORMATION
	Fax: (410) 333-1045 o		SI	ERVICES

### Please help us improve the Highway Location Reference by answering the following questions:

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	707 N. Calvert Street,	C-607		HOLDAIN HEODELATIC
	Baltimore, Maryland 2	21202		HIGHWAY INFORMATIC
	Fax: (410) 333-1045 o	r (410) 333-8684		SERVICES DIVISION

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#### Please help us improve the Highway Location Reference by answering the following questions:

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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

To: Mike BAXter HISD - C-607 707 Bldg

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SERVICES DIVISION

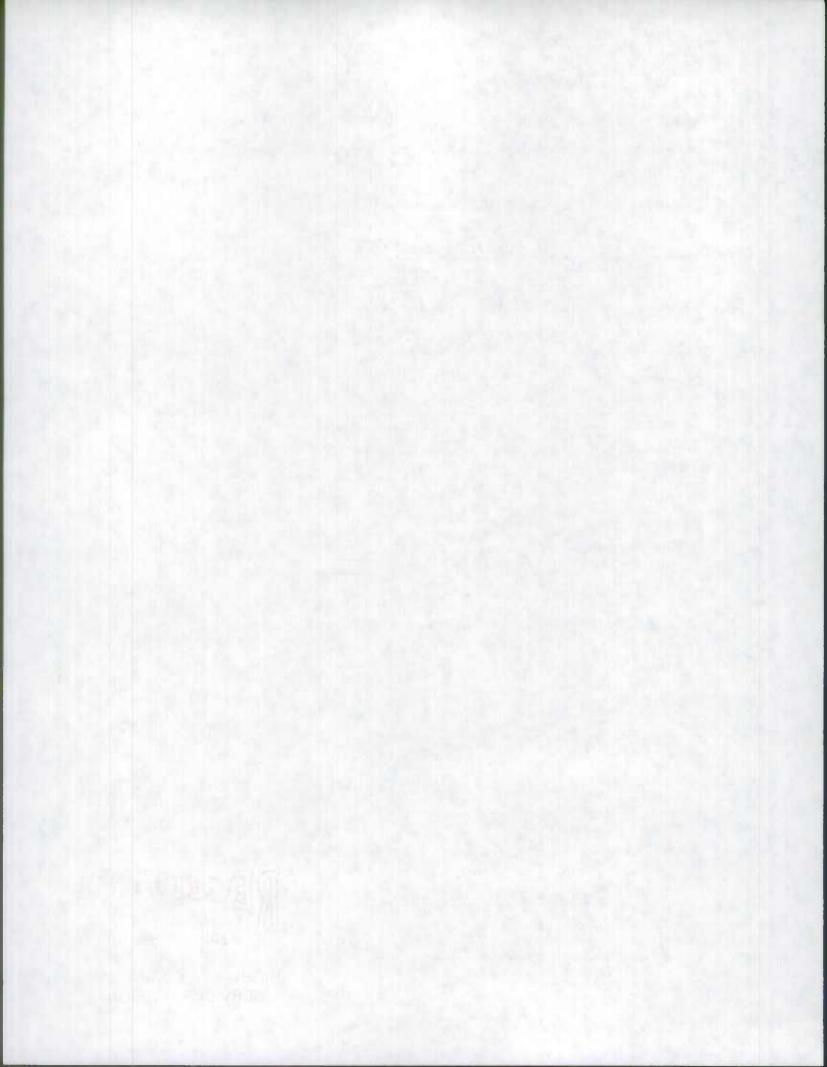
### Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

#### Please help us improve the Highway Location Reference by answering the following questions:

I. How would it impact annually?	your job if the Highwa	y Location Reference were	e distributed every of	her year instead of
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	ichael Baxter		Įń	
	ghway Information S		***	סללו 1 APR 1

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



### Please help us improve the Highway Location Reference by answering the following questions:

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The section to.	Highway Information S 707 N. Calvert Street, (	Services Division		RECEIVED

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

District 1/3 Office
State Highway Administration

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#### Please help us improve the Highway Location Reference by answering the following questions:

How would it impact annually?	your job if the Highv	way Location Reference wer	re distributed every o	ther year instead of
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Please return by Friday, April 12, 1996. Thank you

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

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Market State Title

#### Please help us improve the Highway Location Reference by answering the following questions:

How would it is annually?	mpact your job if the Highw	ay Location Reference we	ere distributed every o	ther year instead of	
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rease return to:	Highway Information S	Services Division	FB	(B) (B) (V) (B)	
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#### Please help us improve the Highway Location Reference by answering the following questions:

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Please return by Friday, April 12, 1996. Thank you.

Please return to:

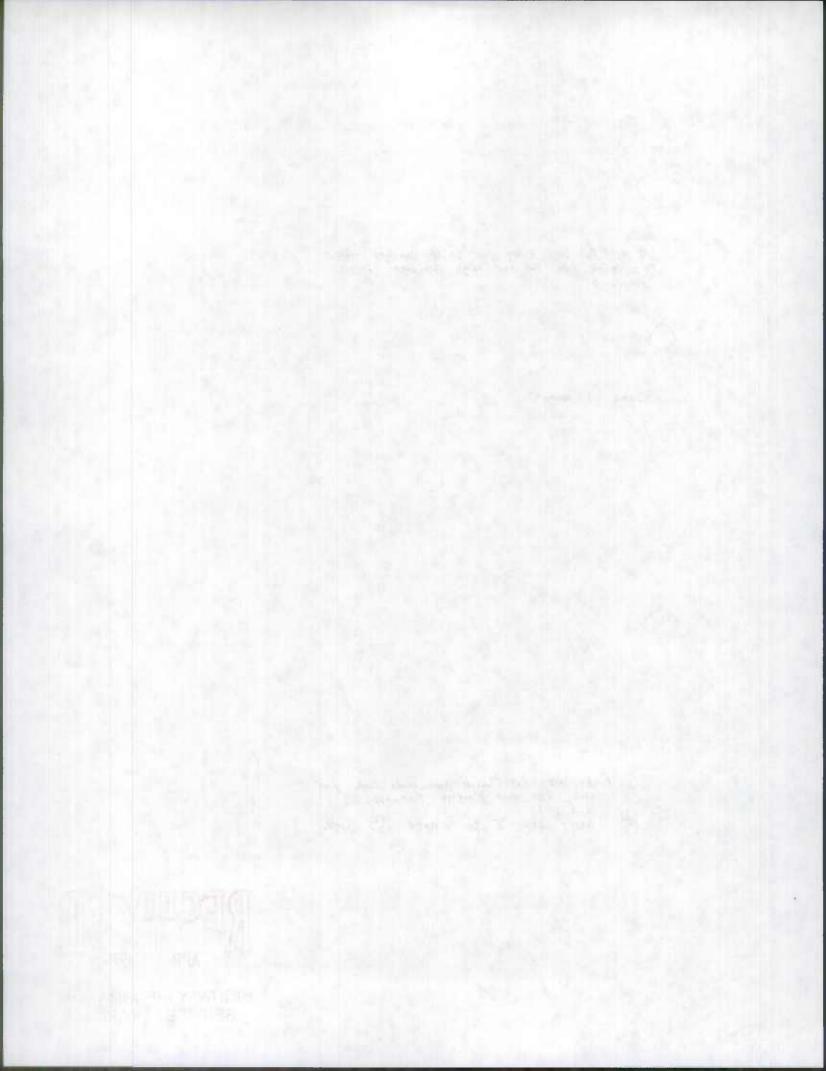
Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684





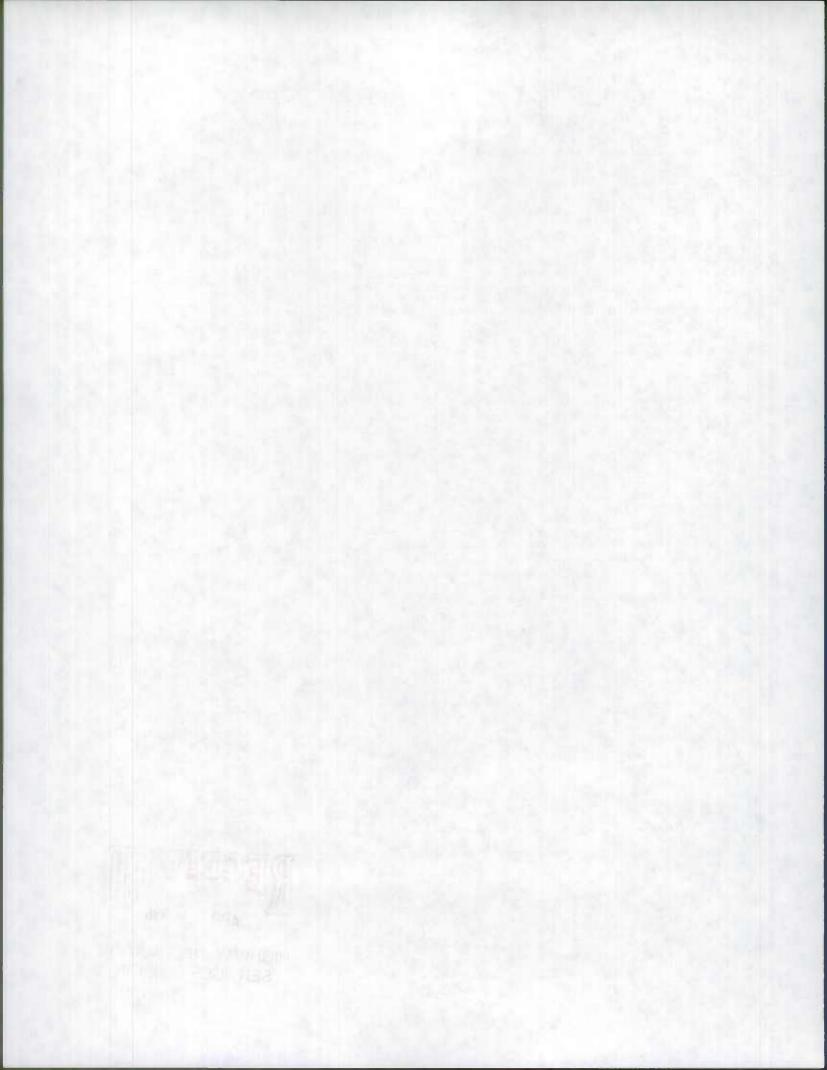
### Please help us improve the Highway Location Reference by answering the following questions:

I. How would it in annually?	npact your job if the Highwa	y Location Reference wer	re distributed every or	ther year instead of
(5)	4	3	2	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important i	is the Highway Location Ref	ference to your job?		
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4. How often do yo	ou use the Highway Location  4  Weekly	Reference?  3 Monthly	2	
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Masser	# 9 Kan	2 ell		
If you would like a telephone number:	member of the Data Support	Team to respond to your	comments, please wr	te your name and TEM
	Please return by I	riday, April 12, 19	996. Thank you	1006
Please return to:	Michael Baxter		ADII WA	, Vbb 1 1330
	Highway Information S		ШI	NEORMATION

Baltimore, Maryland 21202

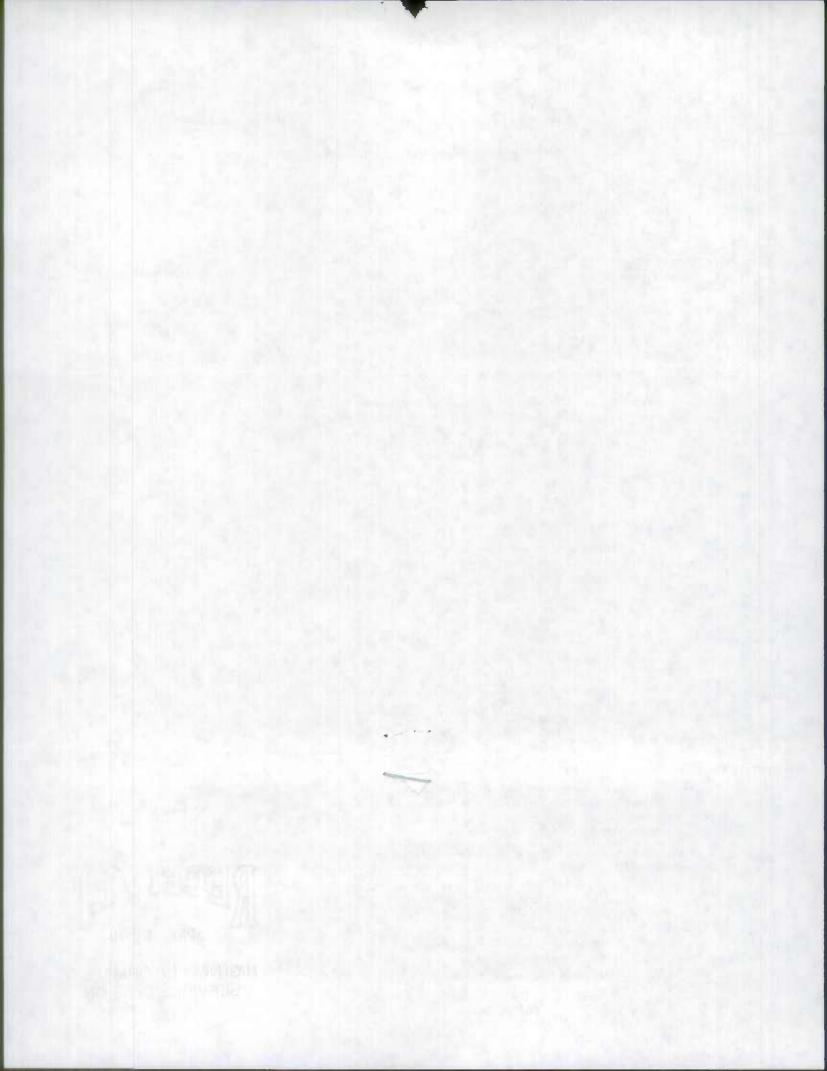
Fax: (410) 333-1045 or (410) 333-8684

SERVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it in annually?	mpact your job if the Highw	ay Location Reference wer	re distributed every (	other year instead of
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If you would like a telephone number:	member of the Data Suppo	rt Team to respond to your		DECENVER
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street, Baltimore, Maryland 2 Fax: (410) 333-1045 o	C-607 1202		APR 1 1996  HIGHWAY INFORMATION SERVICES DIVISION



#### Please help us improve the Highway Location Reference by answering the following questions:

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5 Greatly	Very much	3 Somewhat	2 Hardly	l Not at all
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Comments:				
What tasks do you p  Comments:	erform using the Highv	way Location Reference?		
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				rite your name and

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

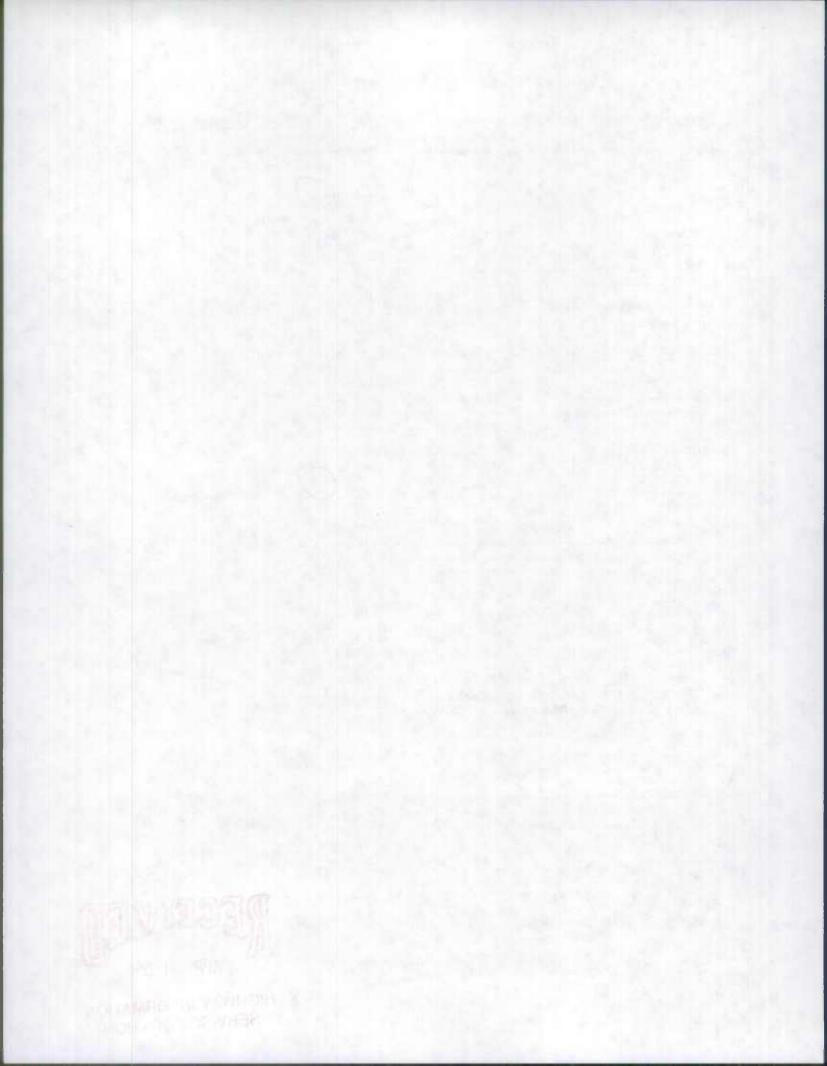
Fax: (410) 333-1045 or (410) 333-8684



### Please help us improve the Highway Location Reference by answering the following questions:

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phone number:		Friday, April 12, 19	-	
ase return to:	Michael Baxter	,	J V	DIECE ENTRY
	Highway Information	Services Division		Manage
	707 N. Calvert Street,	C-607		APR 1 199
	Baltimore, Maryland 2	21202		APR 7 199

Fax: (410) 333-1045 or (410) 333-8684



### Please help us improve the Highway Location Reference by answering the following questions:

l. How would it in annually?	npact your job if the High	way Location Reference w	ere distributed every of	her year instead of
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to the same of the	rock to mile	to and propo	sod	
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ephone number:			_	
	Please return by	Friday, April 12, 1	996. Thank you	ननाराशानाराना
ease return to:	Michael Baxter		לען	B CRAN S
	Highway Information	Services Division		
	707 N. Calvert Street, Baltimore, Maryland 2	C-607	<b>4</b> C	APR 1 1996
	Fax: (410) 333-1045 o	r (410) 333-8684		
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SERVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

<ol> <li>How would it impactannually?</li> </ol>	t your job if the Highwa	ay Location Reference wer	re distributed every o	ther year instead of
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Please return to: M	ichael Baxter			SECTIVE

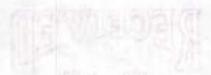
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

APR 1 1996

HIGHWAY INFORMATION SERVICES DIVISION



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### Please help us improve the Highway Location Reference by answering the following questions:

How would it is annually?	mpact your job if the Highwa	y Location Reference we	re distributed every o	other year instead of
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	ou perform using the Highwa	ay Location Reference?		
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	Highway Information So 707 N. Calvert Street, C		OF THE PERSON NAMED IN COLUMN TO THE	

HIGHWAY INFORMATION SERVICES DIVISION

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### Please help us improve the Highway Location Reference by answering the following questions:

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Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
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Comments:				
3. How often wou	ld you like to see the Highv	way Location Reference up	odated?	
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5. What tasks do y  Comments:		way Location Reference?		
If you would like a telephone number:	member of the Data Suppo	ort Team to respond to you	r comments, please wi	ite your name and
	Please return by	Friday, April 12, 1	996. Thank you	
Please return to:	Michael Baxter Highway Information 707 N. Calvert Street,	Services Division	1.	BUSS V

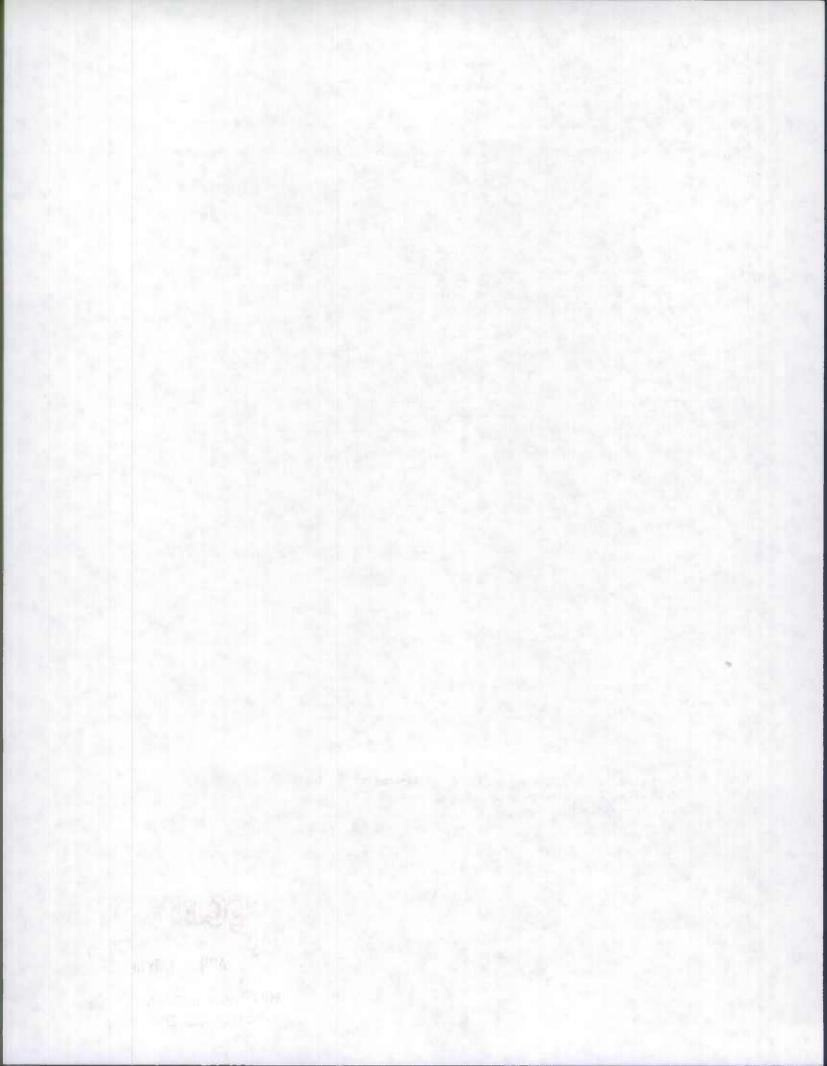
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HIGHWAY INFORMATION SERVICES DIVISION

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# Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

### Please help us improve the Highway Location Reference by answering the following questions:

. How would it in annually?	npact your job if the Highv	way Location Reference we	re distributed every o	other year instead of
5	4	3	2	(i)
Greatly	Very much	Somewhat	Hardly	Not at all
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inicany importa	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
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-phone number.		Friday, April 12, 1	996. Thank yo	u.
ease return to:	Michael Baxter Highway Information 707 N. Calvert Street, Baltimore, Maryland 2	Services Division C-607		

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Michael Baxter

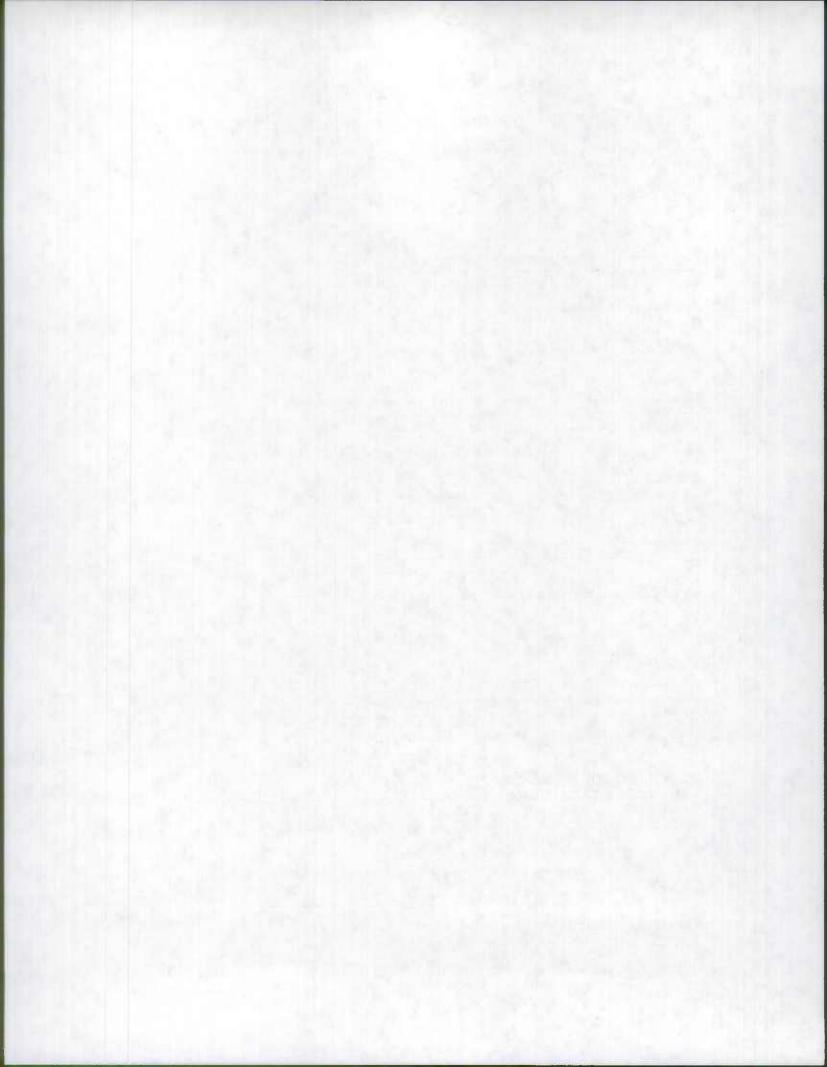
# Please help us improve the Highway Location Reference by answering the following questions:

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How important is the	e Highway Location R	eference to your job?		
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Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often would yo	u like to see the High	way Location Reference upo	dated?	
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you would like a mem	iber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
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Please return to: Michael Baxter

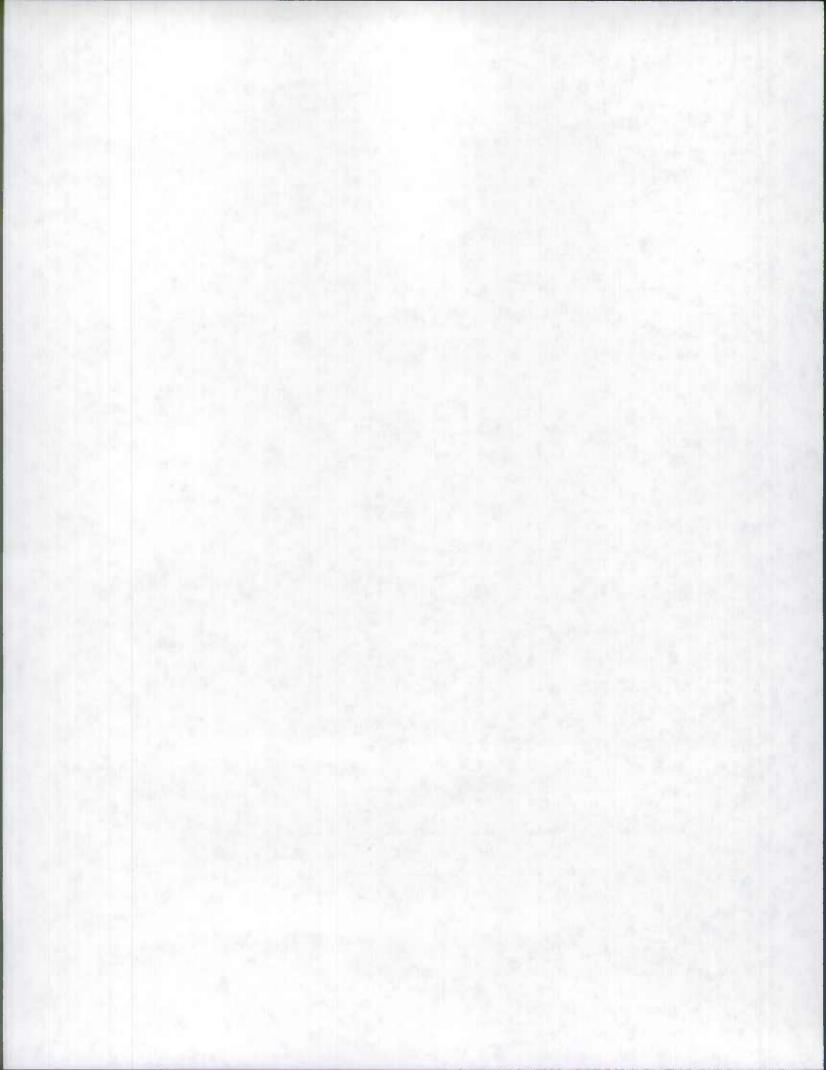
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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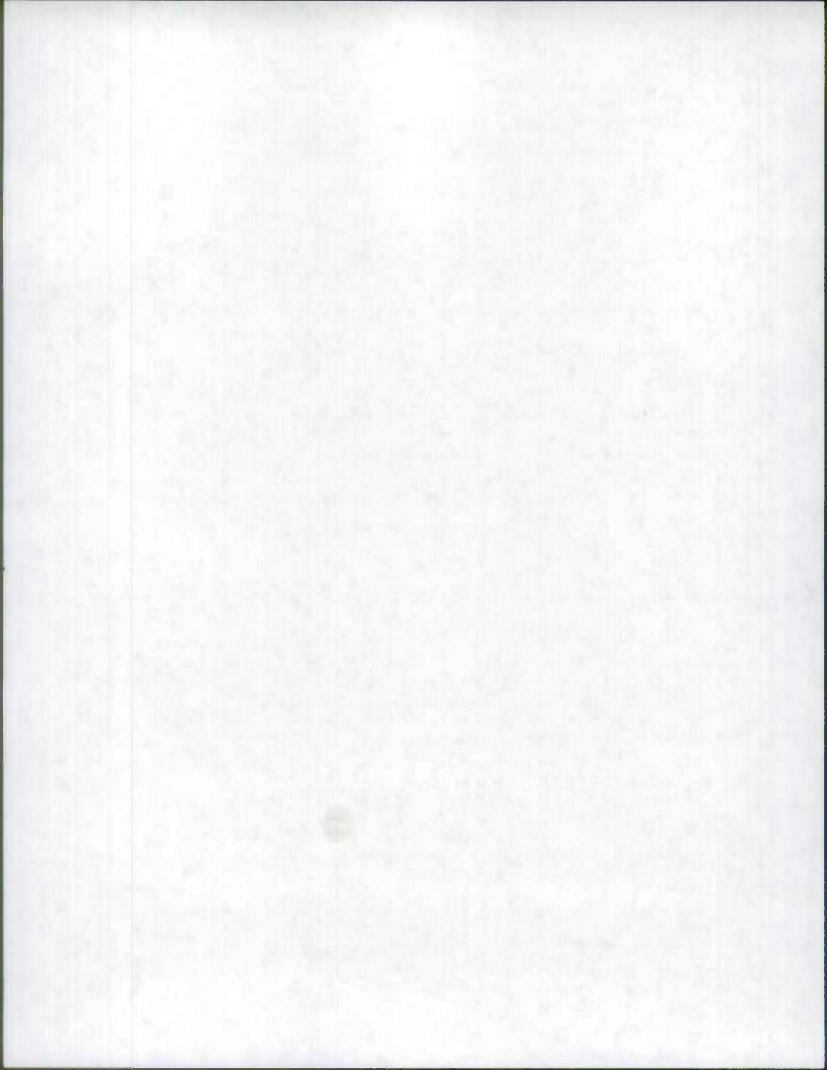
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Critically Importa	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
. How often wou	ld you like to see the High	way Location Reference upo	dated?	
5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
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	ou use the Highway Locati	on Reference?		
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. What tasks do y	ou perform using the High	way Location Reference?		
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you would like a lephone number:	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
		Friday, April 12, 1	996. Thank yo	u.
lease return to:	Michael Baxter			
	Highway Information			
	707 N. Calvert Street, Baltimore, Maryland			
	Baitimore, Maryland	21202		



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. How would it im annually?	pact your job if the Highw	way Location Reference we	re distributed every o	other year instead of
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	Please return by	Friday, April 12, 19	996. Thank yo	u.
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707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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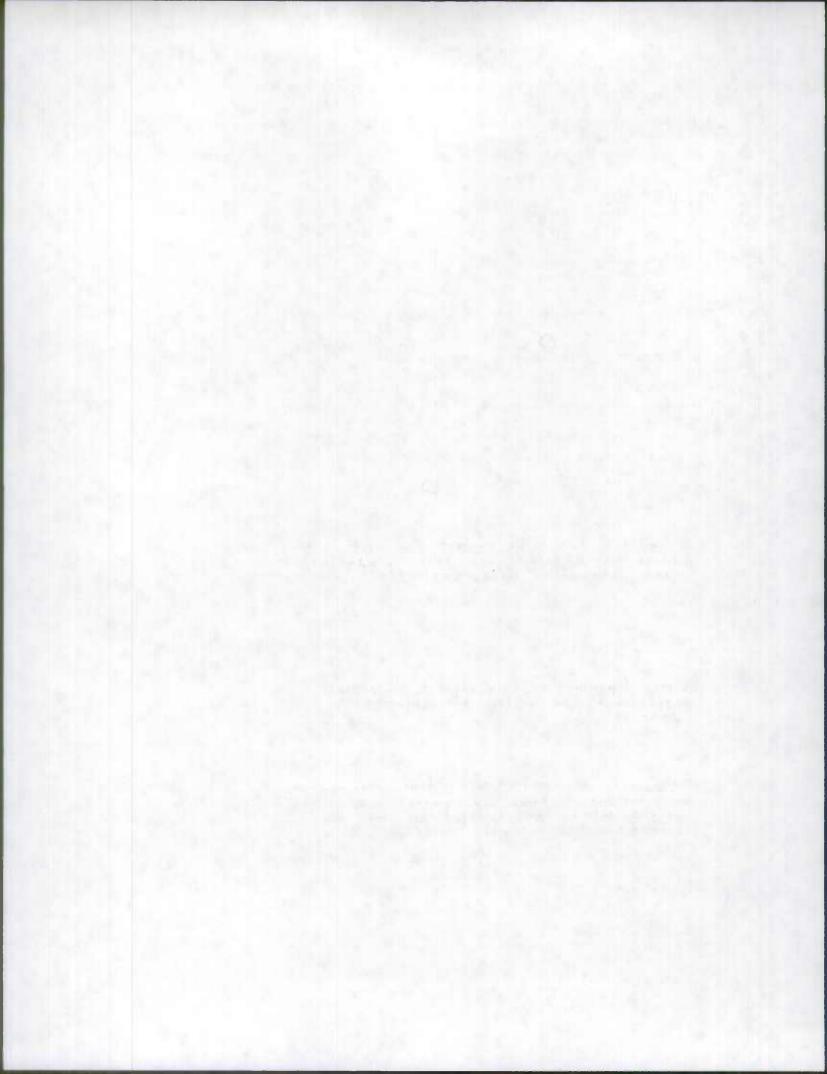
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ritically Important	Very Important	Somewhat Important	Seldom Used	Never Used
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How often would you	like to see the Highw	vay Location Reference upo	dated?	
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Please return to:

Michael Baxter

Highway Information Services Division

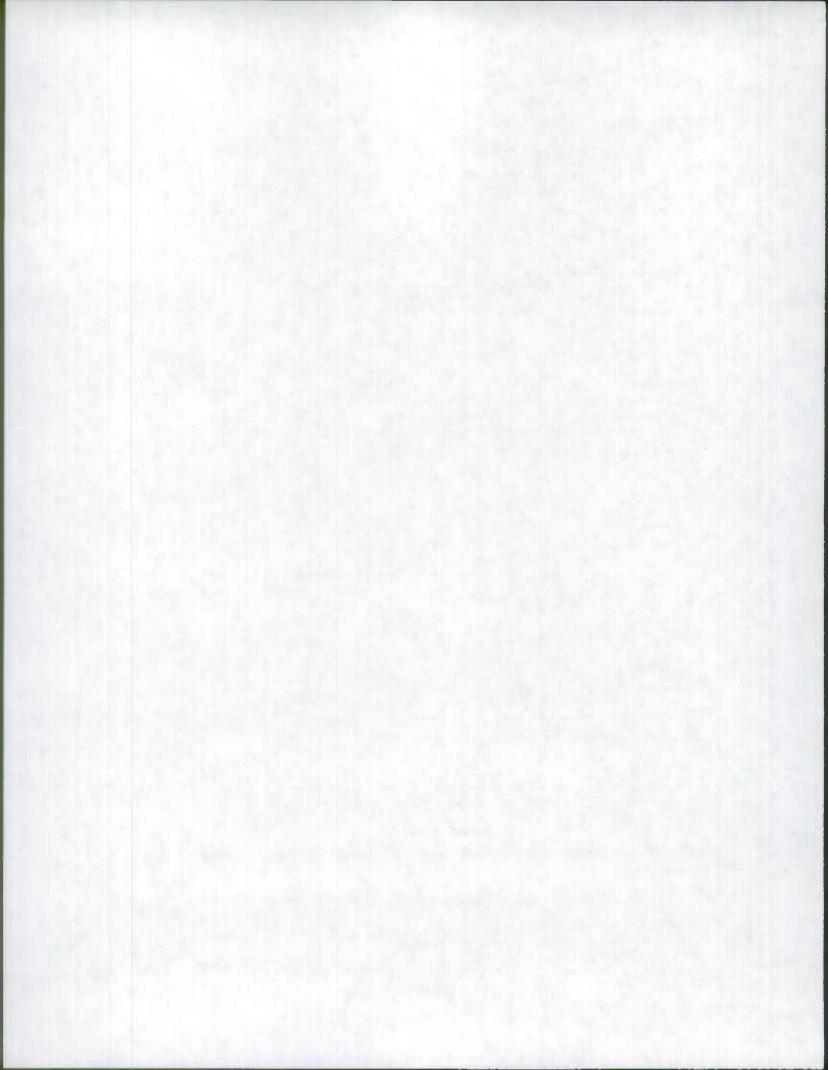
707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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COSTA	ng.			
ou would like a mem	ber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
<u>P</u>	lease return by	Friday, April 12, 19	996. Thank yo	u.
	chael Baxter			
Hi	ghway Information 7 N. Calvert Street.			

Baltimore, Maryland 21202



# Please help us improve the Highway Location Reference by answering the following questions:

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Greatly	Very much	3 Somewhat	Hardly	l Not at all
Comments:				
	is the Highway Location R	eference to your job?		
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How often woul	d you like to see the High	way Location Reference upo	lated?	
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ou would like a phone number:	member of the Data Suppo	ort Team to respond to your	comments, please w	rite your name and
	Please return by	Friday, April 12, 19	96. Thank yo	u.
ease return to:	Michael Baxter			
	Highway Information	Services Division		
	707 N. Calvert Street,	C-607		

Baltimore, Maryland 21202 Fax: (410) 333-1045 or (410) 333-8684 DP. CH. ENG. CST. 96 MAR 28 AM 9: 47

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HIGHWAY INFORMATION
SERVICES DIVISION

### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of

5 Greatly	4 Very much	3 Somewhat	2 Hardly	1 Not at all	
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2. How important is the I	Highway Location Refe	erence to your job?			
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5 3 month cycle	4 6 month cycle	3 Annual cycle	2 Two-year cycle	1 Doesn't matter	
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4. How often do you use					
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5. What tasks do you performents:	form using the Highwa	y Location Reference?			
THE	HIGHWAY LOC TO HELP.	CATYON REFER LOCATE LIMIT MES, WE GET SHOPS AND	SENCE SOF ROAD CONFLICTIN	16-	
STATE POLICE If you would like a member telephone number:	E 77415	REFERENCE IS	A TO	OL WE USE	TO RESOLVE THIS UNGERTAIN
	ease return by F	riday, April 12, 19	96. Thank you		
Please return to: Micl			, , ,		

Highway Information Services Division

Fax: (410) 333-1045 or (410) 333-8684

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



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How would it impacannually?	et your job if the Highwa	ay Location Reference wer	e distributed every o	other year instead of
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Greatly	Very much	Somewhat	Hardly	Not at all
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How important is th	ne Highway Location Re	ference to your job?		
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5 3 month cycle Comments:	ou like to see the Highw  4  6 month cycle	ay Location Reference upd  3  Annual cycle	ated?  Two-year cycle	l Doesn't matter
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5 Daily	4 Weekly	Monthly)	2 Yearly	Other (please Specifi
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What tasks do you p	perform using the Highw	av Location Reference?		
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2 - P. I	ATERNTATE ALL 16HWM NEEDS	FAUENTONY t Team to respond to your		

Please return by Friday, April 12, 1996. Thank you

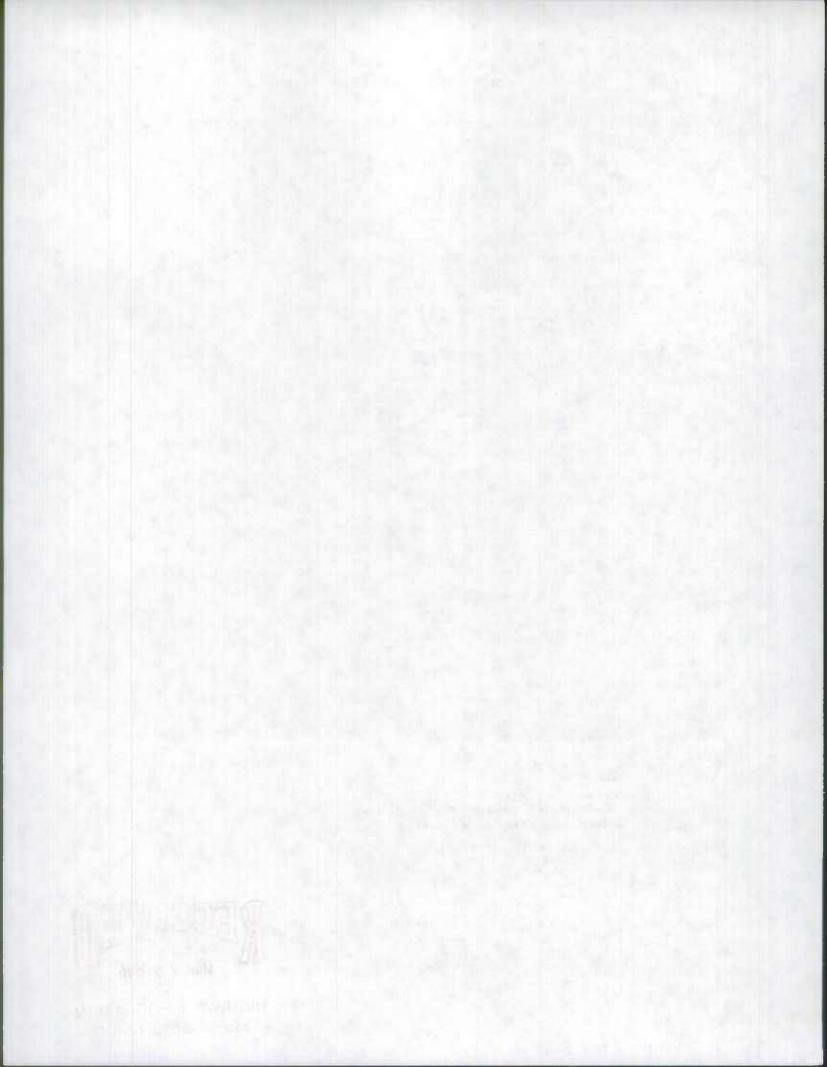
Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202





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annually?	t your job if the Highv	vay Location Reference we	ere distributed every of	ther year instead of
5	4	(3)	2.	
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
. How important is the	Highway Location R	eference to your job?		
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Comments:				
. How often would yo	u like to see the High	way Location Reference up	odated?	
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you would like a mem lephone number:	nber of the Data Suppo	ort Team to respond to you	r comments, please wr	ite your name and

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Mike Boxler C-607



HIGHWAY INFORMATION SERVICES DIVISION

#### Please help us improve the Highway Location Reference by answering the following questions:

			the lone w	ing questions.
	mpact your job if the Highway	Location Reference were	e distributed every of	her year instead of
annually?				
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If you would like a	member of the Data Support	Team to respond to your	comments, please wr	through off.
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	Please return by F	riday Anril 12 10	06 Thank you	
		, April 12, 19	70. Thank you	<u> </u>
Please return to:	Michael Baxter	-i Dist t		
	Highway Information Se 707 N. Calvert Street, C-			
	D. L.			

Baltimore, Maryland 21202
Fax: (410) 333-1045 or (410) 333-8684

People from Oakland to Snow Hill hit our District Offices every day
with questions.

Good attributed years and the trace

### Please help us improve the Highway Location Reference by answering the following questions:

How would it i annually?	mpact your job if the Highw	ay Location Reference we	re distributed every	other year instead of
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Please return to:	Michael Baxter		4	MP - A LE
	Highway Information S 707 N. Calvert Street, C		1	ALCO ALCO ALCO ALCO ALCO ALCO ALCO ALCO
	Raltimore Manufand 2:			MAR 2 9 1996

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION SERVICES DIVISION

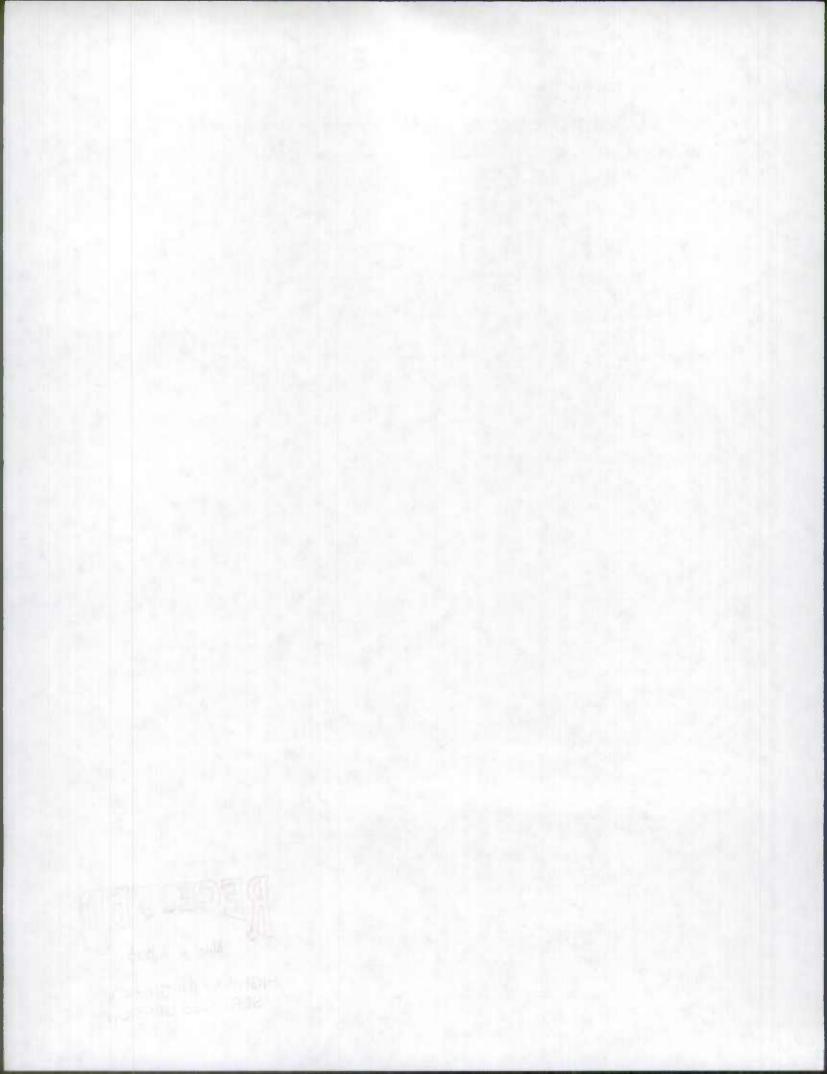


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Please return to:	Michael Baxter			IN CONTRACTOR
is a section of the s	Highway Information	Services Division		203
	707 N. Calvert Street,			MAR 2 9 1596
	Baltimore, Maryland 2			NO.
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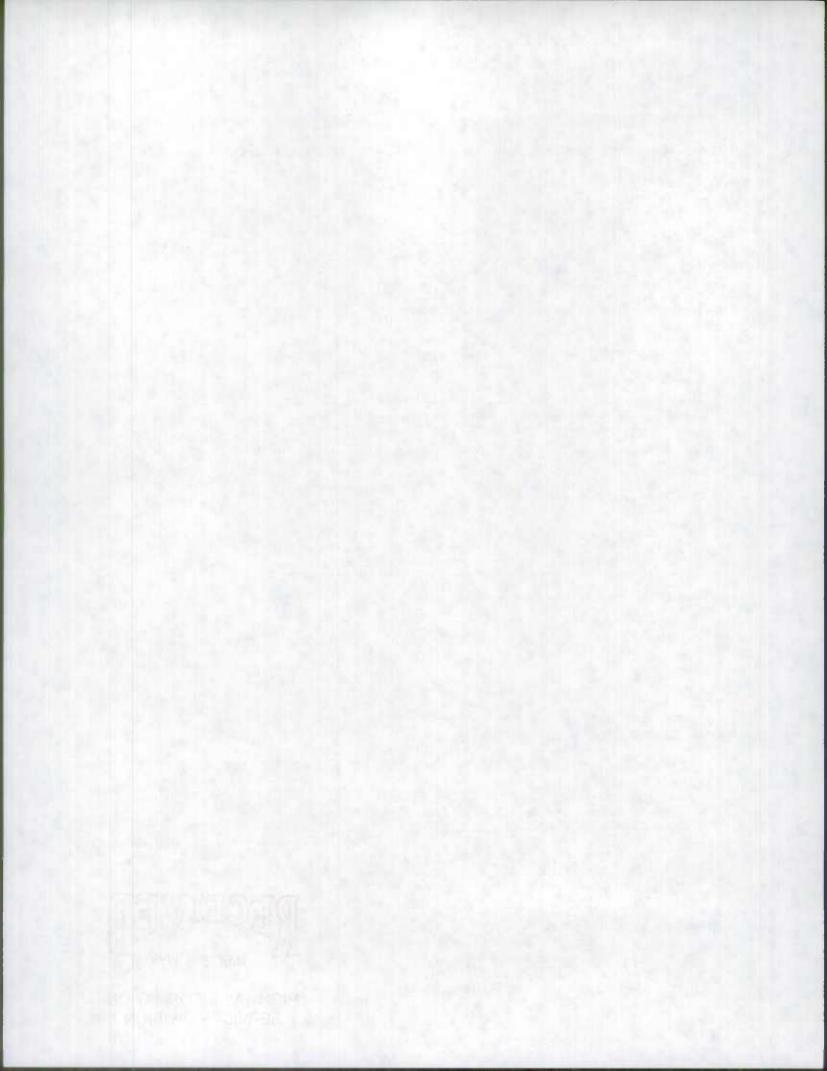
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lease return to:	Michael Baxter		(1)	Bogg A IE
	Highway Information S		101,	(JU)
	707 N. Calvert Street, C	-607		MAR 2 9 1996

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION SERVICES DIVISION



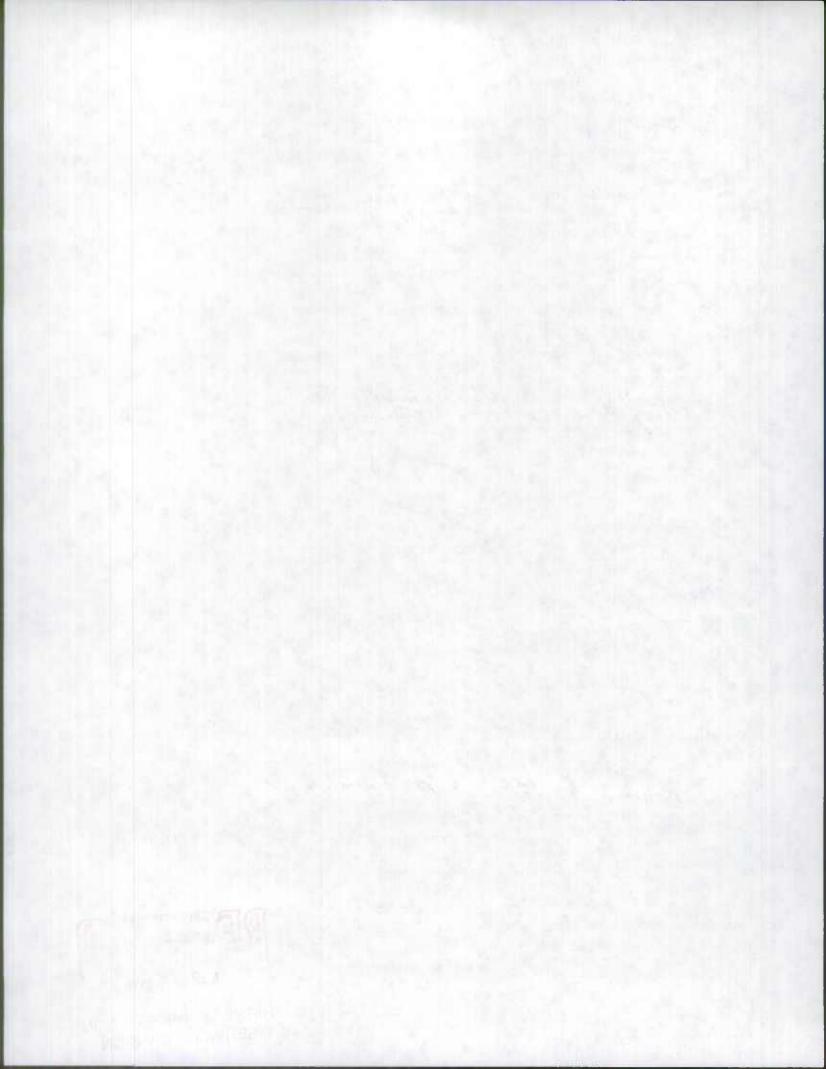
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Please return to:	Michael Baxter			DE CHOCOCO
	Highway Information S 707 N. Calvert Street, C		-	11 3 Stem as & la.

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION
SERVICES DIVISION



### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it in annually?	mpact your job if the Highw	ay Location Reference we	re distributed every	other year instead of
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lf you would like a telephone number:	member of the Data Suppo	rt Team to respond to your	comments please	write your name and
	Please return by	Friday, April 12, 1	996. Thank y	DECENTRA
Please return to:	Michael Baxter			Mary Collins
	Highway Information 707 N. Calvert Street,			MAR 2 9 1946
	Baltimore, Maryland 2	1202		2 7 1770
	Fax: (410) 333-1045 o	r (410) 333-8684		HIGHWAY INFORMATION

SERVICES DIVISION

#### Please help us improve the Highway Location Reference by answering the following questions:

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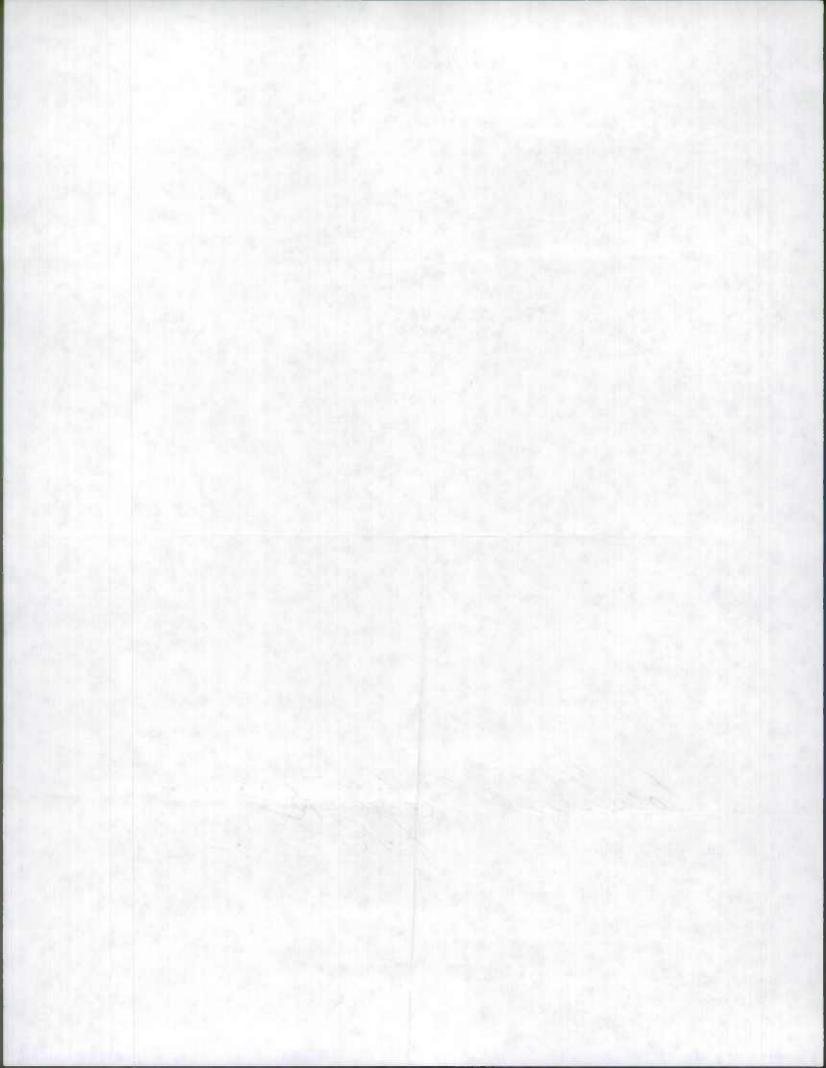
Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



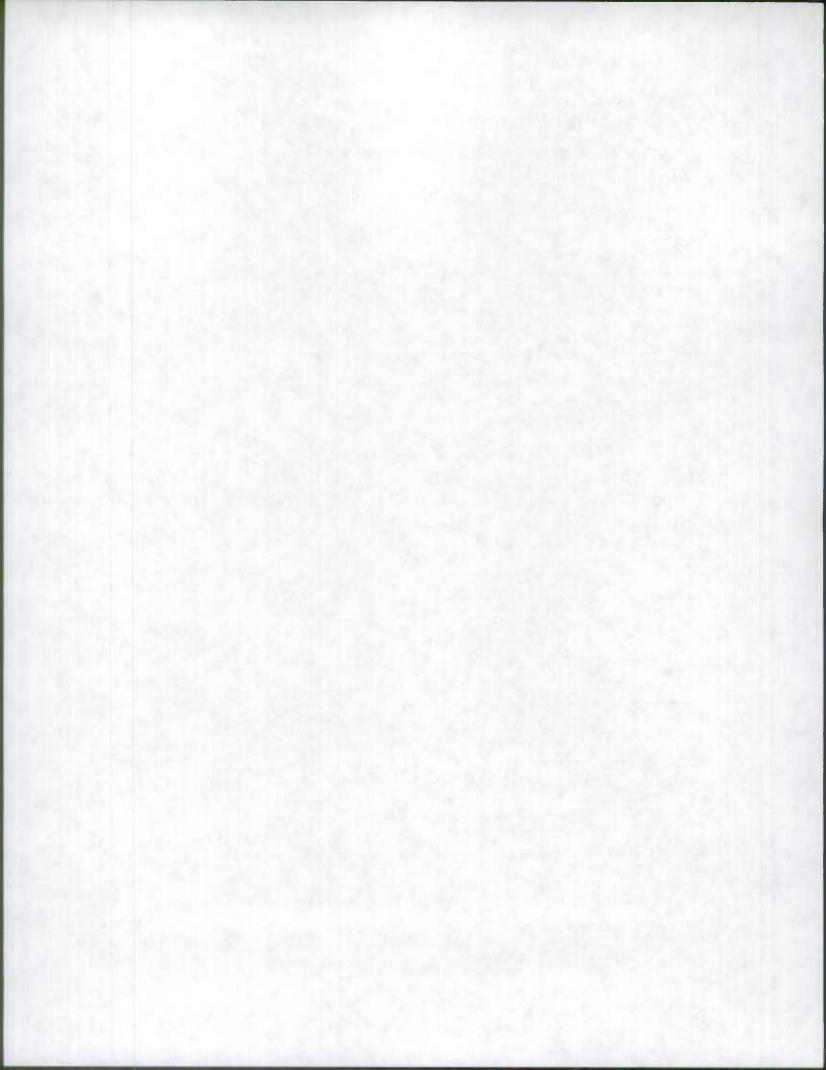
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Please return to: Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



## Please help us improve the Highway Location Reference by answering the following questions:

l. How would it i annually?	mpact your job if the Highw	ay Location Reference we	ere distributed every o	ther year instead of
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f you would like a elephone number:	member of the Data Suppor	t Team to respond to your	comments, please wr	ite your name and
		Friday, April 12, 1	996. Thank you	1.
lease return to:	Michael Baxter			
	Highway Information S			
	707 N. Calvert Street, (Baltimore, Maryland 2)			

## Please help us improve the Highway Location Reference by answering the following questions:

		2	A	5
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	nommanta -la	t Team to respond to your	ber of the Data Suppo	ou would like a mem phone number:

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

M. BAXTER
C-607

## Please help us improve the Highway Location Reference by answering the following questions:

1. How would it i annually?	mpact your job if the High	way Location Reference w	ere distributed every	other year instead of
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ono	a daily ba	5,1'5		
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	Highway Information			1
	707 N. Calvert Street, Baltimore, Maryland			APR 2 1996
	Fax: (410) 333-1045 d			HICHWAY INFORMAT
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SERVICES DIVIS

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## Please help us improve the Highway Location Reference by answering the following questions:

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Please return to:	Michael Baxter			11
	Highway Information	Services Division		APR 2 1996
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2 Fax: (410) 333-1045 o	1202 r (410) 333-8684		HIGHWAY INFORMATION
	(1.0) 333-1043 0	(110) 333-0004		SERVICES DIVISION



MORPH HOUR MANAGES

Jay, FYI & Response

## Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

#### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impa annually?	act your job if the Highway	Location Reference we	ere distributed every ot	her year instead of
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Greatly	Very much	Somewhat	Hardly	Not at all
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5. What tasks do you	perform using the Highway	y Location Reference?		3
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VICINIT	y maps, ti	tie sheet	and ADT	HIGHWAY INFORMATION SERVICES DIVISION
If you would like a me	ember of the Data Support			
telephone number:				
	Please return by Fi	riday, April 12, 1	996. Thank you	

Please return to: N

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

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District #3 Office
State Highway Administration
Greenbelt

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Please help us improve the Highway Location Reference by answering the following questions:

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Comments:				
How often do you	use the Highway Locati	on Reference?		
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Daily	Weekly	Monthly	Yearly	Other (please Specify)
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Please return to:

Michael Baxter

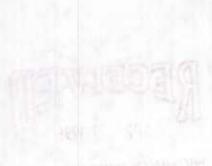
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY INFORMATION SERVICES DIVISION



MONTH CANCELLER

## Please help us improve the Highway Location Reference by answering the following questions:

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Greatly	Very much	Somewhat	Hardly	Not at all
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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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HIGHWAY INFORMATION SERVICES DIVISION



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#### Please help us improve the Highway Location Reference by answering the following questions:

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	ou use the Highway Location	on Reference?		
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5. What tasks do y	ou perform using the High	way Location Reference?		
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lf you would like a	member of the Data Suppo	ort Team to respond to your	comments, please v	vrite your name and
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	Please return by	Friday, April 12, 1	996. Thank yo	WALES BUV FIN
Please return to:	Michael Baxter			TÜL
rease return to.	Highway Information	Services Division		APR 2 1996
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2			HIGHWAY INFORMATION
	Fax: (410) 333-1045 o			SERVICES DIVISION

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## Please help us improve the Highway Location Reference by answering the following questions:

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elephone number:		Tours to respond to your	———	The Company
	Please return by	Friday, April 12, 1	996. Thank yo	LY EGELV 5
Please return to:	Michael Baxter			7016
	Highway Information S			APR 2 1996
	707 N. Calvert Street, (	C-607		
	Baltimore, Maryland 2 Fax: (410) 333-1045 or			HIGHWAY INFORMATION



SERVICES VIOLENTIAL

OFFICE OF DISTRICT ENGINEER 615 MORGNEC ROAD P. O. BOX 298

CHESTERTOWN MO 21620



## Maryland Department of Transportation State Highway Administration



David L. Winstead Secretary Hal Kassoff Administrator

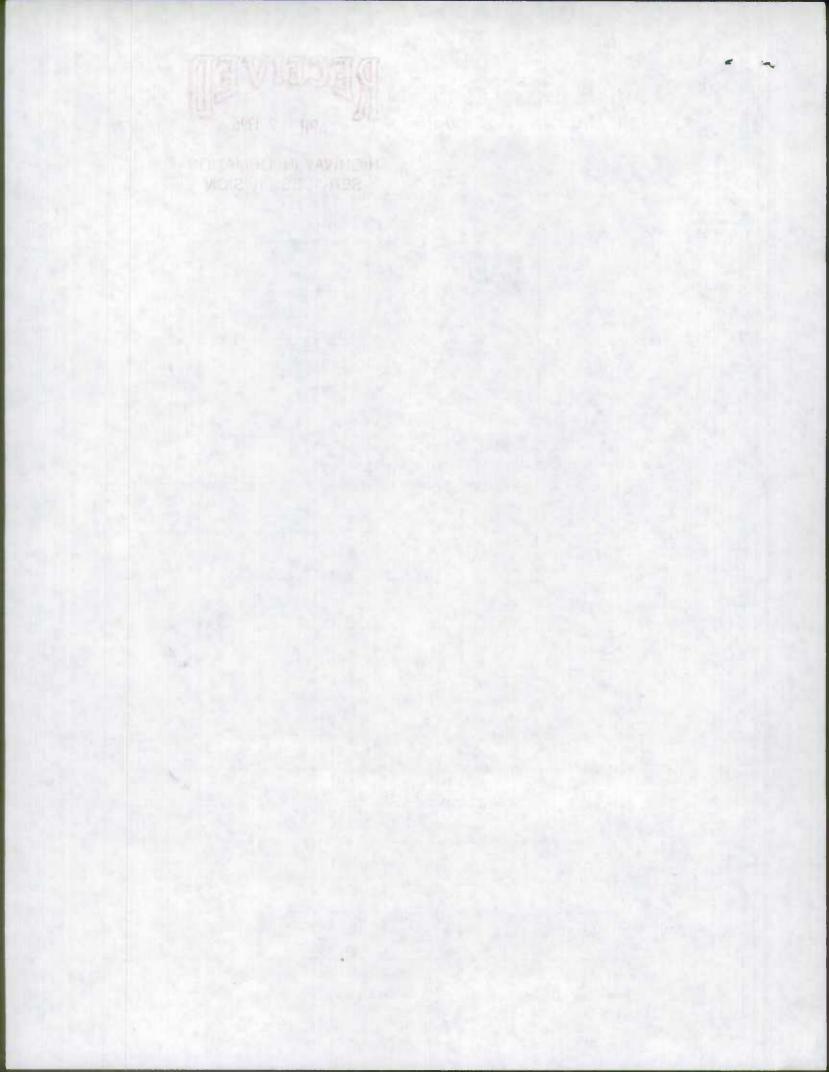
SERVICES DIVISION

HIGHWAY INFORMATION DATE: FIRM: FAX#: PHONE#: FROM: KARL STORCKEN SHA DISTRICT 2 615 Morgnec Road SUBJECT: HNY COC ROF. P.O. Box 299 Chestertown, MD. 21620 PAGES: 410-778-3061 Phone 800-637-9740 410-778-0851 Fax Note: Thanks

My telephone number is \_\_\_\_(410)778-3061 - 1-800-637-9740

Maryland Relay Service for Impaired Hearing or Speech 1-800-735-2258 Statewide Toll Free

Mailing Address: P.O. Box 717 • Baltlmore, MD 21203-0717 Street Address: 707 North Calvert Street • Baltimore, Maryland 21202



#### Please help us improve the Highway Location Reference by answering the following questions:

annually?	ect your job if the Highw	ay Location Reference we	re distributed every of	her year instead of	
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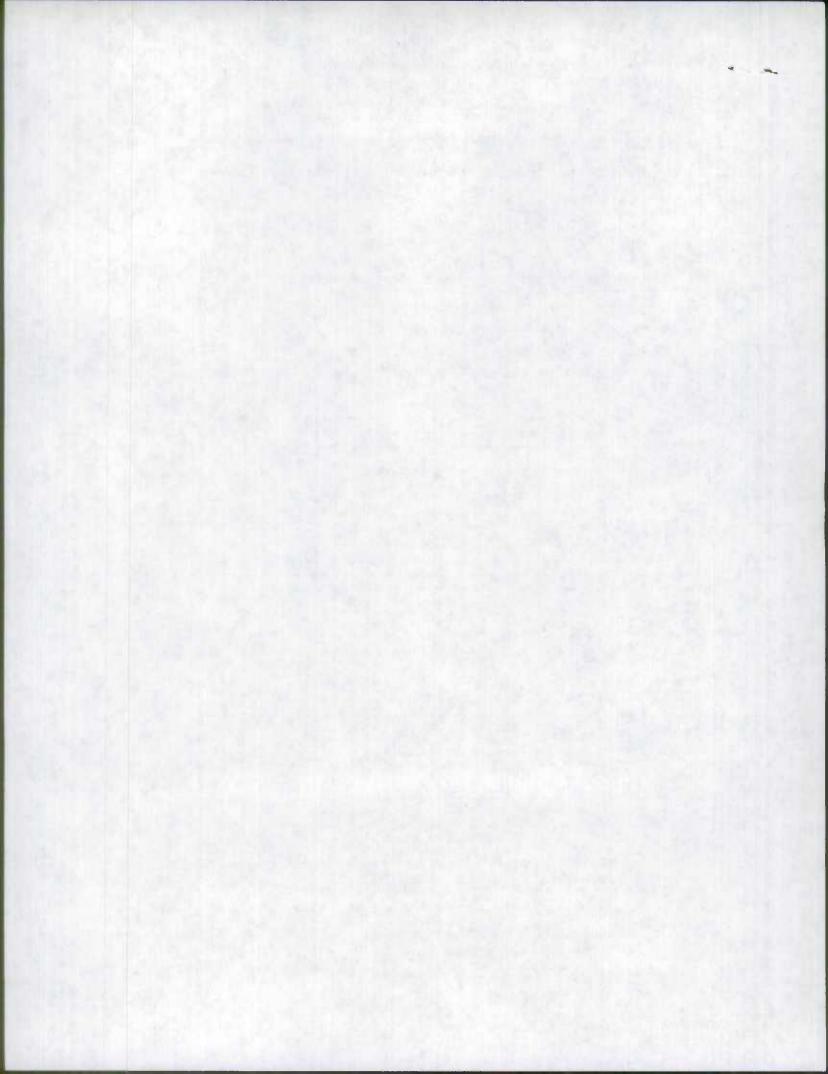
#### Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

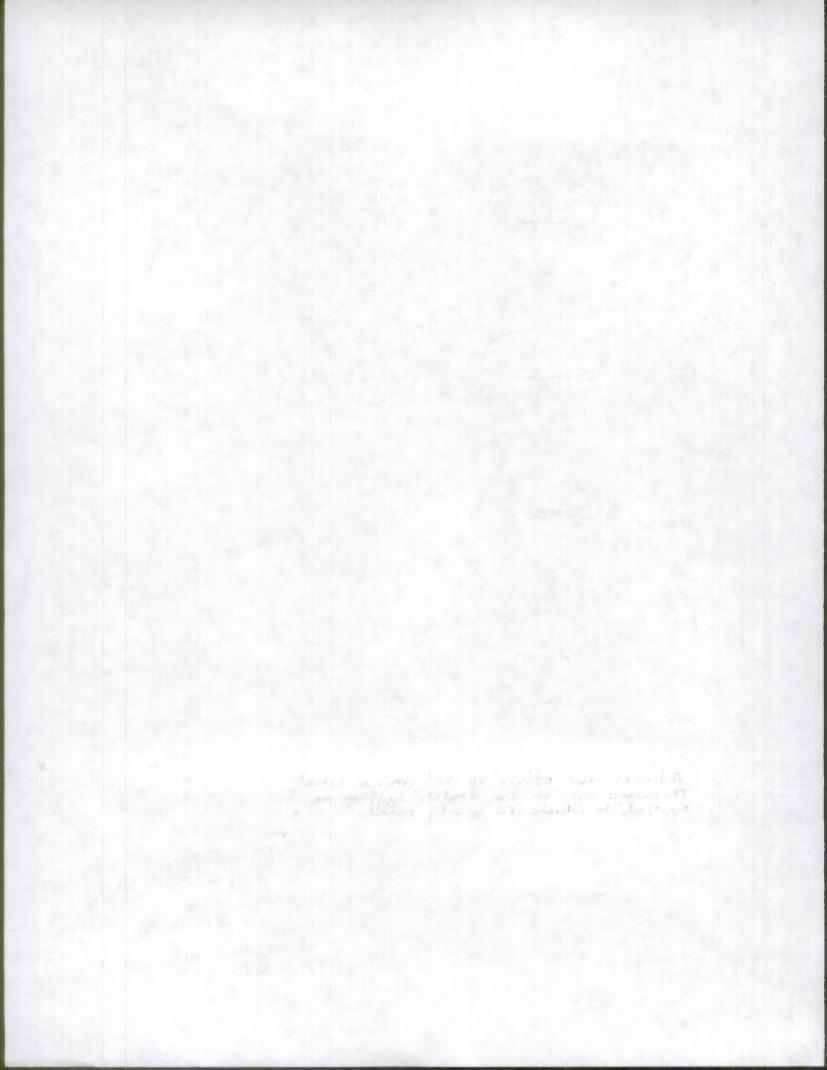
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202



### Please help us improve the Highway Location Reference by answering the following questions:

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Allow	s our office to determine what	
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If you would like a telephone number:	member of the Data Support Team to respond to your comments, ple	ease write your name and
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	Please return by Friday, April 12, 1996. Than	- 1 8 I
Please return to:	Michael Baxter	APR 2 1996
	Highway Information Services Division	
	707 N. Calvert Street, C-607	HIGHWAY INFORMATION
	Baltimore, Maryland 21202	SERVICES DIVISION





Please help us improve the Highway Location Reference by answering the following questions: 2

1. How would it is	mpact your job if the Highv	vay Location Reference w	ere distributed every oth	er vear instead of	
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Please return to:	Michael Baxter			333-11	22
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	Baltimore, Maryland 2	1202	wea		guite.
	Fax: (410) 333-1045 o	r (410) 333-8684	TO have	oft -y	reat
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Please return to:	Michael Baxter			The state of the s
	Highway Information 9 707 N. Calvert Street,	C-607		APR 2 1996
	Baltimore, Maryland 2 Fax: (410) 333-1045 or			HIGHWAY INFORMATION

SERVICES DIVISION

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### Please help us improve the Highway Location Reference by answering the following questions:

How would it impact annually?	your job if the High	away Location Reference wer	re distributed every o	ther year instead of
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How often do you use	e the Highway Locat	tion Reference?		
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ou would like a mem	ber of the Data Supp	oort Team to respond to your	comments, please wi	rite your name and
phone number:				
P	lease return by	Friday, April 12, 19	96. Thank you	DECE

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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HIGHWAY INFORMATION SERVICES DIVISION

### Please help us improve the Highway Location Reference by answering the following questions:

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3. How often would yo	ou like to see the Highway	Location Reference	updated?	
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5. What tasks do you p	erform using the Highway	Location Reference	?	
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telephone number:	or the Data Support	- earl to respond to y	our comments, please wri	ne your name and
I	Places wature her E-	dd	1006 701	10011204121

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY INFORMATION SERVICES DIVISION



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### Please help us improve the Highway Location Reference by answering the following questions:

How would it impactannually?	t your job if the High	way Location Reference wa	ere distributed every	other year instead of
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How often would you  5 3 month cycle	u like to see the High  4 6 month cycle	way Location Reference up  3  Annual cycle	odated?  Two-year cycle	Doesn't matter
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ou would like a mem phone number:	ber of the Data Supp	ort Team to respond to you	r comments, please w	rite your name and
priorite marrison.				MARARIA

Please return by Friday, April 12, 1996. Thank you

Please return to:

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aring Design Division

Michael Baxter

Highway Information Services Division 707 N. Calvert Street, C-607

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

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### Please help us improve the Highway Location Reference by answering the following questions:

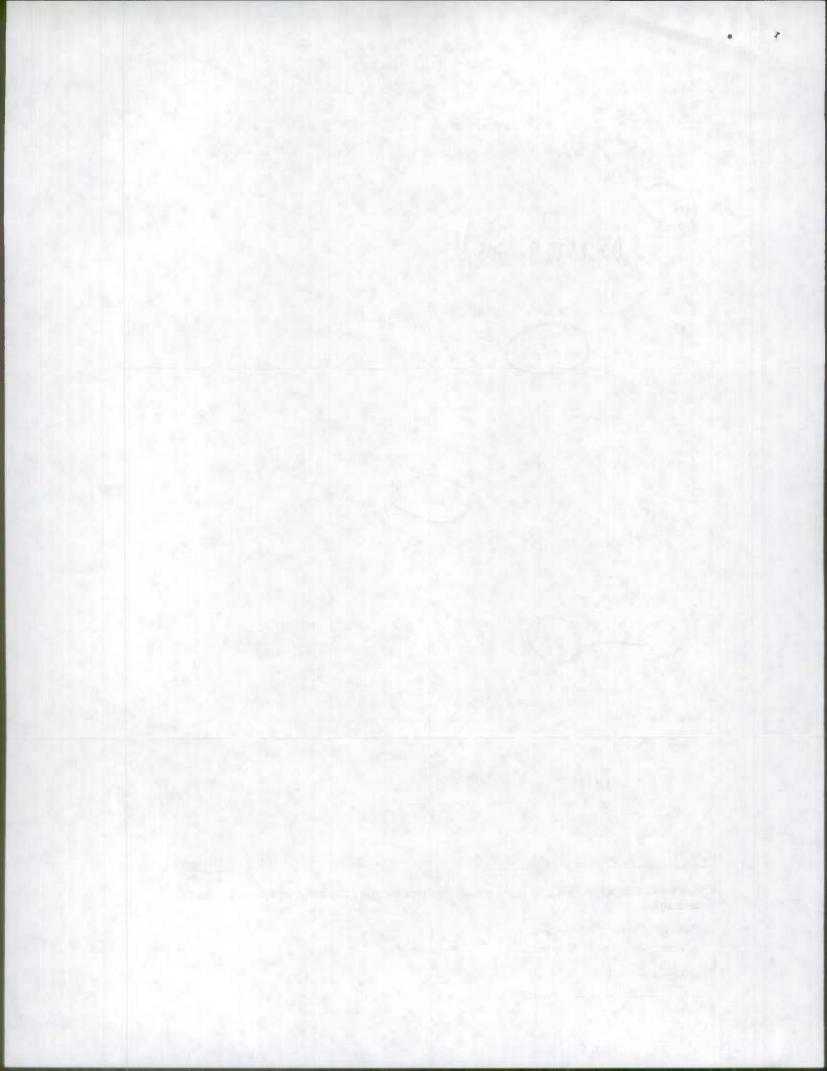
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How often would yo	u like to see the Highwa	ay Location Reference upd	lated?	
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What tasks do you po	J/A	ay Location Reference?		
ou would like a mem		Team to respond to your		rite your name and
		Friday, April 12, 19		

Please return to: Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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Michael Batter
History Sheviers
Fot N. Calvert St. - C-Co7
BATT., MO. 21202

### Please help us improve the Highway Location Reference by answering the following questions:

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Please return to: Mi	ichael Baxter			

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

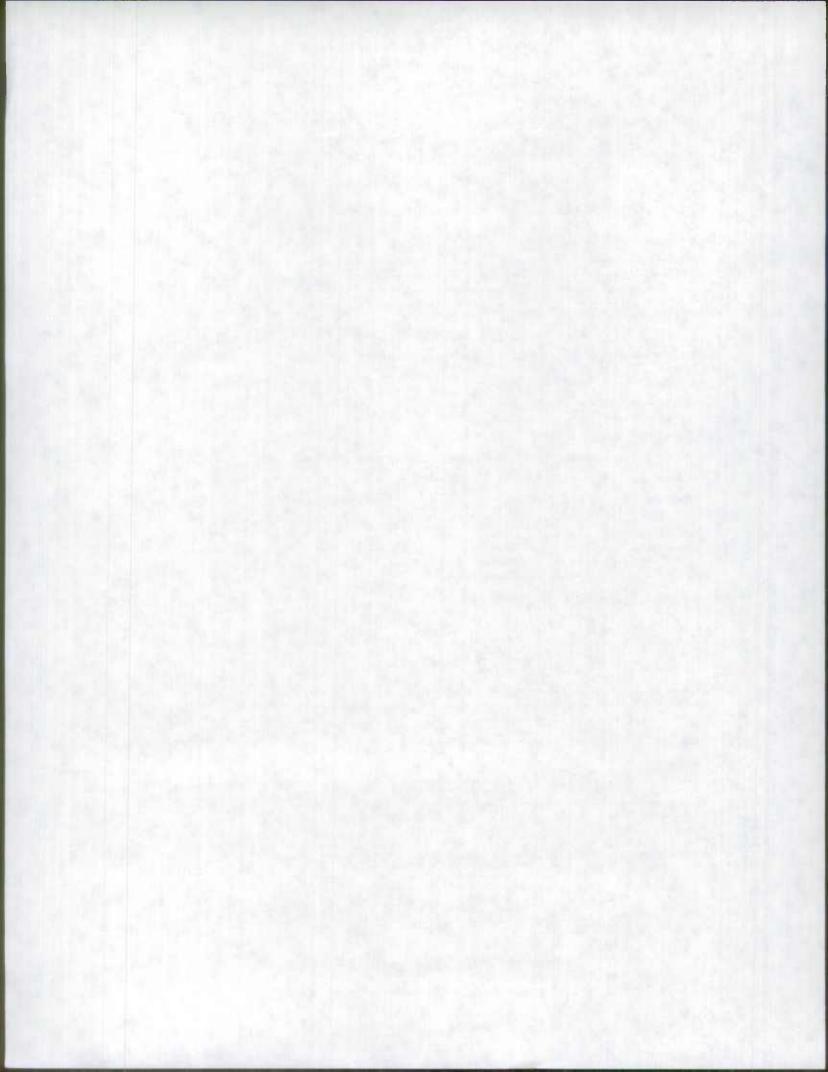
HIGHWAY INFORMATION SERVICES DIVISION

## Please help us improve the Highway Location Reference by answering the following questions:

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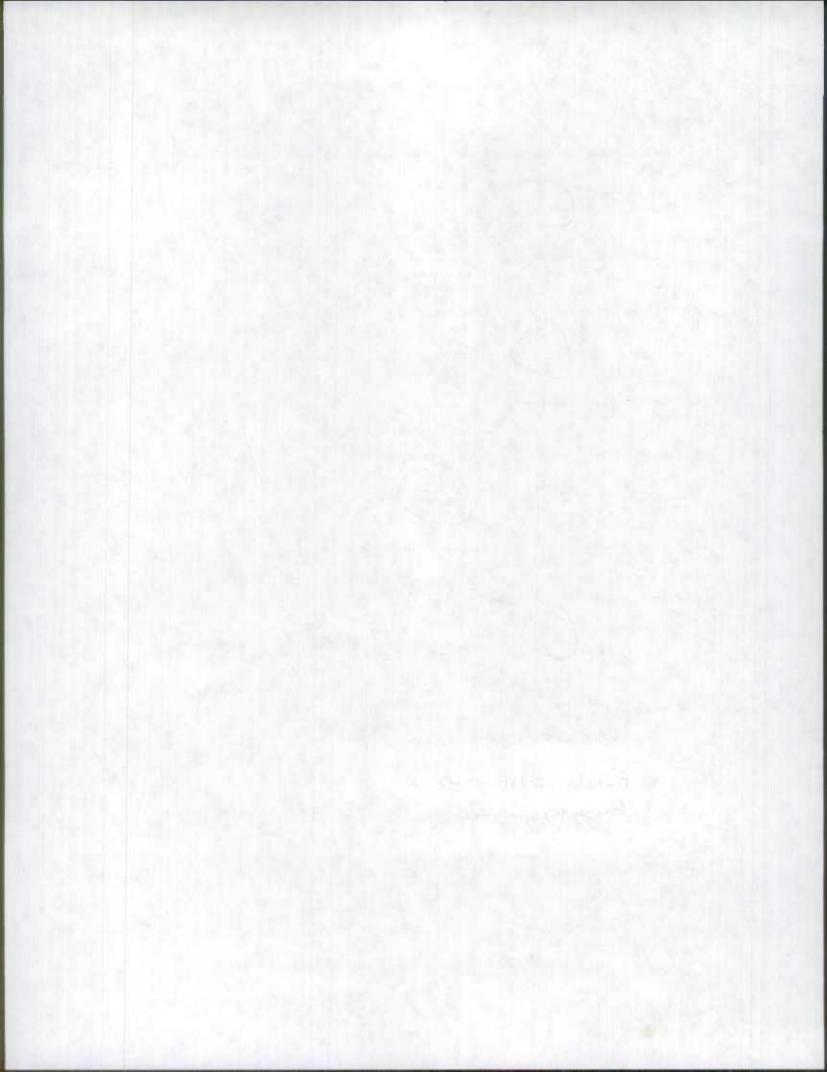
Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



## Please help us improve the Highway Location Reference by answering the following questions:

l. How would it in annually?	mpact your job if the High	way Location Reference were	re distributed every (	other year instead of
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	707 N. Calvert Street,	C-607		
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## Please help us improve the Highway Location Reference by answering the following questions:

How would it in annually?	npact your job if the High	way Location Reference wer	e distributed every other	er year instead of
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Please return to:	Michael Baxter	1 4	A	5000
	Highway Information	Services Division	44	ADD 1 1996
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SERVICES DIVISION

### Please help us improve the Highway Location Reference by answering the following questions:

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BANGEIT MI	member of the Data Suppo	LINEATIONS, LOSS	OR PUBLIC	
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Please return to:	Michael Baxter Highway Information 707 N. Calvert Street, Baltimore, Maryland 2	C-607		APR 1 1996

Fax: (410) 333-1045 or (410) 333-8684

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#### Please help us improve the Highway Location Reference by answering the following questions:

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Please return by Friday, April 12, 1996. Thank you

Please return to:

Michael Baxter

Highway Information Services Division

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### Please help us improve the Highway Location Reference by answering the following questions:

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ease return to:	Michael Baxter			
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### Please help us improve the Highway Location Reference by answering the following questions:

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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

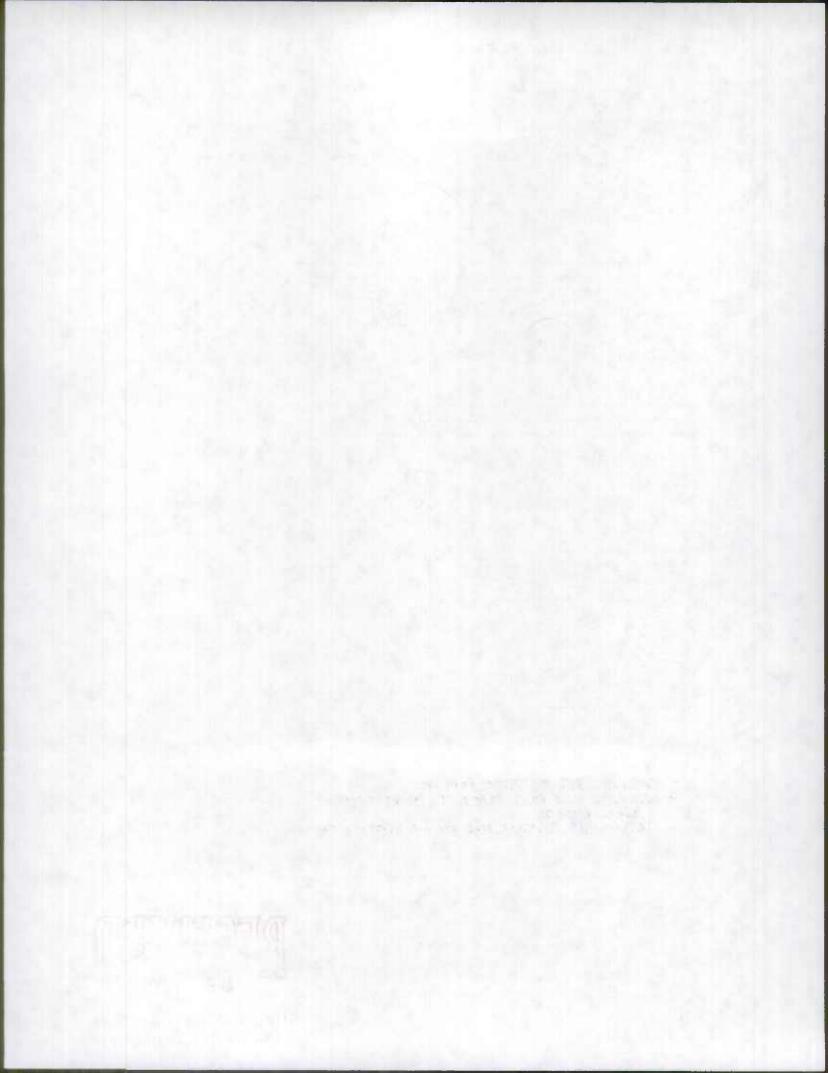
Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY INFORMATION SERVICES DIVISION



## Please help us improve the Highway Location Reference by answering the following questions:

5	(4)	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
How important is th	e Highway Location R	eference to your job?		
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		way Location Reference?	Y # 2	
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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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### Please help us improve the Highway Location Reference by answering the following questions:

5	4	(2)		
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		ort Team to respond to your		
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Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY INFORMATION SERVICES DIVISION



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### Please help us improve the Highway Location Reference by answering the following questions:

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5. What tasks do you pe	erform using the Highv	vay Location Reference?		
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If you would like a mem	aber of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
<u>P</u>	lease return by	Friday, April 12, 19	996. Thank yo	u. DECENVI
Please return to: Mi	ichael Baxter			IN STATE OF COMMENTS

Highway Information Services Division 707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION SERVICES DIVISION



MODELL WHITE

#### Highway Information Services Division Data Support Team Highway Location Reference Customer Survey

#### Please help us improve the Highway Location Reference by answering the following questions:

1. How would it in annually?	npact your job if the Highwa	ay Location Reference we	re distributed every oth	er year instead of
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Please return to:	Michael Baxter			NE GRANT
	Highway Information			400 - 1000
	707 N. Calvert Street, Baltimore, Maryland 2		D-5-Con	APR 7 1996
Service Property	Fax: (410) 333-1045 o		Line	HIGHWAY INFORMATION
#			Line	SERVICES DIVISION
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1. How would it is annually?	mpact your job if the Highway Location Ro	eference were distributed every	y other year instead of	
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Fac. (a)		ond to your comments, please	199-8460	HI P
Please return to:	Michael Baxter Highway Information Services Divis 707 N. Calvert Street C-607		Ou. APR 3 1996	3

HIGHWAY INFORMATION SERVICES DIVISION

Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

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## Please help us improve the Highway Location Reference by answering the following questions:

annually?				other year instead of
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What tasks do you pe	rform using the High	way Location Reference?		
Comments: - Write pro - Use as re - CANNOT SI	terever for invivous without	tions of Special	Projects.	
				rite your name and

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



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## Please help us improve the Highway Location Reference by answering the following questions:

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you would like a	member of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
you would like a ephone number:				
you would like a ephone number:		Friday, April 12, 19		

Fax: (410) 333-1045 or (410) 333-8684

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## Please help us improve the Highway Location Reference by answering the following questions:

l. How would it i annually?	mpact your job if the High	way Location Reference wer	e distributed every	other year instead of
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#3				
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Please return to:	Michael Baxter	0		
	Highway Information 707 N. Calvert Street,			APR 3 1996
	Baltimore, Maryland 2			LUCI WAY INCORNATION
	Fax: (410) 333-1045 o			HIGHWAY INFORMATION

SERVICES DIVISION

Fax: (410) 333-1045 or (410) 333-8684

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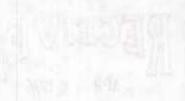
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	707 N. Calvert Street,			APR 3 1996
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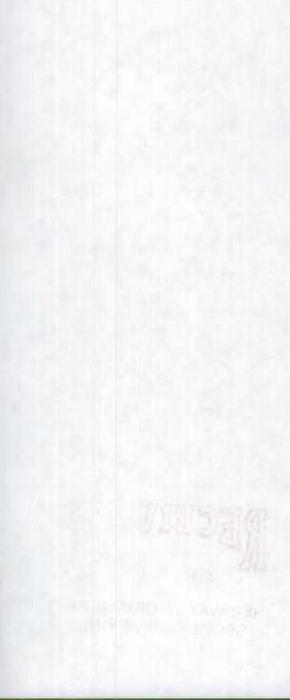
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Please return to:	Michael Baxter			7 1006

Highway Information Services Division 707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

HIGHWAY INFORMATION SERVICES DIVISION



## Please help us improve the Highway Location Reference by answering the following questions:

1. How would it is annually?	mpact your job if the High	way Location Reference we	re distributed every	other year instead of
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	Highway Information 707 N. Calvert Street,	Services Division		
	Baltimore, Maryland 2			

Fax: (410) 333-1045 or (410) 333-8684

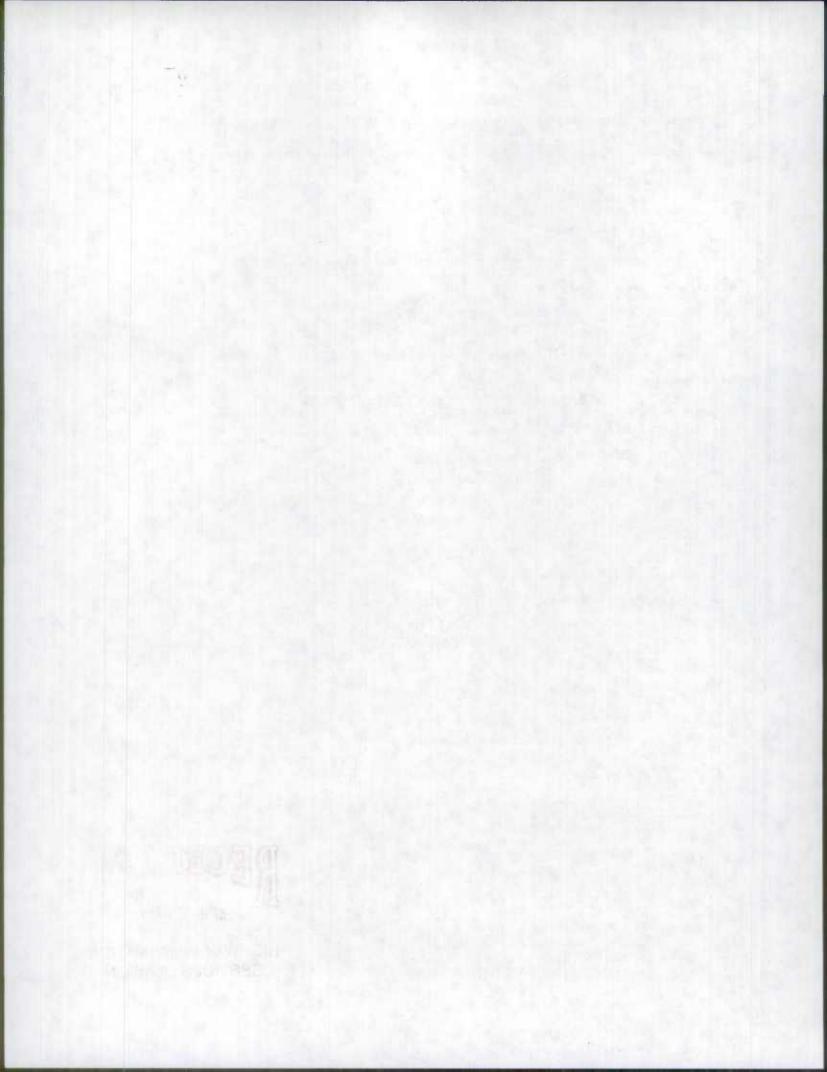
Mike Baxter Unghway Information Sirvina C-CO



HIGHWAY INFORMATION SERVICES DIVISION

## Please help us improve the Highway Location Reference by answering the following questions:

1. How would it is annually?	mpact your job if the Highw	ay Location Reference we	ere distributed every	other year instead of
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Please return to:	Michael Baxter			APR 7 1550
	Highway Information S	Services Division		HOLIMAN INIEGO
	707 N. Calvert Street, (	C-607		HIGHWAY INFORMATION
	Baltimore, Maryland 2:			SERVICES DIVISION
	Fax: (410) 333-1045 or	(410) 333-8684		





Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact	t your job if the Highw	vay Location Reference wer	e distributed every o	other year instead of
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Please return to:

Michael Baxter

Highway Information Services Division

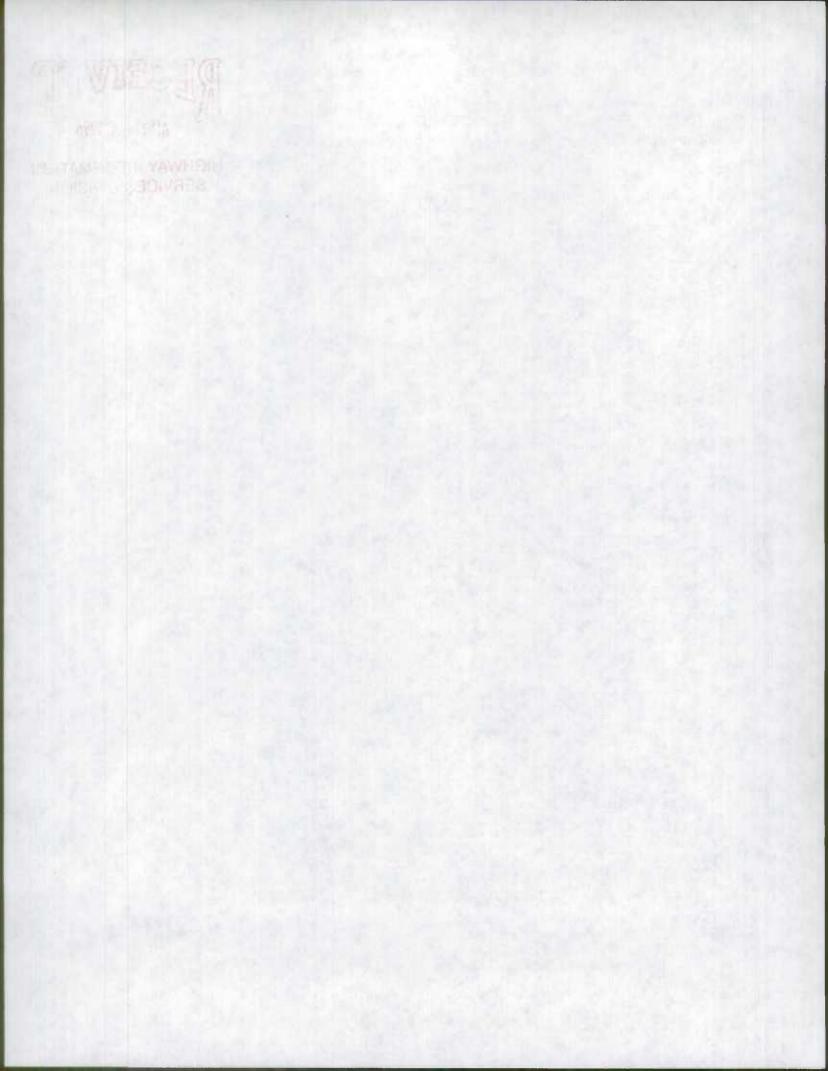
707 N. Calvert Street, C-607 Baltimore, Maryland 21202

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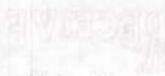
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District #3 Office State Highway Administration Greenhelt



### Please help us improve the Highway Location Reference by answering the following questions:

I. How would it in annually?	npact your job if the Highw	vay Location Reference w	vere distributed every o	ther year instead of
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lease return to:		, , , , , , , , , , , , , , , , , , , ,	, o	Man and a second
icase return to:	Michael Baxter Highway Information 707 N. Calvert Street,	C-607		APR 3 1996
	Baltimore, Maryland 2 Fax: (410) 333-1045 o			HIGHWAY INFORMATIC





Please help us improve the Highway Location Reference by answering the following questions:

1. How would it in annually?	mpact your job if the Highwa	y Location Reference we	re distributed every oth	ner year instead of HIGHWAY INF	ORMATION
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Greatiy	Very much	Somewhat	Hardly	Not at all	
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Please return to:	Michael Baxter				1 / /
rease return to.	Highway Information Se	ervices Division	Note: f	Regresting	detarte

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684

breakdown for our Side wads & associated mile point for District 1 wads. Trans



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#### Please help us improve the Highway Location Reference by answering the following questions:

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you would like a member phone number:	per of the Data Suppo	rt Team to respond to your	comments, please w	rite your name and
				CO PRO COS PRINCIPA

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY INFORMATION SERVICES DIVISION



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## Please help us improve the Highway Location Reference by answering the following questions:

How would it is annually?	mpact your job if the Highv	way Location Reference wer	re distributed every o	other year instead of
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Please return to:	Michael Baxter			TIP IN
	Highway Information	Services Division		APR 2 1996
	707 N. Calvert Street,	C-607		
	Baltimore, Maryland 2			HIGHWAY INFORMATION
	Fax: (410) 333-1045 o	r (410) 333-8684		SERVICES DIVISION



SERVICES DIVISION

### Please help us improve the Highway Location Reference by answering the following questions:

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How important is the	e Highway Location R	eference to your job?		
5	4	3	2	1
itically Important	Very Important	Somewhat Important	_	Never Used
Comments:				
How often would you  5 3 month cycle  Comments:	ou like to see the Highv 4 6 month cycle	vay Location Reference upo	dated?  2  Two-year cycle	l Doesn't matter
(_5)	se the Highway Location	3	2	1
Comments:	Weekly  Ne Zas	Monthly daily	Yearly	Other (please Specify
What tasks do you p	erform using the High	way Location Reference?		

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



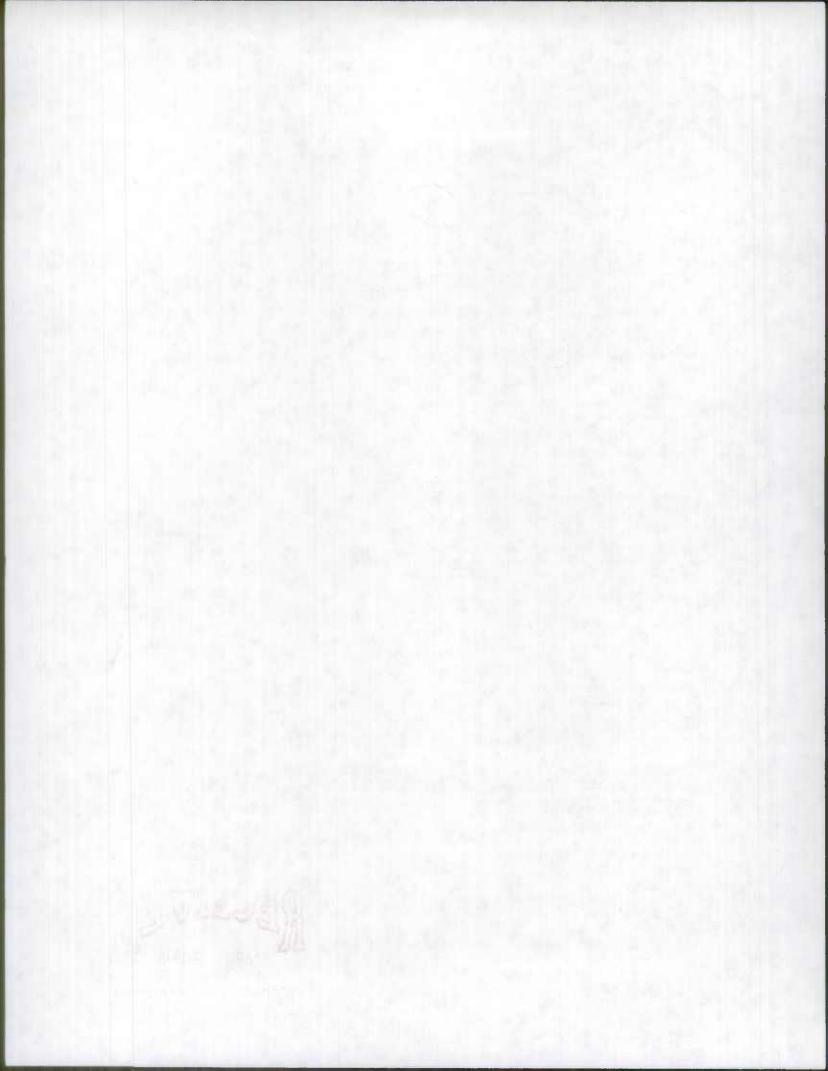
HIGHWAY INFO

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You Mr Dir

## Please help us improve the Highway Location Reference by answering the following questions:

How would it in annually?	npact your job if the Highv	vay Location Reference we	ere distributed every of	other year instead of
5	4	3	2	
Greatly	Very much	Somewhat	_	Net et ell
	very maen	Somewhat	Hardly	Not at all
Comments:				
U				
now important	is the Highway Location R	eterence to your job?		
5	(4)	3	2	1
itically Importar	nt Very Important	Somewhat Important	Seldom Used	Never Used
Comments:				
How often woul	d you like to see the Highw	ay Location Reference up	dated?	
5	A	6		
3 month cycle	6 month cycle	Annual cycle	2 Two-year cycle	1
	- manua, ey ene	A tribular Greie	i wo-year cycle	Doesn't matter
Comments:				
flow often do you 5 Daily Comments:	ou use the Highway Location  4  Weekly	on Reference?	2 Yearly	l Other (please Specify)
	ou perform using the Highv	vay Location Reference?		
Comments:	. Confirming	lane	informati	on For Chat
0	perating ne	ds		
ou would like a s	member of the Data Suppor	t Team to respond to your	comments, please wi	rite your name and
	Please return by	Friday, April 12, 19	996. Thank you	14 3 3 7 T
se return to:			100	JUE OF
ase return to:	Michael Baxter	and Division	inic	7
	Highway Information S	services Division	22	ADD 0 1000
	707 N. Calvert Street, (	2-607		APK 5 1330
	Baltimore, Maryland 2			
	Fax: (410) 333-1045 or	(410) 333-8684	△1.	TAULT NO CONTRACTOR



## Please help us improve the Highway Location Reference by answering the following questions:

annually?	your job if the Highv	way Location Reference were	re distributed every o	ther year instead of
5	4	2		
Greatly	Very much	3 Somewhat	Hardly	l Not at all
Comments:			, madiy	Not at all
2. How important is the	Highway Location R	eference to your job?		
Critically Important	4 Very Important	3 Somewhat Important	2 Seldom Used	l Never Used
Comments:				
3. How often would you	like to see the Highv	vay Location Reference upo	dated?	
5	4	3	1	
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:				
l. How often do you use	the Highway Location	on Reference?		
5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)
Comments:	4			
. What tasks do you per	form using the Highv	vay Location Reference?		
Comments:	URS W	A LOCATIO	النا	
f you would like a memb	er of the Data Suppor	rt Team to respond to your	comments, nlease wr	te vour name and
elephone number:	* *	F		oo your name and

Please return by Friday, April 12, 1996. Thank you.

Please return to:

Michael Baxter

Highway Information Services Division

707 N. Calvert Street, C-607 Baltimore, Maryland 21202

Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY NO ORMATION SERVICES DIVISION



## Please help us improve the Highway Location Reference by answering the following questions:

1. How would it in annually?	mpact your job if the Highway Location Reference were distributed e	very other year instead of
5	1 2	
Greatly	Very much Somewhat 2 Hardly	Not at all
Comments	For from 5HA to County, County to	
5#A,		
2. How important	is the Highway Location Reference to your job?	
5	4 3 ) 2	1
Critically Importa	nt Very Important Somewhat Important Seldom Us	Sed Never Used
Comments:		
3. How often wou	ld you like to see the Highway Location Reference updated?	
5	1	
3 month cycle	6 month cycle Annual cycle Two-year cy	ycle Doesn't matter
Comments:		
4. How often do ye	ou use the Highway Location Reference?	
5 Daily	Weekly 3 2 Monthly Yearly	1 Other (please Specify)
Comments:	tly completing a highway lighting invent	tory .
5. What tasks do y	ou perform using the Highway Location Reference?	
Comments:	lighting inventory sportination of installation	
Utility	scordination of installation	
Coordina	te electric service for lighting at commercia	alentrances
If you would like a telephone number:	member of the Data Support Team to respond to your comments, ple	ase write your name and
	Please return by Friday, April 12, 1996. Thank	k you. DECELVE
Please return to:	Michael Baxter	20
	Highway Information Services Division	APR 2 1996
	707 N. Calvert Street, C-607	
	Baltimore, Maryland 21202	HIGHWAY INFORMATION
	Fax: (410) 333-1045 or (410) 333-8684	SERVICES DIVISION

SHA District 2 Office
MAR 29 1996
Chestertown MD 21620

## Please help us improve the Highway Location Reference by answering the following questions:

1. How would it is annually?	mpact your job if the Highy	vay Location Reference we	ere distributed every	other year instead of
5 Greatly	4 Very much	Somewhat	2 Hardly	1 Not at all
Comments:				
2. How important	is the Highway Location R	eference to your job?		
5 Critically Importa Comments:	nt Very Important	3 Somewhat Important	2 Seldom Used	1 Never Used
5 3 month cycle Comments:	ld you like to see the Highv	vay Location Reference up		1 Doesn't matter
. How often do you Daily Comments:	ou use the Highway Location  4  Weekly	on Reference?  3  Monthly	2 Yearly	1 Other (please Specify)
Comments:	ou perform using the High		1	
	member of the Data Suppo			rite your name and
	Please return by	Friday, April 12, 19	996. Thank you	PECEIVE
lease return to:	Michael Baxter Highway Information S	Services Division		ADD 0 1004

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HIGHWAY INFORMATION SERVICES DIVISION



SERVICES THE SERVICES

## Please help us improve the Highway Location Reference by answering the following questions:

5	4	( 3 )	2	1
Greatly	Very much	Somewhat	Hardly	Not at all
Comments:				
2. How important is the I	Highway Location R			
Critically Important	Very Important	3 Somewhat Important	2 Seldom Used	Never Used
Comments:		Somewhat Important	Scidolii Osed	Never Used
3. How often would you  5 3 month cycle	4	way Location Reference upd	lated?	
Comments:	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter
Comments:			_	1
Comments:  4. How often do you use  5 Daily	the Highway Location  4  Weekly	on Reference?  3  Monthly	Two-year cycle  2 Yearly	Doesn't matter  I Other (please Specif

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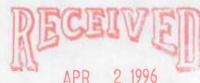
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